

Action Request Transmittal Aging and People with Disabilities



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Number: APD-AR-24-011

Issue date: 3/22/2024

Topic: Provider Information

Due date:

Subject: Carina and Changes to the OHCC Registry

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Types A and B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Action required:

Carina has replaced the Oregon Home Care Commission (OHCC) Registry as the primary tool for individuals receiving Medicaid or Oregon Project Independence (OPI) funded in-home services to find homecare workers (HCWs). Carina is a free online care matching service that lets consumers search for HCWs, post job ads, and communicate directly with providers using a secure messaging platform.

The OHCC Registry is available for the community to use to find providers who are interested in serving individuals who pay privately (Non-Medicaid or OPI).

Local APD/AAA Actions:

- No longer enter provider orientation information in the OHCC Registry for new HCWs.
- Encourage consumers or their representatives to register for Carina and provide the verification code. They can register at <https://carina.org/homecare/medicaid/oregon>.
- Refer consumers or their representatives who require assistance using Carina to the [Employer Resource Connection Program](#).
- Provide the [consumer Carina flyer](#) to consumers during their initial service assessment if they are interested in hiring an HCW (available on the [APD Case](#)

- [Management Tools Homecare Worker](#) webpage).
- Provide the [provider Carina flyer](#) to HCW applicants (available on the [APD Case Management Tools Homecare Worker](#) webpage).
- Email David Vining with OHCC at David.s.vining@odhs.oregon.gov if staff need access to Carina. Include the name of the staff person needing access and their supervisor.

A [Carina orientation and resource guide](#) for local office staff on how to access and use Carina is available on the APD Case Management Tools Homecare Worker webpage.

To support gender equity and inclusion, new updates to Carina include more gender options, the ability to select pronouns, and the option to select “LGBTQIA+ Household” to describe an individual’s home and work environment. To learn more about these updates, refer to:

- [FAQs in English](#)
- [FAQs in Spanish](#)

Reason for action:

Carina replaced the OHCC Registry as the exclusive tool to match HCWs and consumers.

Field/stakeholder review: Yes No

If yes, reviewed by: Operations committee

If you have any questions about this action request, contact:

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