

Information Memorandum Transmittal Aging and People with Disabilities



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Number: APD-IM-21-099

Issue date: 10/15/2021

Topic: Medical Benefits

Due date:

Subject: ONE Update: Agency Pends for SELG and Acute Care Settings

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Type B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input checked="" type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Message:

The 10/14/2021 ONE build includes two changes to the way SELG records are treated:

1. When eligibility is run and ONE sees a valid SELG record with a future effective end date, it will *pend* the applicable service-related TOA instead of terminating. This is an agency pend that will expire to align with the SELG end date. The agency pend will prevent adverse action for the service-related TOA to allow adequate time for APD/AAA Case Managers to complete the service assessment. If no new SELG record is received, the service-related TOA will terminate following adverse action timeframes.

For example, if eligibility is run on 10/12/2021 and ONE evaluates LTCSERV for October, November, and December, but there is an SELG record that is valid until 11/21/2021, ONE will approve LTCSERV for October and November and pend for December. If the SELG record is not updated by 11/21/2021, LTCSERV will terminate effective 12/31/2021 with timely notice.

During the COVID-19 public health emergency, the individual will be evaluated for another OHP Plus level benefit (i.e., ADLT, OSIPMOAA, OSIPMAD, etc.) to maintain continuous medical enrollment. Case Managers should review service options with the Oregonian and make relevant changes to the service plan as appropriate.

2. When the question, “*Does the individual want to request Medicaid long-term care services?*” on the Individual Information screen is marked “yes” **and** the individual is evaluated for OSIPM-Acute Care Settings (OSIPMAC TOA), ONE will now allow Eligibility Workers to approve the OSIPMAC TOA while the service-related TOA is pending for a valid SELG record.

This means it is no longer necessary to change the long-term care question to “no,” run eligibility and approve the OSIPMAC TOA, then change the LTC question back to “yes” and rerun eligibility when the individual is evaluated for OSIPMAC TOA and requesting long-term services and supports. ONE will evaluate for OSIPMAC and the service-related TOA in the same eligibility run. The [LTC service request task](#) is still sent to the APD Central Coordination Unit when **next** is clicked from the Individual Information screen.

On running eligibility, ONE will show a denial for LTCSERV with the notice reason, “*Individual doesn’t have service eligibility.*” The denial and notice reason are viewable in Worker Portal only; no notice will be generated for the individual.

For the majority of these cases, when the SELG record is received ONE will run eligibility, terminate OSIPMAC and authorize LTCSERV as long as the individual is otherwise eligible.

If the case is unable to be authorized, an [SELG update received task](#) will be generated for an Eligibility Worker to review the case. Do not override the patient liability in ONE if waiving the initial month’s liability. Update the appropriate payment systems (e.g., 512, SFMU, and MMIS).

If you have any questions about this information, contact:

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Email:	