Information Memorandum Transmittal Aging and People with Disabilities

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| Mat Rapoza | Number: APD-IM-22-022 |
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| Authorized signature | <u>Issue date</u> : 03/09/2022 |
| Topic: Long Term Care | Due date: |
| Subject: APD Services and Supports Decision Notice Worker Guide Update | |
| Applies to (check all that apply): | |
| ☐ All DHS employees ☑ Area Agencies on Aging: Types A and B ☑ Aging and People with Disabilities ☐ Self Sufficiency Programs ☐ County DD program managers ☐ Support Service Brokerage Directors ☐ ODDS Children's Residential Services ☐ Child Welfare Programs | ☐ County Mental Health Directors ☐ Health Services ☐ Office of Developmental Disabilities Services (ODDS) ☐ ODDS Children's Intensive In Home Services ☐ Stabilization and Crisis Unit (SACU) ☐ Other (please specify): |
| Message: The Aging and People with Disabilities (APD) Medicaid Services and Supports Policy Unit, has created a new Decision Notice Worker Guide tool to assist service case managers in writing decision notices for service closures, service denials, and service reductions. The previous table with the service decision notice samples has been removed and replaced with the new tool which is accessible by clicking on the "APD SERVICE Decision Notice Tips: Closures, Reductions, and Denials" link on the APD Worker Guide G.9 Decision Notice Preparation Tips page. | |
| Changes and additions have been made to the samples listed. Staff may easily access the various samples by clicking on the bookmarks listed under each section specific to the situation. The tool has been submitted to Publications for translation and will be posted on the Worker Guide listed above as soon as possible. | |
| If you have any questions about this information, contact: | |
| Contact(s): Christine Maciel - APD MSS Operations & Policy Analyst | |