Information Memorandum Transmittal Aging and People with Disabilities



Authorized signature

Topic: Systems Issues

Number: APD-IM-22-041 Issue date: 5/4/2022

S Oregon Department of Human Services

Due date: May 4, 2022

Subject: Oregon ACCESS Release 26.00 - Friday, May 13, 2022

Applies to (check all that apply):

<u>Message</u>:

Release 26.00 will modernize the databases used by Oregon ACCESS (OA). This will provide ongoing support from the vendor including enhancements, problem determination and resolution assistance and security upgrades. The upgrade itself should have minimal impact to end users. There are some exceptions:

Security

Removal of the requirement for OA and Mainframe passwords to match. With this change, if users need to access Mainframe functionality directly, they will have to sign into their Mainframe account at least every 30 days to prevent the account from revoking.

If your password is scheduled to expire sometime between May 12 – May 16, please change your password prior to the release to minimize change of password issues on May 16.

<u>Training</u>

Currently, the OA production application and the OA training application, commonly referred to as the 'Schoolhouse', are coupled so they are installed and uninstalled together. With this release, the two applications will be separated so each can be installed and uninstalled independently. What you need to know:

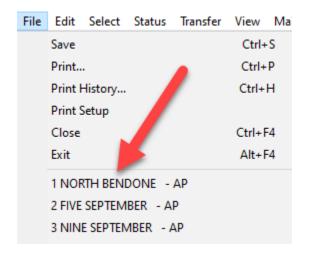
- With the release, all machines with OA installed will automatically have the new training application installed.
- The training application will still appear as the Schoolhouse on the desktop. From the user perspective, nothing will be different if the install is successful. The existing Schoolhouse consumer records will be unchanged. The same HSTRNG ids and passwords will be used to log in.
- Should a user not see the Schoolhouse icon (OA training), they should be able to find and install it in the Software Center.
- The Schoolhouse code will not be updated with any fixes or enhancements made to production moving forward.
 - The reason for this is because the Schoolhouse (OA training application) will continue to use the old database while the OA application will use the new.
 - This also means the Schoolhouse will no longer be a mirror of production functionality. The differences should be minor for the period of time it will be used but you need to be aware they will be different.

Integration with the Mainframe

Since the implementation of ONE, OA integration with the Mainframe is a rarely used function. With this release, OA integration functionality is being disabled. If a case is being managed in the legacy systems and changes are required in the Client Maintenance (CM) system, users will have to make those changes directly in CM.

Most Recently Used List

The Most Recently Used list will be cleared during the release process. It will begin to rebuild as workers access components starting on May 16.



If you have any questions about this information, contact:

Contact(s): OIS Service Desk	
Phone: 503-945-5623	Fax: N/A
Email: OIS.ServiceDesk@dhsoha.state.or.us	