

Information Memorandum Transmittal Aging and People with Disabilities and Developmental Disabilities Services



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Number: APD-IM-23-065

Issue date: 6/22/2023

Topic: Other

Due date:

Subject: Name Change: Collective Medical becomes PointClickCare

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging: Type B | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input checked="" type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input checked="" type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input checked="" type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input checked="" type="checkbox"/> Support Service Brokerage Directors | <input type="checkbox"/> Other (<i>please specify</i>): |
| <input checked="" type="checkbox"/> ODDS Children's Residential Services | |
| <input type="checkbox"/> Child Welfare Programs | |

Message:

The ODDS and APD approved electronic emergency department and hospital use platform formerly called Collective Medical has changed its name to PointClickCare (all one word, no spaces). Collective Medical was purchased by PointClickCare and the company is re-branding to PointClickCare.

Staff using the online platform will notice the name change on screens and in communications. Emails from the former Collective domain name of .collectivemedicaltech.com will now show the domain name .pointclickcare.com. At this time there are no changes that impact the functionality, access to the platform, or the information contained within the platform. **The URL to access the data remains the same.**

The former Collective Medical online platform is used to access electronic emergency department and hospital use data. There have been previous name changes and end-users should note that PreManage which became Collective Medical are both now PointClickCare.

On May 31, 2023, Collective Medical sent an email to some users. Not all users may have received the notification. People with questions about the name change to PointClickCare or any other question regarding the use of the ODDS and APD approved electronic emergency department and hospital use platform should reach out to the relevant contacts listed below.

If you have any questions about this information, contact:

Contact(s):

ODDS: Jeanette Baxter, ODDS Policy Analyst

APD: Jessica Kahlhoff, APD Policy Analyst

Phone:

ODDS: Jeanette: 503-957-3506

APD: Jessica 503-698-0290

Email:

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