

Are you having issues with a pdf form or document? There may have been a recent change to Windows, Microsoft or your browser. Functionality of the form may be affected (e.g., calculations do not work). Or, you may be get a pop-up message that looks like this:

## Please wait...

If this message is not eventually replaced by the proper contents of the document, your PDF viewer may not be able to display this type of document.

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**Here is a one-time fix** (until the next Windows, Edge or Chrome update.)

### For Chrome:

- Open a new browser page
- Go to this link: <chrome://settings/content/pdfDocuments>
- Choose Download PDFs button.
- Close browser and reopen to activate.

### For Edge:

- Open a new browser page
- Go here: <edge://settings/content/pdfDocuments>
- Slide the button to the right until it turns blue
- Close browser and reopen to activate.

### Other workarounds include:

If the link to the PDF is on a web page, right-click the link and select "Save link as" to save the PDF to your computer. It will be saved into your download folder on your computer. This gets the PDF out of the browser and onto your desktop where you can open it in your resident pdf program (Acrobat DC, Acrobat Reader or BlueBeam Revu.)

You can also right click on the link. If given the option, select Open in Adobe Acrobat DC. This should open the document directly into Adobe Acrobat on your computer. You should be able to work in the form as it was intended, with calculations and fillable fields functional.

If you need more assistance, let us know at [Construction Training](#) or [e-Construction](#) or call 503-986-4336 and we will get back to you.