

DMV ONLINE TESTING



PARTNER TOOLKIT
FOR SCHOOLS

HOW TO USE THIS TOOLKIT



WE NEED YOUR HELP TO GET TEENS AND THEIR PARENTS INFORMED ABOUT TESTING OPTIONS AT DMV.

The Oregon DMV has exciting news to share – we now offer knowledge testing online!

Teens are our largest customer group who take the Class C knowledge test, and we need your help getting the word out about this new service. Not only is online testing easier and more convenient, but it also helps remove barriers teens may face when coming to a DMV office.

In this toolkit, you will find materials ready to copy and paste into your regular communication channels. We have crafted articles for parent newsletters, student newspapers and weekly announcements.

We've also included social media posts for your district's various platforms along with some still images to enhance story placement. There are frequently asked questions that your counseling staff or others may find helpful if they have students with questions. Please share these materials with staff and advisors who may oversee these various communications.

Our goal is to drive early adoption of this service, so we are asking you to share information about online knowledge testing a few times over the next school year. At least once in October or November is ideal. We see a lot of teens come into DMV to test over holiday breaks, so sharing more than once would be appreciated. We suggest October, February and June (summer issue) if possible.

NEWSLETTERS AND ANNOUNCEMENTS

PARENT NEWSLETTER ARTICLE

Is your teen ready to learn how to drive? The Oregon DMV now offers online knowledge testing for both Class C knowledge tests and motorcycle knowledge tests. Save yourself some time and check out testing online at [DMV2U.oregon.gov](https://dmv2u.oregon.gov).

¿Está su hijo adolescente listo para aprender a conducir? El DMV de Oregon ahora ofrece pruebas en línea para la prueba de conocimientos de Clase C y la prueba de conocimientos sobre motocicletas. Ahórrese algo de tiempo y consulte las pruebas en línea en [DMV2U.oregon.gov](https://dmv2u.oregon.gov).

STUDENT ANNOUNCEMENTS SCRIPT

Students preparing to get their driver permit now have a new option for testing. Go to [DMV2U.oregon.gov](https://dmv2u.oregon.gov) to learn more about how you can take your knowledge test online.

Los estudiantes que se están preparando para obtener su permiso de conducir ahora tienen una nueva opción para realizar el examen. Vaya a [DMV2U.oregon.gov](https://dmv2u.oregon.gov) para obtener más información sobre cómo puede realizar su examen de conocimientos en línea.



STUDENT REPORTER RESOURCES

SCHOOL NEWSPAPER ARTICLE

DMV launches online testing for teens

The Oregon DMV has launched a new way for teens to take their knowledge test. Now you can go online and test from any place with reliable internet. You just need a laptop or computer, webcam, keyboard and mouse. If you are under 18, you'll need someone 21 or older to supervise you taking the test.

"We hope teens embrace this new way to take their knowledge test," said DMV Administrator Amy Joyce, "It is an easy and convenient option that we are proud to offer new drivers in Oregon."

DMV has partnered with an expert in the online testing industry. The product is already used in other states around the country. Users love that they can test in a familiar and comfortable environment, without the pressure of being at an office. You can attempt to pass the test up to four times online before needing to test in-person at an office.

Learn more about online testing at DMV2U.oregon.gov.

DMV lanza pruebas en línea para adolescentes

El DMV de Oregon ha lanzado una nueva opción para que los adolescentes realicen su examen de conocimientos. Ahora puede conectarse y realizar pruebas desde cualquier lugar con Internet confiable. Solo necesitas una computadora portátil o computadora, cámara web, teclado y ratón. Si es menor de 18 años, necesitará que alguien mayor de 21 años supervise su realización del examen.

La administradora del DMV, Amy Joyce, dijo: "Esperamos que los adolescentes adopten esta nueva forma de realizar su examen de conocimientos", dice la administradora del DMV, Amy Joyce, "es una opción fácil y conveniente que estamos orgullosos de ofrecer a los nuevos conductores en Oregon".

El DMV se ha asociado con un experto en la industria de exámenes en línea para ofrecer este nuevo servicio. El producto ya se utiliza en otros estados del país. A los usuarios les encanta poder realizar pruebas en un ambiente familiar y cómodo, sin la presión de estar en una oficina. Puede intentar aprobar el examen hasta cuatro veces en línea antes de tener que realizar el examen en persona en una oficina.

Obtenga más información sobre las pruebas en línea en DMV2U.oregon.gov.

POSTERS FOR PRINT

A zip file of print assets is attached with this toolkit. Collateral is provided in both English and Spanish. Please print a few flyers and hang them in high-traffic areas.



VIDEO LINKS

If your school has video announcements, we encourage you to share our short video with tips about online testing. You can get the YouTube embed code here: <https://youtu.be/XSH90hmfqgA>

Does your school have a news program? We have broll video available to help your school reporters tell the story. Download it from Dropbox here:

<https://www.dropbox.com/scl/fi/d639nekn76s7uekupnwm/DMV-online-testing-Media-Broll-Vertical.mp4?rlkey=hzwndjmfuor1ma46zrtpgyav&dl=0>



SOCIAL MEDIA POSTS

01

SUGGESTION 1 - ENGLISH

If you are preparing to get your driver permit or license, you have a new option for knowledge testing. Go to [DMV2U.oregon.gov](https://dmv2u.oregon.gov) to learn more about how you can take your knowledge test online. Then come see DMV and go from student to driver.

SUGGESTION 1 - SPANISH

Si se está preparando para obtener su permiso o licencia de conducir, tiene una nueva opción para realizar exámenes de conocimientos. Vaya a [DMV2U.oregon.gov](https://dmv2u.oregon.gov) para obtener más información sobre cómo puede realizar su examen de conocimientos en línea. Entonces venga a vernos y pasa de estudiante a conductor.

02

SUGGESTION 2 - ENGLISH

Are you ready to learn how to drive? The Oregon DMV now offers online testing for the Class C knowledge test and motorcycle knowledge test. Save yourself some time and check out testing online at [DMV2U.oregon.gov](https://dmv2u.oregon.gov).

SUGGESTION 2 - SPANISH

¿Estás listo para aprender a conducir? El DMV de Oregon ahora ofrece exámenes en línea para el examen de conocimientos de Clase C y el examen de conocimientos sobre motocicletas. Ahórrese algo de tiempo y consulte los exámenes en línea en [DMV2U.oregon.gov](https://dmv2u.oregon.gov).

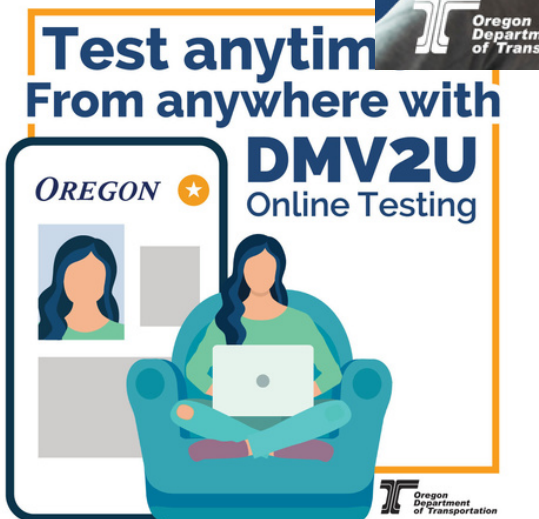
ODOT SOCIAL CHANNELS

Please tag ODOT socials in your post!

#DMV2U

 Instagram	@oregon_dot
 (Twitter)	@OregonDOT
 Facebook	https://www.facebook.com/OregonDOT

SOCIAL MEDIA POST PREVIEW



SOCIAL MEDIA VISUALS

A zip file of digital assets is attached with this toolkit. Collateral is provided in both English and Spanish for your use.

Want to make a Reel? We have video available complete with audio:
<https://www.dropbox.com/scl/fi/pmzocrtr1a19ier5bh5wn/DMV-Online-Knowledge-Testing-Social-Version-2.mp4?rlkey=440kakplmrh4ooy2kcqi593z9&dl=0>

FREQUENTLY ASKED QUESTIONS

To help support conversations with students about this topic, we have provided some student-specific FAQ that may be helpful for people like your school counselor to have on hand. Additional information is available on our website at www.oregondmv.com.

WHO NEEDS A SUPERVISING ADULT (ALSO REFERRED TO AS PROCTOR)?

Testers under the age of 18 are required to have an adult register and observe them complete their test. Testers age 18 and older are not required to have a proctor.

DOES THE PROCTOR NEED TO BE A STUDENT'S PARENT OR GUARDIAN?

No. Proctors must be at least 21 years of age, have a Social Security number, and have not supervised more than five DMV tests online in the past 12 months.

WHY DO THE TESTER AND PROCTOR NEED A SOCIAL SECURITY NUMBER?

The Social Security number is used to verify identity. That verification is an important step in fraud prevention.

WHAT TESTS CAN STUDENTS TAKE ONLINE?

The Class C Driver Knowledge Test and Motorcycle Knowledge Test are offered through DMV's online testing program.

WHAT LANGUAGES ARE OFFERED FOR THE ONLINE TEST?

Online testing is available in English and Spanish for both the Class C and motorcycle tests. In the future, DMV will add additional languages for the Class C test. Additional languages currently offered for knowledge tests at DMV offices are: Arabic, Chinese, Japanese, Korean, Russian and Vietnamese.



THANK YOU!

For anything not covered here, we encourage you to learn more online at www.OregonDMV.com or reach out directly to our Change and Engagement Team. We are here to support you as a valued community partner. Thank you for helping us share this important information with as many people as possible.

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WWW.OREGONDMV.COM