

Voter Registration Status Report

Summary

This Voter Registration Status Report is the fifth monthly report outlining DMV's data quality-control work to further ensure the integrity of Oregon Motor Voter (OMV) data. This is in following with the monthly data control calendar described in the October 2024 report, and as directed by Governor Kotek.

The report reviews the results from the sampling of OMV data for the month of February 2025, which found no errors.

The report also:

- Describes the work behind turning the OMV data transfer back on.
- Provides details on recent discoveries of past errors made before current mitigations were in place.
- Highlights other work to improve the OMV system overall and DMV's general data integrity.

February sample results

Continuing on a monthly basis throughout 2025, DMV samples new Oregon Motor Voter (OMV) records and manually reviews them against information collected from customers to verify accuracy and to correct any errors. Since the restart of the OMV data transfer, all of the same controls have been in place and will continue to be rigorously followed.

DMV pulled 500 records for the February OMV review. These primarily consist of records that listed a US passport as the source document proving citizenship, as the majority of errors described in the DMV's [After-Action Report](#) occurred when field staff miscoded passports. Additional records include source documents coded as a US birth certificate, a naturalization document, and other less common source documents that indicate citizenship status.

For the fifth month in a row, the sampling review found zero errors.

OMV Data Transfer Resumes

As of February 26, the daily Oregon Motor Voter data transfer between ODOT and Secretary of State has resumed per Governor Kotek's direction. The data collected during the pause was also transferred, consisting of approximately 270,000 records, only a small percentage of which were new registration records. ODOT and SoS technical staff have worked closely to confirm receipt of records.

Four Prior Errors Found During Recent Field Office Transactions

Throughout February, DMV staff identified four customers during office visits whose legal presence code entered in the past had not been accurate. DMV anticipates a continued influx of customers obtaining a Real ID as the federal implementation deadline approaches on May 7, 2025. This form of ID requires individuals to present documents at the DMV that demonstrate legal presence, even if those documents have been presented in the past. This provides another opportunity for field staff to check the accuracy of citizenship indicators in the DMV system.

These error cases were similar to those seen in the past and specific mitigations have been in place since Fall 2024 to prevent similar occurrences. The error cases are detailed below.

- Two cases were the result of manual errors by DMV staff that predate our current system (2020 or earlier). In both cases customers brought in documents indicating foreign citizenship when their previous DMV records indicated US citizenship. Field staff have been specifically trained to verify documents that indicate citizenship when customers return.
- The remaining two cases were identified during DMV's internal review of records last fall, and were flagged for additional review with customers. (See [November Voter Registration Status Report](#).) These customers since returned to the DMV and presented documents indicating foreign citizenship.

None of these individuals had a voting history.

Mitigations

All user interface mitigations are in place and staff trained on each of them.

Starting in March 2025, an automatic report and notification will be generated any time citizenship status in the DMV system is changed from US citizen to any other designation.

Additional Work on OMV and Data Integrity

1. Data Integrity Review
 - The contracted vendor for the external Data Integrity Review, Deloitte, completed its Final Report and delivered it to the Governor on February 26. The report included 14 opportunities for ODOT to improve data integrity in addition to the efforts already implemented.
2. OMV Audit
 - In partnership with DAS and Baker Tilly, ODOT is participating in the audit of Oregon Motor Voter. The audit report is due April 30, 2025.
3. Expert Review Team
 - The Expert Review Team, including the state's Chief Data Officer, and current and former DMV executives from other states, has met three times. The team plans to meet twice more to review the Deloitte Data Integrity Review Final Report and, when available, the Baker Tilly audit.
4. Partnership with Secretary of State's Office
 - With the OMV data returning to its daily transfer from DMV to SoS, new practices to ensure ongoing integrity have been agreed upon:
 - i. Daily control file between agency technical staff to verify the number of records transmitted by DMV is the number received by SoS.
 - ii. Random sampling of OMV records by SoS, with verification by DMV that each file was accurately and appropriately entered and dispatched. (This is in addition to DMV's monthly sampling.)
 - iii. Annual OMV review with SoS, county clerks, and ODOT.