

Voter Registration Status Report

Summary

This Voter Registration Status Report is the eighth monthly report outlining DMV's data quality-control work to further ensure the integrity of Oregon Motor Voter (OMV) data. This is in following with the monthly data control calendar described in the October 2024 After Action Report, and as directed by Governor Kotek.

This report includes:

- A review of the OMV data sampling for the month of May.
- Descriptions of 21 prior error cases identified during the month of May.
- Highlights of other work to improve the OMV system overall and DMV's general data integrity.

May Sample Results

Continuing on a monthly basis throughout 2025, DMV will sample new Oregon Motor Voter (OMV) records and manually review them against information collected from customers to verify data accuracy and to correct any errors. Since the restart of the OMV data transfer in February 2025, all of the same controls have been in place and will continue to be rigorously followed.

DMV pulled 500 new records for the May OMV review. These primarily consist of records that listed a U.S. passport as the source document proving citizenship. Additional records include source documents coded as a U.S. birth certificate, a naturalization document, and other less common source documents that indicate citizenship status.

For the eighth month in a row, the sampling review found 0 errors.

Review of Prior Errors

21 prior errors were identified throughout the month of May.

- DMV identified 9 prior errors that occurred between 2010 and 2022 that involved the misidentification of American Samoan documents as citizenship documents. The errors were identified when customers returned with updated documents for REAL ID that indicated they were U.S. nationals rather than U.S. citizens.
- DMV identified 11 prior errors that occurred between 2010 and 2020 when customers returned with foreign passports, work authorizations, or permanent U.S. resident cards to obtain REAL ID credentials. These individuals were previously coded as citizens in the DMV system due to incorrect data entry of documents.
- 1 prior error was discovered when a customer notified SoS that they were not a citizen. A review of the customer record showed the individual had been incorrectly assigned the citizenship indicator in the previous DMV system in 2020.

Each error was shared with the Secretary of State's Election Division upon discovery and the customer records were updated with the correct legal presence indicators in the DMV system. Among the 21 cases discovered in May, 2 individuals had a voting history. Voter eligibility for these 2 individuals is under review by Secretary of State.

20 out of 21 cases were identified during REAL ID transactions when customers presented updated documents in a DMV office. These cases are identified by field staff and are also automatically generated in a report that is analyzed on a daily basis by DMV experts. The automated report is described in [April's OMV update](#). Data entry errors for the cases discovered in May occurred as early as 2010. While these records erroneously maintained the legacy mark as citizens, no new voter registrations have occurred among them since DMV put significant mitigations in place starting in September 2024.

DMV continues to see record numbers of customers due to the REAL ID federal enforcement deadline for domestic flights. The ID deadline was May 7, and high volumes of DMV visitors are expected to continue. REAL ID transactions have more than doubled compared to the same time last year, with 76,667 REAL ID issuances throughout May 2025 compared to 31,536 in May 2024. REAL ID requires individuals to present documents at the DMV that demonstrate legal presence, even if those documents have been presented in the past. This provides an opportunity for DMV to check the accuracy of citizenship indicators in the system.

Additional Work on OMV and Data Integrity

1. Data Integrity Review

The contracted vendor for the external Data Integrity Review, Deloitte, completed its Final Report and delivered it to the Governor on February 26. The report included 14 opportunities for ODOT to improve data integrity in addition to the efforts already implemented. ODOT is developing an implementation plan.

2. OMV Audit

In partnership with DAS and Baker Tilly, ODOT is participating in the audit of Oregon Motor Voter. The audit report is expected in June 2025.

3. Expert Review Team

The Expert Review Team, including the state's Chief Data Officer, and current and former DMV executives from other states, has met four times. The team met in March to review the Deloitte Data Integrity Review Final Report. The group will review the Baker Tilly audit during its meeting in late June.

4. Partnership with Secretary of State's Office

New practices have been collaboratively agreed upon:

- Daily control file between agency technical staff to verify the number of records transmitted by DMV is the number received by SoS. This practice has been successfully implemented.
- Monthly random sampling of OMV records by SoS, with verification by DMV that each file was accurately and appropriately entered and dispatched. (This is in addition to DMV's monthly sampling.) This practice has been in place for two months, with successful verification of the randomly selected records for March and April 2025. May's sampling is in process.
- Quarterly virtual meetings with county clerks and SoS Elections to improve both OMV and the proactive voter registration that occurs at DMV, by increasing understanding of respective processes, discussing issues, and exploring potential solutions. The first meeting was in April and the next is scheduled for July.
- Annual voter registration in-person review with SoS and ODOT. Planning for this review is in discussion with SoS, and tentatively will be this fall.