

# Voter Registration Status Report

## **Summary**

This Voter Registration Status Report is the ninth monthly report outlining DMV's data quality-control work to further ensure the integrity of Oregon Motor Voter (OMV) data. This is in following with the monthly data control calendar described in the October 2024 After Action Report, and as directed by Governor Kotek.

### This report includes:

- A review of the OMV data sampling for the month of June.
- Descriptions of 36 prior error cases identified during the month of June.
- Highlights of other work to improve the OMV system overall and DMV's general data integrity.

## **June Sample Results**

Continuing on a monthly basis throughout 2025, DMV will sample new Oregon Motor Voter (OMV) records and manually review them against information collected from customers to verify data accuracy and to correct any errors. Since the restart of the OMV data transfer in February 2025, all of the same controls have been in place and will continue to be rigorously followed.

DMV pulled 500 new records for the June OMV review. These primarily consist of records that listed a U.S. passport as the source document proving citizenship. Additional records include source documents coded as a U.S. birth certificate, a naturalization document, and other less common source documents that indicate citizenship status.

For the ninth month in a row, the sampling review found zero errors.

## **Review of Prior Errors**

36 errors that originally occurred in past years were identified throughout the month of June.

- DMV identified a batch of 14 prior errors that occurred within the first six months of 2021. As DMV analyzed errors from recent months, staff discovered a group of records that had not been manually reviewed for conflicting records (e.g. a Citizen indicator with a permanent resident card or other conflicting documentation on file). These transactions were thought to be captured by the <u>report</u> implemented in late March, but the retroactive pull of the report had erroneously left out some earlier transactions due to incorrect filtration dates. The automated version of the report that runs daily is functioning as intended.
- DMV identified 6 prior errors that occurred between 2012 and 2021 that involved the misidentification of American Samoan documents as citizenship documents. The errors were identified when customers returned with updated documents for REAL ID that indicated they were U.S. nationals rather than U.S. citizens.
- DMV identified 16 prior errors that originally occurred between 2011 and 2022. They were identified when customers returned to DMV throughout June and presented foreign passports, work authorizations, or permanent U.S. resident cards. These individuals were previously coded as citizens in the DMV system due to incorrect data entry of documents in previous field transactions.

Each error was shared with the Secretary of State's Election Division upon discovery and the customer records were updated with the correct legal presence indicators in the DMV system. Among the cases discovered in June, 3 individuals had a voting history. Voter eligibility for these individuals is under review by Secretary of State.

DMV continues to see record numbers of customers due to the REAL ID federal enforcement deadline for domestic flights. The REAL ID deadline was May 7, and high volumes of DMV visitors are expected to continue. REAL ID transactions have about doubled compared to the same time last year, with 56,562 REAL ID issuances throughout June 2025 compared to 28,960 in June 2024. REAL ID requires individuals to present documents at the DMV that demonstrate legal presence, even if those documents have been presented in the past. This provides an opportunity for DMV to check the accuracy of citizenship indicators in the system.

# Additional Work on OMV and Data Integrity

1. Data Integrity Review

The contracted vendor for the external Data Integrity Review, Deloitte, completed its Final Report and delivered it to the Governor on February 26. The report included 14 opportunities for ODOT to improve data integrity in addition to the efforts already implemented. ODOT is developing an implementation plan.

- 2. OMV Audit
  - The external audit of the OMV program, performed by Baker Tilly, will be available soon.
- 3. Expert Review Team

The Expert Review Team, including the state's Chief Data Officer, and current and former DMV executives from other states, has met four times. The team met

- in March to review the Deloitte Data Integrity Review Final Report. The group will review the Baker Tilly audit during its meeting in late July.
- 4. Data Best Practices National Work Group Members of DMV leadership are participating in a national work group focused on the integrity of voter data. Some work group participants include DMV leaders from D.C., Georgia, Washington state, New Mexico, Colorado, Delaware, and Minnesota. The group has already identified some data best practices for DMVs collecting citizenship information for the purposes of voter registration, and the next topic is best practices for automatic voter registration programs.
- 5. Partnership with Secretary of State's Office New practices have been collaboratively agreed upon:
- Daily control file between agency technical staff to verify the number of records transmitted by DMV is the number received by SoS. This practice has been successfully implemented since February 2025.
- Monthly random sampling of OMV records by SoS, with verification by DMV that each file was accurately and appropriately entered and dispatched. (This is in addition to DMV's monthly sampling.) This practice has been in place for three months, with successful verification of the randomly selected records for March, April, and May. The June review is in process.
- Quarterly virtual meetings with county clerks and SoS Elections to improve both OMV and the proactive voter registration that occurs at DMV, by increasing understanding of respective processes, discussing issues, and exploring potential solutions. The most recent meeting was July 1.
- Annual voter registration in-person review with SoS and ODOT. Planning for this review is in discussion with SoS, and tentatively will be this fall.