

Voter Registration Status Report

Summary

This Voter Registration Status Report is the tenth monthly report outlining DMV's data quality-control work to further ensure the integrity of Oregon Motor Voter (OMV) data. This is in following with the monthly data control calendar described in the October 2024 After Action Report, and as directed by Governor Kotek.

This report includes:

- A review of the OMV data sampling for the month of July.
- Descriptions of 10 prior error cases identified during the month of July.
- An overview of the OMV audit results.
- Highlights of other work to improve the OMV system overall and DMV's general data integrity.

July Sample Results

Continuing on a monthly basis throughout 2025, DMV will sample new Oregon Motor Voter (OMV) records and manually review them against information collected from customers to verify data accuracy and to correct any errors. Since the restart of the OMV data transfer in February 2025, all of the same controls have been in place and will continue to be rigorously followed.

DMV pulled 500 new records for the July OMV review. These primarily consist of records that listed a U.S. passport as the source document proving citizenship. Additional records include source documents coded as a U.S. birth certificate, a naturalization document, and other less common source documents that indicate citizenship status.

For the tenth month in a row, the sampling review found zero errors.

Review of Prior Errors

10 errors that originally occurred in past years were identified throughout the month of July.

- DMV identified 5 prior errors that occurred between 2010 and 2018 that involved the misidentification of American Samoan documents as citizenship documents. The errors were identified when customers returned with updated documents for REAL ID that indicated they were U.S. nationals rather than U.S. citizens.
- DMV identified 3 prior errors that originally occurred between 2012 and 2023. They were identified when customers returned to DMV throughout July and presented foreign passports, work authorizations, or permanent U.S. resident cards. These individuals were previously coded as citizens in the DMV system due to incorrect data entry of documents in previous field transactions.
- DMV identified 1 error when reviewing documents to complete a records request on behalf of a customer. DMV program staff noticed that a permanent resident card was listed on the customer's scanned application from 2009 and no confirmed citizenship documentation was available from subsequent transactions.
- DMV identified 1 error at the request of SOS to review the record; county clerks and SOS receive multiple data updates from DMV and asked to investigate this record for consistency. DMV staff discovered that the citizenship indicator had been corrected in the DMV system in Fall 2024 but had not been properly shared with SOS due to a clerical error.

None of the individuals erroneously registered had a voting history.

Although DMV continues to see higher numbers of REAL ID transactions, with REAL ID accounting for 64% of all issuances throughout July 2025, overall DMV transaction numbers appear to be returning to more typical patterns since the rush before and after the federal May 7 enforcement date. There were 58,762 REAL ID transactions throughout July. REAL ID requires individuals to present documents at the DMV that demonstrate legal presence, even if those documents have been presented in the past. This provides an opportunity for DMV to check the accuracy of citizenship indicators in the system.

OMV Audit Results

The [Final OMV Audit](#) was delivered by Baker Tilly on July 1, 2025. The audit had 8 findings, one of which concerns legacy data and was deemed high risk. DMV has accepted all the findings and is taking steps to address each. Where applicable, DMV is working with Secretary of State. ODOT responses are included in the audit and updates on progress will be included in future deliveries of this monthly report. ODOT and DMV have already completed 1 out of 8 recommended actions from the audit report.

Additional Work on OMV and Data Integrity

1. Data Integrity Review

The contracted vendor for the external Data Integrity Review, Deloitte, completed its Final Report and delivered it to the Governor on February 26. The report included 14 opportunities for ODOT to improve data integrity in addition to the efforts already implemented. ODOT is developing an implementation plan.

2. Expert Review Team

The Expert Review Team, including the state's Chief Data Officer, and current and former DMV executives from other states, met five times between November 2024 and July 2025. The group reviewed the Baker Tilly audit during its closing meeting. A final report on the ERT's work will be submitted later this month.

3. Data Best Practices National Work Group

Members of DMV leadership are participating in a national work group focused on the integrity of voter data. The group has already identified some data best practices for DMVs to collect citizenship information for the purposes of voter registration, and the group continues to vet and analyze ideas.

4. Partnership with Secretary of State's Office

New practices have been collaboratively agreed upon:

- Daily control file between agency technical staff to verify the number of records transmitted by DMV is the number received by SoS. This practice has been successfully implemented since February 2025.
- Monthly random sampling of OMV records by SoS, with verification by DMV that each file was accurately and appropriately entered and dispatched. (This is in addition to DMV's monthly sampling.) This practice has been in place since April 2025.
- Quarterly virtual meetings with county clerks and SoS Elections to improve both OMV and the proactive voter registration that occurs at DMV, by increasing understanding of respective processes, discussing issues, and exploring potential solutions. The most recent meeting was July 1. To date, five county clerks have visited their local DMV to learn more about voter information collected during transactions, with additional visits scheduled.
- Annual voter registration in-person review with SoS and ODOT. This review is planned for the fall.