

Voter Registration Status Report

Summary

This Voter Registration Status Report is the twelfth monthly report outlining DMV's data quality-control work to further ensure the integrity of Oregon Motor Voter (OMV) data. This is in following with the monthly data control calendar described in the October 2024 After Action Report, and as directed by Governor Kotek.

This report includes:

- A review of the OMV data sampling for the month of September.
- Descriptions of 11 prior error cases identified during the month of September.
- An update on the implementation of the OMV audit recommendations.
- Highlights of other work to improve the OMV system overall and DMV's general data integrity.

September Sample Results

Continuing on a monthly basis throughout 2025, DMV has sampled Oregon Motor Voter (OMV) records and manually reviewed them against information collected from customers to verify data accuracy and to correct any errors.

DMV pulled 500 new records for the September OMV review. These primarily consist of records that listed a U.S. passport as the source document proving citizenship. Additional records include source documents coded as a U.S. birth certificate, a naturalization document, and other less common source documents that indicate citizenship status.

For the twelfth month in a row, the sampling review found zero errors.

Review of Prior Errors

11 errors that originally occurred in past years were identified throughout the month of September.

- DMV identified 4 prior errors, occurring between 2010 and 2024, that involved the misidentification of American Samoan documents as citizenship documents. The errors were identified when customers returned with updated documents for credential issuances that indicated they had presented proof of being U.S. nationals but not necessarily of being U.S. citizens.
- DMV identified 7 prior errors that originally occurred between 2011 and 2022. They were identified when customers returned to DMV throughout September and presented foreign passports, work authorizations, or permanent U.S. resident cards. These individuals were previously coded as citizens in the DMV system due to incorrect data entry of documents in previous field transactions.

None of the 11 individuals had a voting history.

OMV Audit Action Items

The [Final OMV Audit](#) was delivered by Baker Tilly on July 1, 2025. The audit had 8 findings; DMV has accepted all the findings and is taking steps to address each. Where applicable, DMV is working with Secretary of State. ODOT responses are included in the audit. Below is a status update on each task and the associated recommendation.

Audit Recommendation	June	July	August	September
1.1 Address legacy Records	On Track: Due 12/31/2025			
2.1 173DP and OLIVR Review Compilation			COMPLETE	
2.2 Quality Review of Controls			COMPLETE	
3.1 Policy Review Cycle			COMPLETE	
3.2 Change Tracking for OMV Policies			COMPLETE	
3.3 Track Federal Activity	On Track: Due 11/30/2025			
4.1 OMV Training Requirements			COMPLETE	
5.1 Policy for Issue/Error Escalation				COMPLETE
5.2 Consolidated Issue/Error Log			COMPLETE	
6.1 Policy for File Transfers		COMPLETE		
6.2 Outbound Transfer Logs			COMPLETE	
7.1 Mechanisms to Document Errors				COMPLETE
7.2 Failure Notifications				COMPLETE
7.3 Address Failure Logs				COMPLETE
7.4 Failure Notification Resolution				COMPLETE
8.1 Administrative User Evaluation Policy				COMPLETE
8.3 Remove Redundant User Groups	COMPLETE			

Each task is on track to be completed by its deadline; all tasks are due before January 2026.

Additional Work on OMV and Data Integrity

1. Data Integrity Review

The contracted vendor for the external Data Integrity Review, Deloitte, completed its Final Report and delivered it to the Governor on February 26. The report included 14 opportunities for ODOT to improve data integrity in addition to the efforts already implemented. ODOT is developing an implementation plan.

2. Expert Review Team

The Data Integrity Review Expert Review Team, including the state's Chief Data Officer, and current and former DMV executives from other states, met five times between November 2024 and July 2025. The group reviewed the Baker Tilly audit during its closing meeting. A final report on the ERT's work will be delivered to the Oregon Transportation Commission and Governor's Office in October.

3. Data Best Practices National Work Group

Members of DMV leadership are participating in a national work group focused on the integrity of voter data. The group has already identified some data best practices for DMVs to collect citizenship information for the purposes of voter registration, and the group continues to vet and analyze ideas.

4. SOS OMV Rules Advisory Committee

ODOT has been participating in the Rules Advisory Committee (RAC) organized by Secretary of State beginning in early September. The RAC is reviewing OMV and other voter registration administrative rules and processes.

5. Partnership with Secretary of State's Office and county clerks

Updated practices have been collaboratively agreed upon:

- Daily control file between agency technical staff to verify the number of records transmitted by DMV is the number received by SoS. This practice has been successfully implemented since February 2025.
- Monthly random sampling of OMV records by SoS, with verification by DMV that each file was accurately and appropriately entered and sent. (This is in addition to DMV's monthly sampling.) This practice has been in place since April 2025.
- Quarterly virtual meetings with county clerks, DMV, and SoS Elections to improve both OMV and the proactive voter registration that occurs at DMV, by increasing understanding of respective processes, discussing issues, and exploring potential solutions. The most recent meeting was in early October.
- In-person visits by county clerks to their local DMV field office to observe and exchange information. To date, eleven county clerks from across the state have visited their local DMV to learn more about voter registration information collected during transactions, with additional visits scheduled.
- Annual voter registration in-person review panel with SoS and ODOT. This review is planned for October.