

Answers to Frequently Asked Questions:



QUESTIONS	ANSWERS
<i>Can an expired Oregon ID card or driver's license be used to get a new one?</i>	<p>Yes. Expired Oregon driver's licenses and ID cards can be used as proof of identity, as long as they have not been expired more than 13 years.</p> <p>Expired driver's licenses and ID cards from other states or from Canada can also be used as proof of identity. They must contain a photo. They cannot be expired more than a year, or have a hole punch or be marked "Not Valid as ID."</p>
<i>If I have an expired Oregon driver's license, do I still have to take a knowledge test and a driving test to get a new license? Will I have to pay the same fees?</i>	<p>Yes. A knowledge test and driving test are still required if you have an expired Oregon driver's license and want to get a new one. You will have to pay the fees for the tests and the new license, too.</p>
<i>Can a driver's license from another country be used as a valid document?</i>	<p>Yes, but only as a secondary document to prove your identity. This means that you need to show another document from the list of "secondary documents" to provide proof of identity.</p>
<i>Can an expired passport be used as a form of identification?</i>	<p>Yes. A foreign or U.S. passport can be used as proof of identity if it has not been expired more than five years. It must contain English or have an English translation.</p>
<i>Can appointments be made by phone or just online?</i>	<p>Appointments can be made on the phone or online. You can call 503-945-5000 to make an appointment or go online to dmv2u.oregon.gov.</p>
<i>What is the process for people with a valid driver's license from another state?</i>	<p>People who have a valid driver's license from another state will still have to take a knowledge test to get an Oregon license. You do not have to take a driving test. The fees for the knowledge test (\$5) and the license (\$60) will also need to be paid.</p>
<i>When can people begin calling for an appointment?</i>	<p>You can make an appointment now. Call 503-945-5000 or visit dmv2u.oregon.gov to make an appointment.</p>
<i>Can the driver's license be used for other forms of identification, in addition to driving?</i>	<p>Yes. A driver's license is a very common form of identification in the United States. However, you cannot get on an airplane or enter a federal building with a standard license after Oct. 1, 2021. You would need a Real ID.</p>
<i>What is the cost? Are the costs the same for undocumented people?</i>	<p>The costs are the same for everyone. Here are the costs for getting an Oregon driver's license for the first time:</p> <ul style="list-style-type: none"> ▪ \$5 for the knowledge test ▪ \$9 for the driving test at a DMV office ▪ \$60, \$65 or \$75 for the driving test at a private business that offers driving tests ▪ \$60 for the license

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<i>How many questions are on the knowledge test?</i>	There are 35 multiple-choice questions on the knowledge test. You have to answer 28 of them correctly to pass the test.
<i>How long do Oregon driver's licenses last before they expire?</i>	Once you get a driver's license, it will be valid for eight years. You must renew your license at a DMV office every eight years.
<i>What is the qualifying age for getting a driver's license?</i>	You can get a driver's license at the age of 16. If you are 16 or 17 years old, the application process is a little different. The instructions are on the DMV's Teen Site: https://www.oregon.gov/odot/DMV/TEEN/pages/index.aspx .
<i>How many times can you take the knowledge test if you do not pass it?</i>	You can take the knowledge test as many times as you want.
<i>Can some of the steps for applying be done at home or outside of a DMV office?</i>	Yes. You can begin to fill out part of the application at dmv2u.oregon.gov/ . This will save time when you get to a DMV office. You can also take a practice test online at https://www.oregon.gov/odot/DMV/Pages/practice_test.aspx . All other steps must be done at a DMV office.
<i>How long will we need to be in Oregon before applying for a driver's license?</i>	If you live in Oregon you can apply for a license. There is no requirement for how long you need to have been in the state.
<i>How long will we have to wait before taking the knowledge test again if we fail it?</i>	If you fail the knowledge test, you must wait one day before you can take the test again. If you take the test four times and fail it, you have to wait 28 days to take it again. If you are caught cheating, your test will be stopped. You will not be allowed to take the test again for 90 days.
<i>If we fail one of the tests, do we have to pay the fees again to retake it?</i>	Yes. You must pay the fee every time you take the knowledge test or the driving test, so it is important to study the driver manual. You can take a practice test at https://www.oregon.gov/odot/DMV/Pages/practice_test.aspx .
<i>Is there a paper version of the knowledge test, or do we have to take it on a computer?</i>	Yes, you can ask for a paper version of the knowledge test.
<i>Can someone who does not have a permanent home address still get a driver's license?</i>	Yes. You may bring someone with you to provide a verbal statement that you live with them at the address listed on the application. That person must bring proof of their address. If you live on company property, you may bring a letter on company letterhead from your employer certifying that you live at the address owned by the business.
<i>Is the driver's license different for undocumented people?</i>	No. The Oregon driver's license is the same for everyone. It looks exactly the same for people who are documented and people who are undocumented. There is no difference.

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<i>How do I find out if there is an issue with my driving record? I am worried I might have been given a ticket or a citation in the past that blocks me from getting a driver's license.</i>	Call 503-945-5000 and they can help you find out if there is anything on your driving record that will block you from getting a driver's license.
<i>Can someone from a community-based organization come with me to get my driver's license?</i>	Yes, someone can come with you to a DMV office, but they cannot help you with the tests.
<i>Can I bring an interpreter to the driving test?</i>	<p>No. You will need to be able to understand basic English driving commands during the test.</p> <p>You will need to show your understanding and skills in:</p> <ul style="list-style-type: none"> ▪ Driving ▪ Traffic rules ▪ Highway signs ▪ Signals <p>The driving test includes:</p> <ul style="list-style-type: none"> ▪ Turning ▪ Backing up ▪ Parking ▪ Lane changes ▪ Speed control ▪ Signaling ▪ Vehicle control ▪ General driving ability
<i>What happens if no one at the DMV office speaks my language?</i>	You can bring someone who speaks your language with you to a DMV office to interpret for you. They can help interpret everything except the driving test, which is only available in English.
<i>Is an audio version of the written exam available in other languages?</i>	<p>Yes. The audio version of the written exam is available in eight languages:</p> <ul style="list-style-type: none"> ▪ Arabic ▪ Chinese ▪ English ▪ Japanese ▪ Korean ▪ Russian ▪ Spanish ▪ Vietnamese
<i>Is there an option for people who cannot read and write but know how to drive?</i>	Yes. People who cannot read and write can take the audio version of the test.
<i>Can I travel on a plane with an Oregon driver's license?</i>	You can travel on a plane with an Oregon driver's license only until Oct. 1, 2021. After that date, you will need a Real ID to travel on a plane in the United States.

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<p><i>What DMV information does law enforcement have access to?</i></p>	<p>Law enforcement agencies at the local, state and federal level have access to the following information that DMV keeps on all people who have an Oregon driver's license or ID card:</p> <ul style="list-style-type: none"> ▪ Name ▪ Address ▪ Driver's license or ID card number ▪ Telephone number ▪ DMV photograph that is on the driver's license or ID card ▪ Social Security number <p>Facial recognition information is not shared with law enforcement. Law enforcement does not have access to legal presence information. This means that they do not have information from DMV that tells them if someone is undocumented or is a U.S. citizen.</p> <p>No one outside of DMV has access to appointment information. Only DMV staff will know when your appointment is.</p>
<p><i>I do not have a Social Security number. What happens when I apply for a driver's license?</i></p>	<p>You will sign an electronic statement on a pin pad that certifies that you do not have a Social Security number.</p>
<p><i>Will DMV register undocumented immigrants to vote?</i></p>	<p>No. To register to vote in Oregon, you must be a U.S. citizen. Only people who provide proof of U.S. citizenship to DMV will be automatically registered to vote after getting a driver's license, driver's permit or ID card.</p>
<p><i>What happens to the information I give the DMV to apply for a driver's license?</i></p>	<p>Oregon's Record Privacy Law (ORS 802.175-802.191) protects the personal information in DMV records from being released to the public. Personal information is:</p> <ul style="list-style-type: none"> ▪ Name ▪ Address ▪ Telephone number