

Continuous Improvement Advisory Committee

Agenda for **September 21, 2020**

1:30-4:30pm

WebEx Event Information (listen only option for the public):

Event address: <https://ordot.webex.com/ordot/onstage/g.php?MTID=e80c01f44c7cad5c60c4c09b6203a67b4>

Join meeting by phone: +1-408-418-9388 United States Toll

Access code: 146 291 9154#

Members		Resources			
<ul style="list-style-type: none"> Sharon Smith (Chair) Martin Callery (Vice Chair) Ted Aadland Linda Beuckens Bob Gebhardt 	<ul style="list-style-type: none"> Paula Hammond Tony Hyde Andrew Kach Karen Rowe Kris Strickler 	<ul style="list-style-type: none"> Cooper Brown, Executive Sponsor Travis Brouwer, Assistant Director for Revenue, Finance and Compliance Marlene Hartinger, Chief Auditor Jess McGraw, OTC Chief of Staff Michelle Bowlin, OTC Coordinator 			
Topic	Description	Presenter	Time	Type	
Welcome	Agenda Review/Housekeeping	Chair Smith	10	Welcome	
COVID-19					
A	COVID-19 Update	Overview of impacts and implications on ODOT operations/services, followed by opportunity for CIAC members to share their experiences and observations.	Chair Smith, Brown	40	Discussion
Financial					
B	ODOT's Budget Challenges	Overview of ODOT's financial position and budget challenges.	Brouwer	30	Discussion
Break			10		
Strategic Planning					
C	OTC/ODOT Strategic Action Plan	Introduction to the priorities, goals and implementing actions of the OTC/ODOT SAP, and next steps for CIAC.	Callery, Smith, Strickler, Brown	50	Discussion
Key Performance Measures					
D	Annual Key Performance Measures Update	Review annual KPMs.	Kase	20	Discussion
Audits					
E	Audit Update	Review and discuss recent audit activity.	Hartinger	20	Discussion
Closing					
			Total Time	3 Hours	