

Certification User Group Annual Meeting Agenda

THEME: Reflect. Refine. Improve.

Chemeketa Eola Event Center, 215 Doaks Ferry Rd NW, Salem OR 97304

December 9, 2026 (8:45 am – 3:45 pm)

8:45 am	Informal Networking and Welcome	
9:00 am	Annual Meeting Begins Join Zoom Meeting Meeting ID: 860 8466 5022 Passcode: CUG2026 Dial by phone +1 719 359 4580	CUG Co-Chairs: Tiffany Hamilton, ODOT Ryan Crowther, Marion Co. Kelly Kita and Cheralynn Abbott, Facilitators
9:15 am	Policy and Funding Update	Jeff Flowers, ODOT
10:00 am	Standards Subcommittee Report	Will Jones, City of Gresham Tiffany Hamilton, ODOT
10:15 am	Process Improvement & Training Subcommittee Report	Liz Tillstrom, City of Portland Hanne Eastwood, ODOT
10:30 am	BREAK	
10:45 am	Certification Program Updates: - Upcoming Bulletins & Work Underway - Compliance Trends	Tiffany Hamilton, Certification Program Manager Hanne Eastwood, Certification Compliance Coordinator
11:20 am	Working Smarter: Exploring Technology and Workflow Automation Opportunities	TBD
12:00 pm	LUNCH – Order from Little Lois using group number 58014 until 9:30 am	
Concurrent Breakout Sessions (for in-person attendees)		
1:00 pm	Setting Projects Up for Success: Bridging Planning and Project Delivery Purpose: Explore opportunities to strengthen the transition from planning to project delivery by ensuring project vision, scope, schedules and delivery requirements are clearly understood and aligned.	Working Better Together: Strengthening ODOT and Local Agency Partnerships Purpose: Identify opportunities to improve communication, clarify roles and responsibilities, and strengthen coordination between local agencies and Local Agency Liaisons (LALs).
2:15 pm	BREAK	
2:30 pm	Finishing Strong: Streamlining Project Closeout Purpose: Identify opportunities to simplify project closeout activities, improve coordination and reduce delays in completing administrative and compliance requirements.	Measuring What Matters: Improving Performance Purpose: Establish a shared understanding of successful, on-time project delivery and identify opportunities to improve how project timelines and performance are tracked and evaluated.
3:45 pm	ADJOURN	