

Motor Carrier Transportation Advisory Committee

Commerce and Compliance Division
Oregon Department of Transportation

Thursday, April 17, 2025

Housekeeping

- Today's meeting is being recorded.
- We are in a hybrid format.
- For those on Teams:
 - Please mute your visual device if calling in via phone for audio.
 - Turn down your sound as well.
 - Please use “raise hand” function for questions/comments.
- We will pause throughout for questions/comments.
- Please introduce yourself before speaking.

MCTAC Summary Notes – January 16, 2025

Attendees: Members – Carla Phelps (ODOT-CCD), Mark Gibson (OTA), Donny Callahan (OTTA), Diane DeAutremont (Lile International), Kristan Mitchell (ORRA), Kaiger Braseth (Mountain West Moving), Andy Eno (FMCSA); Support – Jason Lawrence (ODOT-CCD)

Presenters and Guests – Christine Logue (OTA), Ben Kahn and Andrew Keck (ODOT-DMV), Justin Hauschild (ODOT-Government Relations), Leah Cisneros (ODOT-CCD), Elisha Brackett (ODOT-CCD), Jenny Galvin (ODOT-CCD), Nick Hopper (ODOT-CCD), Jess Brown (ODOT-CCD)

Previous meeting's minutes approved.

DMV Update – Ben Kahn and Andrew Keck, DMV: Ben and Andrew joined us to run through recent DMV updates, including the EEE (Exclusively Electronic Exchange) mandate for CDLIS; updates to DACH procedures; DMV2U online collision reporting improvements; and new DMV self-service kiosks.

Oregon Administrative Rule (OAR) Updates – Jason Lawrence, CCD: Jason walked us through recent updates to CCD's OARS, including annual adoptions, changes based on new statutory requirements and CCD procedural updates (see meeting materials for all Rule changes).

2025 Legislative Session Preview – Justin Hauschild, ODOT: Justin joined us to provide an overview of what's ahead in the 2025 legislative session.

Winter Safety: Chain Compliance – Leah Cisneros, CCD: Leah joined us to present some data and trends regarding winter travel safety and chain compliance in Oregon. Leah shared an overview of the work our Investigations and Compliance Unit undertakes, along with data and trends across the winter seasons of 2021-2022 through current data as of EOY 2024 (see slides for specific data).

ORION Update – Nick Hopper, CCD: Nick provided us with the latest update on CCD's new over-dimension permitting system, ORION, including the upcoming soft launch ahead.

MCSAP Partnerships with Law Enforcement and Region Enforcement Operations with FMCSA – Jess Brown, CCD and Andy Eno, FMCSA: Jess discussed work CCD conducts with current law enforcement partners, as well as highlighting potential for future partnerships. That discussion bridged into a recap of recent regional work with FMCSA and the potential for future operations with additional neighboring Western states. Andy used the recent FMCSA 1-70 Hotshot Event as an example of work we hope to see with Western states.

TOL Enhancement Project Update – Elisha Brackett, CCD: Elisha walked us through the new Oregon Trucking Online (TOL) account creation improvements.

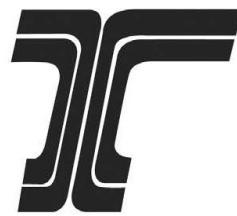
Agenda build discussion. Close of meeting.

Motor Carrier Transportation Advisory Committee (MCTAC) Agenda

Thursday, April 17, 2025 | 9 am to 10:30 am

Meeting Materials: <https://www.oregon.gov/odot/MCT/Pages/MCTAC.aspx>

[Click here to join the meeting](#) Audio only: +1 971-277-1965,,339809420#



Time			Topic	Action	Lead		
9:00-9:05	5 min	01	Welcome and Housekeeping	Intro and Discussion	Jason Lawrence		
			<ul style="list-style-type: none">• Welcome, housekeeping, etc.• Review and approve previous meeting summary• Overview of today's agenda				
9:05-9:15	10 min	02	ORION Update	Information	Nick Hopper		
9:15-9:25	10 min	03	TOL Enhancements Update	Information	Jenny Galvin		
9:25-9:35	10 min	04	Legislative Session Check-in	Information	Justin Hauschild		
			<ul style="list-style-type: none">• Justin will join us to provide an update on how the legislative session is going.				
9:35-9:45	10 min	05	ODOT State of the Agency Dashboard	Information	Jacob Easter		
			<ul style="list-style-type: none">• Jacob will walk us through ODOT's SOA dashboard and highlight some key data.				
9:45-10:05	20 min	06	CCD Operations Update	Information and Discussion	Elisha Brackett		
			<ul style="list-style-type: none">• Elisha will share recent CCD data and take questions from the committee on CCD operations.				
10:05-10:10	10 min	07	CCD Portland Metro Office Move	Information	Carla Phelps		
			<ul style="list-style-type: none">• Carla will discuss the upcoming move of our Portland Metro office.				
10:10-10:30	20 min	08	Wrap Up, July Agenda Build and Close	Discussion	All		

Next Meeting: Thursday, July 17, 2025 9:00am-10:30 am



ORION

Oregon Routing Information Online Project Update

Nick Hopper, CCD Commercial Vehicle Licensing Services Branch Manager

Over-Dimension Permit System Replacement



ORION will replace the existing system to meet increasing OS/OW permit demand, complexity, and improve service levels.

Anticipated Benefits:

- Improved turnaround time
- Streamlined permit process
- Improved data collection and availability
- Increased safety and compliance
- Reduced risk to the infrastructure
- System available 24/7, 365 days/yr
- More time for all of us to focus on complex requests

OREGON DEPARTMENT OF TRANSPORTATION
SELF-ISSUE OVERSIZE PERMIT

000519 OREGO17031774210

CARRY THIS PERMIT AT ALL TIMES

Permit No: STP935985

Location: TOL

Permittee: (Name and Address)
OREGON TEST ACCOUNT
340 NE 11TH AVE
PORTLAND

Load Length: 50'00" 1/16"

Legal Weight Table 1

Description of Vehicle:
Year: 2002 Make: PTRB

From: OR/WA BORDER AT I-205
To: salem (3630 fairview ave.)
Via: i-205; i-5, take exit 254 (industrial).

Pilot Vehicles:
2 Lane None (X) Front () Rear () Rider ()
4 Lane None (X) Front () Rear () Rider ()

Special Provisions:
This permit is not valid without the following required
82A, H, PWT-1

TRAILER LENGTH: 50
TRAILER TYPE: fixed

***** SELF-ISSUE PROVISION INFO *****
no pilot vehicles required.
no additional road restrictions required.
no other special provisions.

This permit is not valid before issue date and issue time or the effective date, whichever is later. Issue time reflects Pacific Time Zone.

OREGON TAX AND REGISTRATION: Permittee is required to meet all Oregon tax and registration requirements unless exempted by statute or rule.
Page 1 of 2

ROUTE MAP 1
ROUTE MAP 2
OVER WEIGHT LOAD
DETOUR

2021-2022
Develop System Requirements



2024
System Development & Configuration



2022 - 2023
Analysis, planning and selection of COTS



May 2025
Go Live

Current Focus: Soft Launch

- Started March 17th
- Selected carriers
- All permit types
- Providing user support
- Implementation of the new temporary restriction process

Statistics (March 17–28, 2025)

- 320 Single Trip Permits
- 7 Annual Trip Permits
- 23 Carriers
- Districts and Counties
- Bridge Studies

Temporary Road and Bridge Restrictions

- Electronic notifications
- Emails required
- List of restrictions has moved
- TripCheck still the best source

Restriction Title	Start Date	End Date	Description
Alert: I-84 EB MP 233.81 Old Emigrant Springs Frontage Road (Meacham)	3/17/2025 12:00:00 AM	10/15/2025 12:00:00 AM	Effective March 17, 2025, the Old Emigrant Springs Frontage Road will be closed at all hours. The Old Emigrant Springs Frontage Road Bridge will be closed at the Meacham Creek and the Union Pacific Railroad Bridge to allow for removal of the existing bridge structure and replacement with a new bridge structure. This closure is not on the mainline. The estimated completion date for this work is October 15, 2025.
Alert: OR99 NB & SB MP 11.20 to MP 11.40 (Footh Creek Bridge - Rogue River)	4/11/2025 12:00:00 AM	5/2/2025 12:00:00 AM	Effective April 11, 2025, this section of OR99 northbound and southbound will be closed at all hours. The estimated completion date for this work is May 2, 2025.
Alert: I-84 EB MP 43.92 to MP 44.10 (Cascade Locks)	5/1/2025 12:00:00 AM	5/6/2025 12:00:00 AM	Effective May 1, 2025, this section of I-84 eastbound will be restricted to 15 feet 00 inches in width Monday through Thursday between the hours of 6 AM & 4:30 PM. The estimated completion date for this work is May 6, 2025.
Alert: OR131 EB & WB MP 7.49 (Tillamook)	4/24/2025 12:00:00 AM	10/15/2025 12:00:00 AM	Effective April 24, 2025, this section of OR131 eastbound and westbound will be restricted to 11 feet 00 inches in width at all hours. The estimated completion date for this work is October 15, 2025.

ORION Changes | What to expect

- Electronic maps and attachments
- RUAF reporting no longer needed
- Pay as you go
- Trucking Online (TOL)
- Annual Permit Renewals



How to Prepare

- ✓ Keep up to date
 - ✓ Emails
 - ✓ Project Webpage
- ✓ Attend training
- ✓ Ask questions



What's Next

- Ongoing testing
- Carrier communications
- Annual Permit renewals
- Preparing for full go-live in May 2025



Questions or Comments?

Thank you!



Oregon Trucking Online (TOL) Updates

Jenny Galvin, CCD Tax Program Branch Manager

TOL Enhancement Project

Project Goal: Enhance TOL self-service capabilities and improve overall user-experience to better serve the motor carrier industry.

Phase 1: TOL Password (PIN) Reset & TOL Account Creation 

Phase 2: Self-Service Online Credential Purchasing

Phase 3: General User-Experience/Design Improvements

Password Reset Capability

- Reset password without speaking to an analyst
- Reset link sent to email on file
- Process is more secure
- Users can create easier to remember password
- Improved self-service for TOL users
- Roll out June 2024

New TOL Account Creation

- User with CCD account can sign up for a TOL account online
- Create your own password with security question
- Immediate limited access to key functions
- After analyst review granted additional access depending on account status.
- Rollout February 2025

TOL Enhancement-Next Steps

- Planning to move from Cold Fusion to .NET
- Details and design Phase 2 Self-credentialing TBD.
- Phase 3 still includes improving user experience but also must upgrade platform to meet accessibility standards.
 - Requirement writing in progress.

Questions or Comments?

Thank you!



Legislative Session Update

Justin Hauschild, ODOT Government Relations



ODOT State of the System Dashboard

Jacob Easter, Strategic Initiative Analyst



CCD Operations Update

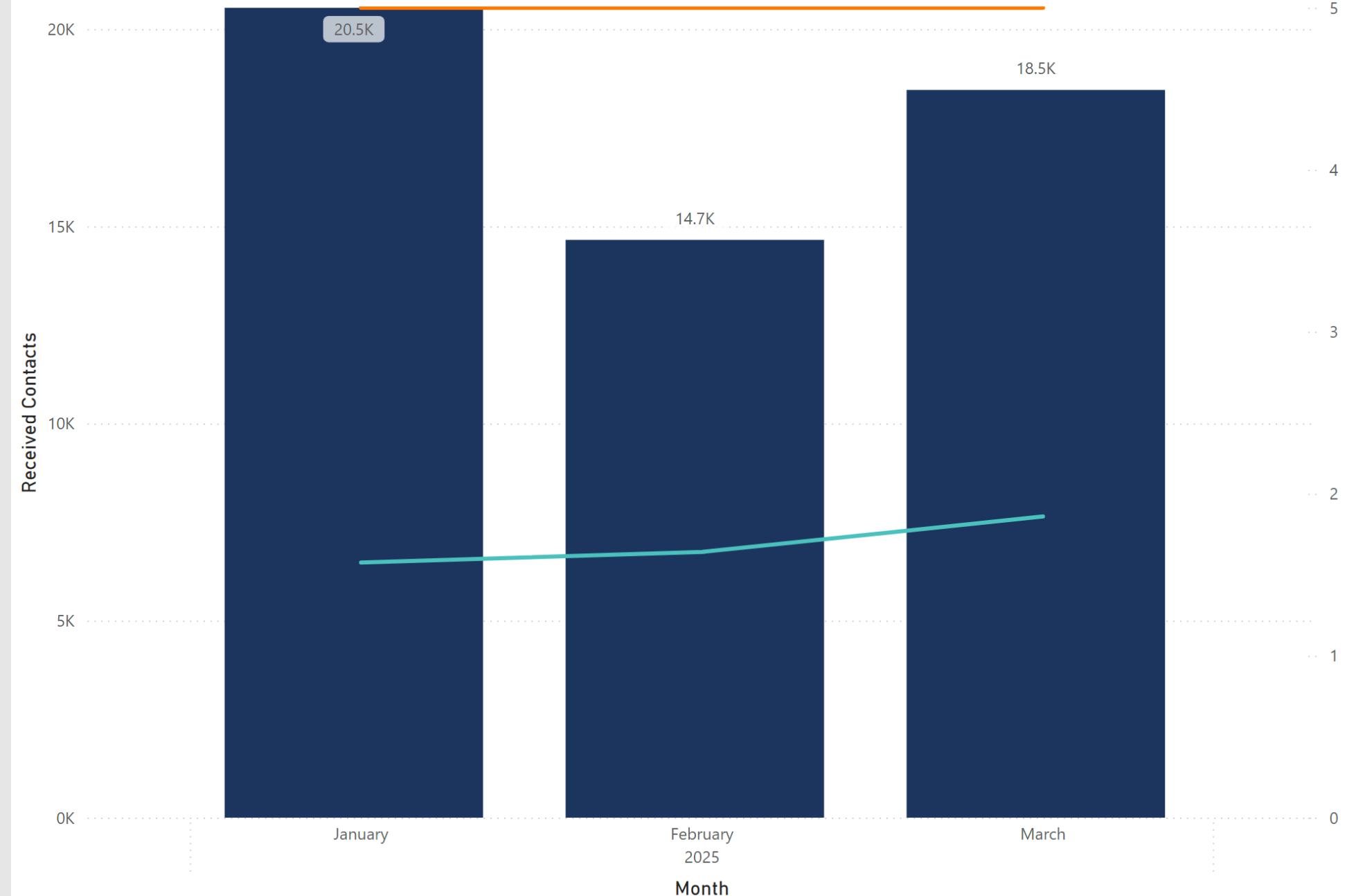
Elisha Brackett, CCD Business Operations Branch Manager

CCD Dashboard and the connection to the State of the System

- CCD internal dashboard
- Connection to State of the System Dashboard
 - Driver and vehicle out of service rates can be found on the safety page
 - CCD customer service weighing volumes and over-dimension permit volumes
 - CCD call wait times

Received Contacts and Average Wait Times by Date and Queue

● Total Received Contacts ● Average Wait Time ● Target Wait Time



Year

2023

2024

2025

QUEUE

Tax Service Center

Portland-Metro

Over-Dimension

OR-Based

IRP

IFTA

Clear all slicers

1.69

Average Wait Time

53,657

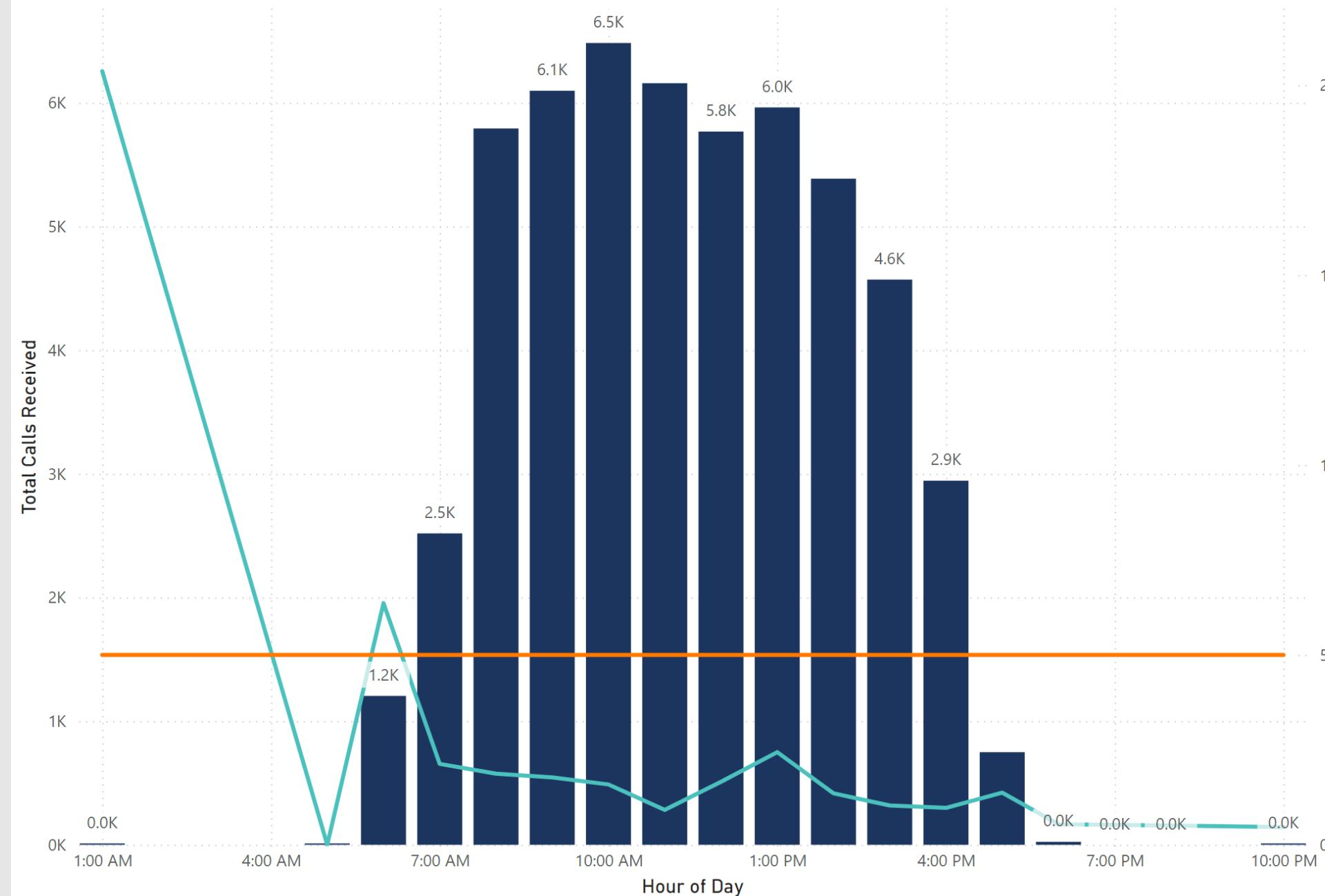
Total Contacts Received

17,886

Average Monthly Call Volume

Total Calls Received and Average Wait Times by Hour of Day

● Total Contacts Received ● Average Wait Time ● Target Wait Time



Year

● 2023

● 2024

● 2025

QUEUE

● Tax Service Center

● Portland-Metro

● Over-Dimension

● OR-Based

● IRP

● IFTA

Clear all slicers

1.69

Average Wait Time

53,657

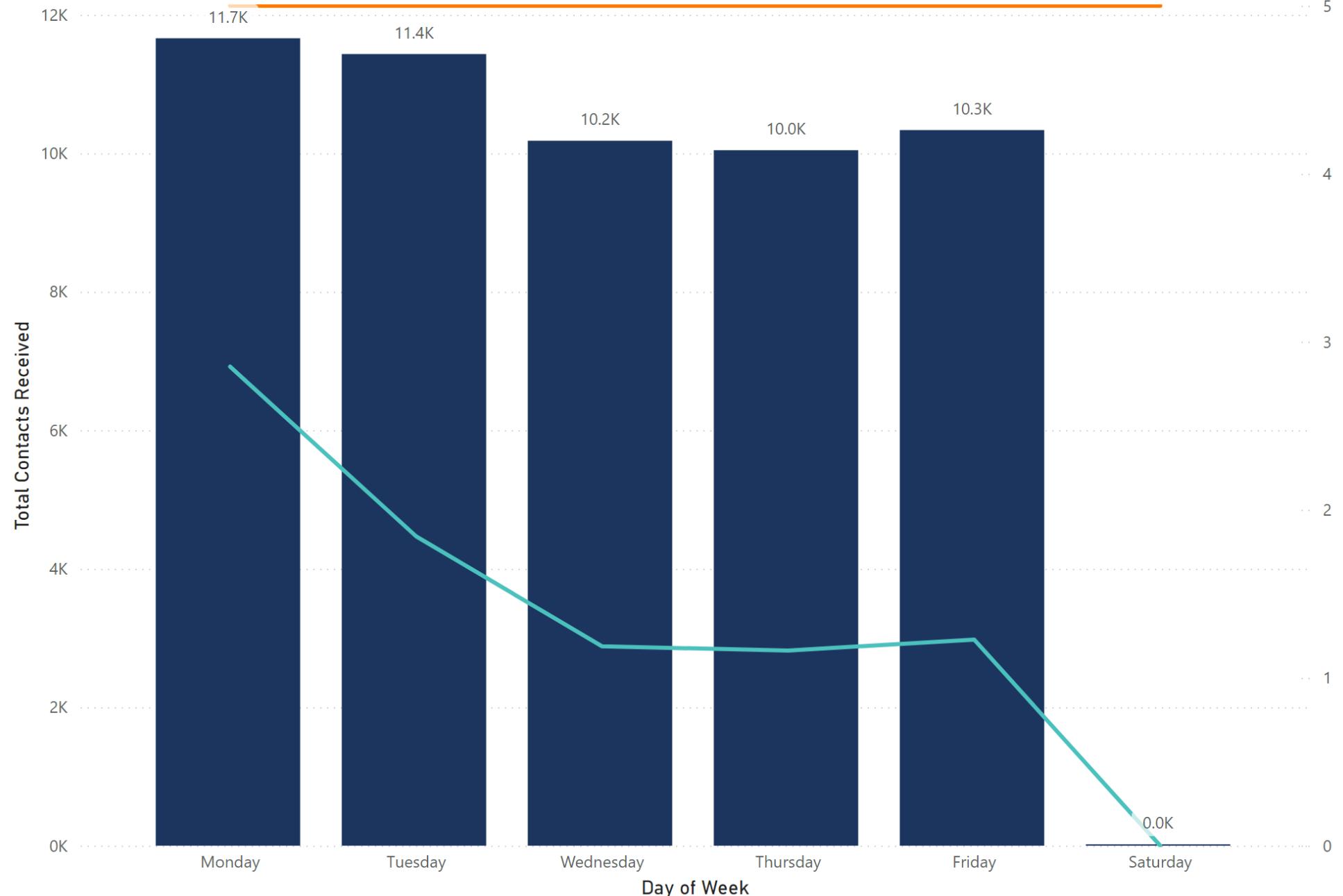
Total Contacts Received

17,886

Average Monthly Call Volume

Total Contacts Received, Average Wait Time and Target Wait Time by Day of Week

● Total Contacts Received ● Average Wait Time ● Target Wait Time



Year

2023

2024

2025

QUEUE

Tax Service Center

Portland-Metro

Over-Dimension

OR-Based

IRP

IFTA

Clear all slicers

1.69

Average Wait Time

53,657

Total Contacts Received

17,886

Average Monthly Call Volume

Category (groups)

- OD Transactions
- Other Transactions
- Registration Transactions
- Tax Transactions

Date

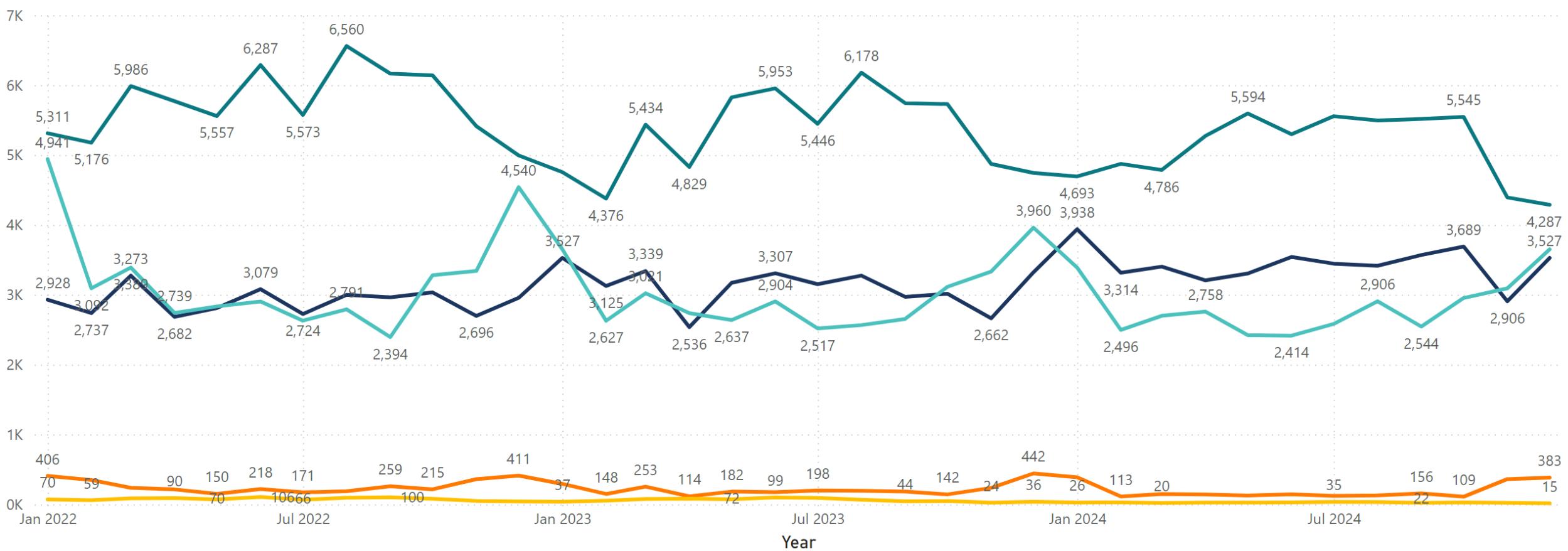
1/1/2022 12/1/2024

426,120

Total Transactions

Transactions by Category

- TOL
- OD 3rd Party
- Portland-Metro
- Salem Counter
- Service Center



Report Date

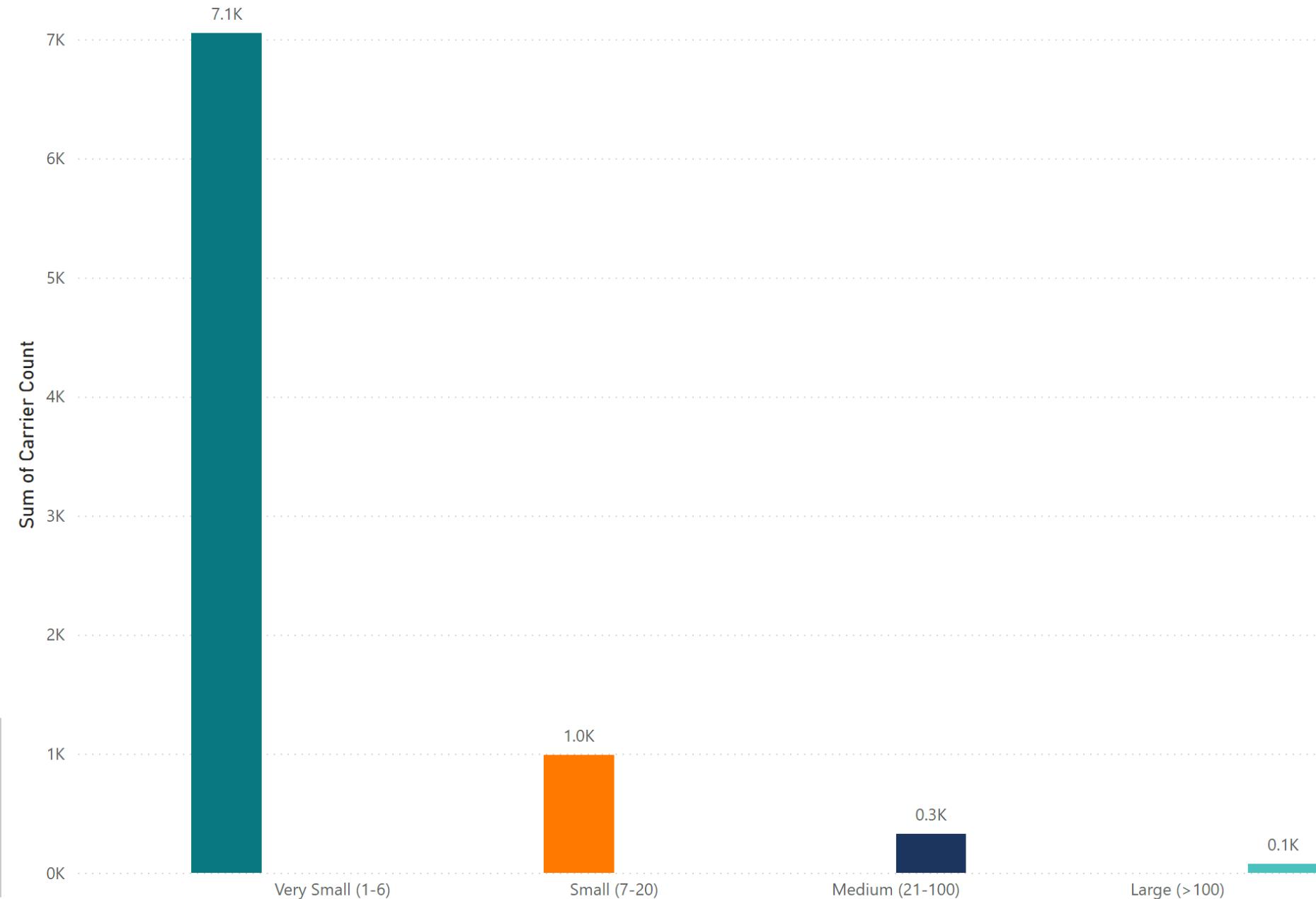
- 1/2/2024
- 4/20/2024
- 7/2/2024
- 10/2/2024
- 1/2/2025

Sum of Carrier Count by Fleet Size and Fleet Size

Fleet Size ● Very Small (1-6) ● Small (7-20) ● Medium (21-100) ● Large (>100)

8,449

Total OR-Based Carriers



Oregon-based carrier totals may vary slightly between reports as they are run at different times.

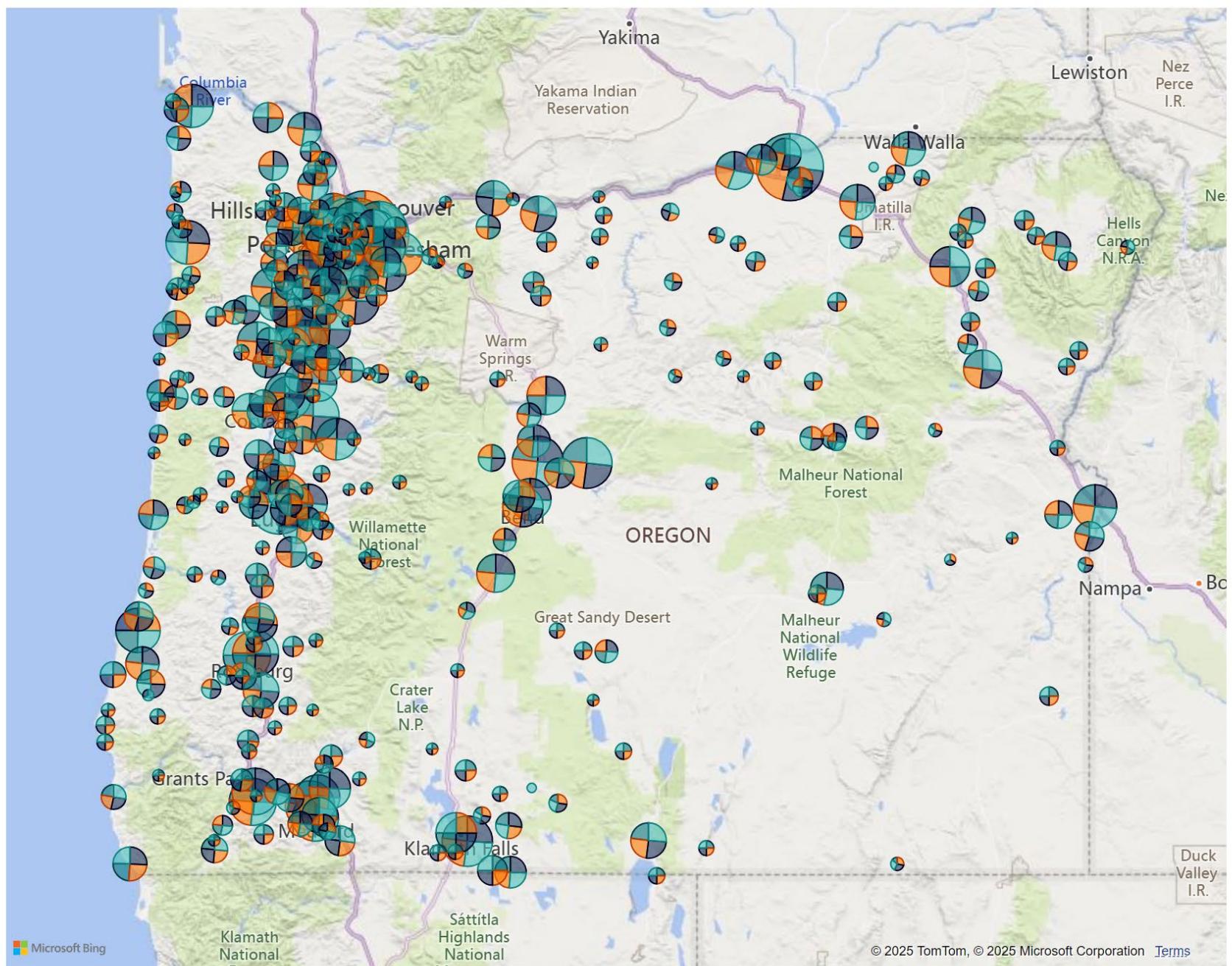
Additionally, the total above represent all carriers with a fleet size of 1+. In Oregon, there are some carriers with a fleet size of 0.

Year, Quarter

Carrier Count by County and ZIP Code

□ ○ 2023

Quarter 1 2 3 4



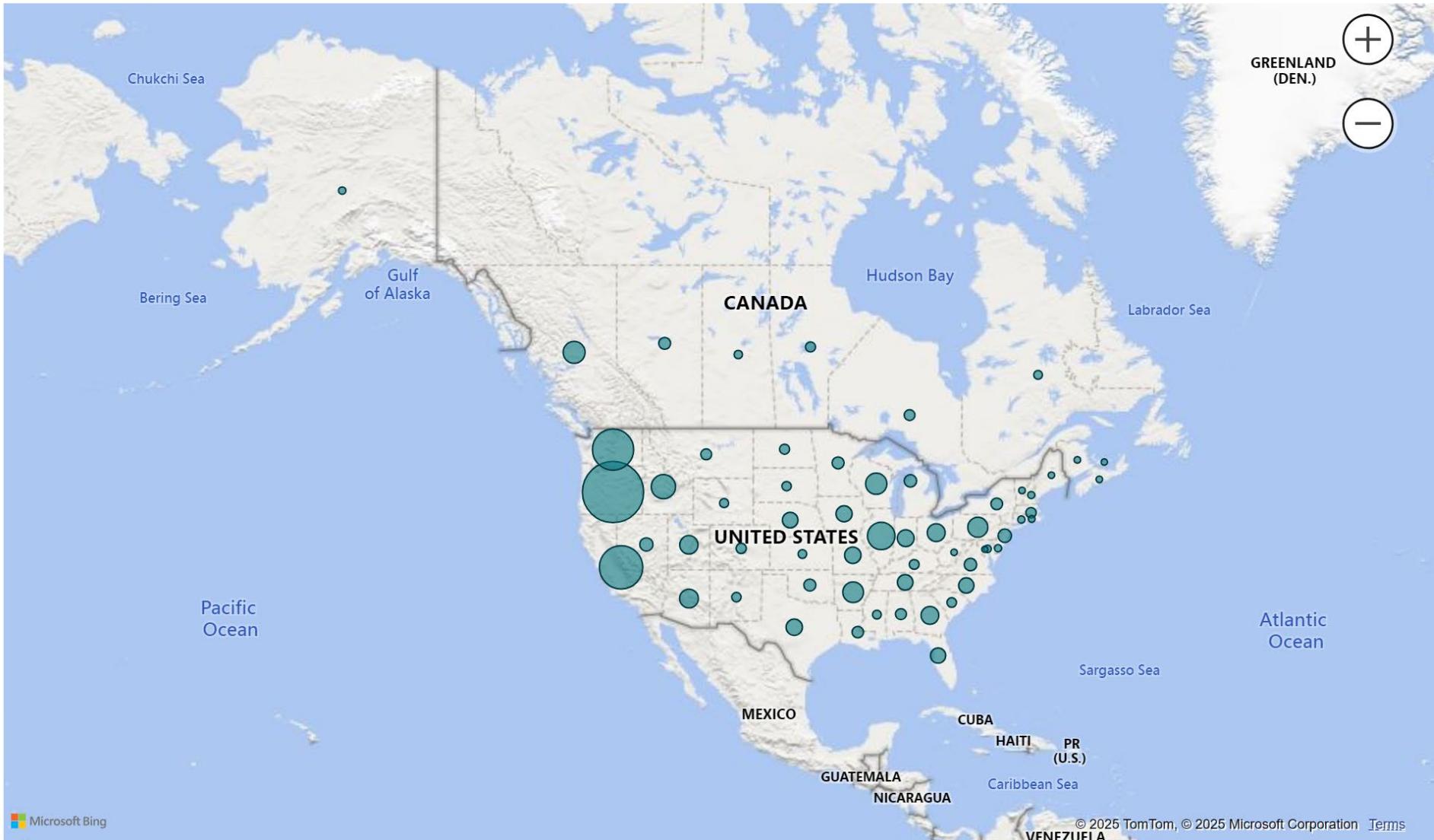
County Name	1	2	3	4
▪ Multnomah	1,398	1,456	1,474	1,492
▪ Clackamas	852	885	904	915
▪ Marion	665	694	706	704
▪ Washington	541	556	571	579
▪ Lane	509	529	533	535
▪ Jackson	392	424	440	443
▪ Linn	384	395	407	412
▪ Douglas	364	368	374	383
▪ Deschutes	314	337	344	311
▪ Umatilla	291	309	336	340
▪ Klamath	231	246	254	251
▪ Yamhill	204	213	220	223
▪ Josephine	187	198	201	202
▪ Coos	154	163	167	169
▪ Columbia	145	148	152	152
▪ Polk	137	140	142	148
▪ Benton	119	122	123	112
▪ Malheur	105	112	122	126
▪ Crook	106	112	116	123
▪ Tillamook	97	103	108	101
▪ Union	92	94	98	99
▪ Lincoln	88	90	90	100
▪ Clatsop	89	91	93	92
▪ Morrow	74	79	90	89
▪ Jefferson	60	61	63	95
▪ Lake	62	65	67	72
▪ Wasco	59	66	69	70
▪ Baker	62	65	68	67
▪ Curry	59	61	63	62
▪ Grant	54	57	60	60
▪ Hood River	48	51	52	52
▪ Wallowa	40	41	43	41
▪ Harney	37	39	42	43
Total	8,047	8,403	8,625	8,693

Year

2023

2024

WMT Miles by Base State



1.80bn

Sum of WMT Miles

Base State	WMT Miles
OR	590,232,759
CA	269,579,851
WA	239,429,647
IL	89,025,353
ID	64,007,669
BC	48,593,670
WI	44,682,395
AR	41,146,784
PA	37,665,652
AZ	30,793,179
UT	29,009,801
OH	26,928,784
GA	26,265,424
IN	22,235,629
MO	20,630,475
TX	20,251,072
IA	19,619,806
NE	17,515,637
TN	17,395,177
NC	16,560,900
FL	16,117,975
NJ	10,310,228
NV	10,190,824
MI	7,842,496
VA	7,807,147
OK	6,727,202
MN	6,669,491
AB	6,522,198
NY	6,013,184
LA	5,615,634
AL	4,575,228
MT	4,436,646
ON	4,256,521
Total	1,799,569,340



Administrator's Report

Carla Phelps, CCD Administrator

Portland Office Moving this August

Agenda Build for July 2025

What items would you like CCD to consider for upcoming agendas?

- 2025 Legislative Session Wrap-up
 - Budget with Travis Brouwer
 - CCD bills
 - Other important transportation bills
- ORION update
- Future CCD modernization efforts
- FMCSA updates

Additional Resources & Information

- [Oregon Transportation Plan](#)
- [Oregon Transportation Commission](#)
- [Oregon Freight Advisory Committee](#)
- [Urban Mobility Office](#)
- [Equity and Mobility Advisory Committee](#)
- [Oregon Safety Transportation Plan](#)

For questions or comments
about MCTAC meetings, please
email:

MCTACContacts@odot.Oregon.gov