

Oregon Routing Information Online (ORION)

Oregon's New OD Permit System

Frequently Asked Questions

The Basics

What are some of the features available in the new system?

- Automatic routing – Based on your starting and ending destination and known road restrictions, the system will provide the most efficient route for your load.
- Easier access to permits and related provisions via email and/or download.
- More timely notification of closures or restrictions that may impact your route.

When will ORION be available for us to use?

ORION will be available for all users beginning at 6 a.m. Pacific Time on Monday, May 19, 2025.

When and how do I setup my account?

You can setup your account in ORION once ORION is live on Monday, May 19, 2025. Motor Carriers will use their USDOT# to establish their account and basic information will be populated. Entities without a USDOT# can setup their account using the appropriate account setup option. Accounts without a USDOT# will require approval.

Can all Single Trip Permits (including Superloads) be requested through ORION?

Yes! All permits will be handled in the new system. Some permits, especially Superloads will require additional review and approval and will not issue instantly. The current coordination processes with other road authorities will be more efficient in ORION.

Are Single-Trip Permits still valid for 10 days?

Yes! Single-Trip Permits will be valid for 10 days.

Can I use my Trucking Online (TOL) login to access ORION and/or my login from other ProMiles systems (example: eSnoobie in Washington)?

No. ORION is a separate system from TOL and those credentials can't be used. However, it's very easy to create your account and user login credentials yourself from the ORION homepage. We also encourage users to setup their security questions so they can retrieve a forgotten password without having to contact our office.

Can I continue to use TOL for over-dimension permit business?

The ability to request new permits will be disabled in Trucking Online at 2 p.m. Pacific Time on Friday, May 16, 2025. All other Commerce and Compliance business transactions will continue to be available through TOL. The only activity moving to ORION is OD permitting. In addition, the Oregon Trucking Association is available for the issuance of annual permits.

Are trip permits available through ORION? And do I need a Trip Permit?

The 10-day trip permits are for temporary registration. If you are not registered in Oregon, you need either permanent and/or temporary registration to operate. Because trip permits are a registration function and not an over-dimension function, they will not be available through ORION. They can, however, be obtained through TOL.

Frequently Asked Questions

Will 30-day permits still be available?

Yes, 30-day permits for mobile units, mobile unit chassis, and beam permits will be available for purchase through ORION.

How will ORION know which vehicles I have in my fleet?

Once you have established your account, you'll be able to add and save vehicles. To facilitate larger fleets, there is an option to upload using an Excel spreadsheet. Vehicles will not be transferred from the old system.

Will ORION have any historical OD permit data available?

Yes, legacy permit history will be available in ORION. Details are still being worked out, but we anticipate you will have access to view past permits. You will not be able to copy/clone a legacy permit, but going forward, permits issued from ORION can be copied when beginning a new permit application.

Can I still operate on an equipment list (Attachment 20)?

To comply with federal requirements, ORION will access federal data sources to confirm vehicles are not federally out-of-service. As a result, a single unit must be specified for each Single Trip Permit.

Routing

Can a permit be duplicated to save time and/or routes saved?

Yes! There is a permit copy feature available for this purpose. You can also save frequently traveled routes.

What if I would like a return trip on my permit?

Return trips are available in ORION. There will be an option for you to select this option when requesting your Single-Trip Permit. Split trips are also available.

Can I request a preferred route if I don't like the one provided by ORION?

Yes. You can request a different route. However, that may trigger an analyst review depending on known restrictions. This may delay the issuance of your permit.

Will county permits be issued through ORION? Will reviews by the counties be necessary?

Yes, same as today. County approvals can be included on Single-Trip Permits and/or added to some Annual Permits. In some cases, a county may need to review the permit request before it can be paid for and issued. Counties will have access to ORION, and we anticipate that review times will be shortened.

Road Usage Assessment Fees (RUAF) and Weight-Mile Tax (WMT)

How will Road Use Assessment Fees (RUAF) be handled in ORION?

ORION will calculate RUAF based on the approved route and assess and collect those fees at the time of permit issuance. RUAF reporting after the fact will no longer be required. If you do not operate on the permit or if there is a situation where you cannot complete the trip, you can request a partial or full refund of RUAF through ORION. RUAF is only applicable for heavy non-divisible loads over 98,000 lbs.

In cases where RUAF is not applicable, can I file my Weight Mile Tax (WMT) return through ORION?

No. Weight Mile Tax returns cannot be done through ORION, but they can be done through TOL.

What if I am an EROAD customer?

Because ORION will assess and collect RUAF at the time of permit issuance, after-the-fact reporting is no longer necessary. Therefore, ORION will not provide EROAD associated information for filing those reports. EROAD can still be utilized for filing weight-mile tax (WMT) reports.

Frequently Asked Questions

Credentials

Do I need to carry a paper version of my permit and associated attachments?

No. Electronic credentials are acceptable. The driver will need to be able to present the permits and associated documents if requested. If you are concerned about connections, please carry a picture of the documents and/or print them on your own.

Are there still paper maps required for my annual permit?

No. All our maps have been updated and are now available in a user-friendly electronic format. Therefore, paper maps will no longer be provided or required. The driver should review the maps prior to movement and abide by all provisions and requirements of the permit.

Purchase Options and Payment

Is the cost of a permit changing?

No. Administrative fees for all permit types remain the same.

How will I be notified that a permit is ready for payment and how long will a permit be available for payment?

If your permit request requires a review of some type and is not immediately available for payment, you will receive an email when that permit is ready for payment. Once the permit is ready for payment, you have until midnight of the effective date of the permit to pay for that permit.

Will I still be able to purchase a permit from a Permit Service Organization or Third-Party Agent?

Yes. These organizations will be able to access carrier accounts and purchase permits on your behalf.

Can I defer payment of my over-dimension permits and/or RUAF by charging to my account?

No. State and county administrative fees for OD permits and RUAF will be assessed and collected at the time of issuance. Administrative fees are not refundable, but if a permit is not used, a refund request for RUAF can be requested through ORION.

What payment methods are available within ORION?

Payments can be made using credit card (Visa, Mastercard and Discover) or ACH through ORION. Cash and checks are accepted for in-person transactions at either of CCD's offices. A 2.4% service charge is added for credit card transactions. No fees are added for ACH payments. For more information, please review [Acceptable Payment Methods](#) for CCD.

Will the permit fee and credit card fee be printed on the permit? If not, will a receipt automatically be sent with the permit?

No fee information appears on the permit itself. A receipt is sent when the permit is paid for from the credit card processor. The credit card fee is not on the receipt but can be found on the payment screen.

Will my exempt status as a government entity be recognized in ORION?

When establishing your account in ORION, you will indicate your exempt status. Staff will review your account creation request and if approved, over-dimension permit fees for permits issued under this account will be waived.

Transition Information

How should I handle Road Use Assessment Fee (RUAF) reports for Single-Trip Permits issued prior to ORION?

RUAF reporting is still needed for legacy permits issued prior to implementation of ORION. Use the same process you use today to complete these reports and submit payment.

Frequently Asked Questions

What if I have an Annual Permit that expires in May 2025?

As part of the ORION implementation, Oregon is consolidating the number of Annual Permits offered. Therefore, a true renewal of legacy permits will not be available during the first year. Carriers should obtain a new Annual Permit in ORION that best meets their needs. All permits will be valid for 365 days. You will receive an email notification from ORION before they expire, with a reminder to renew your permit.

Who can I contact if I have questions?

Email us at [CCD ORION Customer Support](#).

