# Oregon Routing Information Online (ORION) Permitting System

# **Customer User Training Material**



February 2025



Commerce and Compliance Division Over-Dimension Permit Unit

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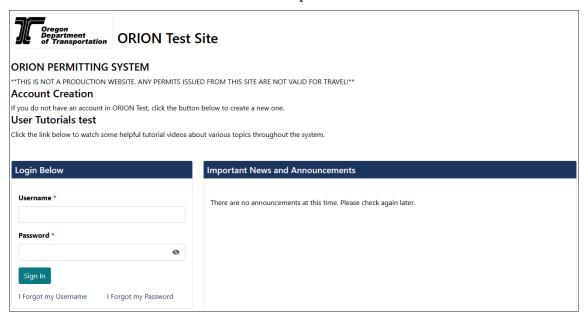
# **ORION Login Page**

The Login Page allows users to access **Account Creation**, **Important News**, **Announcements**, and other helpful information.

**Note:** The items displayed on the Login Page are configurable by ODOT.

**Note:** The Username and Password fields in the Customer User Login Panel are only for Customer Users.

1. Enter the **Username** and **Password** in the respective fields.

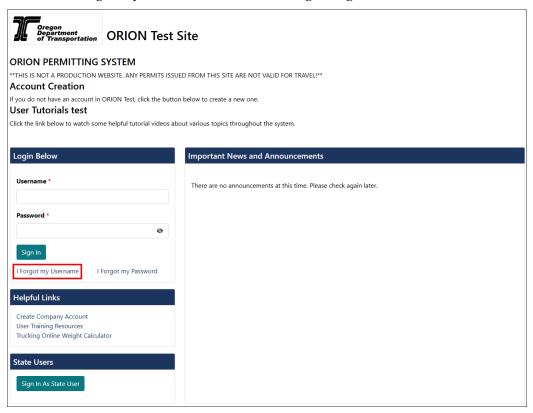


- 2. Click the **Sign In** button.
  - o The **Company Dashboard** will be displayed.

# **Forgot Username**

On the **Login Page**, a user can request their username and/or password be sent to them if they have forgotten either.

1. Click the I forgot my Username link on the Login Page.

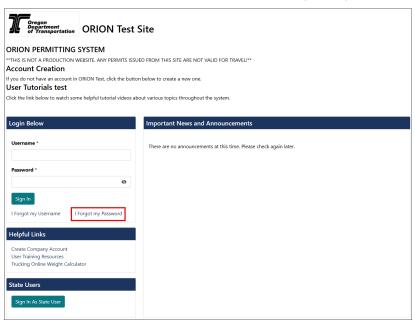


- o The **Forgot Username** screen will be displayed.
- 2. Enter your email address in the field.
- 3. Click the **Recover Username** button.
  - o A confirmation message will be displayed.
- 4. Click the **Return to Login** button.
  - o An email will be sent to the email address entered. The username will be included in the email.

# **Forgot Password**

On the **Login Page**, a user can request their username and/or password be sent to them if they have forgotten either.

1. Click the **I forgot my Password** link on the Login Page.



- The Forgot Password screen will be displayed.
- 2. Enter the username in the field.
- 3. Click the **Reset Password** button.
  - o A confirmation message will be displayed.
- 4. Click the **Return to Login** button.
  - An email will be sent to the email address on file for that username. The email will contain a link. Click the link in the email to reset the password.

**Note:** If the user has not yet answered their Security Questions and Answers in User Management, they will not be able to reset their password.

- o The Reset Password screen will be displayed.
- 5. Enter your Security Answer in the field displayed.
- 6. Click the **Submit Answer** button.
- 7. Enter your new password in the **New Password** and **Confirm Password** fields.
- 8. Click the **Update** button.
- 9. Click the **Return to Login** button.
  - You can now log in using your new password.

# **Create Company Account**

The Create Company Account link on the Login Page allows carriers to create their account. Refer to Creating a New Company Account for additional information on creating a new company account.

# **User Tutorial Videos**

Click the **User Training Resources** link on the Login Page to view training videos.

**Note:** The current videos displayed are training videos created in the VA EZ Haul Permitting System. Once training videos are created within the ORION Permitting System, the VA training videos will be updated to OR training videos.

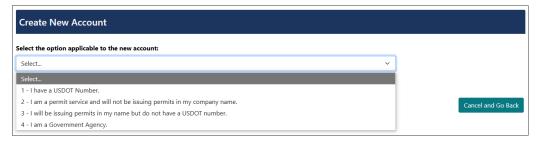
# **Trucking Online Weight Calculator**

Click the **Trucking Online Weight Calculator** link on the Login Page to access the Oregon Trucking Online calculator.

# **Creating a New Company Account**

Follow these steps to create a new company account from the ORION Login page.

- 1. Click the **Create Company Account** link on the Login Page.
  - The Create New Account screen will be displayed.



For this example, we will select I have a USDOT Number from the dropdown list.

The **USDOT Number** field will be displayed.

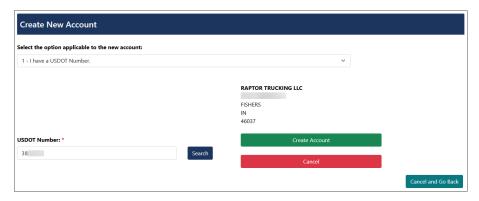


2. Enter the USDOT Number in the **USDOT Number** field.

**Note:** This number will be validated against PRISM so it must be associated to the Company and entered correctly.

3. Click the **Search** button to search for the Company. Click the **Cancel and Go** Back button to exit the **Create New Account screen** and return to the **State User Dashboard**.

The **Create New Account** screen will be updated to reflect the Company name and address associated to the USDOT Number entered.

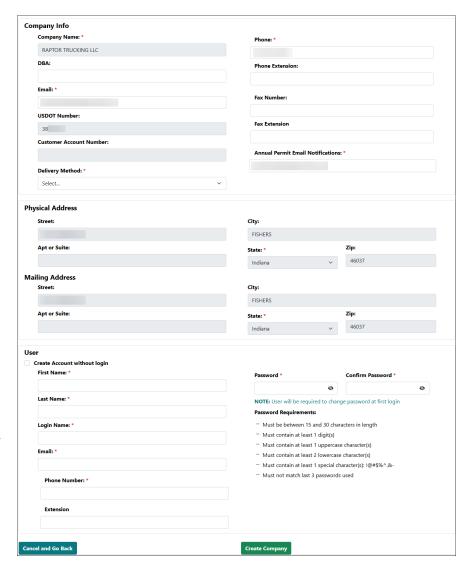


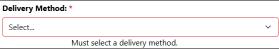
- 4. If the return information is correct, click the **Create Account** button to view the **Company Management Create** page.
- 5. The **Company Management Create**screen will be displayed.

Note: Any available information from PRISM that corresponds to the USDOT Number will be populated. Fields that are grayed out were pulled from PRISM and cannot be edited.

- 6. Complete all known information and all required fields.
- 7. Click the **Create Company** button once all information is completed.

Note: Required fields are marked with an \*. If a required field is left blank when the Create Company button is clicked, the required field will be highlighted red, and a message will be displayed below.





# **Account Created**

The Account Created screen will be displayed if the **Customer Account Number** field was returned from PRISM during the account creation process.



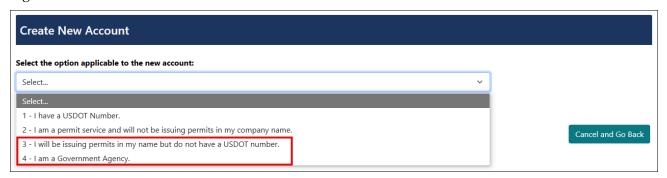
1. Click the **Return to Dashboard** button.

**Note:** The company account is now created, and the user can log in using their username and password.

# **Approval Required**

Some instances require an account to be reviewed and approved before the account is "created".

If the Customer Account Number was not returned from PRISM, or if the I will be issuing permits in my name but do not have a USDOT Number or I am a Government Agency option is selected, the account must be approved by ODOT before the account is "created" and before a Company User can log in.



Instead of the Account Created screen being displayed, the **Approval Required** screen will be displayed, notifying users the account must be approved.



- 1. Click the **Return to Dashboard** button.
  - Once an ODOT User approves the account request, the Company will receive an email, alerting them that their account has been approved. The Company User will now be able to log in to the Permitting System.
  - o If an ODOT User denies the account request, an email will be sent to the Company notifying them their account request has been denied, along with the reason.

# **Navigating ORION**

There are several useful tools provided in the ORION Permitting System to help users navigate the system.

Once the Customer User logs in, the Company Dashboard will be displayed.

1. Click the **Company Dashboard** link in the **Administrative Panel** to navigate to the Homepage or **Dashboard**.



2. Click the **Log Out** link to log out of the ORION Permitting System.



3. Click the Previous button to return to the previous page of the current process.



**Note:** Throughout the application when the **Previous** button is an option, click the **Previous** button to go back one page rather than using the arrow back  $\leftarrow \rightarrow$  in the browser.

4. Click the **Next** button to move to the next page of the current process.



5. Click the **Save and Exit** button to save progress in a permit application and exit the current process.



6. Click the **Delete Permit** button to close a permit application without saving. This will delete the permit application.



7. Once a permit application proceeds past selecting a Permit Type, the screens that follow will display the Permit ID number as a reference for the user to identify the Permit ID that is being worked.



Radio Buttons are used in the ORION Permitting System. A **radio button**, or **option button**, is a type of <u>graphical user interface element</u> that allows the user to choose only one of a predefined <u>set</u> of options.

Only one radio button can be chosen for each selection. In the example below, the Drag Map radio button is selected. Click in the circle to select a radio button.



Throughout the ORION Permitting System, clicking in a Start Date or End Date field for a date selection will result in a calendar display. To select the date to use, click the appropriate date on the calendar.

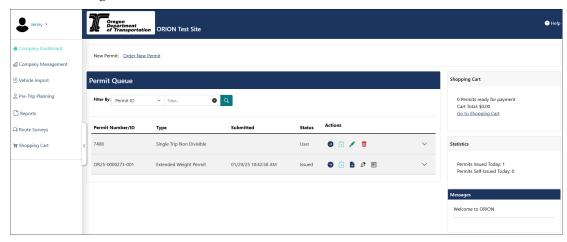


# **Company Dashboard**

Once the Customer User logs in, the Company Dashboard will be displayed.

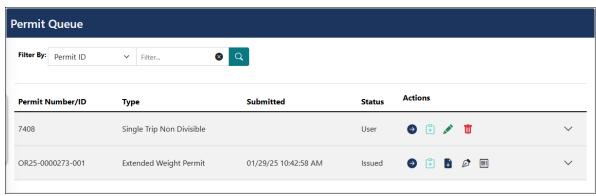
The Company Dashboard is broken into six (6) main parts.

- Administrative Panel
- New Permit Panel
- Permit Queue Panel
- Shopping Cart Panel
- Statistics Panel
- Messages Panel



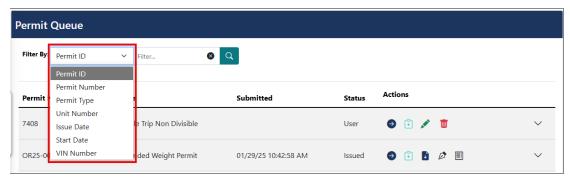
# **Permit Queue Panel**

The **Permit Queue Panel** on the **Company Dashboard** is the central location of most of the customer's permit business within the ORION Permitting System. From the Permit Queue Panel, users can **Filter Permits** to search for them in the queue and perform actions on permits such as **View Details**, **Copy**, **Download PDF**, **Amend**, **Download Receipt**, **Resume**, and Cancel permit applications.

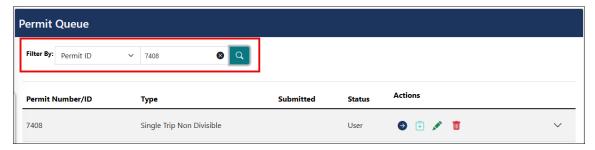


#### **Filter Permits**

1. Click the **Filter by: dropdown** list to select a filter to search for a permit in the **Permit Queue**. The Filter By: dropdown list defaults to **Permit ID**. Other filter options include **Permit Number**, **Permit Type**, **Unit Number**, **Issue Date**, **Start Date**, and **VIN Number**.



- 2. Select a filter option from the dropdown list.
- 3. Enter the corresponding search information.
- 4. Click the **Search** icon.



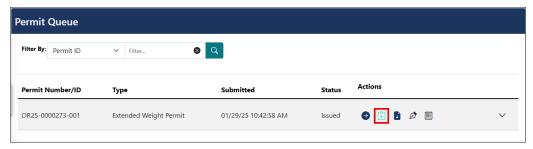
- The matching result(s) will be displayed in the **Permit Queue**.
- 5. Click the **X** icon to return to the full list of unfiltered results in the **Permit Queue Panel** on the **Company Dashboard**.

#### **To View Permit Details**

Refer to the View Permit Action (Permit Details) section for more information.

# **Copy a Permit**

- 1. Locate a permit in the **Permit Queue** on the **Company Dashboard**.
- 2. Click the **Copy Permit** icon in the **Actions** column for the desired permit.



o The **Order Permits – Company** screen will be displayed.

- 3. Click the **Next** button.
- 4. Proceed through the permit application by clicking the **Next** button and complete the permit application by filling in all required information.

**Note:** The **Permit Type** and **Permit Description** are uneditable when using the **Copy Permit** feature.

- Once all screens have been filled in, the Order Permit Summary screen will be displayed.
- 5. Click the **Submit** button.
- 6. The **Order Permit Permit Submitted** screen will be displayed.



- 7. Click the **Pay for the Permits Now** button and continue the payment process or pay for the permit from the **Shopping Cart**. Refer to the <u>Shopping Cart Panel</u> for more information.
- 8. Click the **Return to Company Dashboard** link to return to the Company Dashboard.
- 9. **Note:** If the permit is not able to be self-issued, the Permit Status will not be Pending Payment. The Permit Status will vary by Permit Type and requirements. When the permit cannot be self-issued, the **Pay for the Permits Now** button will not be displayed.

#### **Download a Permit PDF**

Locate a permit in the **Permit Queue** on the **Company Dashboard** with a status of **Issued** or **Issued Prior**.

1. Click the **Download PDF** icon in the Actions column for the selected permit.



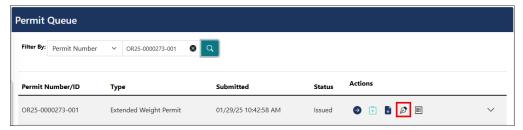
- o The Permit PDF will download.
- 2. Open the document from the Downloads folder on your computer.



- The Permit PDF will open in a new window.
- 3. Review the Permit PDF.
- 4. Close the Permit PDF to return to the **Company Dashboard**.

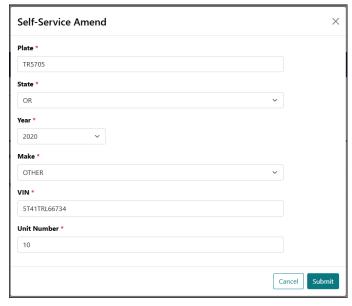
#### **Amend a Permit**

- 1. Locate a permit **Type** that is eligible for a self-service amend in the **Permit Queue** on the **Company Dashboard** with a status of **Issued** or **Issued Prior**.
- 2. Click the **Amend** icon in the **Actions** column for the selected permit.



#### **Helpful Tips:**

- Any permit type flagged as Self Amendable can be amended.
- Customers may perform a self-service amend per permit for Plate, State, Year, Make, VIN, and/or Unit Number for the vehicle utilized for the permit.

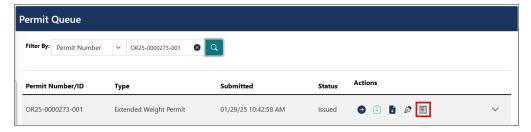


- Customer Amends are issued at no charge.
- Once the amend is complete, the permit number suffix will be updated appropriately for the amend. The original permit would have a permit number ending in 001, and the amended permit ends in 002. The Permit PDF will display the new Permit Number. The original Permit PDF will no longer be displayed for download.

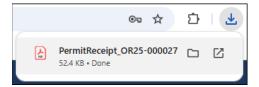
# **Download a Permit Receipt**

1. Locate a permit in the **Permit Queue** on the **Company Dashboard** with a status of **Issued**, **Issued Prior**, or **Expired**.

2. Click the **Download Receipt** icon in the **Actions** column for the selected permit.



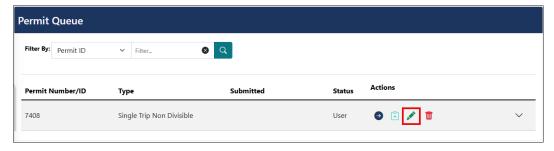
- The Permit Receipt will download.
- 3. Open the document from the Downloads folder on your computer.



- o The receipt will open in a new window.
- 4. Review the Permit Receipt.
- 5. Close the Permit Receipt to return to the **Company Dashboard**.

#### **Resume a Permit**

- 1. Locate a permit in the **Permit Queue** on the **Company Dashboard** with a status of **User**.
- 2. Click the **Resume Permit** icon in the **Actions** column for the selected permit.



- o The **Order Permit Company** screen will be displayed.
- 3. Proceed through the permit application by clicking the Next button and complete the permit application by filling in all required information.
  - o The **Order Permit Summary** screen will be displayed.
- 4. Click the **Submit** button.
  - The Order Permit Permit Submitted screen will be displayed.

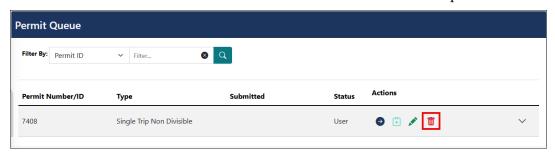


- 5. Click the **Pay for the Permits Now** button and continue the payment process or pay for the permit from the **Shopping Cart**. Refer to the <u>Shopping Cart Panel</u> for more information.
- 6. Click the **Return to Company Dashboard** link to return to the Company Dashboard.

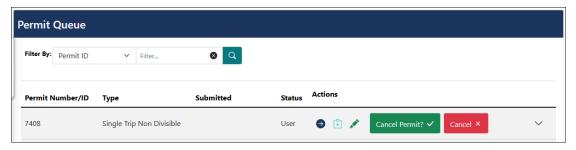
**Note:** If the permit is not able to be self-issued, the Permit Status will not be Pending Payment. The Permit Status will vary by Permit Type and requirements. When the permit cannot be self-issued, the Pay for the Permits Now button will not be displayed.

#### **Cancel a Permit**

- 1. Locate a permit in the **Permit Queue** on the **Company Dashboard** with a status of **User** or **Pending**.
- 2. Click the **Cancel Permit** icon in the **Actions** column for the selected permit.



A confirmation message will be displayed.



3. Click the **Cancel Permit** button to cancel the permit or click the **Cancel** button to ignore the cancel action.

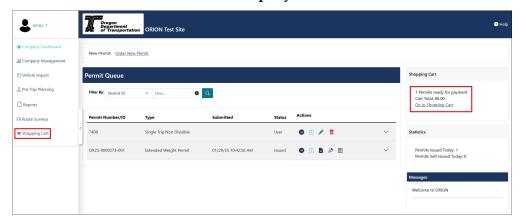
# **Shopping Cart Panel**

Once a permit application has been approved by a State User, or once a self-issue eligible permit has been completed by the Customer User, the permit will be available for purchase in the Shopping Cart. The Shopping Cart can be accessed from the **Go to Shopping Cart** link in the **Shopping Cart Panel** located on the Company Dashboard or from the **Shopping Cart** link in the **Administrative Panel** on the **Company Dashboard**. The Shopping Cart screen provides a summary of what is in a customer's Shopping Cart awaiting payment.

**Note:** Approved permits will remain in the Shopping Cart until midnight of the permit's start date. Permits not purchased by midnight of the start date will be automatically canceled and given a status of No Payment. These permits will no longer be available for purchase and a new application will need to be submitted.

The **Shopping Cart Panel** displays the number of **Permits ready for payment** and the **Cart Total**.

1. Click the **Go to Shopping Cart** link in the **Shopping Cart Panel** or the **Shopping Cart link** in the **Administrative Panel** on the **Company Dashboard**.



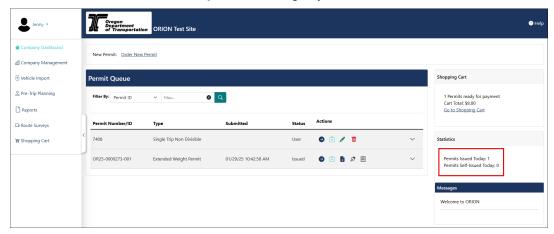
- The Shopping Cart screen will be displayed.
- The Shopping Cart screen contains the Balance Due Panel, the No Charge Panel, and the Total Panel.
  - The **Balance Due Panel** displays a list of permits awaiting payment by the Customer.
  - The No Charge Panel displays a list of permits that have no fee amount, which the user may select to print.
  - The **Total Panel** displays the total cost of all permits selected, the number of permits selected for purchase, and the number of permits selected to print.

**Note:** Permits with a fee cannot be selected at the same time as No Charge permits in the Shopping Cart.



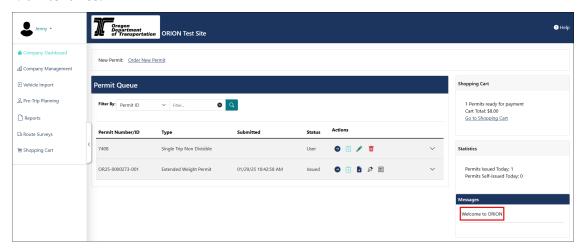
#### **Statistics Panel**

The Statistics Panel located on the Company Dashboard displays the number of **Permits Issued Today** and **Permits Self-Issued Today** for the company.



# **Messages Panel**

The Messages Panel located on the **Company Dashboard** displays messages applicable to the company and/or the Customer User. These messages are maintained by the State in **Dashboard Notices Table Maintenance**.



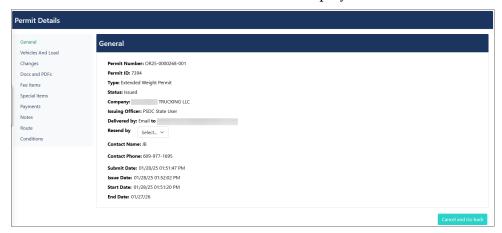
# **View Permit Action (Permit Details)**

These are the steps needed for a Customer User to view and verify Permit Details.

- 1. Locate a permit in the **Permit Queue** on the **Company Dashboard**.
- 2. Click the **View Details** icon in the **Actions** column for the desired permit.

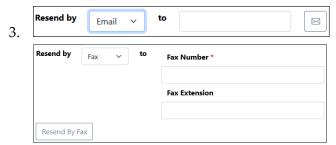


3. The **Permit Details – General** screen will be displayed.



# Resend a Permit PDF by Email or Fax

- 1. Select **Email** or **Fax** in the **Resend by** dropdown list.
- 2. Enter an email address or fax number in the fields displayed.

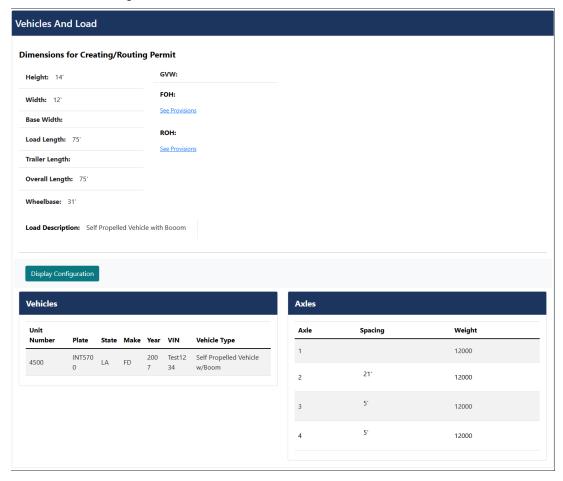


- 4. Click the **email** icon to resend the Permit PDF via email or click the **Resend by Fax** button to resend the Permit PDF via fax.
  - o A confirmation message will be displayed.

# **Permit Details**

#### **Vehicles and Load**

- 1. Click the Vehicles and Load link.
  - The Vehicles and Load screen will contain the vehicle and load information used during the Order Permit process.

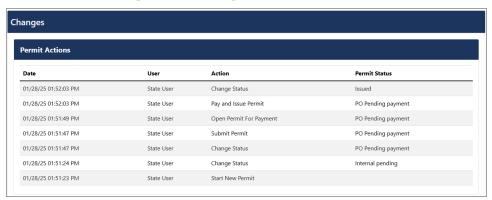


- 2. Click the **Display Configuration** link.
  - o The **Vehicles and Load Display Configuration** screen will be displayed.



# **Changes**

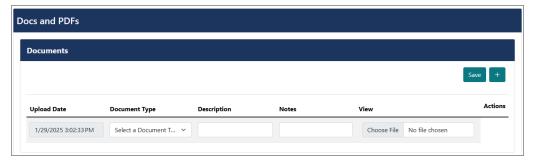
- 1. Click the **Changes** link.
  - The Permit Details Changes screen will be displayed. Under Permit Actions, review the list of actions. If the permit was Copied or Issued, those actions will be listed here.



# **Document and PDF Links**

# **Uploading Documents**

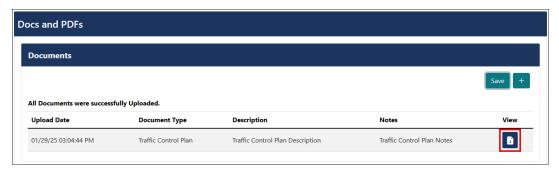
- 1. Click the **Docs and PDFs** link.
  - o The **Permit Details Docs and PDFs** screen will be displayed.
- 2. Click the "plus" + icon to upload a new document.
  - Additional fields will be displayed.



- 3. Select a **Document Type** and enter a **Description** along with any desired **Notes**.
- 4. Click the **Choose File** button.
- 5. Select the document to upload.
  - o The document selected will be displayed.
- 6. Click the **Save** icon.
  - A confirmation message will be displayed. The document will be saved to the permit record.

# **Viewing Previously Uploaded Documents**

- 1. The Documents section on the **Permit Details Docs and PDFs** screen will list previously uploaded documents.
- 2. Click the View icon.
  - o The selected document will download.



- 3. Open the download to view the document.
- 4. Close the document.

#### **Viewing Permit PDFs**

- 1. The PDFs section on the **Permit Details Docs and PDFs** screen will list all Permit PDFs created for this permit.
- 2. Click the **View** icon to view a copy of the issued permit PDF.
  - o The selected document will download.



- 3. Open the download to view the document.
- 4. Close the document.

# **Permit Details**

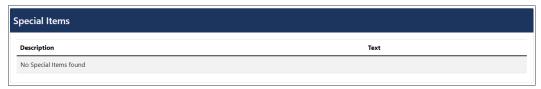
#### **Fee Items**

- 1. Click the **Fee Items** link.
  - The **Permit Details Fee Items** screen will display a list of Fee Items associated to the permit.



# **Special Items**

- 1. Click the **Special Items** link.
  - The Permit Details Special Items screen will display any special items required during the Order Permits process.



# **Payments**

- 1. Click the **Payments** link.
  - The Permit Details Payments screen will contain all payment transactions related to the permit.
- 2. Click the **Download Receipt** button to view a copy of the issued permit Receipt.
  - o The Permit Receipt document will download.



- 3. Open the download to view the document.
- 4. Close the document.

#### **Notes Link**

- 1. Click the **Notes** link.
  - The Permit Details Notes screen will allow users to add notes and/or view any previously added notes.
- 2. Enter a brief note in the text field.
- 3. Click the **Add Note** button.
  - o A confirmation message will be displayed.



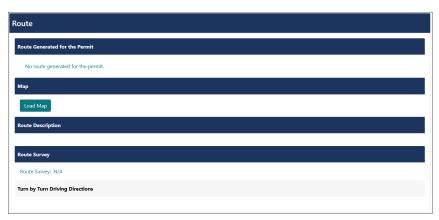
4. The note will be added to the bottom of the Permit Details - Notes screen. A name, date, and time will be displayed indicating the user who entered the note and the date and time the note was entered.



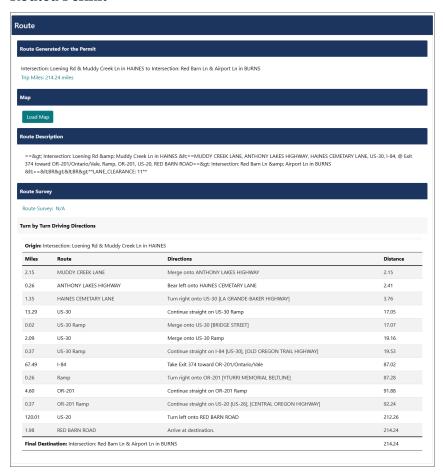
#### **Route**

- 1. Click the **Route** link.
  - o The **Permit Details Route** screen will display all route information for this permit.
  - The **Route** tab for non-routed permits will look different from the Route tab for routed permits.

#### **Non-Routed Permit**



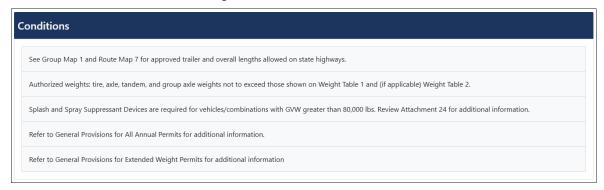
#### **Routed Permit**



### **Conditions**

- 1. Click the **Conditions** link.
  - The **Permit Details Conditions** screen will display all applicable travel conditions for this permit.

Note: These conditions will also print on the Permit PDF.

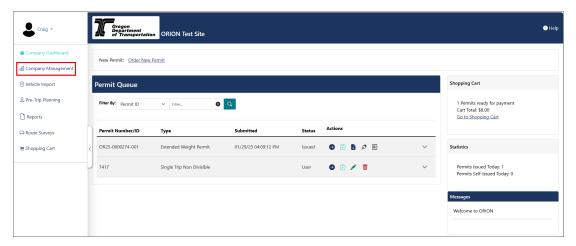


2. Click the **Company Dashboard** link in the **Administrative Panel** return to the Company Dashboard.

# **Company Management**

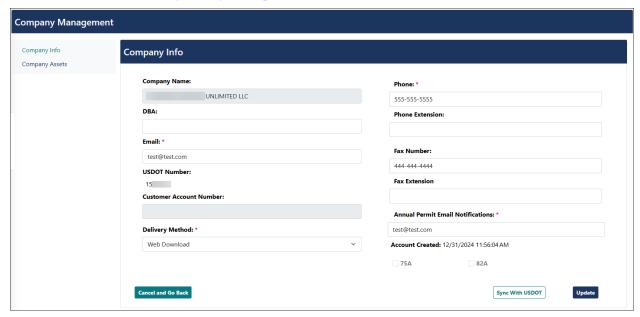
These are the steps needed for a Customer User to edit and maintain Company Data.

1. Click the **Company Management** link in the **Administrative Panel** on the **Company Dashboard**.



- 2. The **Company Management Company Info** screen will be displayed.
  - This screen is partially populated from the information entered or obtained from PRISM when the account was created.

**Note:** The **Company Management – Company Info** screen will display company information to users created with the User Type of **Customer Supervisor**. All other users will only be able to view User Information regarding their personal username.



# **Edit Company Data**

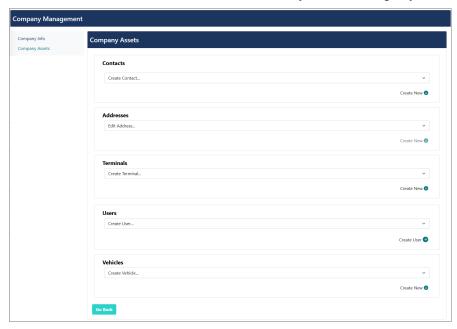
1. Edit the applicable fields.

**Note:** The **Company Management – Company Info** screen contains all of the company information. If the information is acquired from PRISM, it cannot be changed.

2. Click the **Update** button.

# Add and/or Edit Company Assets

The **Company Management – Company Assets** screen is a place for users with the proper permissions to add, edit, and delete items from the **Company Assets**. Here users can add contacts and users, edit addresses, and maintain the vehicle inventory for the company.



- 1. Click the **Create New** link to add new Contacts, Addresses, Terminals, Users, or Vehicles to the company account.
- 2. Select a **Company Asset** from the dropdown list to edit existing Contacts, Addresses, Terminals, Users, and Vehicles associated to a company account.
- 3. Click the **Delete** button to delete a **Company Asset**.

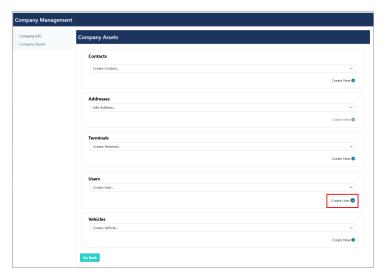
**Note:** To edit a user, you must select the username from the **Users** dropdown list, and then click the link displayed.



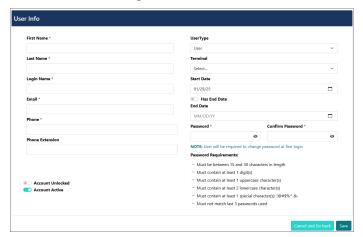
#### **Create New Users**

Note: Only users assigned to a User Type of Supervisor can add new users to a company account.

1. Click the **Create User** link in the **Users** section of the **Company Management – Company Assets** screen.



o The **User Management – User Info** screen will be displayed.

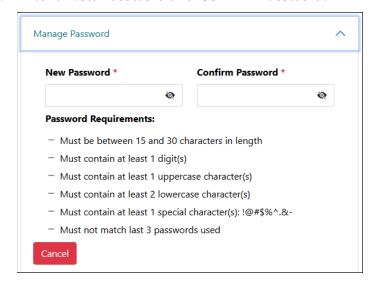


- 2. Enter the appropriate data for the user being added.
- 3. Select either **User** or **Supervisor** from the **User Type** dropdown list. A **Supervisor** can change company and user information for other users within the company. A **Company User** that is not a Supervisor can only change their own information.
- 4. Click the **Save** button to save the new user or click the **Cancel and Go Back** button to exit the **User Management User Info** screen and return to the **Company Dashboard** without saving the new user.

**Note:** To edit or delete a user, select the user in the **Users** dropdown list and click the link for the name of the user. The **User Management – User Info** screen will be displayed.

### **Change or Reset a User's Password**

- 1. Select the user in the **Users** dropdown list and click the link for the name of the user.
  - o The **User Management User Info** screen will be displayed.
- 2. Expand the **Manage Password** section.
- 3. Enter a New Password and Confirm Password.

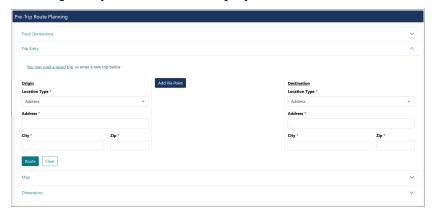


- 4. Click the **Save** button.
- 5. Click the **Company Dashboard** link in the **Administrative Panel** to return to the **Company Dashboard**.

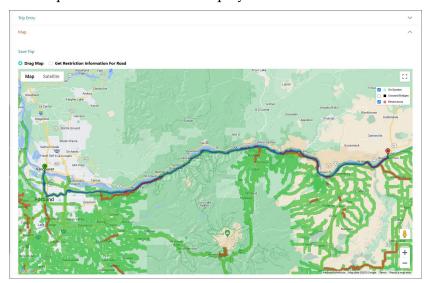
# **Pre-Trip Planning**

These are the steps for a Customer User to utilize the Pre-Trip Planning feature.

- 1. Click the Pre-Trip Planning link in the Administrative Panel on the Company Dashboard.
  - o The **Pre-Trip Route Planning** screen will be displayed.
- 2. Enter the load dimensions using numbers only.
- 3. Click the **Next** button.
  - o The **Trip Entry** screen will be displayed.



- 4. Enter the route information or click the **You may load a saved** trip link.
- 5. Click the **Route** button.
  - o The Trip Route Panel will be displayed.



6. Click the Company Dashboard link to return to the Company Dashboard.

# **Creating a New Annual Extended Weight Permit**

These are the steps needed for a Company User to create an Annual Extended Weight permit.

1. Click the **Order New Permit** link on the **Company Dashboard**.



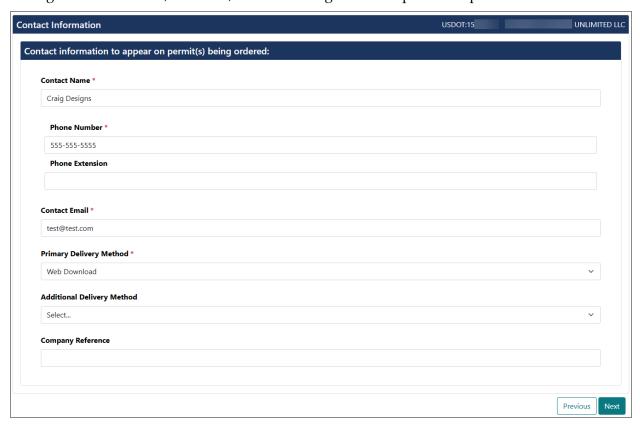
o The **Order Permit – Company** screen will be displayed.



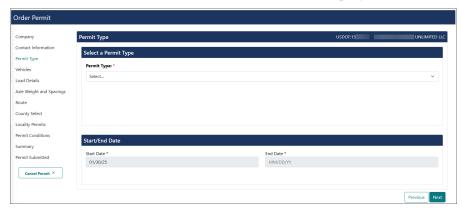
- Click the Next button.
  - The **Order Permit Contact Information** screen will be displayed.
- 3. Complete the fields not pre-populated. Required fields are marked with an asterisk.

**Note:** The **Additional Delivery Method** and **Company Reference** are optional fields.

**Note:** The **Primary Delivery Method** is a required field, and defaults to the company's selection during account creation; however, it can be changed for this particular permit.



- 4. Click the **Next** button.
  - The Order Permit Permit Type screen will be displayed.

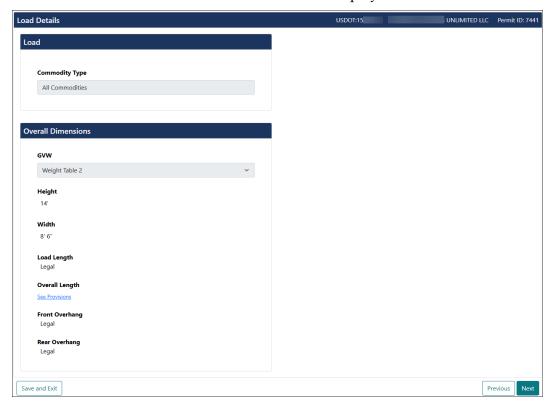


- 5. Select **Annual** from the **Permit Type:** dropdown list.
- 6. Select **Extended Weight** from the **Permit SubType**: dropdown list.
  - o **Extended Weight Permit** will be displayed on the **Permit Definition:** dropdown list.
  - o The **Permit Description** will update based on the selection made.
  - The **Start Date** will auto-populate the current date; however, it can be changed to a future date based on the Permit Definition parameters. The **End Date** is automatically populated based on the particular Permit Type and start date requested.

- 7. Click the **Next** button.
  - o The **Order Permit Vehicles** screen will be displayed.
- 8. If the Company has saved vehicle inventory:
  - Select a unit from the Vehicle Inventory dropdown list.



- The vehicle details saved in Vehicle Inventory will be populated.
- Complete any remaining fields.
- 9. If the Company does NOT have saved vehicle inventory:
  - Enter the Unit Number, Year, Make, VIN, Plate, and State of the Power Unit.
     Note: Click the Add Vehicle button to add this Unit Number to the company's Vehicle Inventory for future selection.
- 10. Click the Next button.
  - o The **Order Permits Load Details** screen will be displayed.



- **Note:** The dimensions will be preset based on the Permit Type selected within the application.
- The **Commodity Type** displays **All Commodities**.

- 11. Click the **See Provisions** link to see the Permit Provisions related to **Overall Length** for this permit type.
  - o A PDF will open in a new window.
- 12. Close the PDF window to return to the **Order Permit Load Details** screen.
- 13. Click the **Next** button.
  - o The **Locality Permits** screen will be displayed.

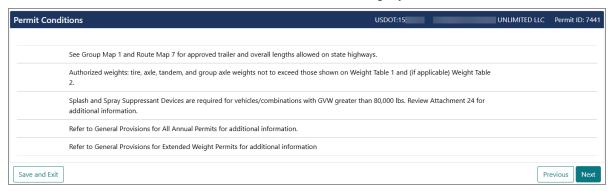


14. Select applicable checkbox(es) to assign localities to this permit.

**Note:** A locality is not required.

**Note:** Multiple localities can be selected. Optionally, assign all Locality Permits by selecting the checkbox next to (All). Uncheck the (All) box to deselect all Locality Permits.

- 15. Click the **Next** button to continue to the next screen.
  - o The **Order Permit Permit Conditions** screen will be displayed.



16. Click the **Next** button.

The **Order Permit - Summary** screen will be displayed.

## **Add a Note to a Permit Application**

Note: Once a user advances past the Order Permits – Permit Type screen, the Permit Notes button will be displayed on each permit application screen thereafter.

State and Customer Users can add and view notes for the permit application.



- 1. Click the **Permit Notes** button to add or view notes for the permit application.
  - The Notes Panel will be displayed.



**Note:** If there was a previously added note, there will be an icon on the Permit Notes button letting the user know there is a note waiting. Any previously added note(s) will be displayed at the bottom of the Notes Panel, with the User's Name, Date/Time Stamp, and the Note text.



- 2. Enter the text of the note in the free-form text box.
- 3. Click the **Clear Text** button to remove the note text entered.
- 4. Click the **Add Note** button to save and add the note to the permit application.
  - A confirmation message will be displayed.
- 5. Click the **Permit Notes** button to collapse the **Notes Panel**.

## Add a Document to a Permit Application

**Note:** Once a user advances past the Order Permits – Permit Type screen, the Permit Documents button will be displayed on each permit application screen thereafter.

State and Customer Users can add or view documents. To add a document, it must already be saved to the computer. Users can browse computer files to locate the document, select it, and then upload it to the ORION Permitting System. Users must select a document type from the dropdown list to better identify the type of document being added. Users can also add a description to give any explanation needed for the document.



- 1. Click the **Permit Documents** button to add or view documents for the permit application.
  - The **Documents Panel** will be displayed.



**Note:** If there is a previously added document, there will be a Document icon on the Permit Documents button letting the user know there is a document waiting. Users can view the previously uploaded document by clicking the View icon.



- 2. Click the "plus" icon.
  - o Additional fields will be displayed.
- 3. Select the type of document from the **Document Type** dropdown list.
- 4. Enter a description of the document in the **Description** field.
- 5. Enter any additional notes for the document in the **Notes** field.
- 6. Click the **Choose File** button to locate the document on the computer. Double click the file to be attached.
- 7. Click **Save** button to save and add the document to the permit application.
  - o A confirmation message will be displayed.
- 8. Click the **Permit Documents** button to collapse the **Documents Panel**.
- 9. Review the information on Order Permit Summary screen.
- 10. Select the **I attest to the following** checkbox.
- 11. Click the **Save and Exit** button to save this permit application and exit the Order Permits process or click the **Submit** button to proceed to the **Order Permits: Permit Submitted** screen.
- 12. Click the **Request Technician Review** button to send the permit to the Permit Office for review.

### **Request ODOT Review**

This specific Permit Type does not require Technician Review; however, if you would like to add details, you can use the **Permit Notes** button or the **Request Technician Review** button.

- 1. Click the **Request Technician Review** button.
  - o The **Submit for Review** screen will be displayed.



2. Enter the reason for review in the text box.

3. Click the **Submit for Review** button.

**Note:** The permit status assigned to the permit application will be dependent on various parameters.

o The **Order Permit - Permit Submitted** screen will be displayed.

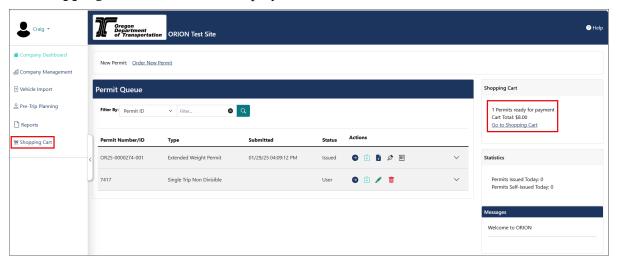
**Note:** If the permit is not paid for at this time, the permit will be sent to both the Customer's Shopping Cart. The Customer will receive an email notification letting them know the permit has been approved and is ready for payment. See the instructions below for how to pay for a permit from the shopping cart.

4. Click the **Return to Company Dashboard** button.

## **Pay for a Permit**

Once the permit is approved, it will be placed in the Shopping Cart for payment.

- 1. Click the **Go to Shopping Cart** link in the **Shopping Cart Panel** or the **Shopping Cart link** in the **Administrative Panel** on the **Company Dashboard**.
  - The Shopping Cart screen will be displayed.



- 2. Select the Permit from the **Balance Due Panel**.
- 3. Click the Checkout button in the Total Panel.
  - o The **Permit to be Authorized** screen will be displayed.



**Note: ACH** and **Credit Card** integration is in progress and will be updated in version 0.2 of this packet.

Click the Cancel and Go Back button to return to the Company Dashboard.

# Creating a New Annual Self-Propelled Vehicle Permit

These are the steps needed for a Customer User to create an Annual Self-Propelled Vehicle permit.

1. Click the **Order New Permit** link on the **Company Dashboard**.



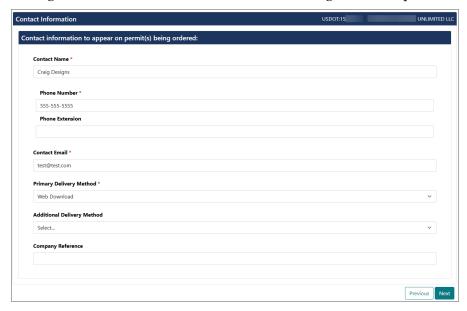
o The **Order Permit - Company** screen will be displayed.



- 2. Click the **Next** button.
  - The **Order Permit Contact Information** screen will be displayed.
- 3. Complete the fields not pre-populated. Required fields are marked with an asterisk.

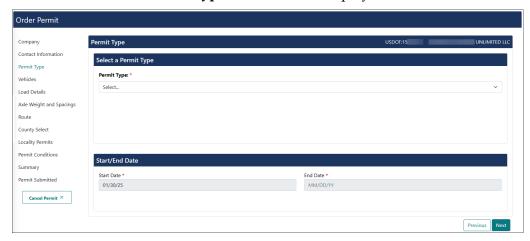
**Note:** The **Additional Delivery Method** and **Company Reference** are optional fields.

**Note:** The **Primary Delivery Method** is a required field, and defaults to the company's selection during account creation; however, it can be changed for this particular permit.

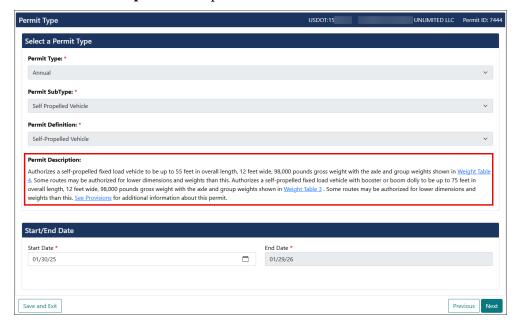


4. Click the **Next** button.

o The **Order Permit – Permit Type** screen will be displayed.



- 5. Select **Annual** from the **Permit Type:** dropdown list.
- 6. Select **Self-Propelled Vehicle** from the **Permit SubType:** dropdown list.
  - o **Self-Propelled Vehicle** will be displayed on the Permit Definition: dropdown list.
  - o The **Permit Description** will update based on the selection made.



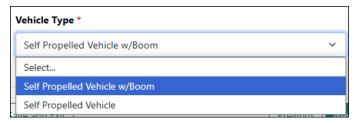
**Note: Weight Table 4, Weight Table 3, and See Provisions** are hyperlinks to the documents.

- 7. The **Start Date** will auto-populate the current date; however, it can be changed to a future date based on the Permit Definition parameters. The **End Date** is automatically populated based on the particular Permit Type and start date requested.
- 8. Click the **Next** button.
  - o The **Order Permit Vehicles** screen will be displayed.

- 9. If the Company has saved vehicle inventory:
  - o Select a unit from the **Vehicle Inventory** dropdown list.
    - The vehicle details saved in Vehicle Inventory will be populated.



- o Complete any remaining fields, including **Vehicle Type**.
- 10. If the Company does NOT have saved vehicle inventory:
  - o Enter the **Unit Number**, **Year**, **Make**, **VIN**, **Plate**, and **State** of the Power Unit.
  - o Select the vehicle type from the **Vehicle Type** dropdown list.

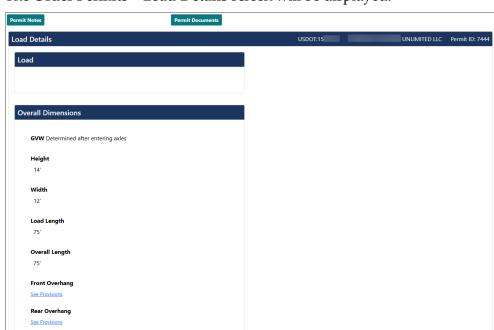


**Note:** The Vehicle Type options available vary based on the Permit Definition selected.

**Note:** The Vehicle Type selected will determine the information displayed within the fields on the following screen.

**Note:** Click the Add Vehicle button to add this Unit Number to the company's Vehicle Inventory for future selection.

11. Click the **Next** button.



o The **Order Permits – Load Details** screen will be displayed.

**Note:** The dimensions will be preset based on the Permit Type selected within the application.

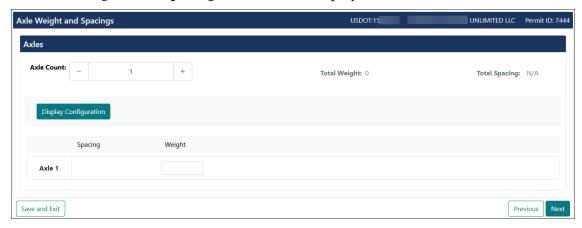
- 12. Click the **See Provisions** link to see the Permit Provisions related to **Front Overhang** and **Rear Overhang** for this permit type.
  - o A PDF will open in a new window.
- 13. Close the PDF window to return to the **Order Permit Load Details** screen.

Note: The GVW field will be determined after entering axles on the next screen.

14. Click the Next button.

Save and Exit

o The Axle Weights and Spacing screen will be displayed.



Previous Next

## **Enter Axle Weights and Spacings Information**

- 1. Enter the **Axle Count** by entering a value in the corresponding field or using the "plus" + or "minus" icon.
- 2. Enter the information about the axle dimensions and axle weights for the load.
- 3. Click the **Display Configuration** button to view a side or top view diagram of the axle configuration to confirm settings.
- 4. Click the **Next** button to continue to the next screen.
- 5. **Note:** The GVW Weight Table will automatically apply after entering axle weight and spacings. For testing purposes, trigger a Weight Table 3 or 4. Refer to <a href="Step 6">Step 6</a> of Creating a New Annual Self-Propelled Vehicle Permit for helpful information about **Weight Table 3** and **Weight Table 4** hyperlinks.
  - o A notification message will display regarding the Weight Table that is applied.



- 6. Click the **Ok** button.
  - o The **Locality Permits** screen will be displayed.



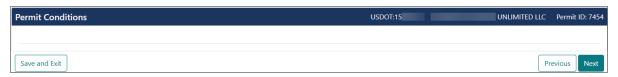
7. Select the applicable checkbox(es) to assign localities to this permit.

**Note:** A locality is not required.

**Note:** Multiple localities can be selected. Optionally, assign all Locality Permits by selecting the checkbox next to (All). Uncheck the (All) box to deselect all Locality Permits.

**Note:** The available entities are contingent upon Permit Type and Vehicle Type selection.

- 8. Click the **Next** button to continue to the next screen.
  - o The **Order Permit Permit Conditions** screen will be displayed.



- 9. Click the **Next** button.
  - o The **Order Permit Summary** screen will be displayed.



## Add a Note to a Permit Application

Once a user advances past the **Order Permits – Permit Type** screen, the **Permit Notes** button will be displayed on each permit application screen thereafter.

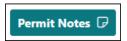
State and Customer Users can add and view notes for the permit application.



- 1. Click the **Permit Notes** button to add or view notes for the permit application.
  - o The **Notes Panel** will be displayed.



**Note:** If there was a previously added note, there will be an icon on the Permit Notes button letting the user know there is a note waiting. Any previously added note(s) will be displayed at the bottom of the Notes Panel, with the User's Name, Date/Time Stamp, and the Note text.



- 2. Enter the text of the note in the free-form text box.
- 3. Click the **Clear Text** button to remove the note text entered.
- 4. Click the **Add Note** button to save and add the note to the permit application.
  - o A confirmation message will be displayed.
- 5. Click the **Permit Notes** button to collapse the **Notes Panel**.

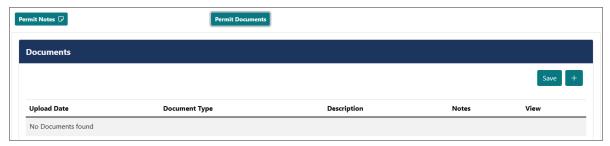
## Add a Document to a Permit Application

Once a user advances past the Order Permits – Permit Type screen, the Permit Documents button will be displayed on each permit application screen thereafter.

State and Customer Users can add or view documents. To add a document, it must already be saved to the computer. Users can browse computer files to locate the document, select it, and then upload it to the ORION Permitting System. Users must select a document type from the dropdown list to better identify the type of document being added. Users can also add a description to give any explanation needed for the document.



- 1. Click the **Permit Documents** button to add or view documents for the permit application.
  - The Documents Panel will be displayed.



**Note:** If there is a previously added document, there will be a Document icon on the Permit Documents button letting the user know there is a document waiting. Users can view the previously uploaded document by clicking the View icon.



- 2. Click the "plus" icon.
  - Additional fields will be displayed.
- 3. Select the type of document from the **Document Type** dropdown list.
- 4. Enter a description of the document in the **Description** field.
- 5. Enter any additional notes for the document in the **Notes** field.
- 6. Click the **Choose File** button to locate the document on the computer. Double click the file to be attached.
- 7. Click **Save** button to save and add the document to the permit application.
  - A confirmation message will be displayed.
- 8. Click the **Permit Documents** button to collapse the **Documents Panel**.
- 9. Review the information on **Order Permit Summary** screen.
- 10. Select the **I attest to the following** checkbox.
- 11. Click the **Save and Exit** button to save this permit application and exit the Order Permits process or click the **Submit** button to proceed to the **Order Permits: Permit Submitted** screen.
- 12. Click the **Request Technician Review** button to send the permit to the Permit Office for review.

## Request ODOT Review

This specific Permit Type does not require Technician Review; however, if you would like to add details, you can use the **Permit Notes** button or the **Request Technician Review** button.

- 1. Click the **Request Technician Review** button.
  - o The **Submit for Review** screen will be displayed.



- 2. Enter the reason for review in the text box.
- 3. Click the **Submit for Review** button.

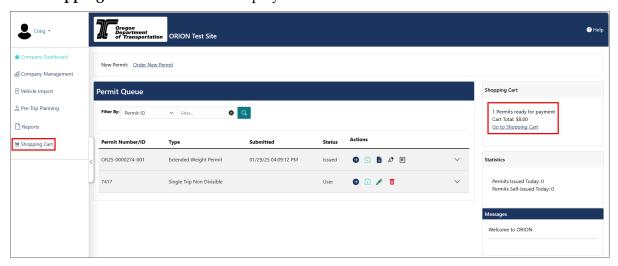
**Note:** The permit status assigned to the permit application will be dependent on various parameters.

- o The **Order Permit Permit Submitted** screen will be displayed.
- 4. Click the **Return to Company Dashboard** button.

## **Pay for a Permit**

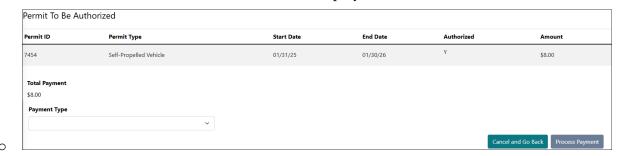
Once the permit is approved, it will be placed in the Shopping Cart for payment.

- 1. Click the **Go to Shopping Cart** link in the **Shopping Cart Panel** or the **Shopping Cart** link in the **Administrative Panel** on the **Company Dashboard**.
  - o The **Shopping Cart** screen will be displayed.



2. Select the Permit from the **Balance Due Panel**.

- 3. Click the **Checkout** button in the **Total Panel**.
  - o The **Permit To Be Authorized** screen will be displayed.



**Note: ACH** and **Credit Card** integration is in progress and will be updated in version 0.2 of this packet.

4. Click the **Cancel and Go Back** button to return to the **Company Dashboard**.

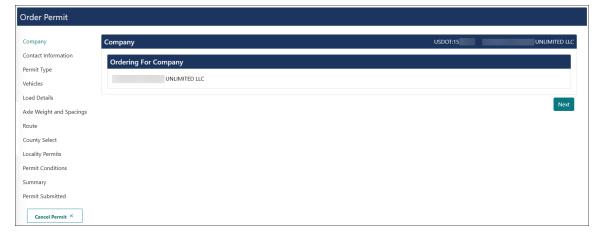
## **Creating a New Single Trip Non-Divisible Permit**

These are the steps needed for a Customer User to create a Single Trip Non-Divisible permit.

1. Click the **Order New Permit** link on the **Company Dashboard**.



o The **Order Permit - Company** screen will be displayed.

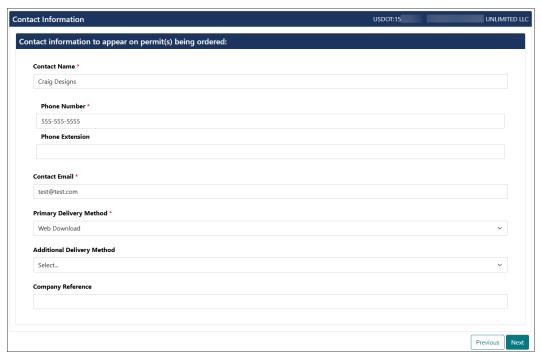


- 2. Click the **Next** button.
  - The **Order Permit Contact Information** screen will be displayed.

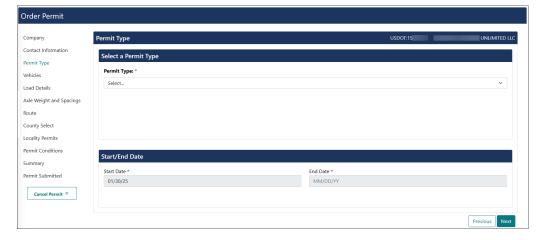
3. Complete the fields not pre-populated. Required fields are marked with an asterisk.

Note: The Additional Delivery Method and Company Reference are optional fields.

**Note:** The **Primary Delivery Method** is a required field, and defaults to the company's selection during account creation; however, it can be changed for this particular permit.



- 4. Click the **Next** button.
  - The Order Permit Permit Type screen will be displayed.

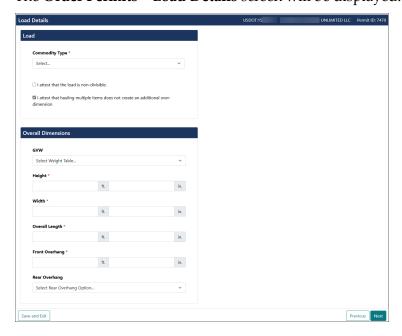


- 5. Select **Single Trip** from the **Permit Type:** dropdown list.
- 6. Select **Non Superload** from the Permit **SubType**: dropdown list.
- 7. Select **Single Trip Non Divisible** from the **Permit Definition**: dropdown list.
  - o The **Permit Description** will update based on the selection made.

- 8. The **Start Date** will auto-populate the current date; however, it can be changed to a future date based on the Permit Definition parameters. The **End Date** is automatically populated based on the particular Permit Type and start date selected.
- 9. Click the **Next** button.
  - o The **Order Permit Vehicles** screen will be displayed.
- 10. If the Company has s.aved vehicle inventory:
  - Select a unit from the Vehicle Inventory dropdown list.
    - The vehicle details saved in **Vehicle Inventory** will be populated.



- o Complete any remaining fields, including **Vehicle Type**.
- 11. If the Company does **not** have saved vehicle inventory:
  - Enter the Unit Number, Year, Make, VIN, Plate, and State of the Power Unit.
     Note: The Vehicle Type selected will determine which fields display on the following screen.
  - Make a selection from the Vehicle Type dropdown list.
     Note: Click the Add Vehicle button to add this Unit Number to the company's Vehicle Inventory for future selection.
- 12. Click the Next button.
  - o The **Order Permits Load Details** screen will be displayed.



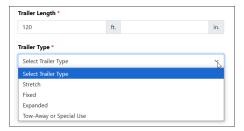
- 13. Select a Commodity Type in the **Commodity Type** dropdown list.
- 14. Select a checkbox next to an applicable attestation statement.
- 15. Select Weight Table 1 in the GVW dropdown list.

**Note:** The selection made from the **GVW** dropdown list will determine additional requirements such as axle weights and spacings.

- 16. Enter dimensions in the **Height**, **Width**, **Load Length**, **Trailer Length**, **Overall Length**, and **Front Overhang** fields.
- 17. Select a Rear Overhang Option in the **Rear Overhang** dropdown list.

## **Trailer Length**

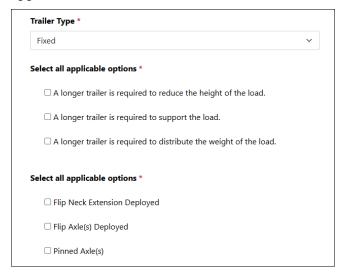
18. If a **Trailer Length** greater than 53′ 0″ is entered, additional information is required.



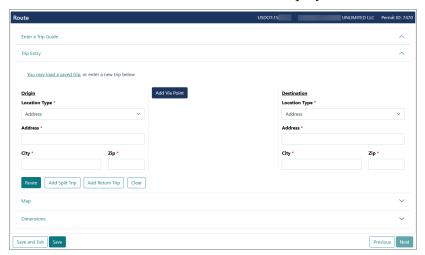
19. Make a selection from the **Trailer Type** dropdown list.

## **Trailer Type**

Additional options and/or questions will also populate based on the **Trailer Type** selected in **Step 18**, if applicable.



- 20. Make a selection if applicable.
  - o The **Order Permit Route** screen will be displayed.



- 21. Select a **Location Type** for both the Origin and Destination.
  - o The fields displayed will be based on the selection made.
- 22. Enter the Origin, Destination, and any Via Points.
- 23. Click the Route button.

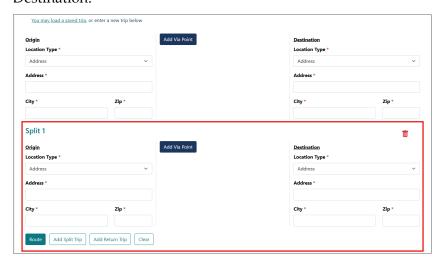
**Note:** If additional trips need to be added to the route, refer to <u>Add a Split Trip</u> for more information.

**Note:** If a return trip needs to be added to the route, refer to <u>Add a Return Trip</u> for more information.

## **Add a Split Trip**

Users are able to add an unlimited number of split trips to a route.

- 1. Click the **Add Split** Trip button on the Order Permit Route screen.
  - An additional **Trip Entry Panel** will be added below the original route Origin and Destination.



- 2. Enter the Origin, Destination, and any Via Points for the split trip.
- 3. Continue clicking the **Add Split Trip** button until the desired number of trips have been added.
- Click the Route button once all trips have been added.
   Note: Click the Trash Can icon to remove the added Split Trip.

## Add a Return Trip

The user has an option to include a Return Trip after completing the initial Origin and Destination information. The Return will automatically switch the initial Origin and Destination locations and these points will now be the new Origin and Destination for return leg of the trip.

- 1. Enter the Origin, Destination, and any Via Points for the trip.
- 2. Click the **Add Return Trip** button.
  - The Origin and Destination are now listed in the reverse order.



3. Click the **Route** button.

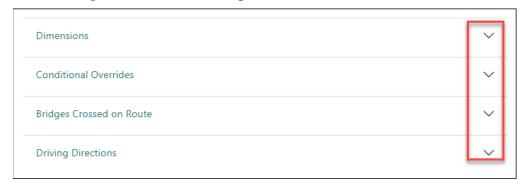
**Note:** Click the **Trash Can** icon to remove the added Return Trip.

- 4. The Map Panel will be displayed.
  - The Map Panel displays the route on the map. Users can view additional information under the map.
  - The map can be navigated using tools such as Drag Map, Get Restriction Information for Road, Satellite view, Zoom, and Full Screen View. Map layers such as On System, Restrictions, and Crossed Bridges can also be applied.



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5. Click the **Expand Chevron** icon to get more details for each section.



#### **Dimensions**

The Dimensions section will display the dimensions entered during the permit order process.



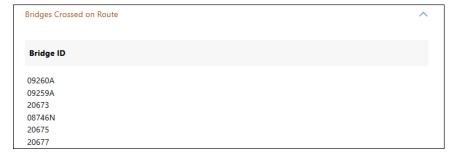
1. Review the load dimensions information.

#### **Conditional Overrides**

If your route requires conditional overrides by a State User, those restrictions will be displayed in this section.

#### **Bridges Crossed**

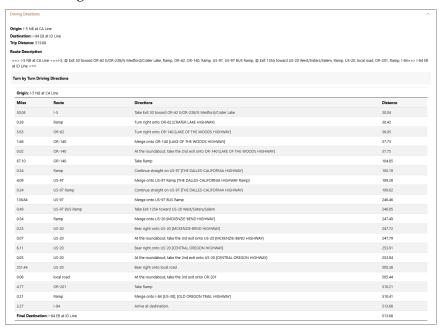
The Bridges Crossed on Route section will display all bridges that were crossed for the route.



1. Review the crossed bridge list created.

#### **Driving Directions**

The **Driving Directions** section will display an abbreviated description of the route along with turn-by-turn driving directions.



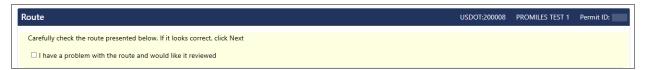
#### **Route Failure**



If a Customer User receives a Route Failure, the route must be adjusted or submitted to ODOT for route review. Refer to <u>Submit a Route for Manual Review</u> for more details.

#### **Submit a Route for Manual Review**

You can submit a route to the queue for manual review if you are not able to get the route needed for travel. You must enter your Origin and Destination and click the Route button before you can submit the route for manual review.



- 1. Select the **I have a problem** with the route and would like it reviewed checkbox.
  - o A text box will be displayed.
- 2. Enter the reason for the manual route review.
- 3. Click the **Next** button and proceed through the permit application screens. Once the permit is submitted, the permit will be given a status of **Routing Assistance**.

4. Click the **Next** button at the bottom of the screen if the trip looks satisfactory.

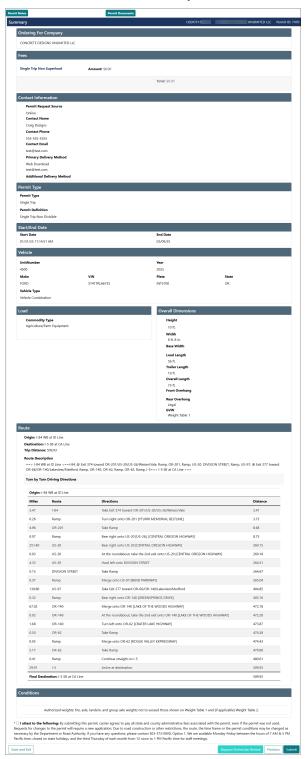


o The **Order Permit – Permit Conditions** screen will be displayed.



5. Click the **Next** button.

o The Order Permit - Summary screen will be displayed.



## Add a Note to a Permit Application

Once a user advances past the **Order Permits – Permit Type** screen, the **Permit Notes** button will be displayed on each permit application screen thereafter.

State and Customer Users can add and view notes for the permit application.



- 1. Click the Permit Notes button to add or view notes for the permit application.
  - o The Notes Panel will be displayed.



**Note:** If there was a previously added note, there will be an icon on the Permit Notes button letting the user know there is a note waiting. Any previously added note(s) will be displayed at the bottom of the Notes Panel, with the User's Name, Date/Time Stamp, and the Note text.



- 2. Enter the text of the note in the free-form text box.
- 3. Click the **Clear Text** button to remove the note text entered.
- 4. Click the **Add Note** button to save and add the note to the permit application.
  - A confirmation message will be displayed.
- 5. Click the **Permit Notes** button to collapse the **Notes Panel**.

## Add a Document to a Permit Application

Once a user advances past the **Order Permits – Permit Type** screen, the **Permit Documents** button will be displayed on each permit application screen thereafter.

State and Customer Users can add or view documents. To add a document, it must already be saved to the computer. Users can browse computer files to locate the document, select it, and then upload it to the ORION Permitting System. Users must select a document type from the dropdown list to better identify the type of document being added. Users can also add a description to give any explanation needed for the document.



- 1. Click the **Permit Documents** button to add or view documents for the permit application.
  - o The Documents Panel will be displayed.



**Note:** If there is a previously added document, there will be a Document icon on the Permit Documents button letting the user know there is a document waiting. Users can view the previously uploaded document by clicking the View icon.



- 2. Click the "plus" icon.
  - o Additional fields will be displayed.
- 3. Select the type of document from the **Document Type** dropdown list.
- 4. Enter a description of the document in the **Description** field.
- 5. Enter any additional notes for the document in the **Notes** field.
- 6. Click the **Choose File** button to locate the document on the computer. Double click the file to be attached.
- 7. Click **Save** button to save and add the document to the permit application.
  - A confirmation message will be displayed.
- 8. Click the **Permit Documents** button to collapse the **Documents Panel**.
- 9. Review the information on the **Order Permit Summary** screen.
- 10. Select the **I attest to the following** checkbox.
- 11. Click the **Save and Exit** button to save this permit application and exit the Order Permits process or click the **Submit** button to proceed to the **Order Permits: Permit Submitted** screen.
- 12. Click the **Request Technician Review** button to send the permit to the Permit Office for review.

### **Request ODOT Review**

This specific Permit Type does not require Technician Review; however, if you would like to add details, you can use the **Permit Notes** button or the **Request Technician Review** button.

- 1. Click the **Request Technician Review** button.
  - o The **Submit for Review** screen will be displayed.



- 2. Enter the reason for review in the text box.
- 3. Click the **Submit for Review** button.

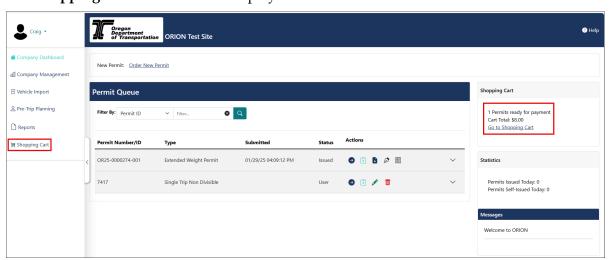
**Note:** The permit status assigned to the permit application will be dependent on various parameters.

- 4. The **Order Permit Permit Submitted** screen will be displayed.
- 5. Click the **Return to Company Dashboard** button.

## Pay for a Permit

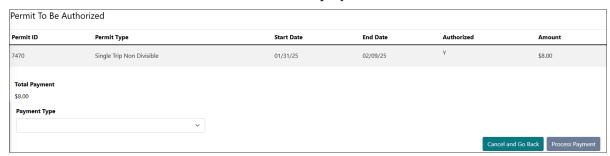
Once the permit is approved, it will be placed in the Shopping Cart for payment.

- 1. Click the **Go to Shopping Cart** link in the **Shopping Cart Panel** or the **Shopping Cart** link in the **Administrative Panel** on the **Company Dashboard**.
  - The Shopping Cart screen will be displayed.



2. Select the Permit from the Balance Due Panel.

- 3. Click the **Checkout** button in the **Total Panel**.
  - o The **Permit To Be Authorized** screen will be displayed.



**Note: ACH** and **Credit Card** integration is in progress and will be updated in version 0.2 of this packet.

4. Click the Cancel and Go Back button to return to the Company Dashboard.

# **Creating a New Single Trip Superload Non-Divisible Permit**

These are the steps needed for a Customer User to create a Single Trip Superload Non-Divisible permit.

1. Click the **Order New Permit** link on the **Company Dashboard**.



o The **Order Permit - Company** screen will be displayed.

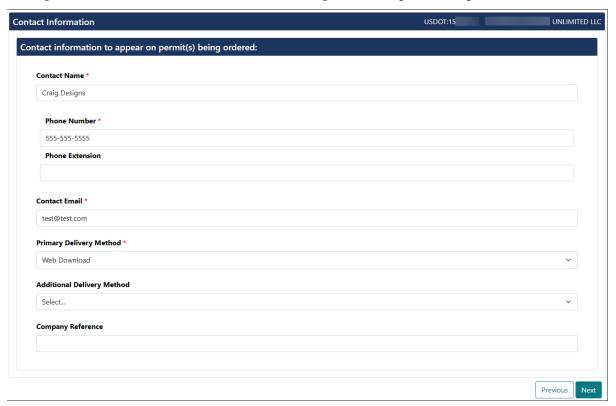


- 2. Click the Next button.
  - The **Order Permit Contact Information** screen will be displayed.

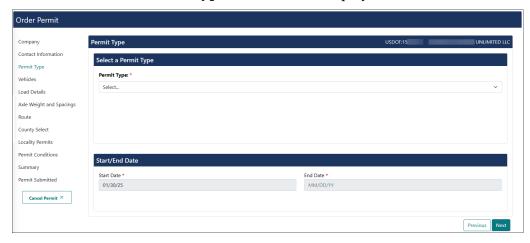
3. Complete the fields not pre-populated. Required fields are marked with an asterisk.

Note: The Additional Delivery Method and Company Reference are optional fields.

**Note:** The **Primary Delivery Method** is a required field, and defaults to the company's selection during account creation; however, it can be changed for this particular permit.

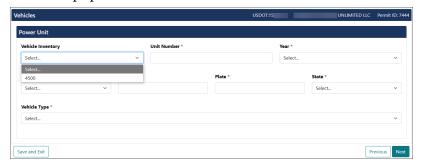


- 4. Click the **Next** button.
  - The Order Permit Permit Type screen will be displayed.



- 5. Select **Single Trip** from the **Permit Type:** dropdown list.
- 6. Select **Superload** from the **Permit SubType**: dropdown list.
- 7. Select Single Trip Superload Non Divisible from the Permit Definition: dropdown list.
  - The Permit Description will update based on the selection made.

- 8. The **Start Date** will auto-populate the current date; however, it can be changed to a future date based on the Permit Definition parameters. The **End Date** is automatically populated based on the particular Permit Type and start date selected.
- 9. Click the **Next** button.
  - o The **Order Permit Vehicles** screen will be displayed.
- 10. If the Company has saved vehicle inventory:
  - o Select a unit from the **Vehicle Inventory** dropdown list.
    - The vehicle details saved in
    - b will be populated.



- Complete any remaining fields.
- 11. If the Company does NOT have saved vehicle inventory:
  - o Enter the **Unit Number**, **Year**, **Make**, **VIN**, **Plate**, and **State** of the power unit.

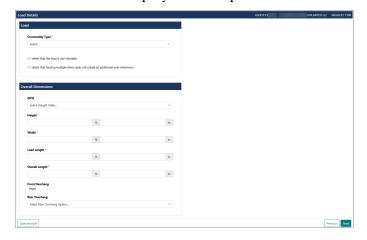
**Note:** The **Vehicle Type** selected will determine which fields display on the following screen.

o Make a selection from the **Vehicle Type** dropdown list.

**Note:** Click the **Add Vehicle** button to add this Unit Number to the company's Vehicle Inventory for future selection.

- 12. Click the **Next** button.
  - o The **Order Permits Load Details** screen will be displayed.

**Note:** The fields displayed are dependent on the **Vehicle Type** selected on the previous screen.



- 13. Select a Commodity Type in the **Commodity Type** dropdown list.
- 14. Select a checkbox next to an applicable attestation statement.
- 15. For training purposes, select Engineering Review Required in the GVW dropdown list.

**Note:** The selection made from the **GVW** dropdown list will determine if specific fields are displayed or if there are additional requirements such as axle weights and spacings.

16. For training purposes, enter 18' 1" for the Height.

**Note: Heights** greater than **18′ 0″** will trigger a Route Survey.

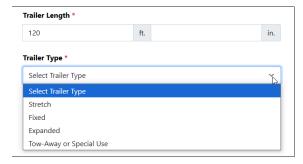
- 17. Enter dimensions in the **Width**, **Load Length**, and **Trailer Length** fields. See <u>Trailer Length</u> and <u>Trailer Type</u> for more details about **Trailer Length**.
- 18. For training purposes, enter **210' 0"** for the **Overall Length** field.

**Note:** An **Overall Length** greater than **200′ 0″** will require a Traffic Control Plan to be uploaded on the **Special Items** screen.

- The Front Overhang field will display Legal.
- 19. Select a Rear Overhang Option from the **Rear Overhang** dropdown list.
- 20. If the **Trailer Length** does not exceed 53′ 0″, click the **Next** button and skip to <u>Enter Axle Weights and Spacings Information</u>.

## **Trailer Length**

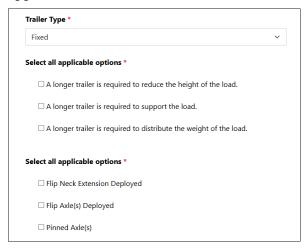
21. If a **Trailer Length** greater than **53′ 0″** is entered, additional information is required.



22. Make a selection from the **Trailer Type** dropdown list.

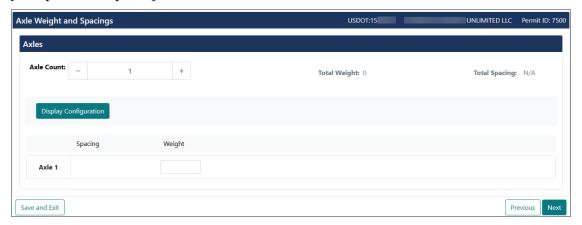
## **Trailer Type**

Additional options and/or questions will also populate based on the **Trailer Type** selected in Step 21, if applicable.



- 1. Make a selection if applicable.
  - Additional fields could be displayed based on the selection made.
- 2. Click the **Next** button.
  - The Order Permit Axle Weight and Spacings screen will be displayed.

**Note:** The **Axle Weight and Spacings** screen is displayed based on the selection made from the GVW dropdown list on the previous screen. If Axle Weights and Spacings are not required for your permit, skip to <a href="Special Items Screen">Special Items Screen</a>.



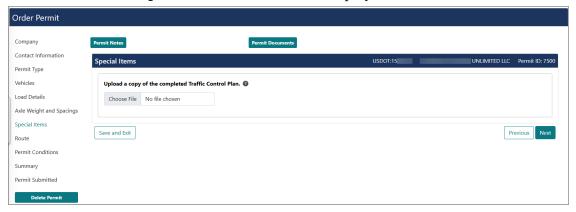
## **Enter Axle Weights and Spacings Information**

- 1. Enter the **Axle Count** by entering a value in the corresponding field or using the "plus" + or "minus" icon.
- 2. Enter the information about the axle dimensions and axle weights for the load.
- 3. Click the **Display Configuration** button to view a side or top view diagram of the axle configuration to confirm settings.

- 4. Click the **Next** button to continue to the next screen.
  - If the axle information entered does not validate the selection made from the GVW dropdown list on a previous screen, a message will be displayed. Please refer to the Online Weight Calculator located on the ORION Login Page for assistance with entering axle weights and spacings.



o The **Order Permit – Special Items** screen will be displayed.



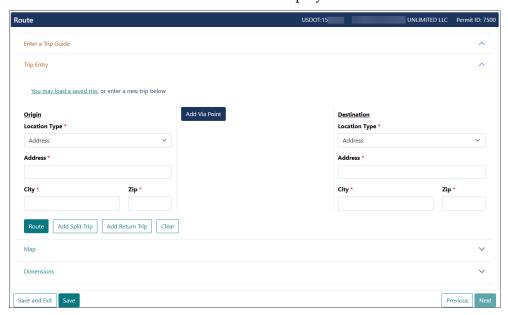
#### **Special Items Screen**

The Special Items screen is displayed based on the dimensions entered on previous screens. If a Special Item is not required for your permit, skip to <a href="Step 7">Step 7</a> below.

Note: The Customer User will upload a copy of their completed **Traffic Control Plan**.

- 5. Click the **Choose File** button to locate the document on the computer. Double click the file to be attached.
  - o A confirmation message will be displayed.
- 6. Click the **Next** button.

7. The **Order Permit – Route** screen will be displayed.



- 8. Select a **Location Type** for both the Origin and Destination.
  - o The fields displayed will be based on the selection made.
- 9. Enter the Origin, Destination, and any Via Points.

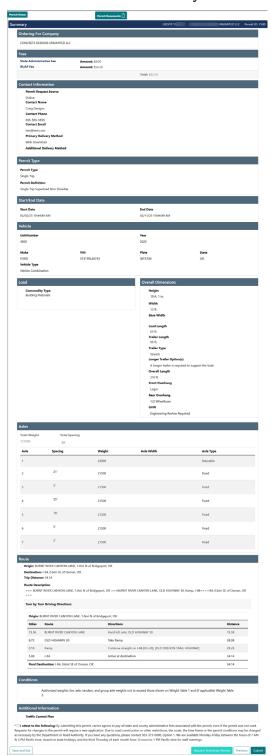
**Note:** Ensure to select a route the will require a Routing Review.

- 10. Click the **Route** button.
- 11. Review the **Map**, **Dimensions**, **Conditional Overrides**, **Bridge Crossed on Route**, and **Driving Directions** sections.
- 12. Enter Additional RUAF Miles.
- 13. Click the **Next** button.
  - o The **Order Permit Permit Conditions** screen will be displayed.



#### 14. Click the **Next** button.

o The **Order Permit - Summary** screen will be displayed.



## Add a Note to a Permit Application

Once a user advances past the **Order Permits – Permit Type** screen, the Permit Notes button will be displayed on each permit application screen thereafter.

State and Customer Users can add and view notes for the permit application.



- 15. Click the **Permit Notes** button to add or view notes for the permit application.
  - o The **Notes Panel** will be displayed.



**Note:** If there was a previously added note, there will be an icon on the Permit Notes button letting the user know there is a note waiting. Any previously added note(s) will be displayed at the bottom of the Notes Panel, with the User's Name, Date/Time Stamp, and the Note text.



- 16. Enter the text of the note in the free-form text box.
- 17. Click the **Clear Text** button to remove the note text entered.
- 18. Click the **Add Note** button to save and add the note to the permit application.
  - o A confirmation message will be displayed.
- 19. Click the **Permit Notes** button to collapse the **Notes Panel**.

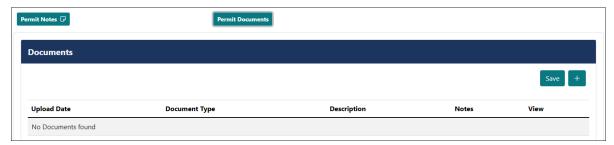
## Add a Document to a Permit Application

Once a user advances past the **Order Permits – Permit Type** screen, the Permit Documents button will be displayed on each permit application screen thereafter.

State and Customer Users can add or view documents. To add a document, it must already be saved to the computer. Users can browse computer files to locate the document, select it, and then upload it to the ORION Permitting System. Users must select a document type from the dropdown list to better identify the type of document being added. Users can also add a description to give any explanation needed for the document.



- 1. Click the **Permit Documents** button to add or view documents for the permit application.
  - o The **Documents Panel** will be displayed.



**Note:** If there is a previously added document, there will be a Document icon on the Permit Documents button letting the user know there is a document waiting. Users can view the previously uploaded document by clicking the View icon.



- 3. Click the "plus" icon.
  - o Additional fields will be displayed.
- 4. Select the type of document from the **Document Type** dropdown list.
- 5. Enter a description of the document in the **Description** field.
- 6. Enter any additional notes for the document in the **Notes** field.
- 7. Click the **Choose File** button to locate the document on the computer. Double click the file to be attached.
- 8. Click **Save** button to save and add the document to the permit application.
  - o A confirmation message will be displayed.
- 9. Click the **Permit Documents** button to collapse the **Documents Panel**.
- 10. Review the information on **Order Permit Summary** screen.
- 11. Select the **I attest to the following** checkbox.
- 12. Click the **Save and Exit** button to save this permit application and exit the Order Permits process or click the Submit button to proceed to the **Order Permits: Permit Submitted** screen.
- 13. Click the **Request Technician Review** button to send the permit to the Permit Office for review.

## **Request ODOT Review**

This specific Permit Type does require Technician Review; however, if you would like to add details, you can use the Permit Notes button or the Request Technician Review button.

- 1. Click the **Request Technician Review** button.
  - o The **Submit for Review** screen will be displayed.



- 2. Enter the reason for review in the text box.
- 3. Click the **Submit for Review** button.

**Note:** The permit status assigned to the permit application will be dependent on various parameters.

• The **Order Permit - Permit Submitted** screen will be displayed.



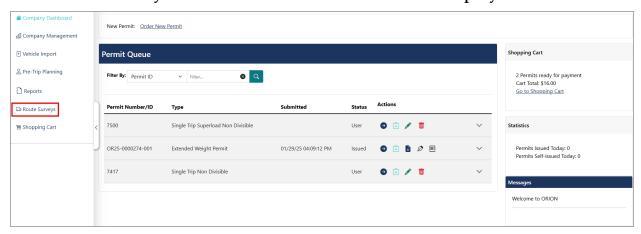
**Note:** Permits with a Permit Status of Pending must be reviewed by the ODOT Permit Office.

4. Click the **Return to Company Dashboard** link to return to the Company Dashboard. Once the Permit Office approves the permit, the Customer will receive an email notification letting them know the permit has been approved and is ready for payment from their Shopping Cart.

## **Route Surveys**

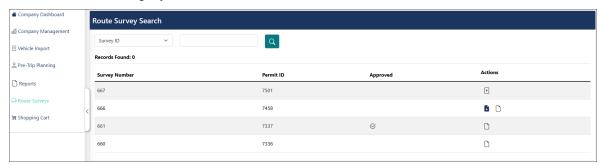
These are the steps for a Customer User to search and manage Route Surveys.

1. Click the Route Surveys link in the Administrative Panel on the Company Dashboard.



**Note:** Permits requiring a Route Survey will have a status of **Route Survey Pending**. The system will generate the Route Survey form to be completed and uploaded by the Customer User. Once the completed Route Survey form has been uploaded to the system the permit's status will update to **Route Survey Complete**. The ODOT Permit Office will then review the uploaded documentation and approve the Route Survey. The permit's status will be updated to **Route Survey Approved**. If no other workflows are required, the permit will be processed by the ODOT Permit Office and approved for payment and issuance.

o The **Route Survey Search** screen will be displayed. All active Route Surveys for the customer will be displayed.



- 2. Click the **Next** button at the bottom of the screen to proceed to the next page of search results.
- 3. To search for a Route Survey, select a search option from the dropdown list. Options include **Survey ID**, **Permit ID**, and **Permit Number**.
- 4. Enter Route Survey data in the search field next to the dropdown list.
- 5. As you type, the results will populate below.
- 6. Select the **Route Survey** from the list displayed.
- 7. Results will be displayed under Records Found.



8.

- 9. The Route Survey is displayed with the Permit ID and it's approval status.
- 10. Click the **Download Route** Survey form icon to download the Route Survey form for completion.
- 11. Click the **Upload Route Survey** icon to upload a completed Route Survey form.
- 12. Click the **Download Completed Route Survey** icon to download a completed Route Survey form.
- 13. Click the **Customer Dashboard** link in the **Administrative Panel** to return to the **Customer Dashboard**.

# **Request a RUAF Refund**

These are the steps needed for a Customer User to request a Road Use Assessment Fee (RUAF) refund.

Note: RUAF refund integration is in progress and will be updated in version 0.2 of this packet.