# OD Permit Third Party Agent Working Group

(May update in lieu of meeting)



## Project Updates

## **Recent Accomplishments**

- ✓Intent to Award
- ✓ Stage Gate 3 documents for State CIO approval in
  progress
- ✓ County Survey
- ✓ 2<sup>nd</sup> FMCSA grant application submitted



#### **Current Focus**

## Future State Processes

financials, temporary restrictions, permit reviews

#### Stakeholder Engagement

continue to provide updates, discuss concerns and understand their needs

#### Communications

increasing awareness is primary goal in 2023



## RFP - Negotiations & Final Contract Progress

- Internal negotiation kick off meeting occurred on April 5<sup>th</sup>
- Kick off with ProMiles occurred on May 8th

#### **Upcoming dates:**

Negotiations Complete/Final Contract 9/20/2023

DOJ/EIS Review 11/22/2023

Notice of Execution – 12/5/2023



## **Targeted Milestones**

*Transportation* 



\*\*All dates are subject to negotiation timelines and agreed upor implementation schedule with ProMiles.

### **REMINDER:** Your source for project information!

Project Timeline Anticipated Benefits



Stakeholder Group Info



## Site Visit Summary

### Site Visits - Our Objectives

- Learn more about your customers and the support that you provide them in getting/renewing their permits
- Understand any nuances about your processes and staffing approach
- Identify keys to success in setting you up in the new system

Thank you for taking the time to meet with us!



#### **Site Visits - THEMES**

#### **Carrier Support**

- Registration requirements (prior to getting a permit)
- Continued access to carrier registration information
- Ability to provide broader customer service when there are issues (i.e. suspensions)

#### Processes in the new System

- Notifications to Review a Request
- Approvals, especially when more than one county
- Canceling permits
- Renewals
- Mobile-friendly ness
- Payment processes

#### Temporary Restrictions

- Where and how these will be entered in the future
- Connection to TripCheck
- Lifting of restrictions

#### **Permit Documents**

- Paper vs. electronic
- Maps
- Attachments

#### Other

- Using ODOT system for County-issued permits
- Farm Plates
- Prompts for Extended Weight permit if registering over 80k lbs.



### Site Visits - Next Steps

- Share outcome of the discussions with the Business Team
- Forward questions to the appropriate working group if applicable (example: Temporary Restriction Improvement Team)
- Provide ongoing updates at quarterly TPA and/or County Working Group meetings
- Validate assumptions and finalize processes with ProMiles
  - Some questions can be answered in the short-term, but others will require input from ProMiles before they can be finalized.

