# Part C Truck Inspection Training Focusing on Oregon Policies and Procedures

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Commerce and Compliance Division (CCD)

# Part C State Training Contacts

### Contacts

Abe Dunivin – 541-207- 2847 Paula Hartland – 503-710-0544 Eddie Chavez – 541-799-4401 (works swing shift)

# Annual Training Requirements CVSA Policy 4

To maintain certification, a certified inspector shall attend minimum in-service/refresher training covering:

- 1. Inspection of drivers and vehicles.
- 2. North American Standard Out-of-Service Criteria
- 3. Inspection of hazardous materials/dangerous goods, inspection of cargo tanks, other bulk package.
- 4. Inspections and passenger carrier vehicle inspections as applicable, annually.

In addition, CVSA recommends that inspectors attend training based on specific needs identified by supervisory personnel through review of inspection documents.

- 1. All inspectors must complete refresher training annually to maintain certification. The Training Department will email the dates and format of the training.
- 2. Law Enforcement Will receive TEAMS training once a year that will cover roadside inspections. This class is normally a two-hour session. Also, in March, the Training Department will email a presentation covering the New OOS Criteria that is published every April. To receive credit, you will be required to send an email verifying that you completed the training.
- 3. MCEO's There will be two roadside inspection trainings per year. One will be on TEAMS and the other will be in person. In March, an instructor will review all new changes to the OOS Criteria which comes out every April.
- 4. Safety A two-hour TEAMS training session will be presented each quarter. It is recommended that each training session be attended, but only one is required to maintain certification. Also, in March, the Training Department will email a presentation covering the new April OOS Criteria. An email confirming inspectors viewed the training must be sent.
- 5. If you miss a required training due to vacation or other circumstances, please let the training department know and we will send out the materials for review.

### Annual Requirements to Maintain Certification CVSA Policy 4

Inspectors must complete 32 inspections per year. ODOT follows the Federal FY for inspection purposes (October 1 through September 30).

After completing your training and become certified, we pro-rate your inspection numbers at the rate of 2.66 inspections per month. If the calculation doesn't come up to a round number, then round up or down. For example, if you complete your certification on July 15, you will take the remaining two months and multiply by 2.66 = 5.33. You would need to complete 5 inspections by September 30 to maintain certification.

Once a year all inspectors must complete annual Title VI training. You will receive an email once a year giving directions.

If you get injured, military duty, or any other extenuating circumstance, please contact Abe or Paula. We might be able to offer an extension.

There is an <u>Inspection Lookup</u> link on the Roadside Inspector Resources web page where you can check how many inspections you have completed and verify which inspections ODOT has received. Once you are on the web page enter your inspector number, the date range and the security text and it will list all inspections completed.

#### Level 1 Inspectors

The first of each quarter you will be mailed a supply of inspection decals. You will be emailed a confirmation link, which you must confirm receipt of your decals. Should you lose, destroy, or need more decals, please contact Sandy Salter or Paula Hartland. contact info will be on the cover sheet that comes with your decals. Within 15 days of the end of each quarter you must return all unused decals to Sandy Salter.

### Enhancing Roadside Inspection and Enforcement Data Uniformity <u>CVSA Policy 14</u>

Recording violations properly (per CVSA Policy 14), using correct violation codes, and writing clear violation descriptions are all crucial to the following:

- 1. DataQ.
- 2. CSA Points.
- 3. One standard for all drivers.

CVSA Policy 14- Use this policy when writing violations. It is important to follow this guidance to ensure all companies are treated equally across the nation. Further, if ODOT receives a DataQ challenge, we respond that CVSA Policy 14 is being followed.

### **ASPEN Procedures**

Be sure to review <u>ASPEN Procedures</u> for selecting proper locations and location codes. Proper coding is pivotal to CCD's ability to collect statistical data. Amongst other things, this data is needed to confirm and pay for inspections conducted by law enforcement partners. Incorrectly coded inspections cause more work and confusion for everyone reviewing and reporting Oregon's inspection results.

### **Online Inspector Resources**

Visit our <u>Roadside Inspector Resources</u> web page and get familiar with the website. There are many tools that can assist you during your roadside inspection.

### Safety Notices and CVSA Bulletins

Check out our <u>Safety Notices and CVSA Bulletins</u> web page. Safety Notices are procedures ODOT has established to assist with roadside inspections. These dictate how to correctly handle odd situations or clarify rules. CVSA Bulletins are another great resource for inspecting components you might not be familiar with.

### Identifying the Motor Carrier

Identifying the correct carrier is very important. Don't be afraid to ask plenty of questions during your initial driver interview. The link above is to a CVSA Bulletin that addresses how to identify a carrier. Get familiar with it.

Ask whether a lease agreement is in effect during every inspection. Ensure the lease agreement meets

376.12 requirement. If it does not, keep a copy in case of a future DataQ challenge. If the lease or rental agreement is not on-board the vehicle, record a 376.11 violation.

#### CVSA Bulletin – Identifying the Motor Carrier

- This is probably the most important step when inspecting a vehicle.
- Check Registration.
- Check Side of Vehicle.
- Ask Driver who they work for.
- Check Header on ELD.
- Ask For Lease Agreements during every inspection. If one is required, but not on board, record a 376.11 violation.
- Check Oregon Weight Mile Tax.
- Last resort call carrier listed in Safer.

### Operating Authority, OOS Orders and Inactive USDOT Number

- 1. These are three separate issues and may involve multiple violations.
- 2. Always check Query Central. It has the most up to date information.
- 3. See Safety Notice (the links are on the next slides): Procedures have changed, and the Notice lists some conditions for which vehicles are not placed OOS.
- 4. See OOS Criteria in Section IV: This has all the information needed to impose an OOS order and the correct violation codes to use.
- 5. Missing these violations affects our national rating.

**Every USDOT number must be checked in Query Central to determine its status.** The next three slides provide examples of carriers operating either without authority, while under an OOS order, or with an inactive USDOT number. A red bar across the top of the screen alerts the inspector to a serious problem.

### **Operating Authority**

ALERT: This carrier does not have operating authority. For further information, contact the FMCSA Information Line at 1-800-832-5660.

#### Motor Carrier Identification & Safety Data

Please Note: You can now access L&I detail by clicking on the MC/MX number(s).

Legal Name:	WALDRON LOGGING & HAULING INC	USDOT#:	59490		
DBA Name:		MC/MX#:			
	20680 MIAMI FOLEY RD BAY CITY, OR 97107	Phone#:	(503)322-2278		
Country of Domicile:		Fax#:	(503)322-2278		
Mailing	ng 20680 MIAMI FOLEY RD	Status of USDOT #:	ACTIVE		
Address:	BAY CITY, OR 97107	Entity:	CARRIER		
Inspection Value: 58 - OPTIONAL Inspection Value is based on lack of safety performance data.					

Visit the SAFER Website for additional information.

Click here for UCR information regarding this carrier.

Safety Notice: Federal Operating Authority for Interstate Carriers

### FMCSA Website for Exempt Commodities List

Operating authority be can tricky. In this case, the red bar across the top means you must investigate further. If a carrier is a for-hire interstate carrier hauling a load that needs authority, then this is an OOS situation. ODOT has a Safety Notice addressing authority. After reading the Safety Notice, be sure to look at page two and follow the flow chart.

On the <u>Roadside Inspector Resources</u> web page, you'll find a link to the Exempt Commodities List. Exempt commodities are normally non-processed goods. If the truck is hauling an exempt commodity found on the list, no authority is required. However, if you find the item on the list, be sure to still read the details carefully because sometimes the commodity will be designated as "not" exempt.

Section IV in your OOS Criteria will provide the violation code and the OOS details. If the vehicle is OOS, provide the phone number listed in the red bar to the driver who can then call FMCSA to address an authority issue.

### Carrier Under a Federal OOS Order

ALERT: Carrier is currently under a Federal OOS							
OOS Date: 09/25/2021	DOS Date: 09/25/2021 State: Reason: NEW ENTRANT REVOKED - REFUSAL OF AUDIT/NO CONTACT Rescinded Date:						
	For further information, please contact the appropriate <u>FMCSA Service Center</u> .						
Click here to review a reference to the applicable section of 49 CFR							

#### Motor Carrier Identification & Safety Data

#### Please Note: You can now access L&I detail by clicking on the MC/MX number(s).

Legal Name:	MICZONE LLC	USDOT#:	3538679		
DBA Name:		MC/MX#:			
	1034 NE 118TH AVE PORTLAND, OR 97220-2125	Phone#:	(503)317-1985		
Country of Domicile:	· · · · · · · · · · · · · · · · · · ·	Fax#:			
Mailing	ailing 13090 SE EVENING STAR DR	Status of USDOT #:	ACTIVE		
Address:	HAPPY VALLEY, OR 97086-8029	Entity:	CARRIER		
Inspection Value: 100 - INSPECT Inspection Value is based on lack of safety performance data.					

#### Safety Notice: Federal Out-of-Service Orders

Look carefully for carriers with Federal OOS orders. ODOT is graded on its catch rate. If you miss a carrier operating while under an OOS order, that fact will be reported to both the FMCSA and CCD.

Be sure to click on the link above to the Safety Notice addressing carriers that are operating while under Federal OOS Orders.

The Safety Notice also describes one situation in which you would not place the vehicle OOS. If you come across that situation, be sure to include notes in ASPEN.

### Carrier has Inactive USDOT Number

ALERT: This carrier has an inactive USDOT Number per 49 CFR 390.19(b)(4): Biennial update of MCS-150 data not completed.

#### Motor Carrier Identification & Safety Data

Please Note: You can now access L&I detail by clicking on the MC/MX number(s).

Legal Name:	JAMIE DAVIS MOTOR TRUCK & AUTO LTD	USDOT#:	1427798		
DBA Name:	JAMIE DAVIS TOWING & STORAGE LTD	MC/MX#:	<u>996014</u>		
	19683 SILVER SKAGIT ROAD HOPE, BC V0X 1L2	Phone#:	(604)869-8440		
Country of Domicile:		Fax#:	(604)869-8460		
Mailing	19683 SILVER SKAGIT RD	Status of USDOT #:	ACTIVE		
Address:	HOPE, BC V0X 1L2	Entity:	CARRIER		
Inspection Value: 75 - INSPECT					

Inspection Value is based on Safety data.

Visit the SAFER Website for additional information.

Click here for UCR information regarding this carrier.



Feedback | Privacy Policy | USA.gov | Freedom of Information Act (FOIA) | Accessibility | OIG Hotline Web Policies and Important Links | Plug-ins

Federal Motor Carrier Safety Administration 1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339

When you see this alert, it means the carrier has not updated its USDOT number. Carriers are required to update company information every two years. In section IV of the OOS Criteria, you will find the violation code and details for placing the vehicle OOS. In most cases, the carrier can go on-line and update its information.

### Drug and Alcohol Clearinghouse

Driver Vehicle					Help H	Home
				ike enforcement action against a ate, if it was valid on February 29		
	MCSA Waiver and		e, click on the following link			
w.micsa.dot.g0v/COviD-15	2					
			Driver Summary Informat	on		
		CDL Number:		on CDL State:	СА	
		CDL Number:		CDL State:	СА	
			B8807069 Drug and Alcohol Clearinghous rohibited from operating under 4	CDL State: e Status 9 CFR § 382.501(a)	СА	
			B8807069 Drug and Alcohol Clearinghous	CDL State: e Status 9 CFR § 382.501(a)	CA	
		Driver is p	B8807069 Drug and Alcohol Clearinghous rohibited from operating under 4 This Driver has <u>2 Past Inspect</u>	CDL State: e Status 9 CFR § 382.501(a)		

#### Safety Notice: Drug and Alcohol Clearinghouse Status

In FFY 2023, there were 142,000 prohibited drivers in the Drug and Alcohol Clearinghouse, 108,000 of whom had not even begun the Return to Duty process. It's crucial to check all CDL drivers in the Clearinghouse during every inspection.

To check for "prohibited" drivers in Query Central, use Google Chrome and take the following steps:

- To conduct a driver search, you do not have to enter CDLIS credentials.
- In the Driver Information portion, select "history" in the query type. Then select the state where the CDL was issued.
- Enter the CDL number and then click on "search."

If the CDL driver is in a "prohibited" status, place the driver OOS according to the OOS Criteria. The driver will probably ask why they are prohibited and will likely offer an excuse. Roadside, there is no way of knowing what the specific issue is, only that the driver is prohibited. Advise the driver that they need to contact their company or consortium and that they cannot leave until the issue is cured.

#### Adoption of the Rules OAR 740-100-010

- (1) Except as provided in section (3) of this rule, the rules and regulations adopted by the United States Department of Transportation contained in Title 49, Code of Federal Regulations (CFR), Parts 40 (Procedures For Transportation Workplace Drug and Alcohol Testing Programs), 380 (Special Training Requirements), 382 (Controlled Substances and Alcohol Use and Testing), 383 (Commercial Driver's License Standards Requirements and Penalties), 385 (Safety Fitness Procedures), 387 (Minimum Levels of Financial Responsibility for Motor Carriers), 390 (Federal Motor Carrier Safety Regulations: General), 391 (Qualification of Drivers), 392 (Driving of Motor Vehicles), 393 (Parts and Accessories Necessary for Safe Operation), 395 (Hours of Service of Drivers), 396 (Inspection, Repair and Maintenance), 398 (Transportation of Migrant Workers), 399 (Employee Safety and Health Standards) and all amendments thereto in effect April 1, 2021, are adopted and prescribed by the Department of Transportation (ODOT) to be observed by carriers conducting operations in interstate commerce, subject to ORS Chapter 823 (Carrier Regulation Generally) and 825.
- (2) The provisions of section (1) of this rule as adopted are prescribed by the Department to be observed by carriers conducting operations in intrastate commerce, subject to ORS Chapter 823 (Carrier Regulation Generally) and 825, except:

OAR 740-100-010 – This is the OAR that Oregon uses to adopt the FMCSRS. However, there are a few exemptions from the Federal Rules when drivers/carriers are operating in intrastate commerce. Please see the next two slides for the breakdown. It's suggested you look up OAR 740-100-0100 and read through it.

Don't forget 392.2 Applicable operating rules. If FMCSA imposes a higher standard than the state, the FMCSA regulation MUST be complied with.

### Oregon Intrastate Exemptions OAR 740-100-0010

If a placarded Hazmat load is involved the following exemptions do NOT apply.

#### **Intrastate HOS Rules**

- Drive 12 hours within a 16-hour day.
- Cannot drive after 70 hours in 7 days or 80 hours in 8 days.

#### Drivers can be:

- 18 years old to drive.
- Can get a waiver for certain medical conditions.

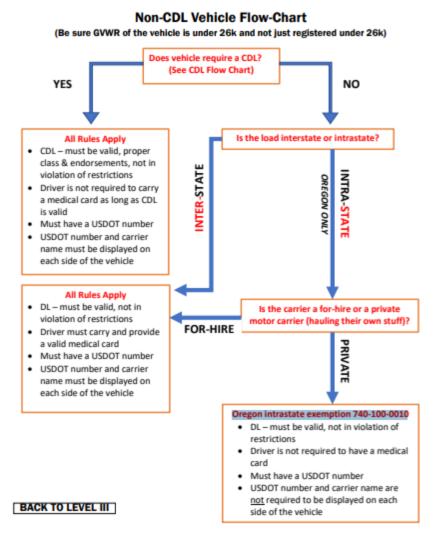
#### Non-CDL – Private Intrastate Carriers:

• USDOT Number is still required.

- Name and USDOT markings on side of vehicle not required.
- No Medical Card is required.

During inspections, there will be times when you stop vehicles operating only in intrastate commerce. This slide covers the exemptions for intrastate carriers.

### Non-CDL Vehicle Flow-Chart



### Non-CDL Vehicle Flow-Chart

If you stop a vehicle that does not require a CDL, but meets the definition of a CMV, follow the flow chart above to check whether an exemption to the Federal Rules applies. There is a link above to this flowchart which resides in the Safety Notices.

### **Checking Scale Crossings**

When inspecting long-haul trucks, it is important to compare scale crossings to HOS logs.

**MCEO and Safety Staff** – Use enforcer to run Oregon scale crossings. To gain access to Washington Scale crossings, fill out this form and submit to Washington: <u>Washington Scale Crossing Application</u>

**Law Enforcement** – Fill out this request form for Oregon Scale Crossing Reports: <u>Access Request for</u> <u>Oregon Scale Crossing Reports (OSCAR)</u>. It's also suggested that officers sign up for access to Washington Scale crossings (see link above).

# **HOS Logbooks**

The following are some links on our <u>Roadside Inspector Resources</u> web page that can assist when inspecting drivers' logs. ELD's can be confusing, especially to new inspectors. Reach out to instructors for assistance when necessary. Instructors can view eRODS in real time with you.

For Law Enforcement – If you are investigating an accident and suspect the cause of the accident was driver fatigue, reach out to one of us for a second opinion. We are available to assist.

- Flowchart for HOS regulations
- Personal Conveyance FAQ
- <u>Agriculture</u>
- No Co-Driver listed in eRODS
- Fatigued Driver

### **Preserving Evidence**

It is vital to preserve evidence when recording violations. The best way is in electronic form. This saves both the DataQ analyst and the inspector valuable time. Please review the following safety notice.

#### Safety Notice: Preserving DataQ Evidence

**Safety/MCEO Note:** Inspectors are asked to save all ELD files to the Share drive even if there are no violations. When carriers claim a vehicle is not theirs, DataQ Analysts can pull up the ELD file and verify what's recorded in the header.

**Law Enforcement Note:** We suggest you create folder on your desktop for saving DataQ evidence. An Analyst will reach out if they need any saved evidence.

### Non-English-Speaking Drivers and Title VI Training

You will encounter many drivers whose English-speaking ability is limited or non-existent. According to 391.11 (a)(2), a driver must be able to read and speak English. However, per FMCSA memo, we must use resources like Google Translate to communicate. The only time we record this violation is when the inspector still cannot communicate, and the driver says they do not speak English. If you write the violation, make sure to include the statement, "Driver admits he/she does not speak English."

#### Safety Notice: Strategies for Non-English Communications

All inspectors must complete Title VI training before becoming certified. You can find the training and the certification form on the <u>Oregon Truck Inspector Training</u> web page.

Additionally, Title VI training will be sent out annually. Be sure to follow the instructions to maintain certification.

### Truckers Against Trafficking

The State of Oregon has partnered with TAT to provide training and awareness of Human Trafficking to all inspectors. If you see anything suspicious or something doesn't feel right, call law enforcement or the TAT hotline. You can find the TAT hotline on the <u>Roadside Inspector Resources</u> web page in the right-hand column.

If you have time, distribute TAT pamphlets and stickers reflecting the TAT hotline number to drivers you inspect. You could staple a TAT wallet card to the inspection. The more people looking for signs of human trafficking the better the chance of saving victims.

Use 392.60 as a way to verify passengers in the vehicle. There is nothing wrong with asking questions. Watch the <u>TAT Law Enforcement Training Video</u>.

# **Dealing with Driver Threats**

This slide is primarily for Safety and MCEO Inspectors. Law Enforcement follow your own Policies.

If you inspect long enough, you are bound to come across a driver who is not very cooperative or gets very angry if a violation is written and you place them OOS. In most cases the driver calms down and you are able to complete the inspection. However, if the driver becomes threatening you must follow our safety notice and fill out the appropriate form. This is to ensure your safety and for our safety committee to investigate and keep records of these incidents. Get to know where the form is located in case you need to quickly access it.

### Safety Notices

Search Q X = Sort -				<ul> <li>On our <u>Safety Notices and Bulletins</u> web page, you will find the link to the Driver Threat Safety Notice and form.</li> </ul>
Notices and Bulletins	Start Date 🕼	Expiration $\downarrow\uparrow$	Category	
Dressed Lumber or Similar Building Materials	04/01/20		Cargo Securement	

### When to Record Moving Violations on Inspections

This Safety Notice is for Law Enforcement only. Please take a minute to read over it.

Safety Notice: When to Record Moving Violations on Inspections

### Driver Stopped to Make Repairs

**Law Enforcement:** If a driver is already stopped to make repairs in a safe location, an inspection is highly discouraged. However, if the vehicle is in the middle of the road the driver does not have safety devices out or there is suspicion of drugs or alcohol, then an inspection is warranted.

**Safety / MCEO:** This safety notice is not intended for trucks that drive into the scale and claim they were stopping to fix a mechanical defect.

Safety Notice: Driver Stopped to Make Repairs

### Part C Training is Complete

Be sure to add the date on your certification form and return to the Training Department. If you have any questions, feel free to call one of the instructors.