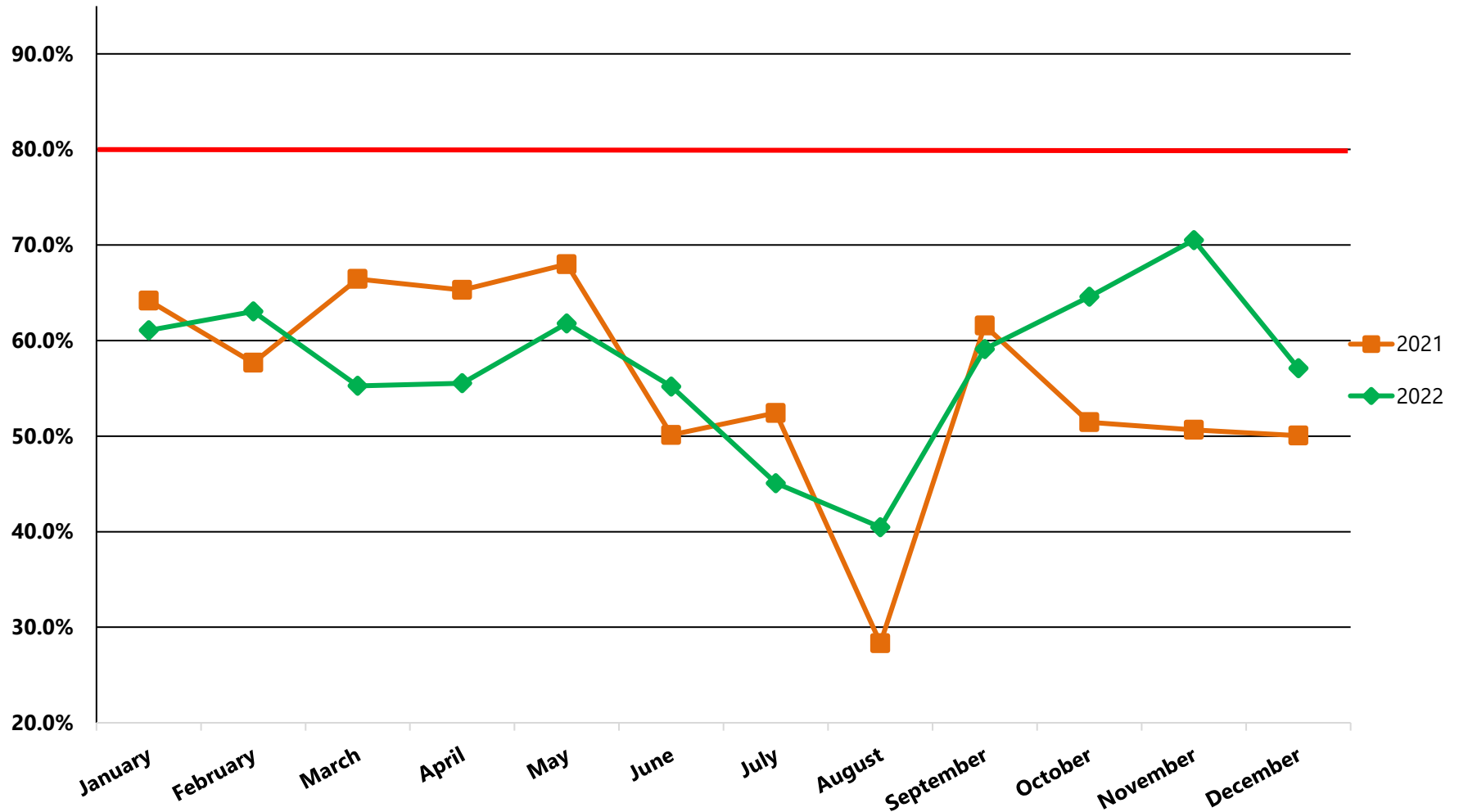


Amtrak Cascades Customer On-Time Performance Eugene-Portland Corridor Trains Operated Under Contract for the Oregon Department of Transportation



The data presented is based on the new federal standards for OTP. This new standard measures the timeliness of each individual passenger rather than the train and represents the percentage of customers who reached their stations in Oregon no later than 15 minutes after their published scheduled arrival time.

Amtrak Cascades

Customer On-Time Performance in the Eugene-Portland Corridor

TRAINS OPERATED UNDER CONTRACT FOR THE OREGON DEPARTMENT OF TRANSPORTATION

TRAIN		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YEAR
500	2	73.6%	85.3%	88.7%	95.5%	78.6%	74.8%	65.5%	80.4%	86.4%	63.5%	75.2%	72.9%	77.6%
508		68.0%	38.1%	55.4%	38.8%	56.4%	61.8%	48.0%	42.5%	49.6%	81.4%	79.5%	69.3%	58.3%
Northbound Trains	0	69.7%	53.5%	65.4%	54.9%	63.8%	66.1%	53.6%	54.7%	62.5%	75.8%	77.9%	70.6%	64.6%
503	2	50.6%	69.2%	44.5%	59.8%	56.1%	53.2%	49.2%	32.5%	68.2%	58.9%	79.7%	56.5%	55.9%
505		64.3%	66.6%	57.0%	51.5%	66.3%	46.9%	31.7%	37.1%	45.8%	59.7%	55.7%	45.5%	51.4%
Southbound Trains	2	57.3%	67.9%	50.5%	55.8%	60.9%	50.7%	41.6%	34.6%	57.7%	59.3%	67.1%	50.7%	53.8%
All	2	61.1%	63.0%	55.3%	55.5%	61.8%	55.2%	45.1%	40.5%	59.1%	64.6%	70.5%	57.1%	57.1%
TRAIN		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YEAR
500	2	77.1%	77.9%	71.5%	93.9%	91.2%	87.2%	90.2%	84.7%	91.9%	90.9%	72.4%	70.8%	83.6%
508						60.0%	41.0%	72.1%	28.4%	67.0%	62.7%	37.5%	54.0%	52.0%
Northbound Trains	0	77.1%	77.9%	71.5%	93.9%	83.3%	59.7%	77.9%	49.4%	76.3%	72.6%	48.1%	59.0%	65.6%
503	2					59.4%	39.4%	59.7%	12.1%	56.3%	41.4%	53.5%	45.0%	44.5%
505		60.8%	50.6%	64.7%	56.5%	63.3%	53.6%	24.3%	28.3%	53.0%	40.9%	50.2%	47.7%	47.3%
Southbound Trains	1	64.2%	57.7%	66.4%	65.3%	68.0%	50.1%	52.4%	28.3%	61.6%	51.4%	50.7%	50.1%	51.8%
All	1	64.2%	57.7%	66.4%	65.3%	68.0%	50.1%	52.4%	28.3%	61.6%	51.4%	50.7%	50.1%	51.8%