



Awareness of DAPM/DER Responsibilities

Provide technical knowledge necessary to perform a "Self-Check" on your own drug and alcohol testing program

Provide information on recent & future changes/updates to USDOT-FTA Drug and Alcohol Regulations

RIS D&A Common Findings

Common Compliance Observations from Drug & Alcohol Reviews will be identified throughout this presentation

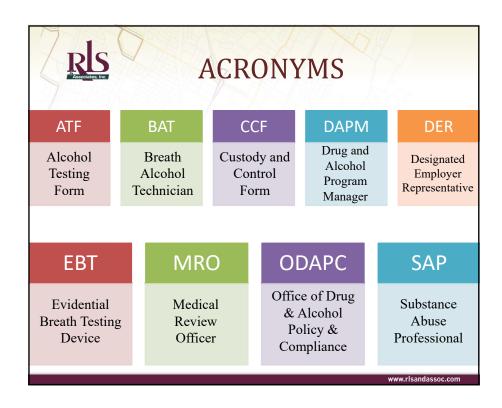
Special attention <u>must</u> be given to these areas upon return to your agency

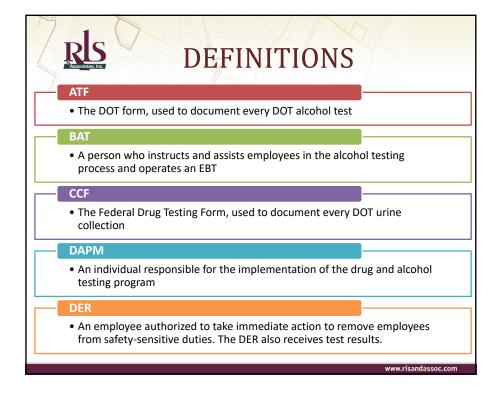
These areas will be identified by a Red Star



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Regulations Applicability Program and Policy Testing Prohibited Substances & Behaviors Testing Categories Vendor Oversight Reporting & Record Keeping







DEFINITIONS

EBT

· A device approved by NHTSA for evidential testing of breath

MRO

 A person who is a licensed physician and who is responsible for verifying the results of DOT drug tests

ODAPC

 The office in the Office of the Secretary, DOT, that is responsible for coordinating drug & alcohol testing program matters within USDOT and providing information concerning the implementation of 49 CFR Part 40

SAP

 A person who evaluates employees who have violated a DOT drug and alcohol regulation and makes recommendations concerning education, treatment, follow-up testing, and aftercare

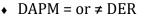
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DAPM vs. DER?

Identifying Roles

• What is a ... Who is the... <u>DAPM</u>?





- Part 40 Defines "Designated Employer Representative (DER)"
 - "An employee authorized by the employer to take immediate action(s) to remove employees from safetysensitive duties, or cause employees to be removed from these covered duties, and to make required decisions in the testing and evaluation process... receives test results and other communications for the employer"



DAPM vs. DER?

Identifying Roles



- Most often there is a SINGLE DAPM
- Many transit agencies will have 1 DAPM who is also the DER
- Some times an agency will have a DAPM and multiple DERs
 - o Usually different DERs represent different "divisions"
 - o i.e., DER for "Operations"; DER for "Maintenance";
 - o DER for different locations



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RIS HISTORY OF D&A TESTING

1986: Reagan Administration <u>E.O. 12564</u>

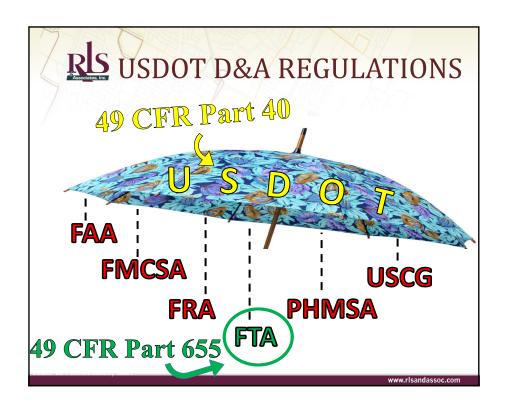
- Established goal of Drug-Free Federal Workplace
- Mandated executive agencies to establish drug testing program
- Directed HHS to publish guidelines, standards, drugs to be tested

April,1988: HHS **53 FR 11979**

- Mandatory Guidelines for Federal Workplace Drug Testing Programs
- Any company with contract over \$25,000 with Feds must have DFW

1991: Bush Administration P.L. 102-143

- Omnibus Transportation Employee Testing Act
- Required testing for FAA, FMCSA, USCG, PIPELINE, FRA, & FTA



RIS USDOT D&A REGULATIONS

USDOT - 49 CFR Part 40

- How to conduct testing
- www.transportation.gov/odapc/part40

Agency Specific D&A Testing Regulations

- FAA 14 CFR Part 120
- FMCSA 49 CFR Part 382
- FRA 49 CFR Part 219
- FTA 49 CFR Part 655
 - Who to test / When to test
 - https://www.ecfr.gov/current/title-49/subtitle-B/chapter-VI/part-655?toc=1
- PHMSA 49 CFR Part 199
- USCG 46 CFR Part 4 and Part 16

RIS USDOT-FTA D&A TESTING

Required By Law

- Employers, employees, service agents, vendors are all subject to USDOT drug & alcohol testing regulations;
- Obligated by Federal law to submit and cooperate in D&A testing mandated by USDOT and Agency regulation

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STAY UP-TO-DATE!

ODAPC

• www.transportation.gov/odapc

ODAPC List-Serv

 www.transportation.gov/odapc/get-odapc-emailupdates

FTA Quarterly D&A Newsletter

• FTA's website



Moving Public Transportation Into the Future

APPLICABILITY

Who is subject to the USDOT-FTA Drug and Alcohol Regulations?

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APPLICABILITY

Recipients (Grantee) of FTA Transit Funds

- 5307 Urban Area Capital & Operating
- 5309 Transit Capital
- 5311 Non-Urban (rural) Capital & Operating
- 5339 Transit Capital

Subrecipients and Contractors of FTA Grantee

- If Grantee uses the subrecipient/contractor to provide any safety-sensitive functions
- If subrecipient/contractor uses vehicle(s) purchased with FTA capital funding



APPLICABILITY

Capital Assistance?

- Segregate FTA funding
- Limit application of FTA testing to funded project

Operating Assistance (5307 & 5311)

- FTA funding cannot be segregated
- All operations are subject to FTA regulations

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APPLICABILITY

Employees Covered?

- Employees who perform any of the following safetysensitive functions:
 - Operation of a revenue service vehicle, regardless of whether the vehicle is in revenue service
 - Operation of a non-revenue vehicle when required to be operated by the holder of a Commercial Driver's License
 - Controlling movement or dispatch of a revenue service vehicle (based on employer assessment of safetysensitive functions)



APPLICABILITY

Employees Covered? (continued)

- Employees who perform any of the following safetysensitive functions:
 - Maintaining (including repairs, overhaul and rebuilding) a revenue service vehicle or equipment used in revenue service
 - Security personnel that carry firearms

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APPLICABILITY

Employees Covered? (continued)

- Employees who perform any of the following safetysensitive functions:
 - o Volunteers who perform safety-sensitive functions if:
 - Required to have CDL to operate vehicle; OR
 - Receive payment in excess of actual expenses



CONTRACTOR APPLICABILITY

Do you use a contractor?

- Are they covered?
- What do they do?
- "Stand in the Shoes"?
- Operations vs. Maintenance

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CONTRACTOR APPLICABILITY

Who is Exempt?

- Maintenance Contractors Performing Services:
 - o For 5311 recipients
 - $\circ~$ For 5307 / 5309 recipients serving population less than 200,000
 - o On one-time or limited, ad-hoc basis



CONTRACTOR **APPLICABILITY**

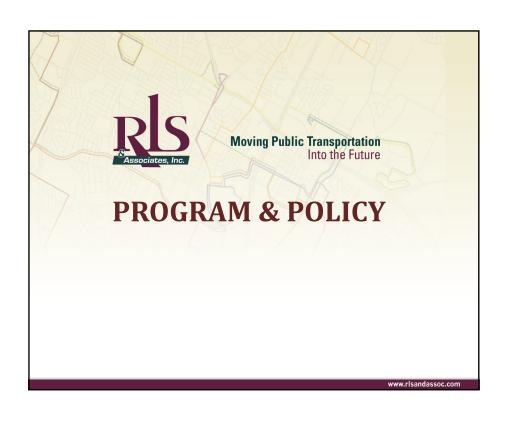
Who is Covered

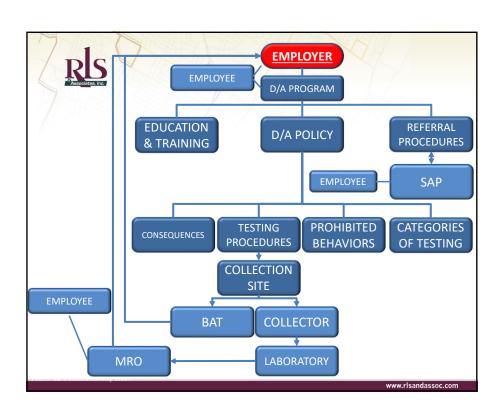
- If a contractor "Stands in the Shoes" of your public transit operations
 - Payment/Voucher are <u>not</u> the keystone factors
- Making the Decision on Contractor Applicability
 - Who makes the CHOICE for who fulfills the trip?
 - o Passenger Choice vs. Transit Agency Choice

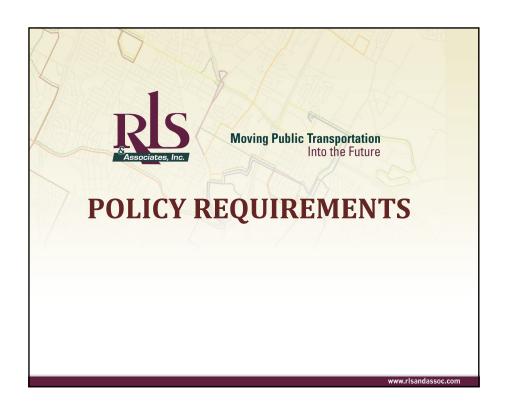
RIS POLICIES & CONTRACTORS

D&A Policy: What if I use a Safety-Sensitive Contractor

- USDOT D&A policies must be <u>EMPLOYER BASED POLICIES</u>.
 - Although your contractor(s) stand in your shoes, they are not your employees.
 - o Your contractor must have **their own** D&A policy.
 - o Your contractor's D&A policy must be officially adopted/approved by the contractor's governing authority, not your governing authority.
 - o By utilizing a contractor, you have oversight responsibilities to make sure your contractor's policy meets all applicable regulations, rules, etc.











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Resources

- Your D&A Policy Will ALWAYS be a <u>LIVING</u> Document
- Seek Expert Review on Regular Basis
 - FTA or State DOT
- FTA Policy Builder
 - o Concise and purely compliance oriented
- Templates
 - Often more "comprehensive" & include more employer specifics
 - Make sure you still show due diligence to ensure current compliance

RIS AUDIT FINDINGS: POLICY

Removing employee from SS functions at 0.04 vs. 0.02

Clarifying Language: "Fail" vs. "Refusal" vs. "Positive"

Governing Authority Must Approve EVERY TIME POLICY IS REVISED

2018/2023 Regulatory Updates (especially revisions to definitions)

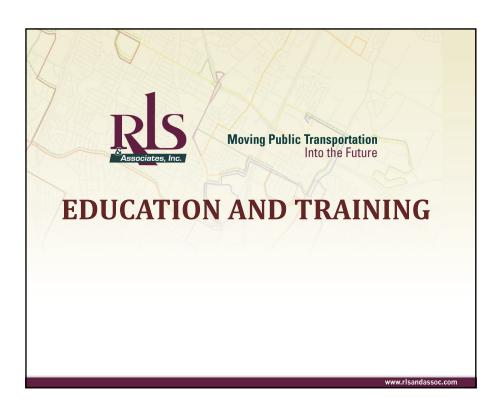
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RLS

AUDIT FINDINGS: POLICY

Policy Consequences

- Zero Tolerance vs. 2nd Chance
- Determination to terminate or not is 100% outside of the requirements of the federal regulations
- Each employer must make a determination on discipline from DOT test results; list this in their policy; be consistent
- YOU MUST FOLLOW YOUR POLICY!
- Positive Tests vs. Refusals vs. Non-Negative Results (0.02-0.039)





EMPLOYEE TRAINING

Education for all safety-sensitive employees

- 60 minutes on effects and consequences of drug use on personal health, safety, and work place
- No requirement for alcohol
- Must be documented for each employee

Available Resources

- National RTAP eLearning Module
- FTA's YouTube Video



SUPERVISOR TRAINING

Supervisors or company officials that will be making reasonable suspicion determinations

- MINIMUM 60 minutes on physical, behavioral, and performance indicators of probable drug use
- MINIMUM 60 minutes on physical, behavioral, and performance indicators of probable alcohol misuse

Quality Reasonable Suspicion training is longer than the minimum 2 hours

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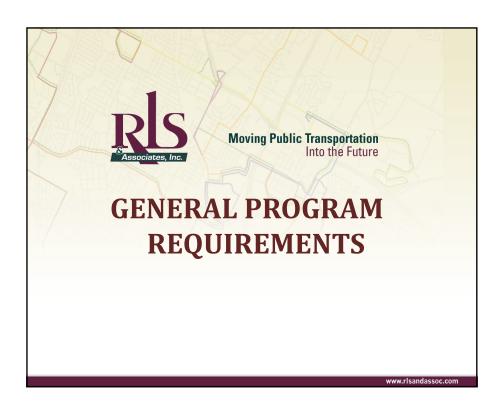
TRAINING TIMELINE

60 Min Employee Training

• Upon Hire

Reasonable Suspicion Training

 Best practice is to have reoccurring refresher training (2-3 years)







PROHIBITED ALCOHOL

Alcohol Prohibited:

- While performing SS duties
- 4 hours prior to SS duties
- While on call to perform SS duties
- Within 8 hours following an accident, or until the test has been conducted

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RIS

PERIOD OF COVERAGE

DRUGS

 Drug testing can be performed anytime employee is on duty

ALCOHOL

 Alcohol testing just before, during, or just after performance of safety-sensitive duties

REFUSAL TO TEST (excluding pre-employment)

Fail to appear for a test in a reasonable time

Fail to remain at the testing site until testing process is complete

Fail to attempt to provide a specimen

Fail to permit monitoring or direct observation, as required

Fail to provide sufficient quantity of specimen w/o a valid medical explanation

Fail or decline to take a 2nd test as directed by the collector or employer

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REFUSAL TO TEST (excluding pre-employment)

Failure to cooperate with any part of the testing process

Fail to follow an observer's instructions to raise and lower clothing and turn around during a directly –observed urine collection drug test

Possess or wear a prosthetic or other device used to tamper with the collection process

Admit to adulteration or substitution to the collector or MRO

Refuse to sign Step 2 of the ATF

Fail to remain readily available following an accident

Provide an adulterated or substituted specimen, as verified by the MRO



PRE-EMPLOYMENT REFUSALS TO TEST

It is NOT a refusal to test on a Pre-Employment if applicant:

- Fails to appear for test;
- Leaves the collection site prior to commencement of test

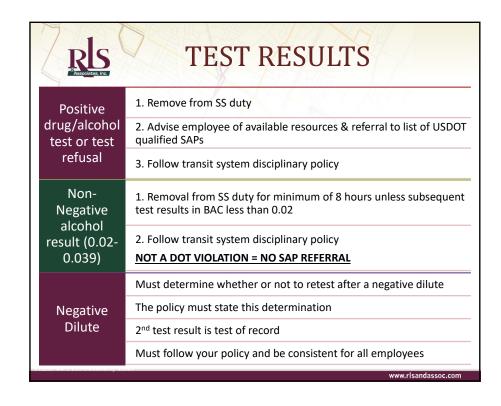
DRUG TEST COMMENCES

 Donor accepts or selects specimen cup

ALCOHOL TEST COMMENCES

 Donor accepts or selects mouthpiece

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TEST RESULTS

Cancelled Tests

- Not Negative; Not Positive
- MUST NOT TREAT AS A POSITIVE TEST OR RULE VIOLATION
- Must not treat as a negative test for purposes of preemployment, return-to-duty, follow-up
- Must not retest after a cancelled test, unless directed by MRO or when negative result is required (as discussed above)
- Cancelled tests don't count toward random testing percentages
- <u>A cancelled test DOES NOT provide a valid reason for</u> the employer to conduct a NON-DOT test

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TEST RESULTS

Drug Test Results – Required Information

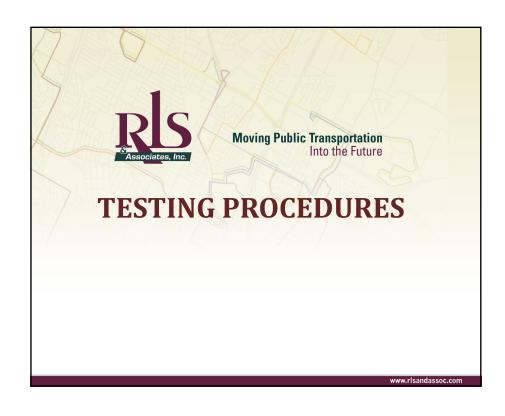
- Is your MRO providing everything to you as required by the regulations for drug test results?
- You must make sure you have everything required from your MRO
- This is vital for accurate results ... This is also vital for providing oversight of your MRO
- Drug test results can be provided to you from MRO in 1 of 2 ways.
- Method 1: Copy of CCF
 - Stamped, Dated, Legible Photocopy of Copy 2



TEST RESULTS

Drug Test Results – Required Information

- Method 2: Result Report
 - Full Name SSN/Employee ID # of Employee
 - Specimen ID Number from CCF
 - Reason for test (e.g., random, post-accident, etc.)
 - Date of COLLECTION
 - Date MRO received Copy 2 of CCF
 - Result of test
 - Date result was verified by MRO
 - Signed/Stamped by MRO
- NOTE** Must never include quantitative values of drug test results





TESTING METHODS

System must abide by 49 CFR Part 40 procedures

• Must make Part 40 available to employees upon request

Drug Testing Process - (detailed discussion optional)

- Split Specimen collection
- CCF with unique #
- Initial Screen at lab
- Confirmatory test at lab
- MRO Review

Alcohol Testing

- Initial Screen (ASD or EBT)
- Confirmatory test on EBT after 15 minute wait (if screening was 0.02 or above)

RIS TESTING NOTIFICATION

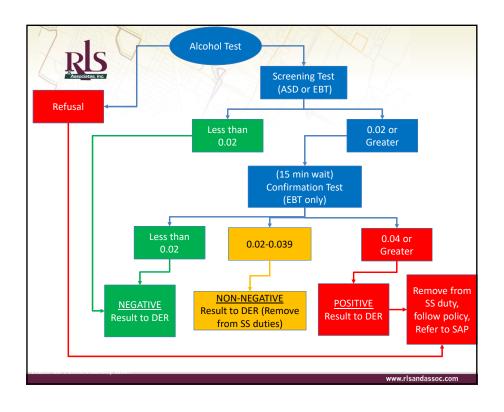
Requirement to Provide Notification for Each Test

- Full Name of Employee & SSN or ID Number
- Laboratory Name and Address (Can be pre-printed on CCF)
- Employer Name, Phone, and Fax
- DER Information
- MRO Name, Address, Phone, and Fax
- DOT Agency Regulating the Test (FTA, FMCSA, etc.)
- Whether or Not Test is to be Directly Observed
- (Optional) C/TPA information if utilized at your agency

Reconciliation Process Must be Verified

• If the DAPM is not always the one to send employees for tests, there MUST be an established and reliable procedure in place to ensure the DAPM is made aware of when an employee is sent for test so the DAPM can know to be expecting a result

What do they do? • Conduct alcohol screening and confirmation tests (2nd test given to an employee with a screening test result of 0.02 or higher) • Collect and analyze breath using an evidential breath testing (EBT) device • Document result on an ATF and transmit to the employer timely and confidentially What qualifications are necessary? • Knowledge of basic information (Part 40, applicable DOT regulations) • Training and proficiency demonstration which meets §40.213 • Refresher training required every 5 years





URINE COLLECTOR

What do they do?

- Collect urine specimens using Part 40 procedures
- Ship specimens to DHHS certified laboratories for analysis
- Distribute copies of the CCF to necessary parties

What qualifications are necessary?

- Knowledge of basic information (Part 40, DOT urine specimen guidelines, applicable DOT - FTA regulations)
- Training and proficiency demonstration which meets §40.33
- · Refresher training required every 5 years

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SPECIMEN VALIDITY

Adulterated

 Not a normal constituent or contains endogenous substance at a concentration that is not a normal physiological concentration.

Diluted

• Diluted specimens have creatinine and specific gravity values that are lower than expected for normal human urine.

Substituted

• Not consistent with normal human specimen

Invalid

 Unidentified adulterant, unidentified interfering substance, abnormal physical characteristic, or lab cannot complete testing.

RIS SPLIT SPECIMEN TEST

Invalid Test

 Employees do not have access to a test of their split specimen

Positive/Adulterated/Substituted

• Employee has right to request split specimen to be tested

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RIS DIRECT OBSERVATION

Return-to-Duty and Follow-Up Testing

Temperature Out of Range

Specimen Appeared to be Tampered With

Collector Observes
Materials Brought
With Intent to
Tamper w/ Specimen



Lab Reported to MRO
an Invalid Result;
MRO Determines No Medical
Explanation

MRO Determines Original
Specimen Was
Positive/Adulterated/
Substituted and Split Test
Couldn't Be Performed

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DIRECT OBSERVATION

Employee Being Directly Observed for <u>Urine Collection</u>:

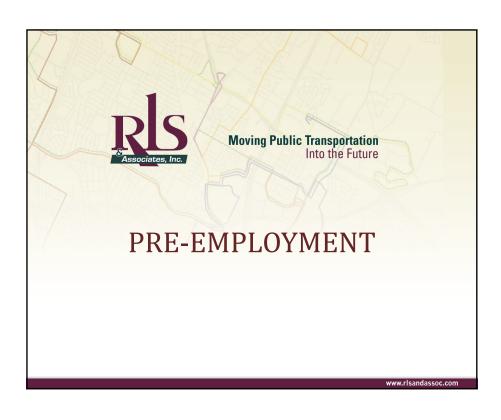
- Observed by same gender
- Raise shirt, blouse, or dress/skirt, as appropriate above the waist
- Lower clothing to show the collector, by turning around he or she does not have a prosthetic device.
- Allow observer to see specimen come from body to the cup

RIS DIRECT OBSERVATION

Employee Being Directly Observed for Oral Specimen Collection:

- Same gender observer not required
- "Normal" oral fluid collection procedures
- All oral fluid collections are considered "directly observed"









PRE-EMPLOYMENT

DOT vs. NONDOT Pre-Employment Test

- You must have a verified negative <u>USDOT</u> preemployment drug test result prior to allowing individual to perform safety-sensitive functions.
- As the employer, you must ensure that your collection site conducts the correct type of test, on the correct form.
- A NON-DOT pre-employment drug test result IS NOT sufficient

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PRE-EMPLOYMENT

What if a Pre-Employment Test is Cancelled?

Must conduct a 2nd test

Negative Dilute Pre-Employment Test?

- Allowed to conduct 2nd test (IF IT IS STATED IN YOUR POLICY)
- Employee may begin SS duties



PRE-EMPLOYMENT

DOT Pre-Employment Alcohol Testing

- OPTIONAL, but allowed
- Must follow Part 40
- Only after contingent offer of employment
- Treat all applicants/employees the same
- Must be in your policy

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PREVIOUS EMPLOYER RECORDS CHECK

As A Potential Employer, You Must:

- Obtain written consent from applicants to obtain D/A information from previous 2 years
- Contact previous employer written consent must accompany request
- Ask applicant whether he or she has tested positive or refused a DOT pre-employment test in the previous two years



PREVIOUS EMPLOYER RECORDS CHECK

You Must Request the Following Info From Previous DOT Employers:

- Alcohol test results higher than 0.04
- Verified positive drug tests
- Test refusals
- Other violations of the DOT D/A regulations
- If appropriate, documentation of successful completion of return-to-duty process

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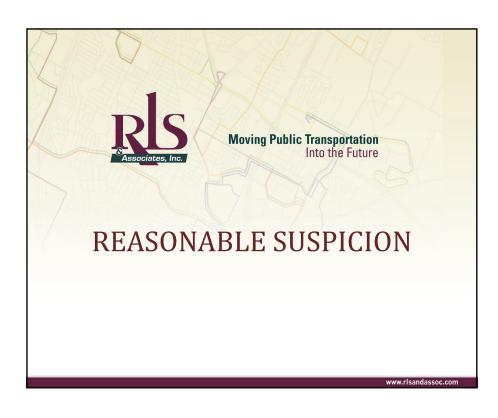
PREVIOUS EMPLOYER RECORDS CHECK

Getting the Info Back

- Use "standard" uniform letter containing applicant's consent and questions posed to previous employer
- Document your "good faith effort"

Record Retention

• Must maintain this info for at least 3 years



RIS REASONABLE SUSPICION

What is the Purpose?

- Addressing potential impairment issues
- We do this by detecting any sign/symptom consistent with drug use or alcohol misuse

What is it NOT Supposed to Do?

- Identify the particular substance of use
- Diagnose substance use / Alcohol use disorder

Should I Do a Drug or Alcohol Test?

- Drug, Alcohol, or BOTH
- Always conduct BOTH if the you are able
- Remember time constraints for alcohol (Just before, during, or just after SS duty)

RIS REASONABLE SUSPICION

Who is Authorized to Make Determination?

 Properly trained Company Officials with regular contact with SS employee work-force

Determination to Test

- Specific, contemporaneous, articulable observations concerning an employees APPEARANCE, BEHAVIOR, SPEECH, OR BODY ODOR
- Document, Document, Document!!

Only ONE Trained Supervisor Required

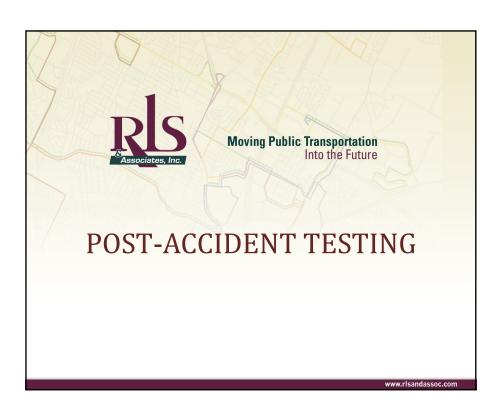
 If ONE trained supervisor makes determination... the test must occur

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RIS REASONABLE SUSPICION

Time Requirements?

- DRUGS = Anytime employee is on duty
- ALCOHOL = Only just before, during, or just after performance of SS functions
- Transport Employee to Collection Site Immediately





An Occurrence Associated w/ Operation of Vehicle (whether or not in revenue service) and one or more of following occur:

- Human Fatality
- Individual suffers bodily injury and immediately transported away from scene for medical treatment
- One or more vehicles incurs disabling damage

"The 3 Thresholds"



What is Disabling Damage?

- Vehicle cannot be operated under its own power without further damaging vehicle
- **USUALLY** requires a tow, but not always

What is NOT Disabling Damage?

- Damage to headlights, taillights, turn signals, windshield wipers, horn
- Tire damage/replacement alone is not to be considered disabling damage
- Any other damage which can be easily remedied at the scene of accident with simple tools

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POST-ACCIDENT

Decision to Test

- Made by employer at the time of the accident
- Use best information available AT TIME OF ACCIDENT
- Decisions should not be reversed based on facts learned later on

MUST DOCUMENT DECISION

 Best practice is to use a sample form that is standard for each use and is specific to the D/A Decision

System Name:	Date of Accident:
Time of Accident:	Time Employer was notified:
Location of Accident:	
Safety-Sensitive Employee:	ID # and Position: i.e. Driver, Dispatcher, etc.
Did the accident involve a public transit vehicle?	Yes No
Did the accident involve the operation of the vehicle?	Yes No
3. Was there loss of life as a result of the accident?*	Yes No
4. Did an individual suffer a bodily injury and immediatel receive medical treatment away from the scene?*	y Yes No
5. Was there disabling damage to any of the involved vehi	icles? * Yes No
6. a) Did you perform a drug and/or alcohol test? (Use Decision Tree on back of this form)	Yes Yes Company Authority No
b) If no, why not?	
 c) For a non-fatal accident, can the covered employee(s performance be completely discounted as a contribut factor to the accident? 	
7. a) Was an alcohol test performed within 2 hours?	N/A Yes No
b) If no, why:	
8. If no alcohol test occurred, and more than 8 hours elaps	sed from the time of the accident, please explain:
9. a) Was a drug test performed within 32 hours?	N/A Yes No
b) If no, why:	
10. a) Did the employee leave the scene of the accident w	rithout a reasonable explanation? Yes No
b) If Yes, please explain:	
Test Determination:	
Name of supervisor making determination:	
Time employee was informed of determination:	
Signature & Title	Date



FATALITY: WHO TO TEST?

- Surviving covered employee(s) operating vehicle at time of accident; and
- Any other covered employee who may have contributed to accident (mechanic, dispatcher)

NON-FATAL: WHO TO TEST?

- Surviving covered employee(s) operating vehicle at time of accident, UNLESS their performance can be completely discounted as contributing factor (different from fault)
- Any other covered employee who may have contributed to accident (mechanic, dispatcher)

Who NOT to Test?

- Employee must be able to give consent
- Cannot test dead or unconscious employee



Testing Time Requirements

- All testing must occur as soon as possible, after treating injuries and cooperating with law enforcement
- The Post-Accident "Clock" starts at time of accident, not at time of your decision to test

Testing Time Limits

- If alcohol test not conducted within <u>2 hours</u> you must document why
- Cease attempts after **8 hours** for alcohol
- Cease attempts after 32 hours for drugs
- If any of the above time limits are not met, you MUST document the reason why

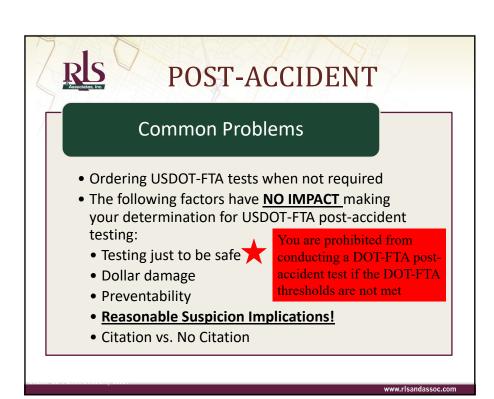
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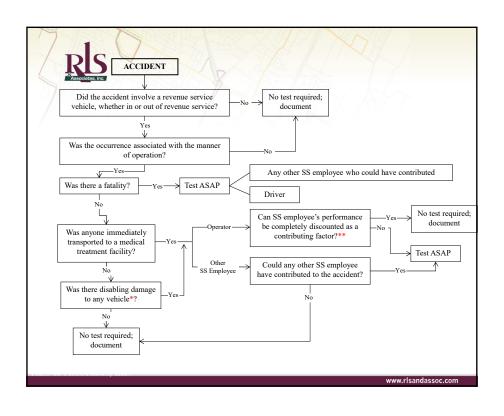


POST-ACCIDENT

Acceptance of Law Enforcement Test Results

- Test results of Federal, State, or Local lawenforcement officials can be used only if results are released
- Employer may only use these if they are unable to do their own test
- Must document reason







Test, Not Test

- While driving east on 5th ave, the transit system van side swipes a pickup truck. The pickup then slams into a parked car. All vehicles involved receive minor damage. A scratch and dent on the van, two dents on the pickup, and a dent on the car. All vehicles can be driven away. No one on the bus is injured, the pickup driver is not injured, however, a person in the car is taken to the hospital by ambulance from the scene.
 - o Test?
 - o Threshold?

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Test, Not Test

- Your transit system bus is perfectly stopped at the transfer station at a marked bus stop location.
 Passengers are boarding the bus when a dump truck rear ends the bus. The bus and truck receive very little damage. One passenger is killed as a result of the accident.
 - o Test?
 - o Threshold?



Test, Not Test

- While talking on his cell phone, your driver notices the red light just in time to stop. Due to the very rapid application of the brakes, a passenger slid off her seat and hit her head on the seat in front, leaving a three inch cut on her forehead. The driver offers to call an ambulance but the passenger refuses. The next morning you receive a phone call from the passenger that she went to the hospital later that day and is filing a claim against the system.
 - o Test?
 - o Threshold?

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Test, Not Test

- A passenger on the bus slips and falls while boarding. She is conscious but unable to move. The driver calls dispatch to send an ambulance. When the medics arrive they believe the woman has a broken leg and transport her to the hospital.
 - o Test?
 - o Threshold?



Test, Not Test

- You have lost contact with bus #102. You send a road supervisor to find the bus. He finds the bus with the front end stuck in a snow bank. The operator is asleep in the drivers seat. There is about 3,500 dollars damage to a car, a fence and mail boxes. The car does not have to be towed. The bus needs to be pulled out of the snow bank but has no damage. No one is injured.
 - o Test?
 - o Threshold?





Random Selection Method

- Scientifically valid method
- Each employee must have equal chance of selection
- Once names have been selected, you cannot then determine what type of test(s) will be conducted

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RANDOM TESTING

Random Pool Must be Kept Accurate

- Must happen before EACH testing period
- Adding new hires / transferees
- Removing employees terminated/quit/retired
- Long term absences (FMLA, etc.)
- Must have reconciliation process to ensure requested changes actually occurred

Who Can Be Included in the Pool?

- Only USDOT covered employees
- Cannot mix DOT and NONDOT employees in one pool
- But the pool can include employees from various USDOT agencies (Transit Department (FTA) & Public Works (FMCSA), for example)
- If mixed pool the testing rate must be set at the highest rate of the multiple modes



Minimum Testing Rates

- **DRUGS** = 50% for each calendar year
- ALCOHOL = 10% for each calendar year
- Rates subject to change each year
- As the employer, you are responsible for ensuring you meet these minimum percentages each calendar year
- You should keep an ongoing review as the year progress to make sure you are on track

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RANDOM TESTING

Random Selection Lists

- Access to the list should be restricted as much as possible
- List must be documented in some kind of written format
- List must be kept in secure location with controlled access
- Lists should be generate JUST prior to beginning of testing period (not weeks in advance or weeks after)
- What if DAPM is in random pool?
- Lists must be kept for 2 years

Random Selection Lists and Testing Period

- Must make selection on at least a quarterly basis (even if you make your percentages before end of year)
- Once a new selection list is received, the previous list is null and void
- All employee selected for a particular period must only be tested during THAT period



Random Selection Lists (cont.)

- Your random selection list is to be used as a CHECKS AND BALANCES tool
- You must never test someone who is not on your selection list for that testing period
- You must ensure you have a test in your record for every employee on each selection list and that each test was conducted during the appropriate testing period

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RANDOM TESTING

Using Alternate Selection

- ONLY if employee ORIGINALLY selected is unavailable for the ENTIRE testing period, may you use an alternate selection
- Must document why original selection was unavailable (<u>operational difficulties is NOT</u> <u>legitimate reason</u>)

Alternate(s) Must Be Selected At Same Time as Original List Was Generated

- You CANNOT make an alternate selection as a separate draw later on during the testing period
- The alternate must be identified as an alternate



Notification of Testing

- Employee must be notified of testing authority
- You must have mechanism to know IN REAL TIME if they show up in a timely manner
- Random alcohol testing can only be conducted just before, during, or just after the performance of safety-sensitive functions

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RANDOM TESTING

Notification of Testing

- No employee can be given advanced notice of test
 Once notified, they must report immediately!
- On-Call / Standby Employees
 - No advanced noticed
 - Can't be tested until on-duty
 - o Can't call them in solely to conduct random test



Random Testing Consortiums

- Your employees are in a pool with multiple groups from multiple employers
- As long as consortium as a whole meets the testing rates, everyone in consortium in compliant
 - You must have documentation showing consortium compliance for each CY



- This means YOUR INDIVIDUAL rates may be either above or below the minimums
- Pros and Cons

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RANDOM TESTING

Testing Spread/When to Test



- Very important for deterrence and detection of drug/alcohol use (it is more than a compliance issue)
- Testing must be unannounced and unpredictable
- Must be reasonable spread throughout the times of day, days of week, weeks of month, months of quarter
- Testing must be conducted on all days and times when safety-sensitive functions are performed
- NO BATCH TESTING

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RANDOM TESTING

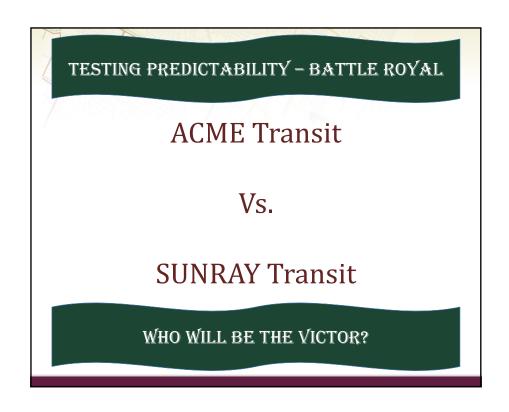
BEST PRACTICE

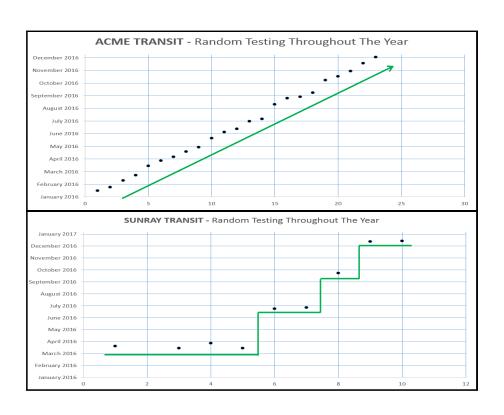
- The VERY BEST practice is for the DAPM to use some type of "random spread tracker" to <u>visually</u> represent the pattern of random testing
- As a DAPM, if you just send people for random testing "whenever," it will probably become predictable!
- "Whenever" = "Convenient" ...
- "Convenient" = "Predictable" ...
- "Predictable" = "Lowered Deterrence & Detection" ...
- Tools are available to assist in this effort

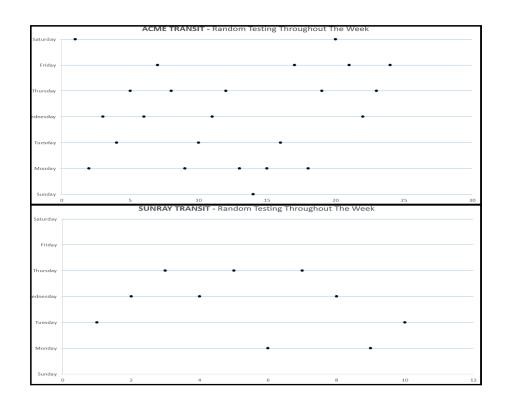
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RANDOM TESTING SPREADSHEET

Transit System Ivame.	Acidic Hansit	
EMPLOYEE NAME OR ID	TEST DATE	TEST TIME
Employee 1	1/16/2016	6:32:00 AM
Employee 2	1/25/2016	1:45:00 PM
Employee 3	2/10/2016	6:45:00 PM
Employee 4	2/23/2016	9:22:00 AM
Employee 5	3/17/2016	3:05:00 PM
Employee 6	3/30/2016	11:24:00 AM
Employee 7	4/8/2016	10:40:00 AM
Employee 8	4/21/2016	2:20:00 PM
Employee 9	5/2/2016	10:39:00 AM
Employee 10	5/24/2016	8:00:00 AM
Employee 11	6/8/2016	9:45:00 PM
Employee 12	6/16/2016	11:45:00 AM
Employee 13	7/4/2016	6:00:00 AM
Employee 14	7/10/2016	12:00:00 PM
Employee 15	8/15/2016	11:15:00 AM
Employee 16	8/30/2016	4:30:00 PM
Employee 17	9/2/2016	3:15:00 PM
Employee 18	9/12/2016	10:34:00 AM
Employee 19	10/13/2016	3:00:00 PM
Employee 20	10/22/2016	10:00:00 AM
Employee 21	11/4/2016	2:24:00 PM
Employee 22	11/23/2016	9:09:00 AM
Employee 23	12/8/2016	4:05:00 PM
Employee 24	12/30/2016	10:12:00 AM















ZERO TOLERANCE vs. 2nd CHANCE

Zero Tolerance

- Following positive drug/alcohol test, or refusal to test
 → Employee is terminated
- Remember a positive alcohol test is BAC 0.04 or above
- If you policy says "we will terminate for positive alcohol test" – this would mean you would not terminate for non-negative alcohol test (0.02-0.039)

2nd Chance

 Following positive drug/alcohol test → employee may be allowed to return to safety-sensitive duties after completing required process

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ZERO TOLERANCE vs. 2nd CHANCE

Required Action NO MATTER YOUR POLICY:

- · Immediate removal from SS duty
- Referral to SAP

Referral to SAP

- Even if the employee is being terminated
- Even if the positive/refusal to test was a Pre-employment test
- Zero-Tolerance employer not required to follow-up with SAP and ensure individual actually completes the process (unless they return to duty)
- 2x SAPs required if employee is being terminated or applicant is not being hired

Return-to-Duty Testing

Following a Positive/Refusal to Test

- Must have negative RTD test prior to returning to SS duty
- Eligibility to return as well as the type of RTD test (drug or alcohol) is determined by SAP
- Decision on IF and WHEN the employee ACTUALLY returns to SS duty is made by EMPLOYER
- RTD drug tests always directly observed, if not, the test must be cancelled and redone

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Follow-Up Testing

Conducted Once Employee Returns to SS Duty

- SAP writes the F/U testing plan
- Minimum of 6 tests in first 12 months back to work
- Maximum of 5 years worth of F/U testing
- SAP determines if F/U testing will be for drugs, alcohol, or both. It is not tied to original positive test type
- Employer cannot modify F/U testing plan, only the SAP
- All F/U tests must be directly observed, if not, test must be cancelled and redone



Follow-Up Testing

Time Requirements?

- DRUGS = Anytime employee is on duty
- ALCOHOL = Only just before, during, or just after performance of SS functions

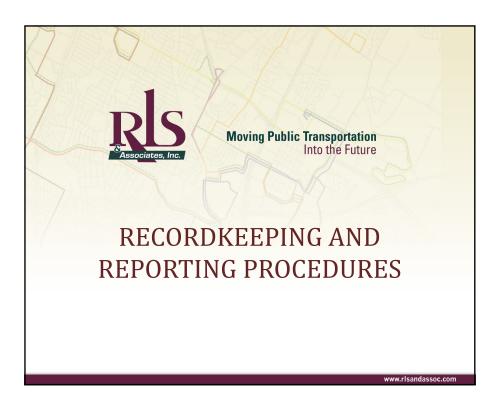
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Follow-Up Testing

Follow-Up Testing Schedule

- The dates and time for the F/U testing is decided by the employer (must fit the SAP's plan)
- F/U testing is in addition to any other types of tests (i.e., random)
- Employee remains in testing pool
- Who pays for testing is not mandated by USDOT, but testing must occur if you return them to SS duty





DAMIS REPORTS

What is it?

- Employers required to prepare and maintain a summary of its annual testing results
- Employer-based report
- No combined reports

When is it due?

- Grantees must submit the online report to FTA by March 15 of each year
- Subrecipients will often have an earlier deadline placed upon them by their recipient to allow for accuracy checks, quality control, etc.



DAMIS REPORTS

CALCULATING # OF EMPLOYEES: VERY IMPORTANT

- You are required to report an **AVERAGE** number employees.
 - o Average total number of employees AND
 - Average number of employees in each category (driver, dispatcher, mechanic, etc.)
- How are you supposed to calculate the average?
 - o It is based on your random selection period.
 - If you make random selections on a <u>quarterly</u> basis, the you will calculate your average number of total employees based on quarters. (See example on next slide)
 - First calculate TOTAL employee average, then calculate employee category averages

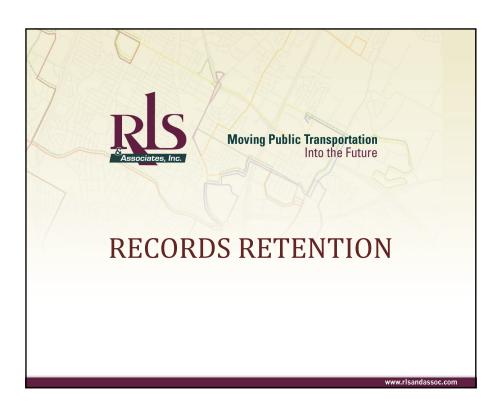
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DAMIS REPORTS

CALCULATING # OF EMPLOYEES (CONT)

- Example: Acme Transit conducts random selections on a quarterly basis.
 - o Quarter 1: 20 safety-sensitive employees TOTAL
 - O Quarter 2: 25 safety-sensitive employees TOTAL
 - o Quarter 3: 23 safety-sensitive employees TOTAL
 - o Quarter 4: 28 safety-sensitive employees TOTAL
- 20 **+** 25 **+** 23 **+** 28 **≡** 96 cumulative employees
- 96 4 quarters 24 average number of TOTAL employees
- Then you will use same process to average out your drivers, dispatchers, mechanics, etc.





RETENTION PERIODS

ONE YEAR

- Verified negative drug test results
- Employer copy of the CCF
- Test result from MRO
- Cancelled test results
- Negative alcohol test records (below 0.02 BAC)

TWO YEARS

- Education and training records
- Records related to collection process
- Random selection lists; post-accident testing decision forms; reasonable suspicion determination forms; MRO documents
- Records of the inspection, maintenance, and calibration of EBTs



RETENTION PERIODS

THREE YEARS

- Previous DOT employer records request documentation, such as:
 - Records of previous positive drug and alcohol tests (0.02 or above), test refusals, other violations
 - o Employee return-to-duty documentation
 - Records showing good-faith-effort to obtain records from previous employers, including consent forms

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RETENTION PERIODS

FIVE YEARS

- Verified positive drug test results
- Alcohol test results 0.02 or greater
- Refusals to test
- Adulterations
- Substitutions
- Referrals to SAP
- SAP reports
- Follow-up tests and schedules
- Annual MIS reports

RS

RECORDS RETENTION

CONFIDENTIALITY

- The confidentiality of drug testing information is a critical concern of all employees
- Inadvertent disclosure of the names of employees who were tested and their test results, may result in legal action
- Records must be maintained in a secure location with controlled access (separate from personnel records)
- Employer must define who has access to files and for what purpose "NEED TO KNOW"
- FTA recipients may have access to contractor's employee-specific information

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RIS

RECORDS RETENTION

ELECTRONIC RECORDS STORAGE?

- If also stored electronically, you must still ensure the following:
 - ALL SECURITY REQUIREMENTS REMAIN THE SAME!
 - Easily accessible
 - Legible
 - Formatted
 - Organized/Reviewable

RES RECORDS RETENTION

Employers may release D&A info in following circumstances:

- The employee, upon written request, is entitled to obtain copies of any records pertaining to their use of prohibited drugs or misuse of alcohol including any drug or alcohol testing records;
- Records will be released to a subsequent employer only upon receipt of a written request from the employee.

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RIS RECORDS RETENTION

Employers may release D&A info in following circumstances:

 Records of an employee's drug/alcohol tests shall be released to the adjudicator in a grievance, lawsuit, or other proceeding initiated by or on behalf of the tested individual arising from the results of the drug/alcohol test. The records will be released to the decision maker in the proceeding.



RECORDS RETENTION

Employers may release D&A info in following circumstances (cont.):

- Records will be released to the National Transportation Safety Board during an accident investigation.
- Information will be released in a criminal or civil action resulting from an employee's performance of safetysensitive duties, in which a court of competent jurisdiction determines that the drug or alcohol test information is relevant to the case and issues an order to the employer to release the information. The employer will release the information to the decision maker in the proceeding with a binding stipulation that it will only be released to parties of the proceeding.

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RLS

RECORDS RETENTION

Employers may release D&A info in following circumstances (cont.):

- Records will be released to the DOT or any DOT agency with regulatory authority over the employer or any of its employees.
- Records will be released if requested by a Federal, state or local safety agency with regulatory authority over the employer or the employee.



RECORDS RETENTION

Employers may release D&A info in following circumstances (cont.):

- If a party seeks a court order to release a specimen or part of a specimen contrary to any provision of Part 40 as amended, necessary legal steps to contest the issuance of the order will be taken
- In cases of a contractor or sub-recipient of a state department of transportation, records will be released when requested by such agencies that must certify compliance with the regulation to the FTA.

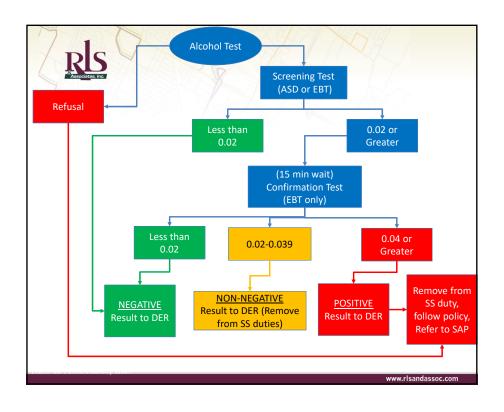
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Moving Public Transportation Into the Future

SERVICE AGENTS (VENDORS)

What do they do? • Conduct alcohol screening and confirmation tests (2nd test given to an employee with a screening test result of 0.02 or higher) • Collect and analyze breath using an evidential breath testing (EBT) device • Document result on an ATF and transmit to the employer timely and confidentially What qualifications are necessary? • Knowledge of basic information (Part 40, applicable DOT regulations) • Training and proficiency demonstration which meets §40.213 • Refresher training required every 5 years





URINE COLLECTOR

What do they do?

- Collect urine specimens using Part 40 procedures
- Ship specimens to DHHS certified laboratories for analysis
- Distribute copies of the CCF to necessary parties

What qualifications are necessary?

- Knowledge of basic information (Part 40, DOT urine specimen guidelines, applicable DOT - FTA regulations)
- Training and proficiency demonstration which meets §40.33
- Refresher training required every 5 years

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TESTING LAB

What do they do?

- Receive, analyze, and report laboratory confirmed results to MRO
- Submit semi-annual statistical results summaries to the employer
- You must obtain and keep on file these semiannual statistical result summaries from your lab

What qualifications are necessary?

 Certified under Department of HHS through the National Laboratory Certification Program (NLCP)



RIS Medical Review Officer

What do they do?

- Receive laboratory confirmed urine drug test results
- Determine any legitimate medical explanation for a laboratory confirmed positive, adulterated, or substituted result
- Review and report verified results to the employer
- *Optional Discussion on "Safety Risk" determination/procedures

What qualifications are necessary?

- Licensed physician (M.D. or D.O.)
- Knowledge on requirements and qualification training of 49 CFR Part 40 for MROs
- Must pass an examination given by a nationally recognized MRO certification board every 5 years



SAP

What do they do?

- Evaluate employees who have violated DOT drug and/or alcohol regulations
- Make education/treatment recommendations
- Determine if employee demonstrates successful compliance with recommended education and treatment
- Prepares a follow-up testing plan

What qualifications are necessary?

- Licensed physician; licensed or certified psychologist, social worker, EAP; state-licensed or certified marriage and family therapist; drug and alcohol counselor certified by NAADAC, ICRC, NBCC
- Basic knowledge and qualifications training for USDOT qualified SAPs in accordance with 49 CFR Part 40
- Examination administered by nationally recognized professional or training organization



TPA

What do they do?

- Certain program functions on behalf of the employer, such as:
- Random selections
- Preparation of MIS reports
- Coordinate services and billing for collection site, labs, and MROs
- Coordinate SAP referrals

What qualifications are necessary?

 TPAs must simply ensure the services it provides are in compliance with 49 CFR Part 40

What can they NOT do?

- Transmit laboratory confirmed drug test results to the MRO
- Transmit medical information from MRO to employer
- Transmit SAP reports to employer
- Transmit positive alcohol tests to employer





VENDOR OVERSIGHT

EMPLOYER RESPONSIBILITY

- YOU are responsible for actions of officials, representatives, and service agents
- The DAPM at each transit agency is responsible for ensuring service agents are compliant
- Good faith effort is not a defense for non-compliance

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VENDOR OVERSIGHT

ODAPC's List Serve

- All Service Agents (MRO, SAP, UCT, BAT, STT) are now <u>required</u> to be signed up for ODAPC's List Serve
- Sign-up via <u>https://www.transportation.gov/odapc/get-</u> odapc-email-updates
- This is an <u>INDIVIDUAL</u> requirement, not a "facility" requirement



VENDOR OVERSIGHT

Oversight Activities

- Specifics are not prescribed by USDOT or FTA on how to provide sufficient oversight of your vendors
- Best practices include:



- DAPM detailed review of CCF and ATF upon receipt and before filing away
- DAPM Periodic checks of training credentials
- DAPM Periodic (annual) on-site reviews (mock collections)



VENDOR OVERSIGHT

Oversight Activities – Contingency Vendors

- Employers must be aware of if they would ever utilize a collection site other than their normal vendor.
- If an employer does OR MAY ever use a hospital for the purposes of drug/alcohol testing services, the employer must verify the hospital staff and equipment are trained and in compliance with USDOT regulations 49 CFR Part 40
- This verification of staff/equipment must be done proactively and not in response to an immediate need.



VENDOR OVERSIGHT

Mock Collections

- Instructional video available from USDOT:
- http://www.dot.gov/odapc/dot-mock-collection-instructional-video
- You could conduct your "mock collection" on-site review as part of a real test if you are selected for random testing for example
- If not, it is a best practice to schedule an on-site visit for conducting a mock collection at least annually for each collection site

Facility/Equipment/Records Review

- Check the collection site's facility for compliance
- Check the calibration log book for the EBT
- Ensure the collection site has a copy of the Quality Assurance Plan (QAP) for the EBT
- Ensure the collection site has a copy of 49 CFR Part 40 and the Urine Specimen Collection Guidelines

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VENDOR OVERSIGHT

Resources

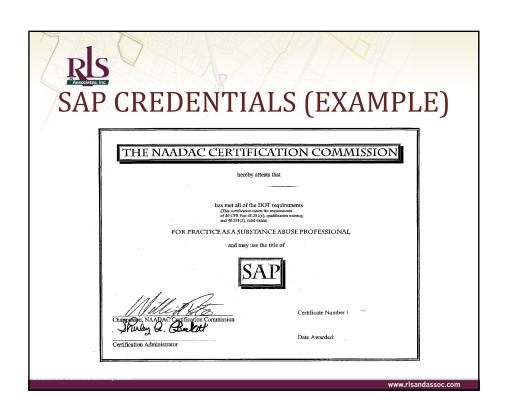
- "Collection Site Checklist" included in your D&A Management Forms packet in this webinar
- ODAPC's "What Employers Need to Know About Monitoring Collection Sites"
 - https://www.transportation.gov/odapc/employer brochure



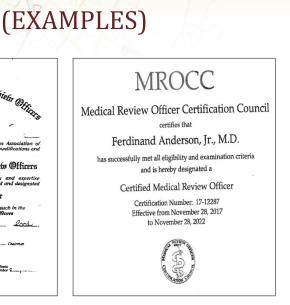
- ODAPC's "Mock Collection Video"
 - https://www.transportation.gov/odapc/dot-mock-collection-instructional-video

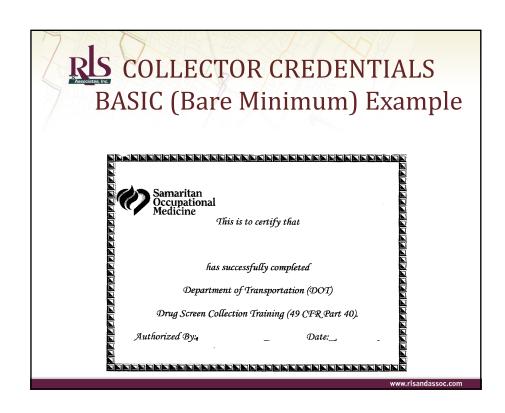


Examples Vendor Credentials

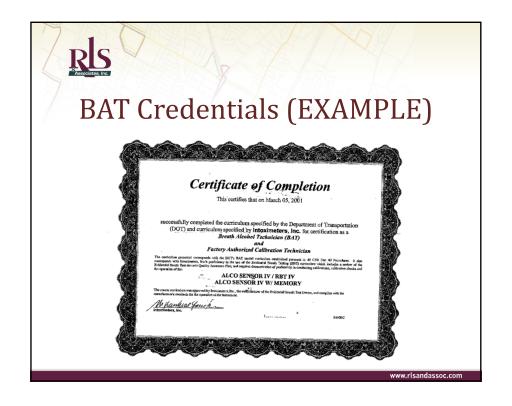


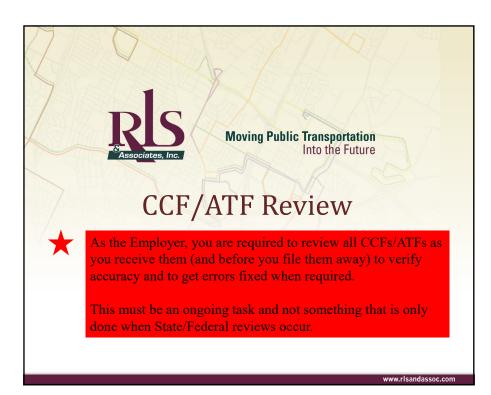






Associates, Inc.	LLECTOR		
	(GOOD)		7 - E W. 7
	ERTIFICATE OF C	OLLECTOR	TRAINING
Qualification	This is to certify that Training of the following type: Foley'Services'	video training - Collector Training	ompleted two hours of g for Federal Drug Screen Collections
Signature of		40 Requirements, Version 3.1 Signature of Witness	
	0	Title	
	This is to certify that	has successfully com-	pleted the following five
3		UL COLLECTIONS	error-gree:
Trainer Initial	10 - 15- 2021 Date	Trainer Initials	
INSUFFICI	ENT QUANTITY OF URINE SCENARIO	TEMPERATURE	OUT OF RANGE SCENARIO
Trainer Initia	s <u>10 - 15 ′ 2021</u> Date	Trainer Initials	
	EMPLOYEE REFUSES TO SIGN CCF		LS SCENARIO
	Trainer Initials	10-15 - 2021 Date	
Signatu	Name of '1		EMERGENCY ONE CARE & DIAGNOSTIC CENTER HURLEY AVE • SUITE 4
Telephone Num			KINGSTON, NY 12401

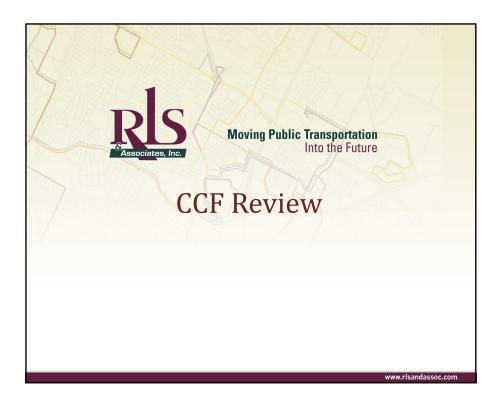




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CCF/ATF Review!

- You must be reviewing ALL CCFs/ATFs
 - As you receive them, not "periodically"
 - o If errors found, they must be addressed
- CCF/ATF Review Tools (attached)
 - o Everything required on the form must be completed
 - Review what is completed for accuracy
- Sample Affidavits of Correction (attached)



RS Associates, Inc.

"Revised" CCF

- Most Changes Address Oral Fluid Testing
- Timeline:
 - o 8/17/2020: OMB approved revised CCF
 - "Old" form can be used through 8/29/2021
 - o 8/30/2021 11/22/2021: "Revised" form must be used
 - If "old" form used, MFR must be completed, or test is canceled
 - 11/23/2021 08/31/2023
 - If "old" form used, MFR does not need to be completed



"Revised" CCF

- "How Do I Know If My Collection Site is Using the "Revised" CCF or Not?
 - o See "yellow" highlights on next slide

	NE BROOTESTING GOO	TODY AND CONTRO	DE LOUIN
SPECIME STEP 1: COMPLETED BY COLLECTOR OR EMPL	EN ID NO. 0000	01 ACCES	SION NO.
A. Employer Name, Address, I.D. No.	E	B. MRO Name, Address, F	hone No. and Fax No.
C. Donor SSN, Employee I.D., or CDL State and No			
D. Specify Testing Authority: HHS NRC E. Reason for Test: Pre-employment Random	Reasonable Suspicion/Cause	Post Accident Return t	FRA FTA PHMSA USCG Duty Follow-up Other (specify)
F. Drug Tests to be Performed:	CP, OPI, AMP 🔲 THC & COC	Only Other (sp	ecify)
G. Collection Site Address:		Collector Contact Info:	Phone
			Fax
			Other
STEP 2: COMPLETED BY COLLECTOR (make re	marks when appropriate).	URINE	ORAL FLUID
COLLECTION: Split Single None Pr			
URINE: Collector reads urine temperature within 4 ORAL FLUID: Split Type: Serial Concurrer			
	it Subdivided Each Devi	ce within Expiration Date	7 Yes No Volume indicator(s) Observe
REMARKS:			
STEP 3: Collector affixes seal(s) to bottle(s)/tube STEP 4: CHAIN OF CUSTODY - INITIATED BY CO			or completes STEP 5 on Copy 2 (MRO Copy)
I certify that the specimen given to me by the donor is was collected, labeled, sealed and released to the Delivery	identified in the certification section	on Copy 2 of this form	SPECIMEN BOTTLE(S)/TUBE(S) RELEASED TO
X Signature	e of Collector		
X	e of Collector	AM PM	
X	/ / / Date (Mo/Day/Yr)	AM PM Time of Collection	Name of Delivery Service
X Signature (PRINT) Collector's Name (First, M., Last)		PM	Name of Delivery Service
X Signaturi (PRINT) Collector's Name (Finst, Mt, Last) STEP 5: COMPLETED BY DONOR I certify that I provided my specimen to the collector; th		Time of Collection manner; each specimen bo	ttle/tube used was sealed with a tamper-evident seal
X Signature (PRINT) Collector's Name (First, Mt, Last) STEP 5: COMPLETED BY DONOR I certify that I provided my specimen to the collector, th in my presence; and that the information provided on it X		Time of Collection Time of Collection manner, each specimen bot o each specimen bottle/tub	ttle/tube used was sealed with a tamper-evident seal is correct.
X Signature (PRINT) Collector's Name (Finst, Mt, Land) STEP 5: COMPLETED BY DONOR I certify that I provided my specimen to the collector, the in my presence, and that the information provided on to the collector of the information provided on the info		Time of Collection manner, each specimen bot o each specimen bottle/tub (PRINT) Donor's Name (First,	ttle/tube used was sealed with a tamper-evident seal is correct. MI, Last) Date (MoDay/Yr)
X Signature (PRINT) Collector's Name (First, Mt, Last) STEP 5: COMPLETED BY DONOR I certify that provided my specimen to the collector, the my presence, and that the information provided on the signature of Donor. X Signature of Donor.		Time of Collection manner, each specimen bot o each specimen bottle/tub (PRINT) Donor's Name (First, Evening Phone No. (ttlefube used was sealed with a tamper-evident seal is correct. MI, Last) Date (MicDeyrry) Date of Birth (MicDeyrry)



The employer has the responsibility to oversee its service agents to ensure compliance. One way to oversee collection sites is for employers to review every Federal Drug Testing CCF for accuracy and completeness following every testing event.

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Employers Review of CCF for Accuracy con't.

 Check the top of the form – Does it say "Federal Drug Testing Custody and Control Form"



- Look at the box labeled Step 1
 - Is all of the information legible?
 - Is the correct employer name, address, <u>phone</u>, and <u>fax</u> listed?
 - Is the correct MROs name, address phone and fax number listed?
 - Is the correct employee ID number or SSN listed?

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Employers Review of CCF for Accuracy con't.

Step 1

- Is the FTA box checked?
- Is the reason for the test marked correctly?
- Is the box for THC, COC, PCP, OPI, AMP checked?
- Is the collection site address indicating the location where the test was actually performed and the site's telephone number completed accurately?



- Look at the information provided in Step 2
 - If urine collection:
 - Is "urine" box marked
 - Is "split" box marked
 - Is the temperature box indicated correctly
 - Is the "Observed" box marked?
 - Is there an appropriate comment included in the Remarks Section?

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Employers Review of CCF for Accuracy con't.

- Look at the information provided in Step 2
 - If oral fluid collection:
 - Is "oral fluid" box marked
 - Is "subdivided" box marked
 - Is the device expiration date marked appropriately?
 - Did the collector write the expiration date in Step 4 of the CCF?



• Even though there is no information provided in Step 3 of the form, look at the bottom of the CCF in Step 7 of the Employer's copy for a faint shadow, imprint, or traces of carbon ink of a date or employee's initials that indicate the date and initials were written on the label while it was still attached to Copy1 of the CCF rather than on the split specimen bottles.

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Employers Review of CCF for Accuracy con't.

- In Step 4, look to see that the collector has legibly printed his or her name, signed it, and listed the correct date and time. If both drug and alcohol tests were performed, make sure the alcohol test was completed first.
- Make sure the delivery service name is clearly identified in the box.



- In Step 5, is the employee's information provided?
- Did the employee sign the form?
- If not, is this documented in the Remarks Section of Step 2?

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CCF Review Competition

- 2 Teams
- 2 Rounds
- Review 1 CCF For Accuracy Per Round
- The Team That Discovers The Most Errors Wins Round
- Penalty For Incorrect Answers

Find That Flaw! Round 1 SPECIMEN ID NO. 00000	001 ACCESSION NO.
STEP 1: COMPLETED BY COLLECTOR OR EMPLOYER REPRESENTATIVE	
A. Employer Name, Address, I.D. No.	B. MRO Name, Address, Phone No. and Fax No. Dr. Julius M. Hibbert, M.D.
Acme County Transit Authority	1709 Broderick St.
742 Evergreen Ter.,	San Francisco, CA 94115
Springfield, CA 12345	
C. Donor SSN, Employee I.D., or CDL State and No.	A Office.320.807.3330 Fax.320.000.0842
E. Reason for Test: Pre-employment X Random Reasonable Suspicion/Cause	
F. Drug Tests to be Performed: $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	C Only Other (specify)
G. Collection Site Address:	Collector Contact Info: Phone 455-788-1222
ICUP Services	Fax 433-766-1223
125 Troy St., Springfield, CA 12345	Other <u>ICUP@ICUP.COM</u>
STEP 2: COMPLETED BY COLLECTOR (make remarks when appropriate).	🛚 URINE 🔲 ORAL FLUID
COLLECTION: Split Single None Provided, Enter Remark.	
URINE: Collector reads urine temperature within 4 minutes. Temperature between	
ORAL FLUID: Split Type: Serial Concurrent Subdivided Each De	vice Within Expiration Date? Yes No Volume Indicator(s) Observed
REMARKS:	
REMARKS: STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). C STEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETE	
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). [D BY TEST FACILITY on on Copy 2 of this form SPECIMEN BOTTLE(S)/TUBE(S) RELEASED TO:
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). C STEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETE! I certify that the specimen given to me by the donor identified in the certification section ass collected, labeled, sealed and released to the Delivery Service noted in accordance with a X	D BYTEST FACILITY non Copy 2 of this form speciable lederal requirements. SPECIMEN BOTTLE(S)/TUBE(S) RELEASED TO:
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). C STEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETE! I certify that the specimen given to me by the donor identified in the certification section was collected, labeled, sealed and released to the Delivery Service noted in accordance with a X Signature of Collector	D BYTEST FACILITY non copy 2 of this form poplicable federal requirements. AM SPECIMEN BOTTLE(S)/TUBE(S) RELEASED TO: Courrier
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). STEP 4: CHAIN OF CUSTOPY - INITIATED BY COLLECTOR AND COMPLETE! Learly that he specimen given to me by the donor identified in he certification section was collected, labeled, sealed and released to the Delivery Service noted in accordance with a X Signature of Collector Edith V. Shain 08 / 16 / 2	D BYTEST FACILITY n on Copy 2 of this form speciable federal requirements. AM 2:17 PM
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). STEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETE! To certify that he specimen given to me by the donor identified in the certification section was collected, labeled, sealed and released to the Delivery Service noted in accordance with a Signature of Collector Edith V. Shain PRINT Collector's Name (First, Mt, Laet) Date (McDowyYG) Date (McDowyYG)	D BYTEST FACILITY non copy 2 of this form poplicable federal requirements. AM SPECIMEN BOTTLE(S)/TUBE(S) RELEASED TO: Courrier
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). CSTEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETE! I certify that the specimen given to me by the donor identified in the certification section was collected, labeled, sealed and released to the Delivery Service noted in accordance with a X Signature of Collector Edith V. Shain (PRINT) Collector's Name (First, Mt, Last) Date (MODOWYY) STEP 5: COMPLETED BY DONOR	D BYTEST FACILITY non Copy 2 of this form pplicable federal requirements. AM 2:17 PM Time of Collection SPECIMEN BOTTLE(S)/TUBE(S) RELEASED TO: Courier Name of Delivery Service
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). STEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETE! To criffy that the specimen given to me by the donor identified in the certification section was collected, labeled, sealed and released to the Delivery Service noted in accordance with a X Signature of Collector Edith V. Shain PRINT Collector's Name (First, MI, Liset) THE 5: COMPLETED BY DONOR I certify that I provided my specimen to the collector; that I have not adulterated it in an impresence; and that the information provided on this form and on the label affair.	D BYTEST FACILITY n on Copy 2 of this form plicable federal requirements. Courier
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). STEP 4: CHAIN OF CUSTOPY - INITIATED BY COLLECTOR AND COMPLETE! Leafty that he specimen given in me by the donor identified in he certification section was collected, labeled, sealed and released to the Delivery Service noted in accordance with a X Signature of Collector Edith V. Shain OR 7 16 / 2 Date (McDaylyr) STEP 5: COMPLETED BY DONOR Leafty that I provided my specimen to the collector, that I have not adulterated it in an impresence; and that the information provided on this form and on the label affirms X Date A. Quilblic Date Date A. Date A. Date	D BYTEST FACILITY no no Copy 2 of this form policable lederal requirements. Courier 2:17 PM Time of Collection Time of Collection Time of Septement bottle/tube used was sealed with a tamper-evident seal to each specimen bottle/tube is correct. Gribble 12 / 25 / 53
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). STEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETE! To criffy that the specimen given to me by the donor identified in the certification section was collected, labeled, sealed and released to the Delivery Service noted in accordance with a X Signature of Collector Edith V. Shain PRINT Collector's Name (First, MI, Liset) THE 5: COMPLETED BY DONOR I certify that I provided my specimen to the collector; that I have not adulterated it in an impresence; and that the information provided on this form and on the label affair.	D BYTEST FACILITY no no Copy 2 of this form policable lederal requirements. Courier 2:17 PM Time of Collection Time of Collection Time of Septement bottle/tube used was sealed with a tamper-evident seal to each specimen bottle/tube is correct. Gribble 12 / 25 / 53

FEDERAL DRUG TESTING CUST	TODY AND CONTROL FORM
Answers!	INDIT AND CONTROL FORM
00000	0.1
SI ECHMEN ID NO.	OT ACCESSION NO.
STEP 1: COMPLETED BY COLLECTOR OR EMPLOYER REPRESENTATIVE A. Employer Name, Address, I.D. No. B	B. MRO Name, Address, Phone No. and Fax No.
Acme County Transit Authority	B. MRO Name, Address, Phone No. and Fax No. Dr. Julius M. Hibbert, M.D.
742 Evergreen Ter.,	
Springfield, CA 12345	1709 Broderick St. San Francisco, CA 94115 Office 520 867 5250 Fey 520 606 0842
C. Donor SSN. Employee I.D., or CDL State and No.	Office.520.867.5350 Fax.520.606.0842
	FMCSA (X)FAA
E. Reason for Test: Pre-employment X Random Reasonable Suspicion/Cause	
F. Drug Tests to be Performed: THC, COC, PCP, OPI, AMP THC & COC	Only Other (specify)
G. Collection Site Address:	Collector Contact Info: Phone 455-788-1222
ICUP Services	Fax 455-788-1223
125 Troy St., Springfield, CA 12345	Other ICUP@ICUP.COM
STEP 2: COMPLETED BY COLLECTOR (make remarks when appropriate).	🔀 URINE 🗌 ORAL FLUID
COLLECTION: Split Single None Provided, Enter Remark.	
URINE: Collector reads urine temperature within 4 minutes. Temperature between	90° and 100° F? XYes No, Enter Remark Dobserved, Enter Remark
ORALFLUID: Split Type: Serial Concurrent Subdivided Each Device	ce Within Expiration Date? Yes No Volume Indicator(s) Observed
REMARKS:	
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Collector dates seal(s). Do	
STEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTOR AND COMPLETED	
I certify that the specimen given to me by the donor identified in the certification section was collected, labeled, sealed and released to the Delivery Service noted in accordance with ann	on Copy 2 of this form SPECIMEN BOTTLE(S)/TUBE(S) RELEASED TO:
Signature of Collector	Courier
Edith V. Shain 08 / 16 / 21	2:17 (AM PM)
(PRINT) Collector's Name (First, MI, Last) Date (Mo/Day/Yr)	Time of Collection Name of Delivery Service
STEP 5: COMPLETED BY DONOR	
I certify that I provided my specimen to the collector; that I have not adulterated it in any r in my presence; and that the information provided on this form and on the label affixed to	
X Dale A. Gribble Dale A.	
Email address: dale@ymail.com Daytime Phone No. (937) 299 1000	(PRINT) Donor's Name (First, Mt, Last) Evening Phone No. () SAME Date of Binth 08 16 , 21 (MoDay/Yr)
After the Medical Review Officer receives the test results for the specimen iden	ntified by this form, he/she may contact you to ask about prescriptions and
over-the-counter medications you may have taken. Therefore, you may want to NECESSARY. If you choose to make a list, do so either on a separate piece of	make a list of those medications for your own records. THIS LIST IS NOT of paper or on the back of your copy (Copy 5), – DO NOT PROVIDE THIS
INFORMATION ON THE BACK OF ANY OTHER COPY OF THE FORM. TAKE	

Round 2	o. 000001 Accessi	ON NO.
STEP 1: COMPLETED BY COLLECTOR OR EMPLOYER R	EPRESENTATIVE	
A. Employer Name, Address, I.D. No.	B. MRO Name, Address, Pho	one No. and Fax No. Julius M. Hibbert, M.D.
Medical Review Services, Inc. 1709 Broderick St., San Francisco, CA 94115		9 Broderick St.
Employer: Employer Ph:		Francisco, CA 94115
E I E		ice.520.867.5350 Fax.520.606.0842
C. Donor SSN, Employee I.D., or CDL State and No	123-45-6789 On	1ce.520.867.5350 Fax.520.606.0842
D. Specify Testing Authority: ☐ HHS ☐ NRC Spi E. Reason for Test: ☐ Pre-employment Mandom ☐ Reason	ecify DOT Agency: 🗌 FMCSA 📗 FAA 📗 FF	
F. Drug Tests to be Performed: THC, COC, PCP, OPI,	AMP THC & COC Only X Other (spec	ify)
G. Collection Site Address:	Collector Contact Info: F	Phone 455-788-1222
ICUP Services		Fax 433-700-1223
125 Troy St., Springfield, CA 12345		Other ICUP@ICUP.COM
ORALFLUID: Split Type: ☐ Serial ☐ Concurrent ☐ Suremarks:	bdivided Each Device Within Expiration Date?	Yes No Volume Indicator(s) Observed
STEP 3: Collector affixes seal(s) to bottle(s)/tube(s). Colle STEP 4: CHAIN OF CUSTODY - INITIATED BY COLLECTO		completes STEP 5 on Copy 2 (MRO Copy)
I certify that the specimen given to me by the donor identified is was collected, labeled, sealed and released to the Delivery Service no	n the certification section on Copy 2 of this form S	PECIMEN BOTTLE(S)/TUBE(S) RELEASED TO:
X Signature of Collects	v	UPS
	_ 08 ,16,21 2:17 (PM) _	
	Date (Mo/Day/Yr) Time of Collection	Name of Delivery Service
(PRINT) Collector's Name (First, MI, Last)		
(PRINT) Collector's Name (First, MI, Last) STEP 5: COMPLETED BY DONOR	·	
(PRINT) Collector's Name (First, Mi, Last) STEP 5: COMPLETED BY DONOR I certify that I provided my specimen to the collector, that I have in my presence, and that the information provided on this form	and on the label affixed to each specimen bottle/tube i	s correct.
(PRINT) Collector's Name (First, M, Last) STEP 5: COMPLETED BY DONOR Certify that I provided my specimen to the collector; that I have	and on the label affixed to each specimen bottle/tube i	s correct.

		0000001	ACCESSION	NO	
STEP 1: COMPLETED BY COLLI	SPECIMEN ID NO. ECTOR OR EMPLOYER REPRES		ACCESSION	NO.	
A. Employer Name, Address, I.D.		B. MRO Name	, Address, Phone	No. and Fax No.	
Medical Review Service				ilius M. Hibbert, M.D.	
1709 Broderick St., San Employer:	Employer Ph:)		Broderick St.	
Employer Fax:	_ Employer I II.			rancisco, CA 94115 e.520.867.5350 Fax.520.60	6 0012
C. Donor SSN, Employee I.D., or		123-45-6789			0.0642
D. Specify Testing Authority:				FTA PHMSA USCG	
	nent X Random 🗌 Reasonable Sus				
	☐ THC, COC, PCP, OPI, AMP [THC & COC Only	Other (specify)	455 700 1222	
G. Collection Site Address: ICUP Services		Collector C	Contact Info: Pho	ne 455-788-1222 ax 455-788-1223	
125 Troy St., Springfield	d CA 12345			ner ICUP@ICUP.COM	
7 1 0		propriate). X URIN		RAL FLUID	
COLLECTION: X Split S SURINE: Collector reads urine ten	ECTOR (make remarks when appingle None Provided, Enter Remperature within 4 minutes. Temperial Concurrent Subdivided	emark. erature between 90° and 100°	F? XYes 🗆 N	Io, Enter Remark	
COLLECTION: X Split S SURINE: Collector reads urine ten	ingle None Provided, Enter Re	emark. erature between 90° and 100°	F? XYes 🗆 N	lo, Enter Remark	
COLLECTION: M Split S URINE: Collector reads urine ter ORAL FLUID: Split Type: Set REMARKS: STEP 3: Collector affixes seal(s)	ingle None Provided, Enter Re mperature within 4 minutes. Temperature rial Concurrent Subdivided to bottle(s)/fube(s). Collector da	emark. erature between 90° and 100° d Each Device Within Exp	P F? XYes N iration Date?	lo, Enter Remark) Observe
COLLECTION: N Split S URINE: Collector reads urine ter ORAL FLUID: Split Type: Set REMARKS: STEP 3: Collector affixes seal(s) STEP 4: CHAIN OF CUSTODY - I	ingle None Provided, Enter Re nperature within 4 minutes. Temperial Concurrent Subdivided	emark. erature between 90° and 100° d Each Device Within Exp ttes seal(s). Donor initials s COMPLETED BY TEST FAC	P F? XYes N iration Date? N eal(s). Donor co	lo, Enter Remark	Observe
COLLECTION: N Split Spli	ingle None Provided, Enter Re mperature within 4 minutes. Temperature rial Concurrent Subdivided to bottle(s)/tube(s). Collector da INITIATED BY COLLECTOR AND	emark. erature between 90° and 100° d Each Device Within Exp ittes seal(s). Donor initials s COMPLETED BYTEST FAC	eal(s). Donor co	to, Enter Remark	Observe
COLLECTION: N Split Spli	ingle None Provided, Enter Re nperature within 4 minutes. Temperial Concurrent Subdivided to bottle(s)/tube(s). Collector da INITIATED BY COLLECTOR AND me by the dence identified in the co	emark. erature between 90° and 100° d Each Device Within Exp ittes seal(s). Donor initials s COMPLETED BYTEST FAC	eal(s). Donor co	to, Enter Remark	Observe
COLLECTION: N Split Spli	ingle None Provided, Enter Re nperature within 4 minutes. Temperial Concurrent Subdivided to bottle(s)/tube(s). Collector da INITIATED BY COLLECTOR AND me by the dense identified in the co	emark. erature between 90° and 100° d Each Device Within Exp ittes seal(s). Donor initials s COMPLETED BYTEST FAC	eal(s). Donor co	to, Enter Remark	Observe
COLLECTION: N Split Spli	ingle None Provided, Enter Re mperature within 4 minutes. Temperial Concurrent Subdivider to bottle(s)/fube(s). Collector da NITIATED BY COLLECTOR AND maked to the Delivery Service noted in ac-	mark. erature between 90° and 100° d	eal(s). Donor co	io, Enter Remark	Observe
COLLECTION: N Split Spli	ingle None Provided, Enter Re mperature within 4 minutes. Temperial Concurrent Subdivider to bottle(s)/tube(s). Collector da NITIATED BY COLLECTOR AND me by the dozon identified in the co- signature of Collector Signature of Collector me (First, Mi, Lae)	emark. erature between 90° and 100° d Each Device Within Exp tes seal(s). Donor initials s COMPLETED BY TEST FAC efficietin section on Copy 2 of condance with applicable sources.	eal(s). Donor co	io, Enter Remark Observed, Ent Yes No Volume Indicator(s mpletes STEP 5 on Copy 2 (MRO C CIMEN BOTTLE(S)/TUBE(S) RELE.	Observe
COLLECTION: N Split S UNINE: Collector reads urine ter ORAL FLUID: Split Type: Set REMARKS. STEP 3: Collector affixes seal(s STEP 4: Chain OF CUSTODY - I f ordfly that the specimen given by was collected and relevant to the specimen of the seal	ingle None Provided, Enter Re nperature within 4 minutes. Temperature within 4 minutes. Temperature within 4 minutes. Temperature to bottle(s)/fube(s). Collector da NITIATED BY COLLECTOR AND ma by the donor identified in the on sussed to the Delivery Service noted in acc. Signature of Collector	emark. emark erature between 90° and 100° d Each Device Within Exp tes seal(s). Donor initials s COMPLETED BYTEST FAC diffication section on Copy 2 of cordance with applicable 800 and 3 / 16/ 21 2.17 Date (MODbay/Yr) Time of Colle	P F? XYes Neiration Date? ceal(s). Donor co	io, Enter Remark	Observe
COLLECTION: Split	ingle None Provided, Enter Re nperature within 4 minutes. Temperature within 4 minutes. Temperature within 4 minutes. Temperature to bottle(s)/tube(s). Collector da NITIATED BY COLLECTOR AND to be to collector da not be to be to dealth of the no asset to the Delivery Service noted in acc Signature of Collector The collector of the total of the collector of the total of the collector of the total of the	mark. Erature between 90° and 100° d Each Device Within Exp Ittes seal(s). Donor initials s Complete Seal(s). Donor initials s Comple	eal(s), Donor co	io, Enter Remark Observed, Entire Vyes No Volume Indicator(s Observed, Entire Vyes No Observed, Entire Vyes No Observed, Entire Vyes Observed, Entire Vyes	Observed Obs
COLLECTION: N Split S UNINE: Collector reads urine ter ORAL FLUID: Split Type: Set REMARKS: STEP 3: Collector affixes seal(s) STEP 3: Collector affixes sealed and relevant sealed and releva	ingle None Provided, Enter Re nperature within 4 minutes. Temperature within 4 minutes. Temperature within 4 minutes. Temperature to bottle(s)/tube(s). Collector da NITIATED BY COLLECTOR AND to be to collector da not be to be to dealth of the no asset to the Delivery Service noted in acc Signature of Collector The collector of the total of the collector of the total of the collector of the total of the	mark. Erature between 90° and 100° d Each Device Within Exp Ittes seal(s). Donor initials s Complete Seal(s). Donor initials s Comple	eal(s), Donor co	io, Enter Remark Observed, Ent Yes No Volume Indicator(s mpletes STEP 6 on Copy 2 (MRO C CIMEN BOTTLE(S)/TUBE(S) RELE. UPS Name of Delivery Service the used was sealed with a famper-evice	Observe



CCF REVIEW

What To Do When You Find Errors?

- Seek affidavit of correction or memorandum for the record (MFR) from the collector who made the error
- Some types of errors can just be fixed by the employer (incorrect testing authority, for example)



Types of Flaws?

- 3 types of flaws:
 - Fatal Flaws

Affidavit REQUIRED or Test Canceled

- Correctable Flaws (Must be corrected or test is canceled)
- Correctable Flaws (Must be corrected)

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AFFIDAVIT OF CORRECTION

FATAL FLAWS

- Fatal flaws cause the test to be automatically cancelled
- Fatal flaws CANNOT be corrected
- Fatal flaws must be documented
- Ensure collection site technician receives Error Correction Training (when required)

9 Drug Testing Fatal Flaws

- 1. There is no CCF with specimen
- 2. When specimen is collected, no specimen submitted with the CCF to the lab
- 3. Collector fails to print AND sign their name in Step 4
- 4. Two specimens collected using only one CCF



Drug Testing Fatal Flaws (continued)

- 5. Specimen ID numbers on bottles don't match CCF
- 6. Specimen bottle seal is broken/tampered (and split can't be redesignated)
- 7.Insufficient amount of specimen in primary bottle (and split can't be redesignated)
- 8. For oral fluid: Collector used expired device (for oral fluid)
- 9.For oral fluid: Collector failed to enter expiration date in Step 4 of CCF and lab confirmed device was expired

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AFFIDAVIT OF CORRECTION

When is an Affidavit Needed? - CORRECTABLE FLAWS

- Some types of errors are correctable
- But if they ARE NOT corrected, they would cause the test to be cancelled

Correctable Flaws which MUST ALWAYS BE CORRECTED

- Collector's signature is missing from Step 4 of the CCF;
- Employee's signature missing from Step 5 AND there is no notation in the "Remarks" section of the CCF
- Collector uses a Non-Federal CCF for what should have been a DOT test
- Certifying scientist's signature is missing from Copy 1 of the CCF for a Positive, adulterated, substituted, or invalid result

Affidavit REQUIRED

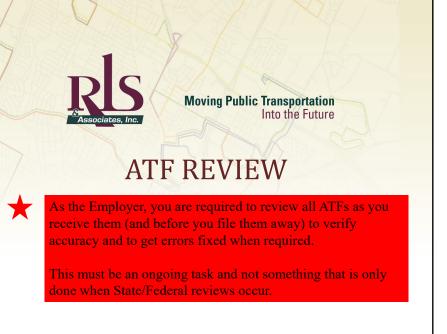


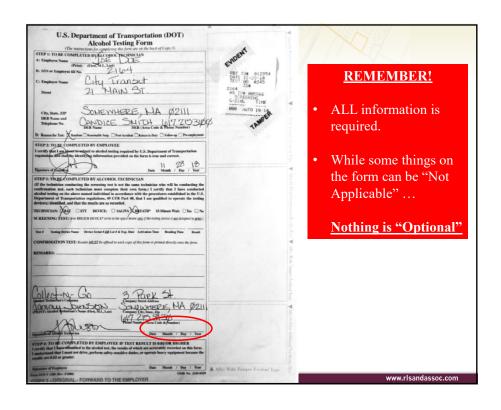
When is an Affidavit Needed? - CORRECTABLE FLAWS

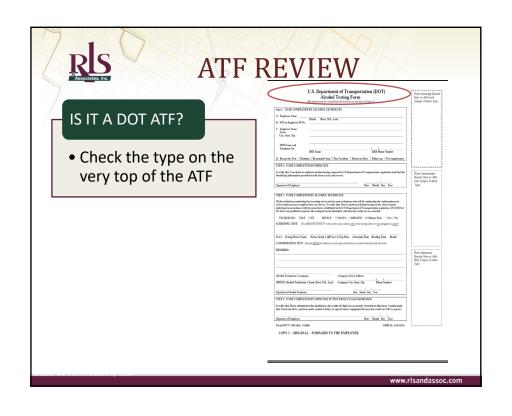
- Some flaws will never cause a test to be cancelled, even if they are not corrected through the official affidavit process
- However, 49 CFR Part 40 requires documentation of all flaws, even if they are not severe enough to cancel a test (Part 40.209(a))
- These flaws may still open the employer/collection site up to enforcement under DOT FTA

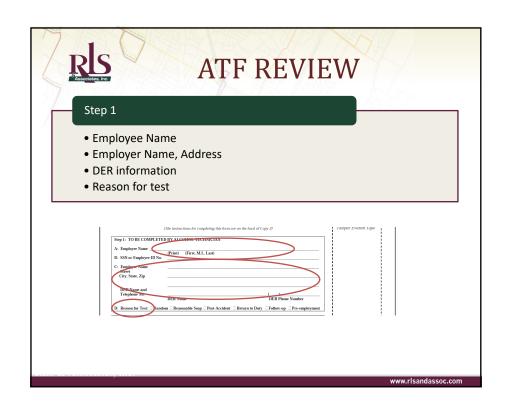
Minor Flaws

- A minor administrative mistakes (e.g., missing/incorrect testing authority; missing phone numbers)
- Procedural errors which don't affect employee protections (e.g., no bluing agent in toilet)
- Collection of a specimen by an untrained collector
- Unauthorized use of directly observed procedures
- Courier name is omitted
- Etc.

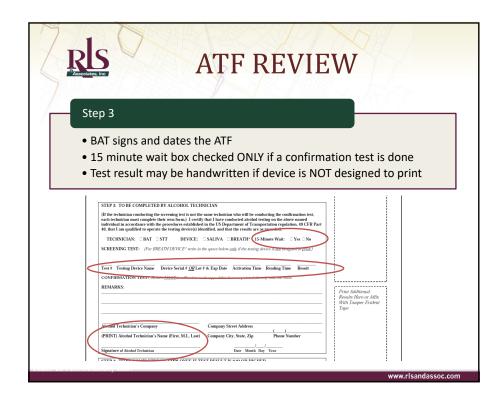


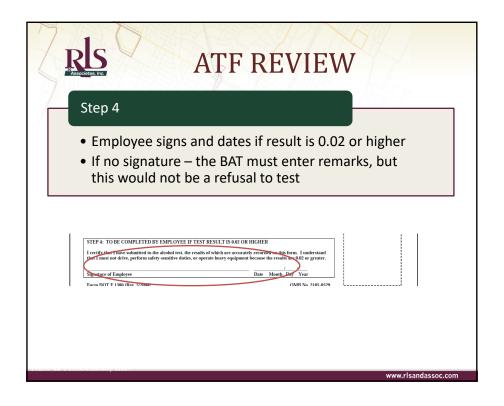














ATF REVIEW

What To Do When You Find Errors?

- Seek affidavit of correction or memorandum for the record (MFR) from the technician who made the error
- They must supply missing information in writing:
- What the error was; what the correct information should have been; and step the technician has taken to ensure same errors won't reoccur
- If the BAT used a NON-DOT form, they must provide signed affidavit stating:
- NON-DOT form contains all necessary and required information
- That the form was used inadvertently or as the only method to complete the test
- And steps taken to ensure same error won't reoccur

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AFFIDAVIT OF CORRECTION

FATAL FLAWS

- Fatal flaws cause the test to be automatically cancelled
- Fatal flaws CANNOT be corrected
- Fatal flaws must be documented
- Ensure collection site technician receives Error Correction Training (when required)

Alcohol Testing Fatal Flaws

- Test number and/or test result displayed on the EBT does not match what is printed out
- Confirmation test conducted SOONER than 15 minutes after the screening test
- No air blank conducted on EBT before confirmation test; or the air blank result is not 0.00 before the confirmation test
- EBT doesn't print the CONFIRMATION test result



When is an Affidavit Needed? – CORRECTABLE FLAWS

- Some types of errors are correctable
- But if they ARE NOT corrected, they would cause the test to be cancelled

Alcohol Flaws which MUST ALWAYS BE CORRECTED

- Technician doesn't sign the ATF
- Technician fails to note in the "Remarks" section that the employee has not signed Step 4 of the ATF
- Use of a NON-DOT Form

Affidavit REQUIRED or Test is Canceled

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AFFIDAVIT OF CORRECTION

CORRECTABLE FLAWS

- Some flaws will never cause a test to be cancelled, even if they are not corrected through the official affidavit process
- However, 49 CFR Part 40 requires documentation of all flaws, even if they are not severe enough to cancel a test (Part 40.275(a))
- These flaws may still open the employer/collection site up to enforcement under DOT - FTA

Minor Flaws

- A minor administrative mistakes (e.g., missing phone numbers)
- Procedural errors which don't affect employee protections
- Etc.



Questions?

Soswald@rlsandassoc.com