

Instructions for communities with a high percentage of low-income households map

August 2026

This map is intended to assist transit providers to identify services that serve a community with a high percentage of low-income households, under the definition in OAR 732-040-0005(11).

“Community with a high percentage of low-income households” means either:

- (a) A group of people living in geographic proximity to each other who have a higher percentage of low-income households than the state average; or
- (b) A group of people sharing a common characteristic, such as enrollment in Medicaid, the Supplemental Nutrition Assistance Program (SNAP), or another income-eligible program, who have a higher percentage of low-income households than the state average, regardless of where any person within the group is located.

If greater than 27.3% of the population served by a fixed route, deviated fixed route, or demand response service has a household income less than 200% of the poverty line, then the service is considered to serve a community with a high percentage of low-income households.

If you are increasing the frequency or expanding the reach of one of those services, you will report planned expenditures towards that service under the following criteria in the funding allocation table of your STIF Plan, and report those expenditures in the SPR.

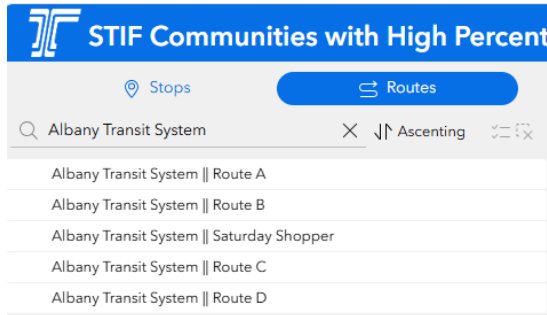
- Increased frequency of bus service schedules in communities with a high percentage of Low-Income Households.
- The expansion of bus routes and bus services to reach communities with a high percentage of Low-Income Households.

Contents

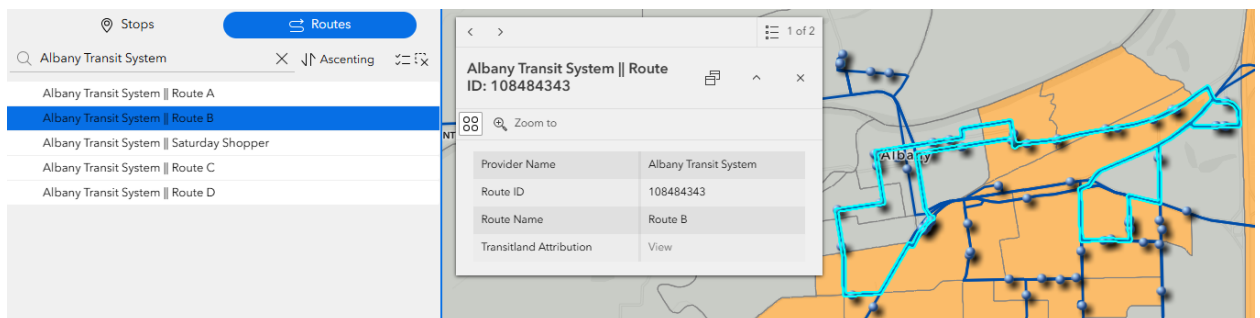
Existing fixed route service.....	2
Existing deviated fixed route service	4
New fixed route or deviated fixed route service	5
Extended fixed route or deviated fixed route service.....	7
Demand response service	10

To use the map for an existing fixed route service

- (1) **Open the app** by clicking the link: [STIF Communities with High Percentages of Low-Income Households](#)
- (2) **Enter your agency's name** in the search bar in the upper left-hand corner, making sure that the menu is toggled to "Routes." This will bring up a list of your agency's service area.



- (3) **Select a route.** You can do this by clicking on the route on the map or by clicking on its name on the list displayed on the left side of the screen once you have entered your agency's name.



August 2026

- (4) **Analyze the route.** To do this, double click the route in the list on the left side of the screen. On the right side of the screen you will see a pie chart showing the

Est. Population Served with Income
Greater Than and Less Than
200% Federal Poverty Level (FPL)

Income Greater Than 200% FPL 55% (17,993)
Income Less Than 200% FPL 45% (14,547)



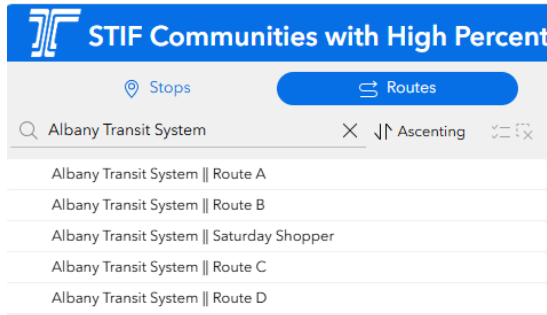
The total estimated population for the selection is:
32,540

percentage of estimated population served by the route with incomes greater than and less than 200% of the federal poverty level.

- (5) **Compare to the threshold.** If more than 27.3% of the population served is below 200% of the poverty level, this route serves a community with a high percentage of low income households
- (6) **To analyze another route,** deselect the route by clicking the trash can icon in the bottom left corner, **and** clicking on the route name in the list in the upper left corner. Then repeat steps 1-5.

To use the map for an existing deviated fixed route service

- (1) **Open the app** by clicking the link [STIF Communities with High Percentages of Low-Income Households](#)
- (2) **Enter your agency's name** in the search bar in the upper left-hand corner, making sure that the menu is toggled to "Routes." This will bring you to your agency's service area.



- (3) **Adjust the buffer** to the range that the deviated fixed route service will deviate. It is automatically set to .25 miles



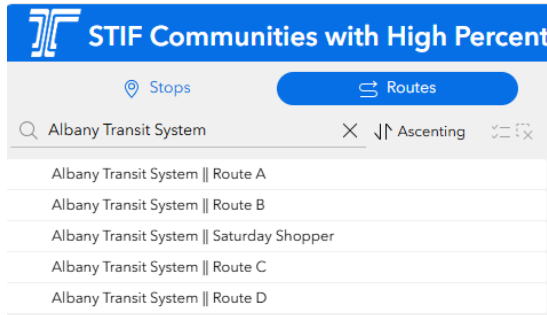
Miles



- (4) **Follow steps 3-6** in the fixed route instructions on pages 2-3.

To use the map for a new fixed route or deviated fixed route service

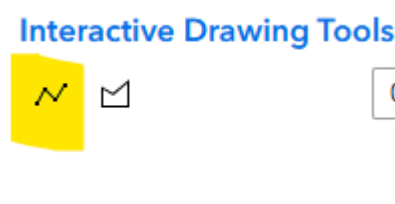
- (1) **Open the app** by clicking the link: [STIF Communities with High Percentages of Low-Income Households](#)
- (2) **Enter your agency's name** in the search bar in the upper left-hand corner, making sure that the menu is toggled to “Routes” This will bring you to your agency's service area.



- (3) **Adjust the buffer** to .25 miles for fixed route, or the distance that the route will deviate for deviated fixed route

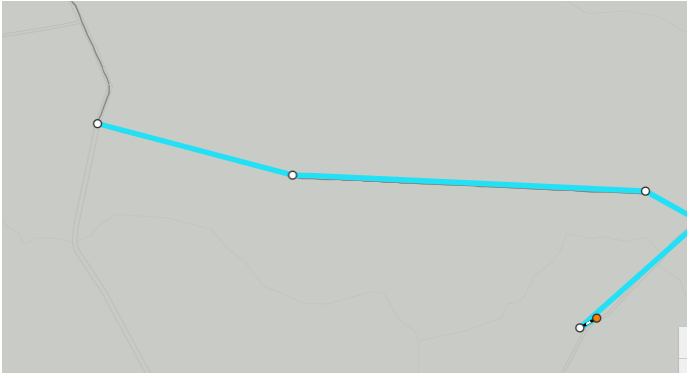


- (4) **Select the “line” tool** under the heading “Interactive Drawing Tool”



- (5) **Navigate to the area** where the route will be located on the map.

- (6) **Click to trace** the appropriate streets where the route will run.



- (7) **Analyze the route** by hitting enter. On the right side of the screen you will see a pie chart showing the percentage of estimated population served by the route with incomes greater than and less than 200% of the federal poverty level.
- (8) **Compare to the threshold.** If more than 27.3% of the population served is below 200% of the poverty level, this route serves a community with a high percentage of low-income households.

**Est. Population Served with Income
Greater Than and Less Than
200% Federal Poverty Level (FPL)**

Income Greater Than 200% FPL 55% (17,993)
Income Less Than 200% FPL 45% (14,547)

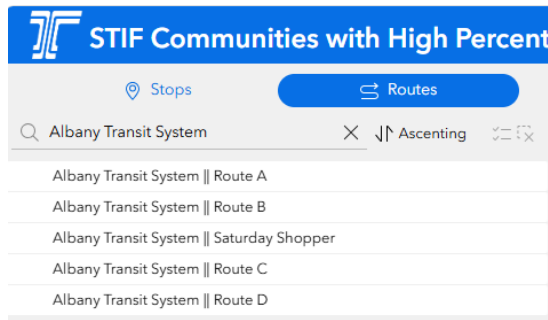


The total estimated population for the selection is:
32,540

- (9) **To analyze another route**, deselect the route by clicking the trash can icon in the bottom left corner. Then repeat steps 1-8.

To use the map for an extended fixed route or deviated fixed route service

- (1) **Open the app** by clicking the link [STIF Communities with High Percentages of Low-Income Households](#)
- (2) **Enter your agency's name** in the search bar in the upper left-hand corner, making sure that the menu is toggled to "Routes." This will bring up to your agency's service



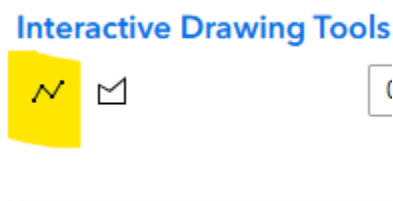
- (3) **Follow the steps on page 2-3** to analyze an existing fixed route **or the steps on page 4** deviated fixed route service.
- (4) **Note the population figures**, including total population, and the population greater than and less than 200% of poverty.



The total estimated population for the selection is:

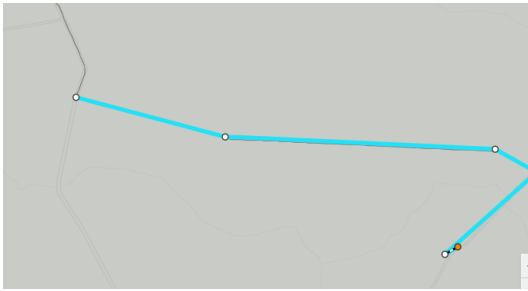
4,565

- (5) **Select the "line" tool** under the heading "Interactive Drawing Tools"



- (6) **Navigate to the area** where the **extended portion** of the route will be located.

- (7) **Click to trace** the appropriate streets with the extended portion of the route will run



- (8) **Analyze the route** by hitting enter. On the right side of the screen you will see a pie chart showing the percentage of estimated population served by the route with incomes greater than and less than 200% of the federal poverty level.

Est. Population Served with Income
Greater Than and Less Than
200% Federal Poverty Level (FPL)

Income Greater Than 200% FPL 55% (17,993)
Income Less Than 200% FPL 45% (14,547)



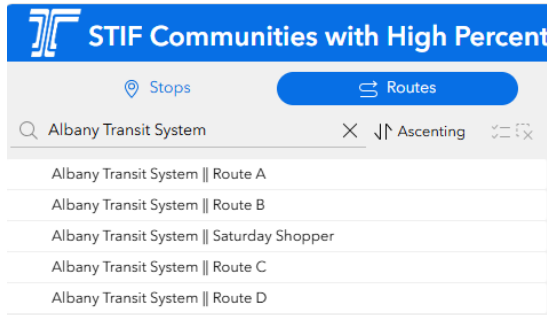
The total estimated population for the selection is:
32,540

- (9) **Note the total** population and the portion greater than and less than 200% of poverty.
- (10) **Total the figures** from the **existing** and **new portions of the route**. Divide the population served with incomes less than 200% of the federal poverty line served by the extended route by the total population served by the extended route to determine if the total population served by the extended route will serve a community with a high percentage of low-income households.
- (11) **Compare to the threshold**. If more than 27.3% percent of the population served by the entire route, including the extended portion, has a household income less than 200% of poverty the route serves a community with a high percentage of low-income households.

- (12) **To analyze another route**, deselect the route by clicking the trash can icon in the bottom left corner. Then repeat steps 1-11.

To use the map for a demand response service

- (1) **Open the app** by clicking the link: [STIF Communities with High Percentages of Low-Income Households](#)
- (2) **Enter your agency's name** in the search bar in the upper left-hand corner, making sure that the menu is toggled to "Routes" This will bring you to your agency's service area.



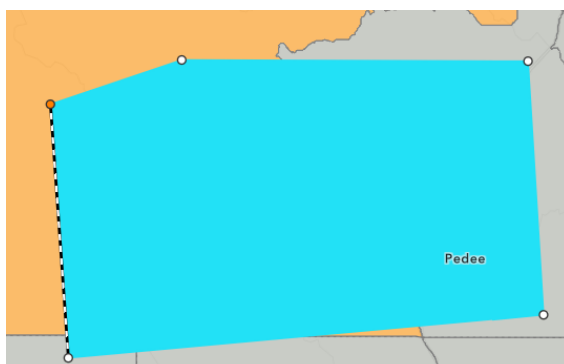
- (3) **Select the polygon drawing tool** under the heading titled "Interactive Drawing Tools."



- (4) **Adjust the buffer** to 0 miles.



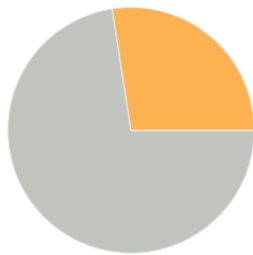
- (5) **Click on point on the map** until you have highlighted the area in which you will pick up passengers for the demand response service.



- (6) **Click enter** to analyze the service area. On the right side of the screen you will see a pie chart showing the percentage of estimated population served by the route with incomes greater than and less than 200% of the federal poverty level.

Est. Population Served with Income
Greater Than and Less Than
200% Federal Poverty Level (FPL)

Income Greater Than 200% FPL 73% (533)
Income Less Than 200% FPL 27% (202)



The **total estimated** population for the selection is:
735

- (7) **Compare to the threshold.** If more than 27.3% of the population served is below 200% of the poverty level, the demand response service serves a community with a high percentage of low-income households.
- (8) **To analyze another service area,** deselect the area by clicking the trash can icon in the bottom left corner. Then repeat steps 1-7.