



OREGON DEPARTMENT
of **VETERANS' AFFAIRS**



Oregon
Department
of Transportation

Oregon Department of Veterans' Affairs and ODOT Public
Transportation Division

Rural Veterans Healthcare Transportation Grant Program

October 2021

Special Transportation Fund Discretionary Grant Program

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Background

The Rural Veterans Healthcare Transportation (RVHT) Grant Program was created by Senate Bill 5538 (SB 5538) during the 2019 Oregon Legislative Session. The purpose of this program is to serve the transit-related needs of veterans living in rural areas, including access to physical, mental, and/or behavioral healthcare. In the winter of 2019, the Oregon Department of Veterans' Affairs (ODVA) invited the Oregon Department of Transportation's (ODOT) Public Transportation Division (PTD) to develop and implement RVHT via its network of public transit providers.

Through two rapid-response solicitations, the RVHT partnership made awards serving ten rural markets and funded a project of statewide significance that provided targeted outreach efforts and created a veterans-only carpool matching website utilizing software from ODOT's GetThere vendor Ride Amigos. In the spring of 2021, ODVA approved PTD's recommendation to extend the original projects (in consideration of the impact and challenges of the global COVID-19 pandemic) through December 31, 2021.

During its 2021 session, Oregon's Legislature passed House Bill 2139 (HB 2139), formally codifying the RVHT program in statute. HB 2139 is materially similar to the original RVHT pilot with two key differences:

- A. While the Bill itself does not stipulate a budget, an appropriation of \$650,000 was approved. This represents a 30% increase relative to the \$500,000 investment made under SB 5538.
- B. HB 2139 does not exclude areas receiving support under the Highly Rural Veterans Transportation Grant Program offered by the U.S. Department of Veterans' Affairs.



Please note: HB 2139 explicitly continues ODVA and PTD's original stipulation that all nine of Oregon's federally-recognized Tribes are categorically eligible RVHT recipients, irrespective of the rurality of the area in which they are located.

Source Link: [Oregon House Bill 2139](#)
[Oregon GetThere Ride Matching App](#)
[RVHT projects approved by OTC on July 15, 2020](#)
[RVHT Program Training Webinar – Recorded April 13, 2020](#)
Webinar Password: RVHT2020program
[RVHT projects approved by OTC on October 22, 2020](#)

Special Transportation Fund Discretionary Program

Consistent with the pilot round of funding, PTD is offering RVHT through the Special Transportation Fund (STF) Discretionary Program. In addition to providing legal authority (at least through the 2021 – 2023 biennium) to administer the project, the STF Discretionary Program offers a familiar framework for PTD and STF Agencies.

Eligibility

For Providers:

A transportation provider is eligible to apply for an award under the RVHT program if it is eligible for the STF Discretionary Grant Program and the area to be served has been assigned a Rural-Urban Commuting Area (RUCA) code of 4 through 10, as determined by the U.S. Department of Agriculture, as of July 3, 2019 (see Appendix A). Please note, HB 2139 extends eligibility to those areas that were excluded in the pilot funding round due to the presence of a Highly Rural Veterans Transportation Program grant by the U.S. Department of Veterans' Affairs.

Oregon's federally recognized Indian Tribes are eligible to apply irrespective of RUCA coding.

For Passengers:

The term "veteran" will follow the definitions established in ORS 408.225(1)(f), governing eligibility for preference in public employment. Public transit providers receiving funding under the RVHT program are encouraged to incorporate the statute by reference into their process for identifying veterans and recording/reporting their ride statistics.

Source Links: [ORS 408.225](#)
[OAR 732-020-0050](#)
[Rural-Urban Community Area \(RUCA\)](#)
[Special Transportation Fund Guidebook \(see page 21\)](#)

Goals, Objectives, and Priorities

The goal of the RVHT Program is to overcome transit-based barriers between veterans living in rural areas and the healthcare services they've earned. RVHT's objective is to inspire innovative local solutions to transit challenges such as:

- Lifeline transit service in bedroom communities;

- Schedules and frequencies that conform to veteran’s needs;
- Appointments with out-of-market specialists and regional veterans hospitals;
- Ongoing appointments for the treatment of chronic conditions;
- Access to behavioral health services, counseling, and support groups;
- Periodic service to screening, detection, diagnosis, and disease prevention events; and
- Accessible transit for veterans living with disabilities.

The RVHT Program prioritizes projects with clearly identified needs and solutions that are efficient, effective, and measurable. Anticipated outcomes should be appropriate in scope and scale to the budget and time frame of a grant award. To the maximum extent practicable, proposals should demonstrate coordination of transportation services and resources.

Please note: applicants are encouraged to think very broadly about the definition of *healthcare facilities* and related destinations. It is not necessary for a veteran to access a facility funded or operated by the U.S. Department of Veterans’ Affairs to qualify for transit services under this program. Moreover, access to goods and services that contribute to a veteran’s well-being should be accommodated. These may include (but not be limited to or limited by): community and walk-in clinics, including those staffed by nurse practitioners and/or in proximity to other destinations such as major retailers; vision services, including vision retailers; dentists and denturists; audiology and hearing aid clinics/retailers; physical or occupational therapists; pharmacies and durable medical equipment vendors; smoking cessation and weight loss services; palliative care; and alternative/cultural medical services.

Project Types and Eligible Use

This solicitation will prioritize proposals for operations and purchased services. These project types will minimize the recipient’s reporting and create (or preserve) immediate benefits for veterans.

Mobility management and planning projects are eligible but the burden is on the applicant to demonstrate how the proposed investment will meaningfully and measurably improve healthcare access for rural veterans.

Applicants are encouraged to think holistically about the scope of service necessary to be successful and to allow for these expenditures in their proposed project budgets. Veterans Services Officers (please see Appendix C) and staff at veterans’ medical facilities (please see Appendix D) are key allied professionals in building local awareness of RVHT services.

One example of a successful program utilizing this holistic approach is the Go Vets Program developed by Rogue Valley Transportation District. This program teaches veterans about possible travel options and connects them with local resources and services needed to sustain a happy and healthy life. . A toolkit is available online and this program can be duplicated or used a resource for new ideas.

Source Link: [Go Vets Program](#)

Shared Rides, Costs, and Fares

RVHT seeks to serve the highest volume of veterans possible within available resources. Service to veterans in a shared ride mode is encouraged (including with general public passengers sharing common origins, destinations, or routes). **However, the absence of a shared ride option is not a sufficient reason to decline a veteran’s travel request for an otherwise eligible trip.**

RVHT is limited to the fully allocated cost of serving veterans. Incidental civilian costs from shared rides are ineligible. While the following examples are not exhaustive, they may provide helpful illustrations of the expenses that are reimbursable under RVHT:

Generic shared ride trip: A simple method to estimate eligible RVHT costs for a veteran using a local fixed route or demand response system can be calculated by dividing total expenses by total rides in the previous fiscal year. This figure represents the fully allocated cost of a trip. RVHT would expect to pay no more than this figure, per served veteran ride.

Special out-of-market, shared ride trip: A trip that leaves the local area imposes costs beyond the generic ride described above (and therefore requires a different expense model). In these cases, it may be appropriate to apply fully allocated cost per mile or fully allocated cost per hour – whichever the provider chooses to employ with consistency. RVHT would expect to pay the fully allocated cost of the veterans involved in this trip. For example, for a four hour trip at \$100/Revenue Service Hour, shared by three veterans and one civilian, RVHT would expect to pay \$300.

Dedicated Trip: From time to time, circumstances may arise when the shared ride preference for RVHT will be a poor fit. For example, a veteran may need to travel out of market for care to places (or on days, or at times) when no shared ride demand exists. Alternatively, the unique conditions of a veteran’s care needs may make a dedicated driver and vehicle the compelling choice. In these cases, RVHT would expect to pay the full cost of delivering the trip. For convenience of consistently calculating these costs, providers may wish to use the cost per hour or cost per mile methods described above.

Veterans (and their Personal Care Attendants) may not be charged a fare, co-pay, or other fee for using these services. A veteran may make a donation to providers that are structured to receive them. However, a provider shall not ask for or otherwise solicit a donation from RVHT passengers.

Source Links: [National RTAP Cost Allocation Model](#)

General Project Requirements

Pursuant to the crosscutting requirements of the STF Discretionary Program, proposed projects must be supported by a locally-adopted Coordinated Human Services Public Transportation Plan. Consistent with traditional STF Discretionary processes, the STF Agency will evaluate local submissions through its STF Advisory Committee and will prioritize the projects it submits accordingly. PTD will distribute RVHT awards through a discretionary selection process.

Funding Estimate and Local Match

PTD intends to award up to \$650,000 under this solicitation. No local match is required from funding recipients. Conversely, an RVHT award may be eligible for use as local match funding in complementary transit efforts. Please consult with your Regional Transit Coordinator if you are unsure (please see Appendix B – Key PTD Staff).

PTD anticipates making 10 to 15 grant awards, between \$35,000 and \$75,000. This estimate has been developed for your ease of reference and to facilitate resource forecasting. The Project Scoring and Selection Committee will consider each project based on its merits. Actual results may vary based on the number, quality, and scalability of applications received. The minimum request accepted by the online application is set to \$10,000; there is no maximum. Applicants are encouraged to **ask for what the project needs**. Projects should feature a realistic budget and manageable outcomes for an 18 month endeavor.

Source Link: [RVHT Application](#)

Coordination

ODVA and PTD recognize that for some STF Agencies, the available funding may not be sufficient to create and implement a new program. In such cases, STF Agencies are strongly encouraged to coordinate with nearby STF Agencies to submit joint-funded and mutually-beneficial proposals.

Alternatively, neighboring STF Agencies may realize fiscal and operational efficiencies by proposing individual contract purchased services projects that coordinate through a mutual service provider.

STF Agencies adjacent to those applying for ongoing RVHT projects or those receiving Highly Rural Veterans Transportation support from the U.S. Department of Veterans’ Affairs are encouraged to explore expansion opportunities that mutually leverage the available resources and capacities.

Continuity of Existing Projects

Projects funded under the pilot rounds of RVHT were extended through December 31, 2021. Per HB 2139, PTD intends to work with any provider recommended for ongoing funding in this next round of project selection to preserve services already in place under 2019-21 awards. Alternatives to preserve continuity of service may include amending existing agreements to avoid a funding gap, or, when appropriate, granting pre-award authority expenditures incurred between January 2022 and April 2022. PTD may likewise consider granting pre-award authority to new start projects on a case-by-case basis, for services that begin prior to agreement execution. In any case, eligibility for reimbursement under this solicitation will not begin prior to January 1, 2022.

Grant Program Schedule

2021	<p>October 25 - Solicitation published; STF Agencies notified; Applications available</p> <p>November 29 - First applications deadline: 5:00 PM</p> <p>December 3 - First Scoring/Selection Committee meeting</p> <p>December 7 - First project selection recommendation sent to OTC</p>
2022	<p>January 1 - First day of reimbursement eligible service for grantees with pre-award authority</p> <p>January 14 - Second applications deadline: 5:00 PM</p> <p>January 20 - OTC considers first project recommendation list</p> <p>January 21 - Second Scoring/Selection Committee meeting</p> <p>January 28 - Second project selection recommendation sent to OTC</p> <p>February 1 - First cycle agreements executed</p> <p>March 17 - OTC considers final project recommendation list</p> <p>April 1 - Second cycle agreements executed</p>

Application Guidance

Section A. Applicant Information:

Special Transportation Fund Agency: Required/Not Scored

Please click to indicate that the applicant is an STF Agency (counties, districts, and Tribes). Transit providers that are not STF Agencies may provide services to STF Agencies under local project delivery agreements. Please select the STF Agency making application in the following dropdown box (all of Oregon’s eligible STF Agencies have been prepopulated).

Special Transportation Fund Agency Coordination: Required/Not Scored

If the proposal will involve coordination of funding or outcomes between two or more STF Agencies, please indicate by checking all of the STF Agencies that apply from the following list.

Special Transportation Fund Agency Details: Required/Not Scored

Please note, some STF Agencies delegate completion of online applications to local service providers. Please complete the mailing address and contact information for the **STF Agency**. There will be an opportunity later in the application to identify service providers that are not an STF Agency.

Please note, the Application Recipient is the person who is legally empowered to accept an award on behalf of the STF Agency. This is the person who will be signing a grant agreement if the proposal is successful; it may (or may not) be the person who completes and/or collects from local service providers.

In the event of a coordinated application between two or more STF Agencies, one is typically designated as the *Lead Agency* and receives delegation to administer the RVHT award from the other(s). If your proposal benefits from such an arrangement please check the box, provide the name of the agency that will be administering the award, and attach a copy of the delegation agreement before submitting this proposal.

Will the STF agency delegate the administration of the Rural Veterans Healthcare Transportation to a separate agency? *

Yes No

If Yes, the agreement between the STF agency and the administrative agency must be kept on file and made available to ODOT upon request.

Agency Name *

A Textbox (Single Line)

Section B. STF Advisory Committee:

Special Transportation Fund Advisory Committee: Required/Not Scored

Please complete the fields in this section that indicate that the STF Agency applying for RVHT funding is served by an eligible STF Advisory Committee.

Do all of the committee members reside within the boundaries of your STF agency service area? *

Yes No

Enter each member's organization in the table below (click to add additional lines).
Pick the category of membership that best describes each member, pursuant to OAR 732-005-0031.

Minimum requirements: Counties and districts - five members. Tribes - three members.

Member Name *	Organization *	Member Category *
<input type="text" value="A Textbox (Single Line)"/>	<input type="text" value="A Textbox (Single Line)"/>	<input type="text" value="Choice (Drop Down)"/>
+ Add Member		

Section C. Transit Agency and Project Descriptions:

Recipient Agency Name: Required/Not Scored

The Recipient Agency is the agency that will deliver the proposed project. This is often a local transit provider separate from the STF Agency.

Project Type and Local Ranking Required/Not Scored

Please select the proposed project type from the dropdown box. This round of RVHT features funding for four eligibility types: Operations, Purchased Services, Mobility Management, and Planning. Depending on your selection, additional fields will appear as you work through the application.

Please note that Section C. is a recurring element in this application. An STF Agency may receive multiple submissions from its local market. If more than one project is received, a field will appear next to the Project Type dropdown box to assign each proposal a local ranking:

Project Information

Project Type * <input type="text" value="Choice (Drop Down)"/>	Local Ranking: * <input type="text" value="# Number (Integer)"/>
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If the STF Agency has submitted more than one project for consideration, please indicate this proposal's ranking for local priority (1 = first priority, 2 = second, and so on).

The Local Ranking field (if necessary/visible) is to be completed (beginning with 1 for the STF Agency’s top funding priority, proceeding to 2 for the next, and so on) for each project proposed. There is no limit to the number of projects an STF Agency (or consortium of STF Agencies) may submit.

New or Preservation Service Required/Not Scored

If your proposal is for new service simply click *New* and move on. If you click *Preserved*, you’ll be prompted to indicate the total value of your previous RVHT Award(s) and how much of it you spent during the pilot biennium.

Is this new or preserved RVHT service? *

New Preserved

What was your RVHT Award: *

How much of it did you spend? *

Please note, PTD and ODVA understand the challenges involved with rolling out a new service during a global pandemic. This data point is intended to help the Committee make a longer term recommendation to ODVA, PTD, and OTC about proportioning future resources into categories for preservation vs. expansion and new service opportunities.

Funding Request Required/Not Scored

PTD anticipates awarding 10 to 15 projects, between \$35,000 and \$75,000, for delivery between 02/01/2022 and 06/30/2023. However, this estimate was developed for forecasting convenience. The Scoring and Selection Committee will evaluate each project based on its merits – it is not bound to this award range.

Given the work generated by each award, PTD does not typically develop grant agreements for less than \$10,000 – which constitutes the lowest value the application form will accept. There is no upper restriction; applicants are encouraged to ask for the amount a project needs to be viable.

A. Request (if funded in full): *

B. Minimum request:

C. Local/Other funding (if any):

Box A is for the amount of funding that an applicant wishes for the Committee to consider if the project is funded in full. It is the only one of the fields shown above that is required.

Sometimes, a project that would be incredible if we could afford it can still be great (and competitive) if it’s possible for us to grow into it. If your proposal can be scaled back to a leaner version, please indicate the minimum award that would make it viable in Box B. Often, new services are an all-or-nothing-proposition. If that describes your project, leave Box B. blank.

The RVHT program does not require local match (at least, not in this cycle). However, Box C. has been added from Scoring and Selection Committee feedback in the previous cycle. If you plan to invest resources beyond your RVHT request, indicating it on the application will give the Committee an important sense of context. Without it, answers you provide to the following questions may seem unrealistic relative to the amount of money you've asked for. With that in mind, Box C. is not a required element of the application.

Planning and Purchased Services Conditional Fields Required/Not Scored

If you selected *Planning* from the Project Type dropdown box, you'll be prompted with a field that asks if you intend to engage a consultant. If you select *Yes*, another field will appear that asks you to estimate the % of the project award you anticipate spending on consulting services.

You are not required to use a consultant if you are awarded a Planning grant under RVHT. This section provides a sense of context for the Scoring and Selection Committee. An agency without a great deal of administrative capacity or experience with planning projects may be able to successfully deliver an ambitious project if it opts to engage a consultant. Another agency with on-staff planning talent may not *need* to hire a consultant but may choose to in any case to augment its capacity.

If you selected Purchased Services from the Project Type dropdown box, a field will appear that asks you to identify the agency you plan to use in service of your veterans.

Will the planning project engage a consultant? *

Yes No

Approx. % of funding to be spent on consulting services: *

#Number (Percent)

Which agency will be providing the purchased service? *

A Textbox (Single Line)

Project Title Required/Not Scored

Please enter a project title (limited to 500 characters)

Competitively Scored Responses:

In contrast to the preceding content, answers to the following questions will be competitively scored. In each case, narrative responses have been limited to 2,000 characters. All four general inquiry categories (Project Description, Project Need, Outreach, and Veteran Outcomes) will be evaluated at equal weight – that is, each category accounts for 25% of the applicant response score total. In addition to this criteria, the members of the Scoring and Selection Committee are empowered to award up to ten total points for

factors such as the completeness and credibility of the application, a sense that deliverables that are proportionate to the project budget, and the quality of attached supporting documents.

Applicants are encouraged to review the guidance in italic print that has been offered on the application below most of the questions that will be scored. These are examples of things the Scoring and Selection Committee will be looking for. The following guidance points may also be useful.

Project Description Required/Scored

The Project Description should be sufficiently detailed to convey what the project will do and how it will expand upon what is already available for veterans in the service area. Strong answers provide a sense of what a veteran will be able to do in the future as a result of the requested investment. Answers that only describe benefits transit would likely provide even if the proposal isn't funded haven't historically scored as well. If your proposed service will help a veteran make a connection to another transportation service or community, please share a few details in your response.

Project Need Required/Scored

Please describe the project need in the area you are proposing to serve. Be specific and measurable wherever possible. If you don't have something empirical to share, describe what a day-in-the-life of someone trying to overcome the local mobility challenge may look like. Helpful questions to keep in mind when you're completing this section may include: How did you become aware of the need? Was it identified in an adopted plan? If so, please share a citation. If not, how might your proposed response to the need be supported by a locally adopted plan? What will the impact on veterans be if your proposal is partially funded or not funded at all?

Outreach and Mobility Management Required/Scored

Please describe how you plan to deliver outreach to veterans that will build awareness of your proposed service and help them make the most of what you'll be offering. If you're working with local veterans groups or support professionals, please share this information (letters of support attached to the application are strongly encouraged). If you have (or plan to have) veterans on staff assigned to your outreach and education efforts, mention it. How will you know measure the impact(s) of outreach? How will you know if they've been successful?

The Outreach Events and Veterans Contacted and Informed fields are mandatory if you selected *Mobility Management* from the Project Type dropdown box. If not, they're optional, but if your general outreach strategy includes event activity and veteran contact goals, you're strongly encouraged to provide an estimate.

Outreach Events *

#Number (Integer)

Veterans Contacted and Informed about RVHT services *

#Number (Integer)

Veterans Ride Coached *

#Number (Integer)

Ride Coaching for this project is defined as introducing a passenger to the aspects of Rural Veterans Healthcare Transportation and/or general public transit system that are fundamental to using the service. Examples include how to schedule a ride, where to catch a bus, how to request and use a transfer, how to read a timetable, and where to call for assistance. While call taking and ride scheduling may be components of a Ride Coaching session, they are not sufficient on their own to count against this measure.

Veterans Travel Trained *

#Number (Integer)

Travel Training for this project is defined as the practice of providing a knowledgeable, hands-on staff member or volunteer to act as a travel companion that introduces the Veteran to RVHT program and/or transit system. The travel companion assists with all aspects of accessing the program and larger mobility network while teaching the Veteran to ride with confidence and independence.

The Ride Coaching and Travel Training fields will appear if you've selected *Mobility Management* from the Project Type dropdown box. Sometimes, PTD receives an application for Mobility Management that only describe activities associated with call-taking and ride scheduling. While these important functions can be contributing components of Mobility Management when delivered by a skilled staff member, on their own they're just considered dispatch (which is an Operations, not a Mobility Management project). For best scoring results, read guidance in italics carefully. If you're still unclear as to where your proposed project fits, please consult with your RTC (Appendix B) for guidance.

Veteran Outcomes

Required/**Scored**

Please estimate the number of rides, revenue service miles, and revenue service hours you plan to produce through your RVHT project. This is a good faith estimate. PTD and ODVA understand that new services in particular often take time and investment to pay off.

Veteran Outcomes

Please estimate the outcomes of the proposed project for Veterans.

This answer set will be scored.

Rides *

#Number (Integer)

Miles *

#Number (Integer)

Hours *

#Number (Integer)

The RVHT Steering Committee is comprised of allied professionals from all over Oregon. Members receive quarterly reports on RVHT projects and may be able to offer insightful technical assistance to

help applicants improve outcomes. Applicants that exceed estimated outcomes may be invited to share best practices with other RVHT recipients.

Saving and Submitting Your Application:

At any point, you can save your progress by entering your email address into the form provided, and Cognito Forms will send you a link to pick up where you left off at a future time. When your application is complete, simply attach supporting documents (if any), have the person with legal authority to accept awards on behalf of the STF Agency sign, and hit the Submit Application button. Cognito Forms will follow up with a confirmation email.

Additional information and an electronic version of this notice can be found on the Public Transportation Division website and Funding Opportunities pages here: [Funding Opportunities Link](#) . For information about Public Transportation Division resources and services, contact us at 503-986-3300 or pt@odot.state.or.us.

Appendix A: RUCA Coding

Rural-Urban Commuter Area (RUCA) Coding is a population density and travel orientation methodology developed by the United States Department of Agriculture and the Department of Health and Human Services. This census-tract-based approach is utilized by the United States Department of Veterans' Affairs (VA) to determine rurality. In addition to compatibility with the standard used by the VA, RUCA provides this project with an effective tool to determine eligibility for veterans residing in areas that may be ineligible if we only considered the rurality of their county. For example, please consider

County X:

County X is rural by almost any metric you wish to consider. Its largest city is home to less than 15,000 people. However, one of Oregon's metropolitan communities has been growing across its boarder for the last few decades. A strict county-based definition of rurality may unfairly leave County X classified as ineligible.

County Y:

County Y is geographically large and diverse. Outside of one of Oregon's major metropolitan areas that call it home, there is only one community approaching 10,000 people. There are in fact, over 80 unincorporated communities within its borders. The coastal area of County Y comes up consistently in the veteran's healthcare access conversation as a place where more access services are needed. However, due to an urban area that's a 90-minute drive away, these populations would be ineligible if we applied a county-based population threshold on RVHT.

Primary RUCA coding breaks census tracts down as follows (paraphrasing for ease of understanding and reference):

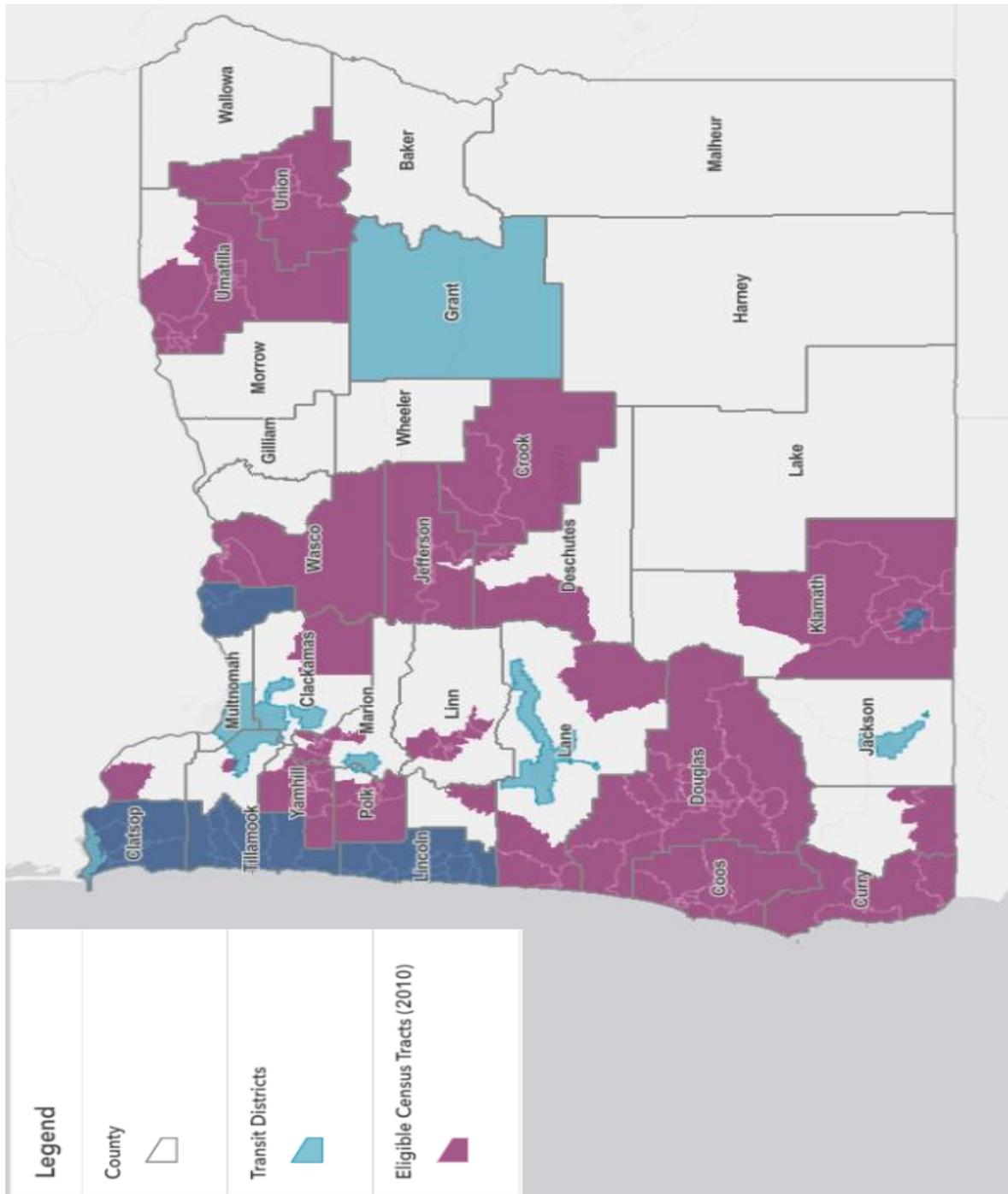
- 1 – 3 Metro areas (over 50,000 people) with varying levels of primary traffic flow moving between them;
- 4 – 6 Micropolitan areas (10,000 to 49,999 people) with varying levels of primary traffic flow moving within or between an urbanized area.
- 7 – 9 Small town areas (2,500 to 9,999 people) with varying levels of primary traffic flow toward micropolitan or other small town areas.
- 10 Rural areas with primary flow of traffic to a census tract outside the classifications above.

The RVHT Grant Program funds STF Agencies on the basis of the presence of census tracts classified by RUCA codes 4 through 10. Veterans living within such a tract are eligible to receive the benefit of these services even if the county (as in the examples above) may otherwise not qualify. In addition to RUCA codes, PTD considered the number of veterans residing in eligible census tracts and the number of eligible applicants to develop its distribution model.

In addition to the nine federally-recognized Tribes, the following counties were found to have eligible census tracts:

- Benton County 1 tract
- Clackamas County 1 tract
- Clatsop County 12 tracts
- Columbia County 1 tract
- Coos County 13 tracts
- Crook County 4 tracts
- Curry County 6 tracts
- Deschutes County 5 tracts
- Douglas County 22 tracts
- Hood River County 4 tracts
- Jefferson County 5 tracts
- Josephine County 2 tracts
- Klamath County 19 tracts
- Lane County 7 tracts
- Lincoln County 18 tracts
- Linn County 7 tracts
- Marion County 10 tracts
- Polk County 8 tracts
- Tillamook County 8 tracts
- Umatilla County 12 tracts
- Union County 8 tracts
- Wasco County 8 tracts
- Washington County 1 tract
- Yamhill County 12 tracts

In addition to the reference map on the following page, PTD has activated the data analysis view function in Remix for ease of identifying eligible areas and constructing routes and schedules to serve them.



<https://geo.maps.arcgis.com/apps/webappviewer/index.html?id=b637e625625a47cda8b040647645cb35>

Appendix B: Key PTD Staff

General questions about the RVHT Program and technical assistance inquiries should first be directed to your RTC:

Valerie Egon	Region 1: Portland Metro	971.301.0909	Valerie.EGON@odot.state.or.us
Arla Miller	Region 2A: Northwest Oregon	503.949.5415	Arla.Miller@odot.state.or.us
	Region 5: Eastern Oregon		
Mark Bernard	Region 2B: West Central	503.986.3283	Mark.Bernard@odot.state.or.us
Jennifer Boardman	Region 3: Southwest Oregon	541.774.6371	Jennifer.Boardman@odot.state.or.us
Theresa Conley	Region 4: Central Oregon	541.388.6250	Theresa.L.Conley@odot.state.or.us
Frank Thomas	Transit Network Program Manager	503.856.2757	Frank.Thomas@odot.state.or.us

Frank Thomas, formerly the RTC in Region 5, served as PTD staff lead during the development of RVHT and may be able to answer and explain more detailed questions.

For technical questions related to the on-line application, please contact:

Brian Roth	PTD Web Developer	503.986.3394	Brian.Roth@odot.state.or.us
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Appendix C: Veterans' Services Officers

Service Area	Contact(s)	Phone
<u>Baker County</u>	<u>Rick Gloria</u>	541.523.8223
<u>Benton County</u>	<u>Linda McMillan</u>	541.758.1595
<u>Clackamas County</u>	<u>Janice Harlan</u> , Heather Miewald, Felicia Ridings Gina Thomas	503.650.5631
<u>Clatsop County</u>	<u>Luke Thomas</u>	503.791.9983
<u>Columbia County</u>	<u>Russ Clark</u>	503.366.6580
<u>Confederated Tribes of the Umatilla Indian Reservation</u>	<u>Sam Spino</u>	541.429.7389
<u>Coos County</u>	<u>Matt Hays</u> Troy May	541.396.7590
<u>Crook County</u>	<u>Adam Williams</u> , <u>Erik Nelson</u>	541.447.5304
<u>Curry County</u>	<u>Tony Vouidy</u> , <u>Jessica Williams</u>	541.247.2713
<u>Deschutes County</u>	<u>Keith Macnamara</u> , <u>Carrie Lucas</u> , <u>Andrew Middleton</u>	541.385.3214
<u>Douglas County</u>	<u>Darlene Brandt</u> , Carrie Boothe, Kimberly Phillip	541.440.4219
<u>Gilliam, Sherman, and Wheeler Counties</u>	Bryan Hunt, Paul Conway	541.565.3408 541.763.3032
<u>Grant County</u>	<u>Katee Hoffman</u>	
<u>Harney County</u>	<u>Guy McKay</u> , <u>Tim Mosher</u>	541.573.1342
<u>Hood River County</u>	<u>Eric Akin</u>	541.386.1080
<u>Jackson County</u>	<u>Stephen Bobian</u> , Tonya Flockoi, Pat Plourd, Vickie Waltner	541.774.8214
<u>Jefferson County</u>	<u>Laura Moore</u> , <u>Kayla Goodman</u>	541.475.5228
<u>Josephine County</u>	<u>Lisa Pickart</u> , Renee Knight, Kelsey Kitts	541.474.5454

Service Area	Contact(s)	Phone
<u>Klamath County</u>	<u>Kathy Pierce, Teri Gentry</u>	541.883.4274
<u>Lake County</u>	<u>Charles Pike</u>	541.947.6043
<u>Lane County</u>	<u>Joseph Reiley</u> , Nathan Walker, Whitney Walker	541.682.4191
<u>Lincoln County</u>	<u>Devin Whitaker</u>	541.265.0570
<u>Linn County</u>	<u>Kim Grooms</u>	541.967.3882
<u>Malheur County</u>	<u>Connie Tanaka</u>	541.889.6649
<u>Marion County</u>	<u>James Riddle</u> , Tim Boykin, Eddie Grainger	971.707.4400
<u>Morrow County</u>	<u>Linda Skendzel</u>	541.922.6420
<u>Multnomah County</u>	<u>Jamison Purry</u> , Pete Prez Josh Davis, Fleetwood Legare	503.988.8387
<u>Polk County</u>	<u>Eric Enderle</u>	503.623.9188
<u>Tillamook County</u>	<u>Bill Hatton, Diane Niflis</u>	503.842.4358
<u>Umatilla County</u>	<u>Glen Scott, Lola Lopez</u> <u>Sunshine Mason</u>	541.278.5482
<u>Union County</u>	<u>Brian Blais</u>	541.962.8842
<u>Wallowa County</u>	<u>Ted Thorne</u>	541.426.0539
<u>Wasco County</u>	<u>Russell Jones, Patrick Wilbern</u>	541.506.2502
<u>Washington County</u>	<u>Sean Files</u> , Matthew Gunn, Colette Klein, Deana Levinson, Jason Muehe, Daniel Perritt, Yvette Porter, Wendy Socha, Sage Takayama	541.846.3060
<u>Yamhill County</u>	<u>Jerry Wilson, Claudia Castro</u>	503.434.7503
Statewide Veterans Services	Karen Burch, Deanna Erhardt, Donna Hunt Vicky Kaufman, Doug Yerke	503.412.4777

Appendix D: Veterans Health Care Facilities

Community	Facility Type	Affiliate	Phone
<u>Bend, OR</u>	Community-Based Outpatient Clinic	<u>Portland VA Health Care System</u>	541.647.5200
<u>Boardman, OR</u>	Primary Care Telehealth Outreach Clinic	<u>Walla Walla VA Medical Center</u>	541.481.2255
<u>Boise, ID</u>	VA Medical Center	<u>Boise VA Medical Center</u>	208.422.1000
<u>Burns, OR</u>	Outreach Clinic	<u>Boise VA Medical Center</u>	541.573.3339
<u>Enterprise, OR</u>	Primary Care Telehealth Outreach Clinic	<u>Walla Walla VA Medical Center</u>	541.426.0219
<u>Eugene, OR</u>	VA Clinic	<u>Roseburg VA Health Care System</u>	541.607.0897
<u>Fairview, OR</u>	Community-Based Outpatient Clinic	<u>Portland VA Health Care System</u>	503.660.0600
<u>Grants Pass, OR</u>	Community-Based Outpatient Clinic	<u>Southern OR VA Rehab Center</u>	541.955.5551
<u>Hillsboro, OR</u>	Community-Based Outpatient Clinic	<u>Portland VA Health Care System</u>	503.906.5000
<u>Klamath Falls, OR</u>	Community-Based Outpatient Clinic	<u>Southern OR VA Rehab Center</u>	541.273.6206
<u>La Grande, OR</u>	Community-Based Outpatient Clinic	<u>Walla Walla VA Medical Center</u>	541.963.0627
<u>Lincoln City, OR</u>	VA Clinic	<u>Portland VA Health Care System</u>	541.265.0547
<u>Newport, OR</u>	Community-Based Outpatient Clinic	<u>Portland VA Health Care System</u>	541.265.4182
<u>North Bend, OR</u>	VA Clinic	<u>Roseburg VA Health Care System</u>	541.756.8002
<u>Portland, OR</u>	VA Medical Center	<u>Portland VA Health Care System</u>	503.988.8387
<u>Salem, OR</u>	Community-Based Outpatient Clinic	<u>Portland VA Health Care System</u>	971.304.2200
<u>Vancouver, WA</u>	VA Medical Center	<u>Portland VA Health Care System</u>	360.759.1901
<u>Walla Walla, WA</u>	VA Medical Center	<u>Walla Walla VA Medical Center</u>	509.525.5200
<u>Warrenton, OR</u>	VA Clinic	<u>Portland VA Health Care System</u>	503.220.8262
<u>West Linn</u>	Community-Based Outpatient Clinic	<u>Portland VA Health Care System</u>	503.210.4900
<u>White City, OR</u>	VA Rehab Center and Clinic	<u>Southern OR VA Rehab Center</u>	541.826.2111

Appendix E: Recipients of Highly Rural Veterans Transportation Grants

Jurisdiction	Agency	Contact	Phone
Baker County	Community Connection	Joe Hays	541.523.6591
Gilliam County	Gilliam County Transportation	Marla Davies	541.384.2252
Grant County	Grant County Transportation District	Angie Jones	541.575.2370
Harney County	Harney County Dial-a-Ride	Angie Lamborn	541.573.6024
Lake County	Lake County Public Transit	Andrea Wishart	541.947.4966
Malheur County	Malheur Council on Aging	Brittany White	541.889.7651
Morrow County	Morrow County Loop	Katie Imes	541.676.5667
Sherman County	Sherman Transit	Kelsi Phillips	541.565.3553
Wallowa County	Community Connection	Connie Guentert	541.426.3840
Wheeler County	Wheeler County Community Transit	Jonathan Asher	541.468.2859

Appendix F: Pilot Biennium (FY 2021) RVHT Award Recipients:

Jurisdiction	Agency	Contact	Phone
Clatsop County	Sunset Empire Transportation District	Jeff Hazen	503.861.7433
Coos County	Coos County Area Transit District	Melissa Metz	541.269.2013
Douglas County	Umpqua Transportation District	Cheryl Cheas	541.440.6500
Jefferson County	Central Oregon Intergovernmental Council	Ashley Mohni	541.699.4096
Klamath County	Basin Transit Service	Doug Dean	541.883.2877
Oregon (Tribe)	Confederated Tribe of the Siletz Indians	Pam Barlow	541.444.8362
Tillamook County	Tillamook County Transportation District	Doug Pilant	503.815.8283
Umatilla County	Good Shepherd Health Systems	Cindy Schaan	541.667.3400
Union County	Northeast Oregon Public Transit	Kane Lester	541.963.2877
Woodburn, OR	City of Woodburn	Kathleen McClaskey	503.982.5245