

## QUESTIONS TO ASK YOUR UTILITY



- 1. I am interested in installing charging at my business; where do I start?
- 2. What should I consider when planning the type and number of charging stations to install?
- 3. Is my proposed location adequate for the installation of EV charging stations? Do you offer in-person site assessments or technical assistance?
- 4. Where should EV charging stations be placed at my proposed site based on the location of the electrical panel and electrical transformer?
- 5. Are there any financial incentives that you provide that I can stack with ODOT's Community Charging Rebates? If so, are the funds limited?
- 6. How do I find out if my site will require utility upgrades? Is the site overloaded, and will it need a transformer upgrade before we can install chargers there?
- 7. How will charging stations impact my electricity bill?
- 8. How much will my company's demand charges be if my charger(s) cause peak demands to exceed my current demand charge capacity?
- 9. Do you offer programs or other solutions to reduce the initial impacts of demand charges?
- 10. Do you offer EV-specific electric rates, such as Time of Use (TOU) rates?
- 11. How can I increase driver awareness about my EV charger?