STATEWIDE TOLL RULEMAKING ADVISORY COMMITTEE (STRAC) & EQUITY AND MOBILITY ADVISORY COMMITTEE (EMAC)

Meeting #6 July 21, 2023



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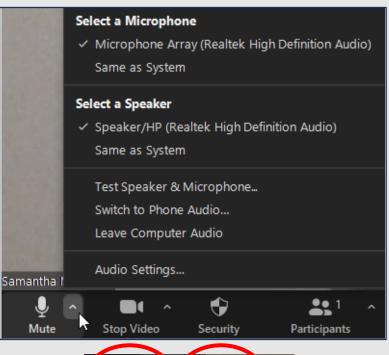
ZOOM MEETING TIPS FOR STRAC MEMBERS

- If you have not already connected your audio, click on the arrow next to the microphone icon, then click "Join Computer Audio" or "Switch to Phone Audio" to connect your computer speakers or to view the conference line information.
- Please keep yourself on mute when not speaking. To mute and unmute, either select the microphone icon, or use your personal phone.
- Use video if possible, to promote face-to-face communication.
 Click the video icon to turn on your webinar camera.

If you are experiencing technical difficulties, please send a text to Madeline Kane at (719)209-5138.

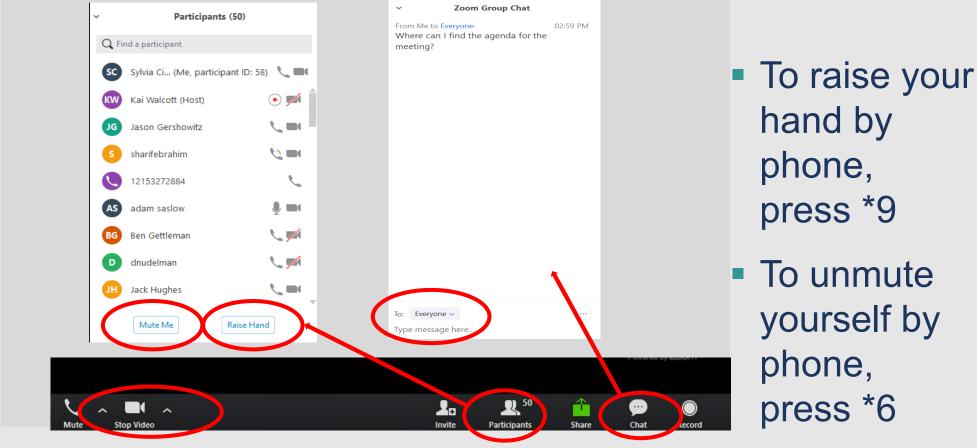


Oregon Department of Transportation





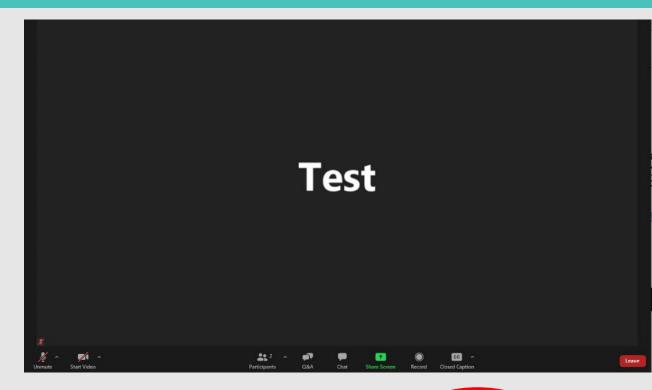
ZOOM MEETING TIPS FOR STRAC MEMBERS





HOW TO ACCESS CLOSED CAPTIONS

- At the bottom middle of your screen, you should see a menu of options. If you can't see the menu, hover your mouse over the bottom middle of the screen.
- 2. Click on the "CC" icon and a separate window with captions will appear.







HOW TO COMMENT



For STRAC comments, please email <u>oregontollrules@odot.oregon.gov</u> with "STRAC Public Comment" in the subject line.



Submit comments via phone: 503-837-3536.



Comments received by 11:00 AM two business days before each meeting will be shared with advisory committee members before the meeting. All comments will be added to the meeting record.



AGENDA

- 9:00 am: Opening & Introductions
- 9:20 am: Welcome
- 9:30 am: Where We've Been & Where We're Going
- 9:40 am: What We've Heard
- 10:40 am: Working Together Across Differences
- 11:10 am: Break
- **11:15 am**: Regulations, Policies, Existing Practices and Challenges
- 11:45 am: Looking Ahead and Next Steps
- 11:55 am: Next Steps & Thank You

INTRODUCTION

• Name

Committee

• Organization/Interest

MEETING GUIDELINES



Fully participate in Work Group meetings



Come prepared for meetings



Participate in an open and mutually respectful way



Balance speaking time



Serve as a liaison to your larger community of interest



Act in good faith – Listen and be respectful of others' contributions



MEETING OBJECTIVES

- Deepen an understanding of the rulemaking part 2 topics (low-income tolls, discounts and exemptions, vehicle rates by types, toll rate setting and adjustment), by reviewing and discussing past feedback, decisions, regulations, and existing practices from other toll programs.
- Discuss the opportunities, challenges, tradeoffs, and questions for these topics.
- Review the draft rules outline, and the regulations and policies that inform it.
- Clearly understand the roles of the toll committees in the next steps of rule development.



TRIVIA

There is a toll facility in Europe which is named after the original toll charged. What facility is it?

- A. The "Quarter Pounder" toll way in England (£.25)
- B. The "Ha'penny" bridge in Ireland (half a penny)
- C. The "Makes No Cents Tunnel" in Scotland (was originally free)
- D. The "High Fiver" turnpike in Wales (€5.00)



TRIVIA



B. The Ha'Penny Bridge in Dublin Ireland.

- Officially known as the Liffey Bridge was built in 1816 to cross the River Liffey.
- The original toll to cross the pedestrian bridge was 1/2 pence.
- The bridge is now free to cross

WELCOME



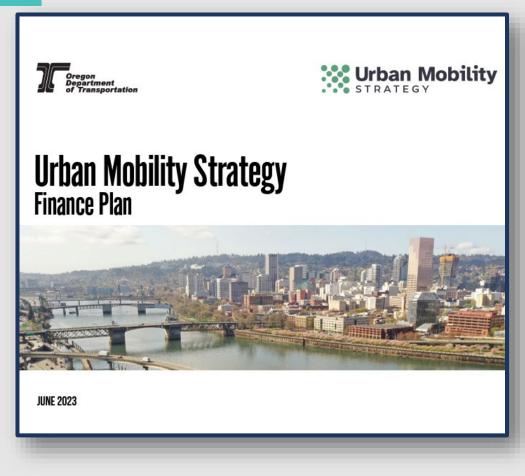
Travis Brouwer

Assistant Director of Revenue, Finance, and Compliance Oregon Department of Transportation



URBAN MOBILITY STRATEGY FINANCE PLAN UPDATE

- Delivered to the Governor July 1
- Lays out costs of UMS projects, timelines, and potential funding sources
- Total program cost \$3.7-4.4 billion
- Commission approved first \$1.1 billion in funding from HB 2017 and I-205 tolls
- Priorities include:
 - Completing I-205 Abernethy Bridge
 - Moving forward on Rose Quarter design
 - Completing preliminary planning for I-5 Boone Bridge
 - Standing up tolling



IMPLEMENTATION REPORTS

 "This revised start date will allow time for my office, the Oregon Transportation Commission, and the legislative Subcommittee on Transportation Planning to receive more information on the agency's plans to mitigate diversion and address equity concerns."

• Governor Kotek, Letter from May 4, 2023

• Due to the Governor by December 15, 2023



LOW-INCOME TOLL PROGRAM: PREPRATION FOR THE IMPLEMENTATION REPORT

- 1. OTC adopts a set of rules OARs for low-income toll program (identify the enrollment and verification system, as well as the steps in toll rate setting and adjustment)
- 2. ODOT commits to a substantial discount for up to 200% Federal Poverty Level (FPL) and models it in the Level 3 Traffic and Revenue (T&R) analysis, with the intent of implementing



LOW-INCOME TOLL PROGRAM: PREPRATION FOR THE IMPLEMENTATION REPORT

- 3. OTC provides direction on a possible benefit for 200-400% FPL; if this option advances, identify scenarios to analyze in greater depth in the Level 3 Traffic and Revenue analysis
- 4. ODOT commits to scope and budget for Community-Based Organization (CBO) involvement in supporting enrollment leading up to toll start

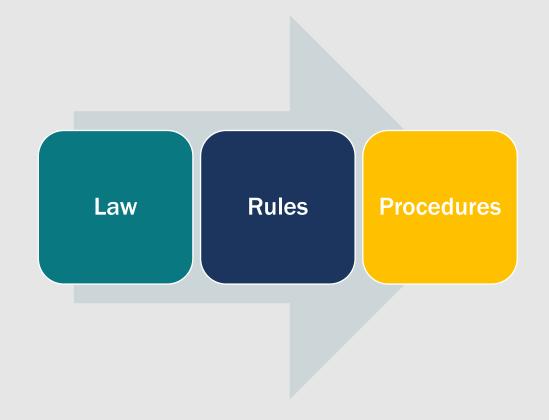


WHERE WE'VE BEEN & WHERE WE'RE GOING



WHAT ARE OREGON ADMINISTRATIVE RULES (OARs)?

- Not detailed procedures
- Existing toll rules need an overhaul
- The State of Oregon has a process that involves public comment, Department of Justice, and Secretary of State





EMAC STATEMENT OF PURPOSE



- Neighborhood health and safety
- Low-income
- Transit and multimodal

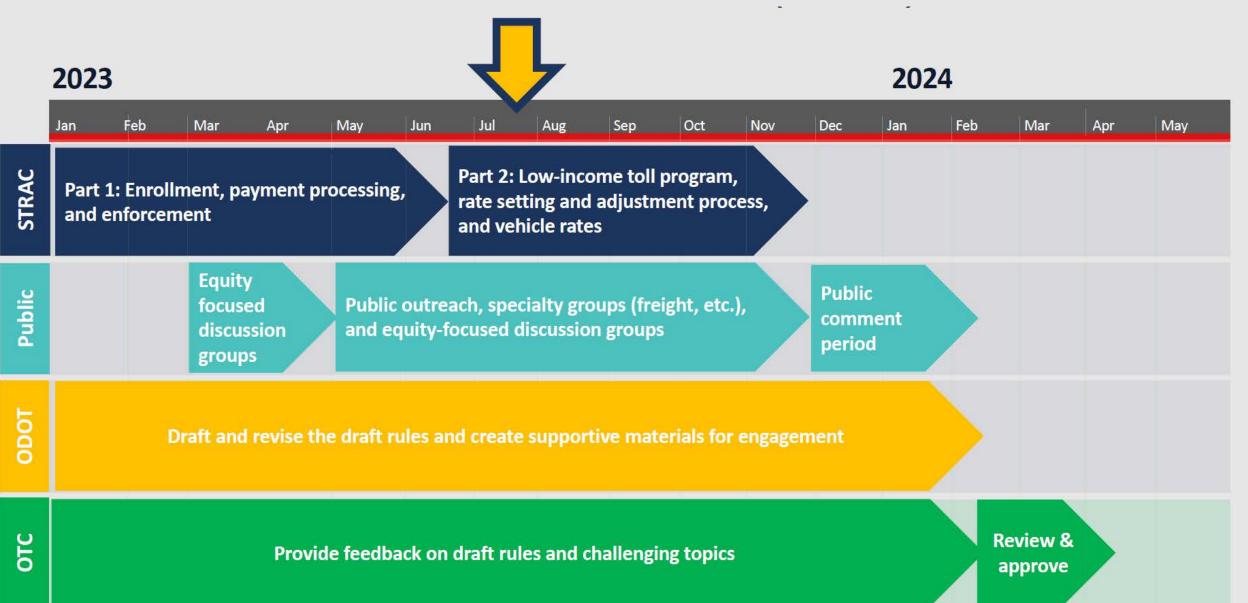
Providing input directly to the Oregon Transportation Commission, EMAC was convened in 2020 to ensure equitable toll project processes and outcomes



EMAC & STRAC COORDINATION



TIMELINE: TOLL RULES UPDATE (OARs)



STRAC & ODOT ENGAGEMENT PROCESS





WHAT WE'VE HEARD





SUMMARY OF FEEDBACK

- EMAC and the Low-Income Toll Report
- Community and equity-focused engagement (2020 to 2023)

Oregon Department of Transportation

Summary of Feedback:

Low-Income Tolls, Vehicle Rates, Discounts/Exemptions, and Toll Rate Setting and Adjustments

STRAC & EMAC July 21 Joint Workshop Materials Date Updated: July 14, 2023

This document contains a summary of the feedback received to date by the Equity and Mobility Advisory Committee (EMAC) and by engagement efforts for the I-205 Toll Project and Regiona Mobility Pricing Project. The feedback below represents key takeaways ODOT has heard todate on the following topics:

- Low-income tolls
- Rates for different vehicle types
- Discounts and exemptions
- Toll rate setting and adjustments

Equity and Mobility Advisory Committee

The Equity and Mobility Advisory Committee (EMAC) advises ODOT and the Oregon



SUMMARY OF FEEDBACK

Toll rate setting and adjustments considerations:

- Users and trip types
- Rates by location
- Toll rate complexity
- Adjustments based on multiple factors

Discounts and exemptions considerations:

- Communities disproportionately impacted
- Communities unable to change travel times
- Certain populations, income levels, and underserved communities
- Concerns of fairness



SUMMARY OF FEEDBACK

Rates for different types of vehicles

- Consideration of different rates
 - Freight
 - Non-single occupant vehicles (carpools and rideshares)
 - Electric vehicles
 - Motorcycles
 - Frequent users
 - Medical vehicles





WHAT WE'VE HEARD: PANEL DISCUSSION

EMAC

- Phil Wu
- James Paulson
- Jessica Stanton

STRAC

- Elizabeth Mazzara Myers
- Ethan Hasenstein
- Mike Card

Working Together Across Differences





- Understanding and working with interests versus positions
- Working within an Equity Framework
- Tools for challenging discussions: Listening and Inquiry
- Importance of relationships

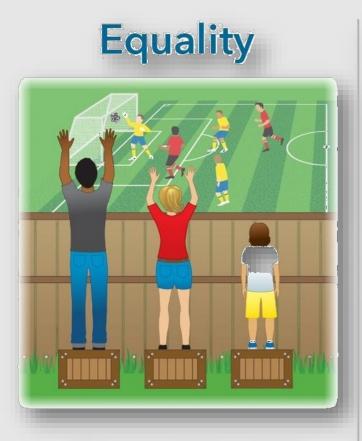


REPRESENTED INTERESTS

- Small and Local Business
- National and Regional Business
- Construction
- Freight and Trucking
- Agriculture
- Emergency Response

- Equity
- Minority and Woman Owned Businesses
- Tourism
- Public Safety
- Commuter





The assumption is that everyone benefits from the same supports. This is equal treatment. Everyone gets the supports they need (this is the concept of "affirmative action"), thus producing equity.

Equity



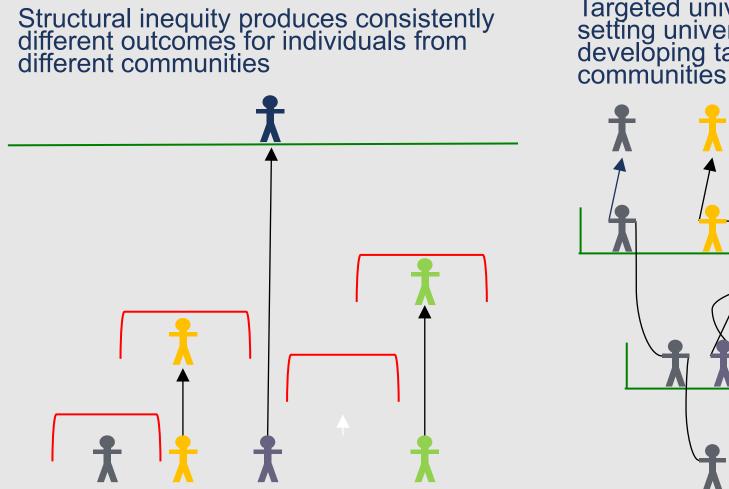




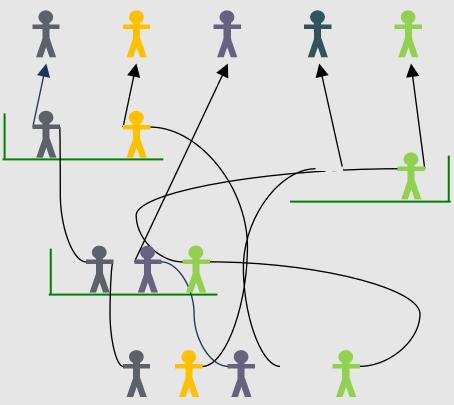
All 3 can see the game without supports or accommodations because **the cause(s) of the inequity was addressed**. The systemic barrier has been removed.



GUIDING FRAME: TARGETED UNIVERSALISM



Targeted universalism means setting universal goals for everyone and developing targeted solutions for different communities





TOOLS FOR CHALLENGING DISCUSSIONS

Listening

What to listen for?

- Rationales being expressed
- The needs/values behind what is being said; and how important these are
- Embedded assumptions or perspectives (but do not judge)
- Common goals
- Proposals for action





TOOLS FOR CHALLENGING DISCUSSIONS

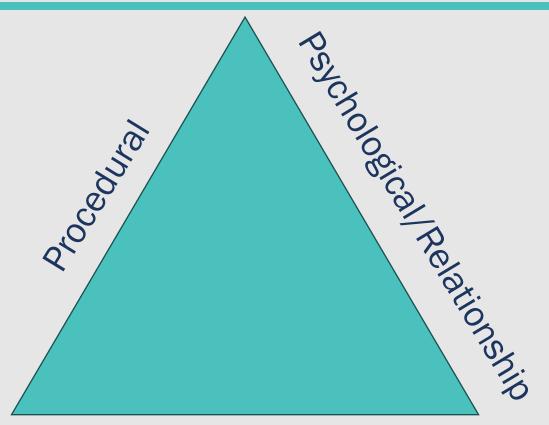
Inquiry

- »Allows another person to be heard
- »Test assumptions (provide reality check)
- »Gather information
- »Discover interests and issues
- »Generate and explore possible options
- »Help someone think through their choices



THE IMPORTANCE OF RELATIONSHIPS & COMMUNICATION







Substantive

The Triangle of Satisfaction - Christopher Moore, The Mediation Process: Practical Strategies for Resolving Conflict

REMEMBER

- We are drafting new rules, using a new process
- We are trail blazers this work hasn't been done in this way before
- We are trying to develop an approach that works across the state, meets multiple interests, address concerns





REFLECTION & LARGE GROUP DISCUSSION

 When have you had a positive experience navigating complex decisions in your work/life? What helped make it a success?

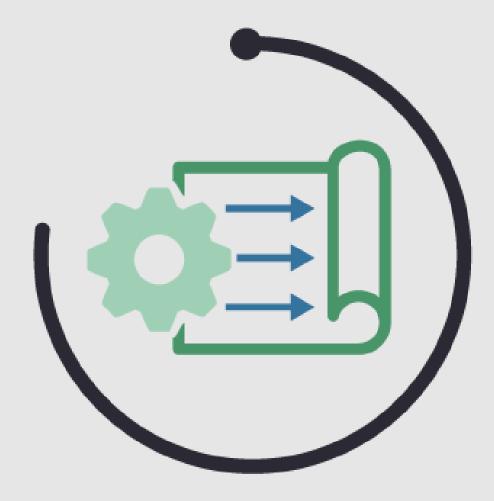


BREAK

5 Minutes Returning at 11:10 am



REGULATIONS, POLICIES, EXISTING PRACTICES, AND CHALLENGES



SUPPORTIVE DOCUMENTS

- Research on existing toll regulations, rules and policies
- Existing practices:
 - Discounts (low income) and exemptions
 - Toll rate setting and adjustments
 - Comparison chart, includes vehicle classifications



Go to meeting materials for documents

NEW ORGANIZATION OF OREGON ADMINISTRATIVE RULES (OARs)

- Applies statewide (references bi-state agreements)
- Steps: toll project application, rate setting, and adjustments
- Enrollment and compliance
- Vehicle types and customers

New Organization of Toll State Rules – Oregon Administrative Rules (OARs)

Highlighted = Reviewed by STRAC, as of May 2023

731-040-0010 Purpose

731-040-0020 Definitions

731-040-0030 Fees for government or private entity toll project applications 731-040-0040 Review process for toll projects submitted by government or private

applicants

731-040-0041 Review process for toll projects on Interstate Bridges

731-040-0050 Process for reviewing and approving the establishment of tolling and toll rates; generally

731-040-0051 Process for reviewing and approving the establishment of tolling and toll rates; Interstate Bridges

731-040-0060 Process for approving revised toll rates, generally

731-040-0061 Process for approving revised toll rates, Interstate Bridges

731-040-0070 Toll accounts and payment

731-040-0071 Administrative fees

731-040-0072 Payment process

731-040-0073 Civil Penalty process

731-040-0074 Dispute process

731-040-0075 Customer data

731-040-0080 Exempt vehicles

731-040-0081 Discounts

731-040-0082 Tribal government vehicles and members

731-040-0083 Vehicle types

731-040-0090 Toll rate schedules and suspension of tolls

Go to meeting materials for document

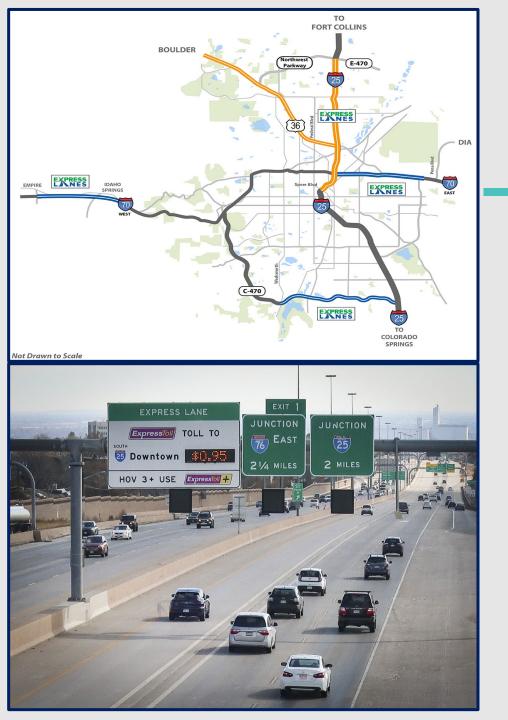
KEY MESSAGES ABOUT ADMINISTRATION

- Reliable revenue stream needed for bond financing
- Scalability and flexibility will be needed with experience
 - Ongoing efforts to simplify customer requirements
 - To offer new customer services
 - To minimize operating costs and to support financing
- Need to consider combined impacts of tolls and the weight-mile tax in determination of commercial vehicle class tolls



How have others addressed toll discounts, exemptions, and lower-income customers?





DENVER

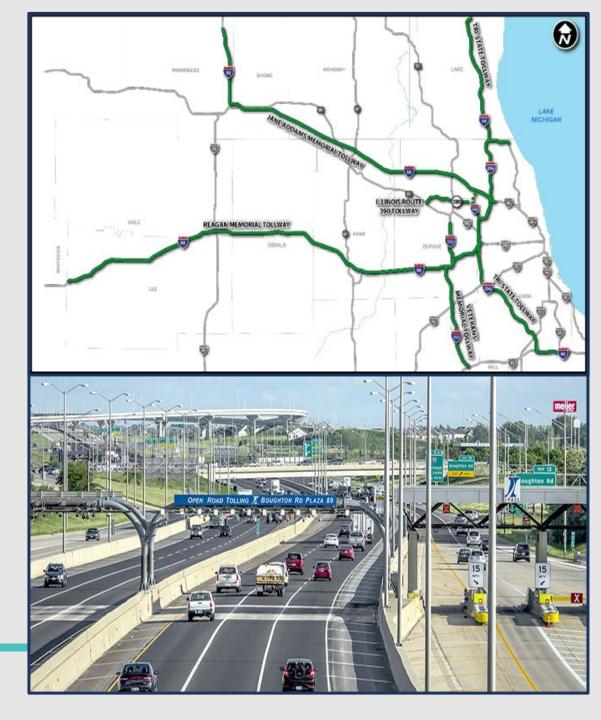
- Dynamic pricing (rates change with traffic) on express lanes
- Motorcycles, transit, and high-occupancy vehicles (3+ people) travel for free (not on I-70)
- NEW: Only for E-470 and residents of Globeville and Elyria-Swansea displaced by project
 - \$100 toll credit and 10 free transit passes
 - Income at 200% federal poverty level
 - 5,600 residents are eligible for the program, about half of these communities

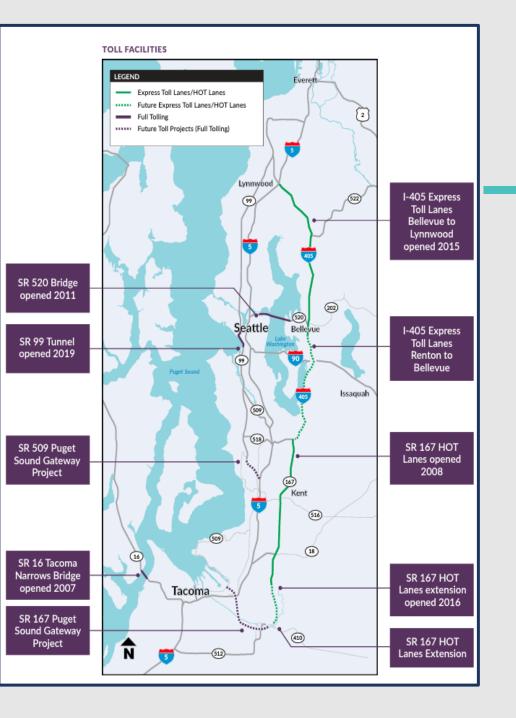
ILLINOIS TOLLWAY (NORTHEAST ILLINOIS)

- Toll rates same on all lanes and all times, except for toll discounts:
 - Electronic toll "I-PASS" 50% discount
 - Commercial vehicles for overnight hours discount

• NEW: Assist program

- Income below 250% of the Federal Poverty Level
- Lower amount required to open an account (\$4 + no deposit)
- Eligible to have invoice fees dismissed



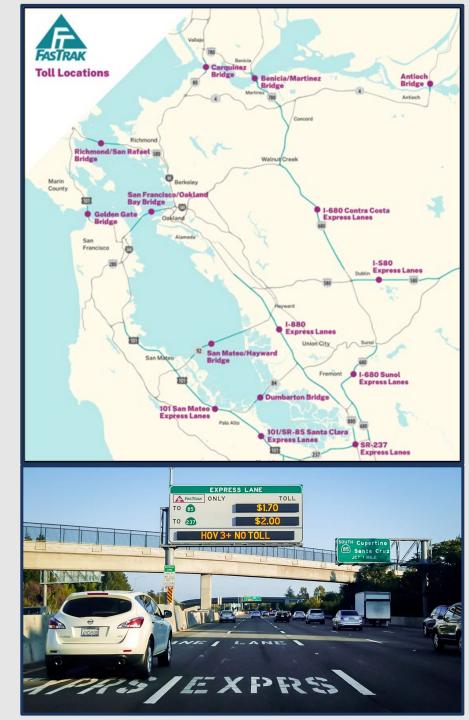


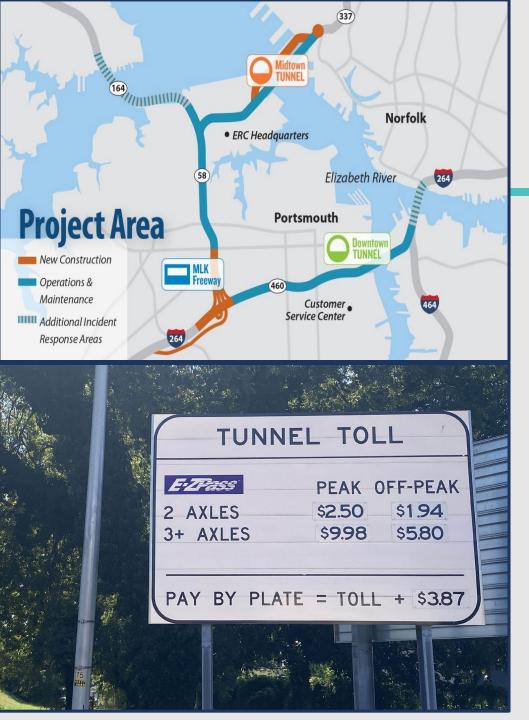
SEATTLE

- Variable rate tolls (express lanes and all lanes for bridges and tunnels)
- Emergency response, transit, vanpools travel for free (not carpools)

SAN FRANCISCO BAY AREA

- Variable rate tolls (all lanes and express lanes)
- Discounts for carpools, vanpools, motorcycles and eligible clean air vehicles
- NEW: For the Golden Gate Bridge lower-income residents can receive a COVID waiver for any penalties
- NEW: One-time \$100 toll credit and \$100 annual transit credit for San Mateo 101 Express Lanes (resident of San Mateo County and income \$78,300 or below)





HAMPTON ROADS, VIRGINIA

- Variable toll rate schedule on all lanes
- 50% discount for Hampton Roads residents earning \$50,000 or less
- Registered user, passenger vehicle, and annual certification
- Approximately 2,500 enrolled
- Average benefit of \$25/month

How have others addressed toll rate setting and adjustments?



TAKEAWAYS

Types of toll operators

- Independent public agencies (Illinois Tollway, North Texas Turnpike Authority)
- Department of Transportation (Colorado, Washington, Virginia)
- Types of performance measures
 - Revenue collection reliability and efficiency
 - Traffic performance (speed, travel times)
- Working closely with local governments on process, but not direct revenue sharing



Existing Practices: Toll Rate Setting and Adjustments

STRAC & EMAC July 21 Joint Workshop Materials Date Updated: July 14, 2023

The purpose of this document is to provide information on how other states have addressed the process for setting and adjusting toll rates in regulations, policy, and rules. This is meant to inform the development of statewide rules (OARs) that inform toll rate setting and adjustments in Oregon.

The document is divided into sections that highlight two state and two regional-level tolling programs toll rate setting and adjustment framework with notes from staff-to-staff interviews.

Toll Rate Setting and Adjustments

Regulations, policies, and rules that guide toll rate setting and adjustments are specific to each state or region. Not all states use statewide rules, but from our research of

Go to meeting materials for document

How do others classify and charge trucks (freight)?



TAKEAWAYS

- Classification by axle count
 - Traditional measure of relative size for tolls
 - An expensive carry-over from cash toll days
- Classification by shape
 - Another way to measure relative size
 - Faster and cheaper to install than axle-counters
- Wide range of potential classifications and rate increments
- Rate increments determined during the toll rate setting process

State	Toll Operator	City	Facility	Number of Categories	Weight or Sh
Oregon	Port of Hood River	Hood River	Hood River-White Salmon Bridge	11	Axl
Washington	WSDOT	Seattle region	Various bridge, tunnel and managed lanes	6	Axl
California	Bay Area Toll Authority	San Francisco Area	Various bridges and express lanes	6 on the bridges	Axle or bridg
California	Los Angeles MTA ("LA Metro")	Los Angeles	Express Lanes	-	Axl
Illinois	Illinois State Toll Highway Authority	Northern Illinois	Various Interstate and regional expressways	4	Axl
Colorado	Denver E-470 Public Highway Authority	Denver area	E-470	3	Axl
Colorado	Colorado DOT and others	Denver area	Various managed lanes	3	Axl
Florida	Florida's Turnpike Enterprise	Statewide	Various expressways and express lanes	6	Axl
Virginia	I-66 Express Mobility Partners	Northern VA	I-66	9	Shap
Virginia	Elizabeth River Crossings	Hampton Roads	Elizabeth River Tunnels	2	Axl
Minnesota	MnDOT	St. Paul/ Minneapolis	Express Lanes	-	-
Texas	тхрот	Dallas	LBJ TEXpress Lanes, NTE TEXpress Lanes and NTE 35W TEXpress Lanes	7	Sha

Classifications



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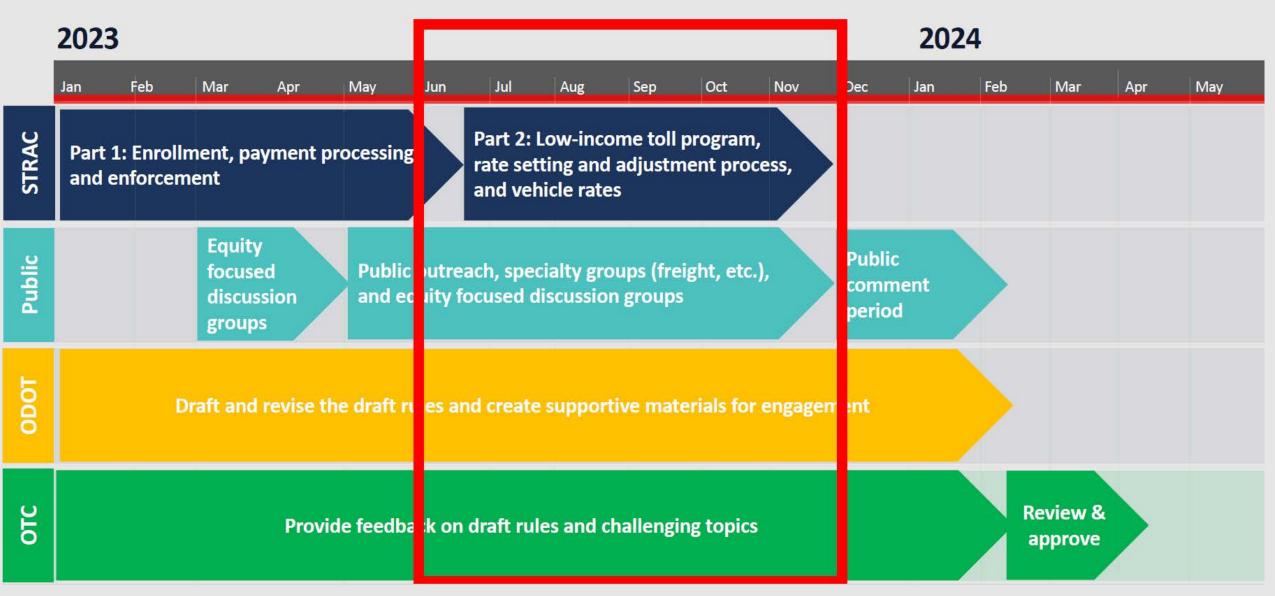
BE THINKING ABOUT

 Of the existing practices that we discussed, what do you think would work best for Oregon?

LOOKING AHEAD & NEXT STEPS



TIMELINE: TOLL RULES UPDATE (OARs)





LOOKING AHEAD

- Level 2: Low-income toll program, discounts, and exemptions (September 22)
- Level 2: Toll rate setting/adjustments process and rate framework for vehicles by type (October 27)
- Level 3: Finalize feedback on draft rules and committee fiscal and equity statement (November 17)



SUPPORTIVE INFORMATION WE ARE PLANNING TO PREPARE

- Highway Cost Allocation Study and toll interaction memo
- Information to support the low-income program development:
 - Traffic and revenue analysis on different options for 200% and 400% FPL
 - Process flows for enrollment and verification
 - Self-certification research
 - Administration analysis of options
- Analysis of impacts for exemptions and discounts (administration, traffic, revenue, equity, etc.)





EMAC & STRAC COORDINATION



COMMUNITY ENGAGEMENT



OREGON TRANSPORTATION COMMISSION AND ADVISORY COMMITTEES

EQUITY AND MOBILITY ADVISORY COMMITTEE (EMAC)

 Next Meeting: August

OREGON TRANSPORTATION COMMISSION (OTC)

 Next Meeting: September 14 REGIONAL TOLL ADVISORY COMMITTEE (RTAC)

 Next Meeting: September 18

EQUITY & MOBILITY ADVISORY COMMITTEE (EMAC): REPORT OUT

- ODOT-EMAC Accountability Workshop (July 10)
 - Deepened EMAC's understanding of how ODOT is advancing equity and discussed how to balance competing priorities
- EMAC Meeting (August)
 - Review proposed changes to the Equity Framework to add language that includes Tribal nations
 - Review Regional Mobility Pricing Project options and provide input on equity performance criteria
 - Equity selection criteria for nexus and Public Transportation Strategy projects



REGIONAL TOLL ADVISORY COMMITTEE (RTAC): REPORT OUT

- Meeting 8 (June 26)
 - Discussed opportunities to advance equity with tolling
 - Discussed draft criteria for projects with a nexus to tolling
- Next meeting in September



TRIBAL GOVERNMENT-TO-GOVERNMENT CONSULTATION: REPORT OUT

- Met with Siletz, Umatilla, and Grand Ronde
- Draft rules language for Tribal government vehicles and members sent for review and input



RECENT AND UPCOMING ENGAGEMENT OPPORTUNITIES



Recent

- Oregon Transportation
 Commission Meeting
- Motor Carrier
 Transportation
 Advisory Committee
 Meeting

Upcoming Discussion Groups

July/August Community Engagement Liaison Discussion Groups

Tabling Events

- July 21 (tonight!) City of Wood Village City Nite Out
- July 23 Lents International Farmer's Market
- July 27 Portland Last Thursday with the Black United Fund of Oregon
- July 30 Montavilla Street Fair
- August 9 Willamette Wednesday Market

★ Visit <u>www.oregon.gov/odot/tolling/pages/calendar.aspx</u> to find a tabling event near you!

NEXT STEPS

- Evaluations to be sent after today's meeting
- No STRAC meeting in August
- Next STRAC meeting scheduled for September 22, 2023, 9:00am 12:00pm



THANK YOU

