# **Draft Toll Rules:** Customer Accounts and Payment Processing

Department of Transportation Chapter 731 Division 40 TOLLWAY PROJECTS

# **DEFINITIONS**

### 731-040-0020 Definitions

As used in these OAR 731, division 40, rules:

- (1) "Commission" means the Oregon Transportation Commission.
- (2) "Department" or "ODOT" means the Oregon Department of Transportation.
- (3) "Director" means the Director of the Oregon Department of Transportation, or the person designated by the Director.
- (4) "Interstate bridge" means a bridge over a waterway that contains a boundary line with another state and the boundary line.
- (5) "Invoice" or "Toll Invoice" means an invoice for toll payments not yet collected by an electronic toll collection system or other payment system.
- (6) "Private entity" has the meaning given in ORS 383.003.
- (7) "Related facility" has the meaning given in ORS 383.003.
- (8) "Toll" has the meaning given in ORS 383.003.
- (9) "Toll Program Fund" means the fund described in ORS 383.009.
- (10) "Toll rate" means an amount charged for the use of a tollway.
- (11) "Tollway" has the meaning given in ORS 383.003.
- (12) "Tollway project" has the meaning given in ORS 383.003.

- (13) "Tollway user" means the operator of the vehicle or registered owner of a vehicle at the time of the use of the tollway.
- (14) "Toll reporting device" means an ODOT approved device that allows a secure electronic tolling transaction by means of capturing and reporting travel data.
- (15) "Transponder" means an attached or embedded device used to identify the vehicle as it passes under a toll gantry, for the purpose of assessing a toll and posting the toll to an account connected to the vehicle.
- (16) "Electronic toll collection system" has the meaning given in ORS 383.003.
- (17) "Unit of government" has the meaning given in ORS 383.003.
- (18) "Unregistered Toll Account" is an account created by the Department for vehicles identified on the tollway system but without a pre-established toll account.
- (19) "Tollway operator" has the meaning given in ORS 383.003.
- (20) "Tollway project revenue bonds" has the meaning given in ORS 383.003.
- (21) "Variable rate toll" means any charge for the use of a tollway where toll rates vary by time of day according to a published schedule.

Statutory/Other Authority: ORS 184.619, 383.003, 383.004, 383.014 & 383.015 Statutes/Other Implemented: ORS 383.003. 383.004 History:

DOT 5-2012, f. & cert. ef. 7-19-12 DOT 3-1997, f. & cert. ef. 12-29-97

# **TOLL COLLECTION AND ACCOUNTS**

#### 731-040-####

## **Toll Accounts and Toll Payment**

- (1) A user of the tollway system must pay a toll, as set out in OAR 731, division 40. Exceptions to the requirement for paying a toll, if any, are described in these OAR 731, division 40, rules, under each rule establishing the toll rate for a specific tollway.
- (2) A tollway user may pay a toll, fee or fine to the Department, or its contractors or agents, using a method including but not limited to:
  - a) Cash;
  - b) Bank Draft:
  - c) Guaranteed Draft;

- d) Credit card, under the conditions described in ORS 825.502 (Payment of taxes and fees by credit card);
- e) Cashier's Check; or
- f) Personal or business check.
- (3) All payments to the Department shall be in United States funds.
- (4) The Department may impose a fee for checks returned for insufficient funds.
- (5) A tollway user may establish a toll account with the department to pay a toll. A tollway user may select one of the following toll accounts for payment of a toll:
  - A registered Oregon toll account associated with at least one transponder or toll reporting device in the account, and a valid license plate for each vehicle in the toll account; or
  - b. A registered Oregon toll account associated with a license plate for each vehicle in the toll account.
- (6) The Department may create an unregistered toll account when a department toll gantry detects a vehicle and license plate that is not associated to an existing ODOT or interoperable partner toll account.
- (6) The Department may charge additional fees for a vehicle travelling on a tollway that is an unregistered account.
- (7) The Department shall create a valid account prior to issuance of a transponder associated with that account.
- (8) The Department shall accept payment of tolls with valid toll accounts of interoperable toll operators, as per agreements between the Department and the interoperable toll operators.
- (9) The Department may invoice holders of registered or unregistered accounts, according to advertised processes as approved or authorized by the Commission. An invoice includes the toll(s) due based on detection date, time and location, and any additional fees or civil penalties.
- (10) The Department may look up registered owners of any detected license plate in from any United States jurisdiction, and in any Canadian Province or Mexican state in which the department is permitted to perform a search for a registered owner.