



OREGON DEPARTMENT
of VETERANS' AFFAIRS

REPORT TO THE

ADVISORY COMMITTEE

TO THE OREGON DEPARTMENT OF VETERANS' AFFAIRS

MARCH 2026



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This report is available and can be downloaded at:
www.oregon.gov/odva/Connect/Pages/Advisory-Committee.aspx



ADVISORY COMMITTEE INFORMATION

Since the Advisory Committee was established in 1945, it has held a distinct and fundamental role in advising the Director and staff of ODVA. Advisory Committee members are military veterans appointed by the Governor, act as advocates for veteran issues, and represent veteran concerns across Oregon. The Advisory Committee is fortunate to have volunteer members from every generation of veterans and communities across this state who bring diverse talents and experiences. As an Advisory Committee, they are informed by the broader veterans' community that they serve. As such, all Oregon veterans, their families, and our partners are invited to attend and participate in the quarterly meetings held across the state.

ADVISORY COMMITTEE MEMBERS See member bios [here](#)

Robert “Bob” Van Voorhis, Chair, USA.....	John Day
Christina Wood, Vice Chair, USAF.....	Portland
Mary Mayer, Secretary, USAF.....	Portland
Christopher Waine, USA.....	Hermiston
Ashley Taylor, USA.....	Scappoose
Shawn Flynn, USA.....	Portland
Mario Smith, USA	Portland
Tim Smart, USN	Gresham
James Little, USN	Roseburg

COMMITTEE INFO AND CONTACT ONLINE

Learn more about the committee, meetings, or learn how to apply to be appointed by the Governor to serve as a member of the Veterans Advisory Committee.

Webpage: www.oregon.gov/odva/Connect/Pages/Advisory-Committee.aspx

Email: odva_vaac@odva.oregon.gov



OREGON DEPARTMENT OF VETERANS' AFFAIRS LEADERSHIP

Dr. Nakeia Council Daniels, USA	Director
Jamal Fox.....	Deputy Director
Rex Emery, USN.....	Chief Operating Officer
Esmeralda Boies, USAF.....	Executive Assistant to the Director
Jay DeFillipo, USA.....	Legislative Director
Nicole Hoeft.....	Strategic Communications Director
Nicole Dolan.....	Chief Financial Officer
David Kampff, USAF.....	Chief Information Officer
Jerrika Self.....	Human Resources Administrator
Kelly Breshears.....	Aging Veteran Services Division Director
Sheronne Blasi, USN.....	Strategic Partnerships Director
Joseph Glover, USN.....	Appeals & Special Advocacy Director
Staci Perez, USAF.....	Chief Auditor Executive

CONTACT ODVA ONLINE

Learn more about agency programs, access a staff directory, or learn about federal and state veteran benefits using the links below:

Website: www.oregon.gov/odva

Blog: www.oregondva.com

Facebook: www.facebook.com/odvavet

Subscribe: <https://public.govdelivery.com/accounts/ORDVA/subscriber/new>

Order Veteran Benefit Magazines for your organization or self:

<https://www.surveymonkey.com/r/VeteransBenefitMagazine>

ADVISORY COMMITTEE QUARTERLY MEETING AGENDA

Wednesday, March 4, 2026 | 9:00 AM – 12:00 PM | [Virtual](#)

- I. **CALL MEETING TO ORDER**
 - a. Pledge of Allegiance – Robert Van Voorhis, Chair
- II. **WELCOME AND INTRODUCTIONS**
- III. **APPROVAL OF MINUTES**
 - a. Approval of the [December 2025 Advisory Committee Quarterly Meeting Minutes](#)
- IV. **GOVERNOR'S OFFICE**
 - a. Doug Grafe, Wildfire and Military Advisor for the Office of Governor Tina Kotek
- V. **ODVA DIRECTOR'S REPORT**
 - a. Dr. Nakeia Council Daniels, Director
presented by Sheronne Blasi, Strategic Partnerships Director
- VI. **AGENCY PRESENTATIONS**
 - a. Veteran Appeals – Joe Glover, Appeals and Special Advocacy Director
 - b. Veteran Volunteer Program – Mark Newell, Veteran Volunteer Program Coordinator
 - c. Veteran Transportation Grants – Sheronne Blasi, Strategic Partnerships Director
Hope Estes, Transportation Options Program Manager,
ODOT Public Transportation Division
 - d. End of Legislative Session Briefing – Joe Glover, Appeals and Special Advocacy Director
on behalf of Jay DeFillipo, Legislative Director
- VII. **ADVISORY COMMITTEE REPORT DISCUSSION**
- VIII. **OLD BUSINESS**
 - a. Subcommittees: Formation of Subcommittees; Charters approved
- IX. **NEW BUSINESS**
 - a. Women Veterans Subcommittee Report – Christina Morales Wood, Subcommittee Chair
 - b. Suicide Prevention Subcommittee Report – Ashley Taylor, Subcommittee Chair
 - c. Transportation Subcommittee – Robert Van Voorhis, Subcommittee Chair
 - d. Committee Member Recognition – Robert Van Voorhis, Chair
- X. **BUSINESS MEETING ADJOURNED**
 - a. Next Advisory Committee Quarterly Meeting
Date: June 3, 2026 | Time: 9:00 AM – 12:00 PM
Location: Astoria

VETERAN TOWN HALL

Following every quarterly business meeting, the VAC holds a Town Hall inviting the public to ask questions or share information with the committee and Director. This time is set aside for individuals to bring up broader veteran community issues. Community members are also invited to submit written public comments to the committee by emailing odva_vaac@odva.oregon.gov.

VETERAN ADVISORY COMMITTEE MEMBER BIOS

Robert VanVoorhis, Chair	Robert volunteered in 1966 for the US Army and proudly served with the 1/3rd Infantry Regiment (Old Guard) at Arlington National Cemetery and the 2/39th Infantry Regiment with the 9th ID in Vietnam. After college, he worked in software development and finance and served as a reserve deputy in King County. He is a life member of the VFW, American Legion, DAV, MOPH, and National Infantry Association. He served on the board of the SE District Oregon St. Elks and drives for John Day DAV/VA van transport.
Christina Morales Wood, Vice Chair	Christina enlisted in the Air Force in 1998 as a Serbian Croatian Cryptologic Linguist, ultimately serving a decade in the military intelligence community before separating to follow her husband's career overseas. While living at USAG Yongsan, Korea and USAG Wiesbaden, Germany she dedicated herself to the local nonprofit organizations supporting military families with morale, welfare, and scholarship support. Retiring to Oregon in 2015 she established a second career in nonprofit work. She is an active community volunteer focusing on public education and veterans' advocacy issues. Christina, her husband, and their four incredibly adaptable "Army brats" call Portland home.
Mary J. Mayer, Secretary	Mary is a Vietnam woman veteran and native of Portland, retired from the United States Air Force in 2002. Mary is involved in top leadership positions with the MOAA Portland Chapter, MOAA Oregon State Council of Chapters, United Veterans' Groups of Oregon (UVGO), Air and Space Forces Association, and the American Association of University Women (AAUW). She serves as the Veteran Representative on the Governor's Commission on Senior Services and the Oregon Home Care Commission. She also has a history of serving veterans with her positions on numerous veteran committees and boards, in addition to other community involvement.
Christopher Waine	Chris served with the 1-25th Infantry Support Battalion out of Ft. Lewis WA where he worked as a wrecker operator providing field level repair and vehicle recovery for Deuce Four infantry's Critical Response Team. He is semiretired and operates a business in Eastern Oregon. Chris is a lifetime member of Disabled Veterans of America and has over 15 years of personal experience navigating Veteran Benefits and Health Administrations.
Ashley Taylor	Ashley is a Post 9/11 Army veteran from Columbia County, currently working on the Suicide Prevention Team at the Department of Veterans' Affairs. Ashley is also a veteran spouse and advocate of veteran's behavioral health.

Shawn Flynn	Shawn served in the Army as an Airborne Ranger in the medical field. Residing in Multnomah County, he is the Chairman for Veterans Affairs Portland NAACP and NABVETS, specifically partnered to enhance VSO functions. He also works with black businesses to help them grow; financing, mentoring, connecting and recruiting.
Mario Smith	Mario Smith is from Multnomah County and is a dedicated advocate for veterans. Smith served in the U.S. Army, including a deployment in Afghanistan and is actively involved in veteran-focused organizations, including the Disabled American Veterans (DAV), Veterans Service Organization (VSO), the Veterans of Foreign Wars (VFW), and the National Association for Black Veterans (NABVETS), where he contributes his lived military experience and voice to supporting and advancing veteran causes.
Tim Smart	Tim Smart is a Native American veteran from Multnomah County with a distinguished record of military service. Serving first in the U.S. Navy and later in the Army National Guard from 1984 to 2009, Smart’s career spans multiple wartime and peacetime periods, where he dedicated himself to protecting and supporting his country. His broad service experience provides him with valuable insight and commitment to the well-being of veterans.
James Little	James Little, of Roseburg, enlisted in the Navy at 17, serving 30 years as an enlisted man and commissioned officer, retiring as a Chief Warrant Officer W-4. His career included key assignments in major historical events and leadership roles, including overseeing officer assignments and strategic deployments. He received 29 medals and ribbons for his service. After retiring, he worked as a Department of Defense Exercise Engineer training military air traffic controllers. A 100% service-connected disabled veteran, he is the author of Brotherhood of Doom: Memoirs of a Navy Nuclear Weaponsman and Sweet & Sour Uncle. He has held leadership roles in multiple veterans' organizations and has been recognized for his humanitarian contributions, including the Four Chaplains Legion of Honor and Bronze Medallion awards.



REPORT TO THE ADVISORY COMMITTEE FROM DIRECTOR DR. NAKEIA COUNCIL DANIELS

I hope everyone had a joyful and restorative holiday season spent with loved ones. Following the natural lull that accompanies the end of the year, ODVA activities are now fully ramping back up as we enter an important period of planning, engagement, and service delivery.

In March, I will be attending the National Association of State Directors of Veterans Affairs (NASDVA) Winter Conference in Washington, D.C. This annual convening is focused on federal advocacy and policy coordination and brings together state directors, federal partners, and national veteran-serving organizations to align priorities ahead of congressional action. During the Advisory Committee meeting on March 4, I will be on Capitol Hill attending a congressional hearing in support of a NASDVA resolution, reflecting ODVA's continued engagement in national advocacy efforts on behalf of Oregon's veterans. This work ensures that Oregon's priorities—particularly around veterans' homes, behavioral health, and benefit access—are represented at the federal level and informs ongoing collaboration between state and federal partners.

Budget and Legislative Preparation: ODVA has begun early preparation for the 2027–29 budget development cycle and the 2027 Regular Legislative Session. This is a year-long process requires close coordination across agency leadership to respond to the evolving needs of Oregon's veteran population while also identifying the operational resources necessary to sustain and strengthen our programs. In parallel, ODVA develops legislative concepts that support program access, benefit expansion, and statewide outreach and advocacy for those who have served our country in uniform. As this work progresses, ODVA will keep the Advisory Committee informed as appropriate.

The 2026 Short Legislative Session convened on February 2. During short sessions, ODVA maintains a neutral position on legislation and participates when requested to provide information, education, and fiscal or programmatic impact statements on proposed bills. I continue to encourage the public to subscribe to ODVA's Veteran Bill Digest, published weekly on Fridays during session. This digest tracks legislation that may impact veterans and their families in Oregon and is available through ODVA's legislation webpage which also provides links to Veteran Policy Committee information where you can learn how to engage in the legislative process: [ODVA Legislation Webpage and Bill Digest](#)

Capital Construction and Veterans' Homes: In January, I testified before the Joint Interim Committee on Ways and Means Subcommittee on Transportation and Economic Development to request an increase in capital construction expenditure limitation authority for Oregon's Veterans' Homes in The Dalles and Lebanon. These adjustments allow ODVA to fully utilize federal USDVA grant funds for critical investments, including replacement of the HVAC system at the Lebanon Veterans' Home and the receipt of federal grant funding supporting nursing staff retention at the Dalles Veterans' Home. These targeted investments are essential to maintaining quality of care and operational stability at both homes.

ODVA also anticipates the release of the USDVA State Veterans Home Construction Grant Program's updated Priority List in spring 2026. Historically, this list is published in April, though the timing has varied

in recent years. For those interested in staying informed about the ongoing efforts to construct Oregon's third Veterans' Home in Roseburg, I encourage signing up for [ODVA email updates](#).

VETERAN CLAIMS CLINIC
FEBRUARY 20TH @ 9AM-3PM

WHERE First African Methodist Episcopal Zion Church of Portland
4304 North Vancouver Ave., Portland OR 97217

TIMES Last Names A-M attend 9am-12pm
Last Names N-Z attend 12pm-3pm
Walk-ins always welcome

FREE BENEFIT HELP Assistance and information on VA claims filing, education, Veteran Readiness and Employment, Pension, health care, burial benefits, discharge upgrades, and more.

BRING A copy of your DD214 and other important military records/documents if available.

Cant make it on Feb. 20th? Let ODVA help you find a Veteran Services Office or navigate your earned veteran benefits.
(800) 692-9666 | www.oregon.gov/odva

Community Engagement and Equity-Focused

Outreach: As we move into the spring, events and community engagements are beginning to ramp up statewide. In February, during Black History Month, ODVA will host the first in what we intend to be an ongoing series of Veterans Claims Clinics, beginning at the First African Methodist Episcopal Zion Church of Portland. This work is deeply personal to me and reflects both lived experience and longstanding data.

Many veterans—particularly Black veterans—do not always know that they may be eligible for benefits earned through their military service. Some were never informed. Some were actively discouraged from applying. Others did not trust systems that historically failed to serve them equitably. The result has been benefits left unclaimed—not because service was lacking, but because access was.

As the first Black person and woman veteran to serve as ODVA Director, I have been intentional in affirming a simple but powerful truth: ODVA serves every veteran. That commitment is what has brought ODVA's Claims Clinic into

our Oregon communities —meeting veterans where they are, building trust, and expanding access to earned benefits for those who have too often been overlooked. These clinics are not one-time events; they represent a sustained shift in how we show up as an agency and how we fulfill our mission.

As we move through the remainder of the biennium, ODVA remains focused on thoughtful planning, responsible stewardship of resources, and meaningful engagement with veterans and communities across Oregon. I appreciate the Advisory Committee's continued partnership and look forward to keeping you informed as this work advances.



LEGISLATIVE REPORT

Jay DeFillipo, Legislative Director

The Oregon Legislature is currently in session for its 35-day "short session" which started on Monday, February 2, 2026, to tackle key issues like transportation funding, wildfire insurance, and budget gaps. What is evident from this session is the reduced amount of policy bills especially in the Veterans space. During the short session, legislators are allowed to introduce two bills per office, and the Governor's office only submits a limited amount without any agency bills. Therefore, most of the legislative work is around the budget and pressing state issues.

ODVA is tracking only two major veteran bills and a few statewide agency bills: HB 4132 Omnibus Veterans Bill and HB 4099 Veteran Crisis Task Force Bill.

HB 4132 contains 19 sections that include setting funding limits for ODVA, increasing ODVA by 12 positions over the next three biennium, a Suicide Prevention Grant, an expansion of the Veterans Educational Bridge Grant, a look at Veteran Treatment Courts, a revision to the funding distribution formula for Veteran Service Offices, and an adjustment to how records are accessed at the county courts.

HB 4099 bill would establish a Task Force to look at a concept of a Veterans Crisis Card that identifies Veterans that experience PTSD and mental health issues and sets up Crisis teams in each county. Both bills were heard in the House Committee on Emergency Management and Veterans and are expected to go to work sessions and follow on to Ways and Means for funding.

The agency's Policy Committee continues to meet to work through updating existing agency policies. Many of the agency's policies need updating and this committee is diligently working through the list. We are also working through new policies that align the agency with our strategic plan. It meets monthly and is chaired by our Deputy Director Jamal Fox.

Other areas that continue to move along is Administrative Rules work. We are poised to post rules for the agency's Home Loan Refinance product and for cremains work that was passed in the 2025 session.

I always encourage the public and members of the committee to sign up for the Legislative Digest found at <https://www.oregon.gov/odva/connect/pages/legislation.aspx>

As always, it is an honor to be able to serve the Veterans of our great state, and I look forward to the months ahead as I continue to work on helping our legislature pass legislation that helps our Veterans.



AGING VETERAN SERVICES DIVISION

Kelly Breshears, Aging Veteran Services Director

Oregon Veterans' Homes

Census

OVH Lebanon (OVHL)

In 2025, OVHL maintained a strong census and consistently exceeded 90% capacity. This met the budgeted census goal of 145. The facility continues to work on filling the Memory Care houses and work through applications to keep the non-memory care units at capacity as veterans discharge.

Current Census Information:			
Census Total:	145		
Veterans:	131	Males:	119
Spouses:	12	Females:	26

Oregon Veterans' Home The Dalles (OVHTD)

In 2025, OVHTD continued to struggle with admissions due to our rural location and behavioral restrictions. Behavioral issues continue to be the leading cause for denials to the facility, even with the addition of the Mental Health Selling Agreement with the US Department of Veterans Affairs, VA Health Administration. Behavioral issues that the facility cannot accept are related to physical abuse towards staff and residents or being verbally abusive towards other residents.

Current Census Information:			
Census Total:	113		
Veterans:	93	Males:	91
Spouses:	20	Females:	22

Agency Staff Use

Due to staffing shortages in Licensed Nurses (LNs), Certified Nursing Assistants (CNAs), and Certified Medication Assistants (CMAs), both facilities use temporary staffing agencies to fill gaps. This is standard practice in Nursing Homes, post-COVID. Each facility ultimately would like 0% utilization but has attainable goals in place.

OVH the Dalles

Current Usage:

Licensed Nurses: 10%

Certified Nursing Assistants: 22%

Goal:

Licensed Nurses: below 5%

Certified Nursing Assistants: below 15%

OVH Lebanon

Goal:

Licensed Nurses: below 10%

Certified Nursing Assistants: below 5%

Current Usage:

Licensed Nurses: 10%

Certified Nursing Assistants: 1%

Nursing Home Surveys

OVH The Dalles

In December, the facility had its annual VA Survey. This concluded with four Clinical Citations and one Life Safety citation. Due to the nature of some of the citations, the Administrator did an Informal Dispute Resolution, or IDR, to change the verbiage and lower the severity level of the citations. Unfortunately, the result was unfavorable, and all clinical citations stayed the same. The facility has submitted a Corrective Action Plan and is waiting for approval. OVHTD has also been in their survey window for the State's CMS Survey, but it has not occurred as of this writing.

OVH Lebanon

In June, Lebanon had its annual VA Survey. This concluded with two Clinical citations regarding the kitchen and no Life Safety citations. The Oregon CMS Survey concluded with 14 citations, which have affected the facility's overall Five-Star Rating.

Activities Department

The OVH Activities Departments have been working hard to improve the quality of life for every veteran and spouse while they reside at the Homes. Over the year, both facilities host at least 12 cultural/DEI events, outings throughout the state, and hold activities that involve families and residents. Donations through the facilities' Trust Funds make so many of these events and outings possible.

OVH The Dalles Events:

- ~ 2nd Annual Resident & Family Camping Trip
- ~ Duke the Halls western-themed Christmas Party
- ~ Family and Resident Pizza Party
- ~ Cyanotype Sun Prints
- ~ OMSI Educational Presentations
- ~ Blazer Games
- ~ Pendleton Round Up
- ~ Mad Hatter Day
- ~ Fishing Outings
- ~ Cultural Meal Celebration
- ~ Dream Flights
- ~ Casino Trips

OVH Lebanon:

- ~ Quilts of Valor
- ~ Vietnam Pinning Ceremony
- ~ Camping Trip
- ~ Fishing Outings
- ~ Blazer Games
- ~ Oregon State University Ball Games
- ~ Birdman Presentation
- ~ Dream Flights
- ~ Casino Trips
- ~ Annual Spring Fling
- ~ Shooting Range
- ~ Song Writing with Tam

Quality Award

Based on the Baldrige Excellence Framework, the National Quality Award Program focuses on a system-based approach to quality improvement. There are three levels: Bronze, Silver, and Gold, and six areas

addressed within each level: leadership, strategic planning, customer and workforce, operations, and knowledge management. If a facility wants to win Gold again, it must start over.

OVH The Dalles (OVHTD):

The Dalles Veterans' Home was the first Veterans' Home in the nation to win the Gold Level Award in 2014 and remains one of only five State Veterans' Homes nationwide to have been awarded the Gold.

In 2025, OVHTD submitted for and was awarded the Silver Level Award. This was a huge accomplishment. The Dalles Home is one of only three Veterans' Homes nationwide to currently hold the Silver Level award and of the 128 nursing homes in Oregon, only eight, including The Dalles Home, currently hold the Silver Level award. The Home now has four years to work towards and apply for the Gold Level Award.

OVH Lebanon (OVHL):

In 2025, OVHL submitted for the Bronze Level. The facility will hear if this is awarded in the summer of 2026. There are currently only fifteen nursing homes in Oregon that hold the Bronze Level award and eight Veterans' Homes nationwide.

Awards and Accolades

Although some of these awards were not won in the last quarter, these are the noteworthy accomplishments from the last year:

OVH The Dalles:

- Pinnacle satisfaction scores: 99% favorability rating and an average overall score of 4.89/5
- CSM Five-Star Rating – 5 Star Overall
- Pinnacle Resident Satisfaction Scores – 15/15 Categories were better than National Average in Q4
- 2025 Pinnacle Customer Experience Award for top 15% across the Nation
- Gold Award from Bicoastal Media for Best Place to Work in The Gorge
- Gold Award from Bicoastal Media for Best Nursing Home/Rehabilitation in The Gorge
- 12th highest ranked Nursing Home in the state of Oregon

OVH Lebanon:

- Oregon Healthcare Association (OHCA) Nurse Leader of the Year
- CMS Five-Star Rating: 4 Star for Staffing and 3 Star Overall
- Pinnacle satisfaction scores: 99% favorability rating and an average overall score of 4.9/5
- Pinnacle Resident Satisfaction Scores – 15/15 Categories were better than National Average in Q4
- Turnover for Licensed Nurses (LN) and Certified Nurse Assistants (CNA) is below 15%.
- Reduction of Agency to 1.1% CNA utilization and below 10% for LN utilization

Oregon Veterans' Homes – The Dalles and Lebanon look forward to 2026 and continuing to serve Veterans in our most vulnerable population.



APPEALS AND SPECIAL ADVOCACY DIVISION

Joe Glover, Appeals and Special Advocacy Division Director

Women Veteran Advocacy

The Women Veteran Advocacy program (WVC) exists to help provide both direct and indirect support to the over 26,000 women veterans in Oregon. The program assists linking veterans with federal and state resources such as federal disability payments, needs-based Improved Pension, and free or reduced health care. This program also assists veterans with applying for federal GI Bill education benefits and Vocational, Readiness, and Employment to allow veterans to pursue higher education and training.

The networking and resource benefits that are provided to veterans and their families through this program directly help eliminate or significantly reduce the number of veterans who are experiencing homelessness, it helps eliminate or significantly reduces the number of women veterans who are experiencing mental or behavioral health crises and helps support women veterans pursuing higher education goals. Outreach events such as exhibiting the "I am Not Invisible Campaign" help bring awareness to women veterans about resources and support available to them.

There are no tiered service levels for access to this program. The WVC works with veterans and families who served in the military and require support. This program work includes making sure that all women veterans are supported. Only two eligibility requirements exist for service support. Identify as a woman and have served in the United States Military. Eligibility requirements to access this program or service does not require honorable service, nor does it require eligibility under ORS 408.225.

In addition to applying for veteran related benefits, the WVC works with the Veterans Health Administration (VHA) to ensure that women veterans are receiving high-quality and gender appropriate health care. The WVC also works with those who are imminently homeless and are at risk of losing stable housing. These cases all require and receive urgent immediate attention.

There is a high risk associated with homelessness among the women veteran community, and there is a disproportionately higher Post Traumatic Stress Disorder - Military Sexual Trauma relating to military service which is a significant contributing factor to homelessness. To help overcome these challenges and barriers, the WVC regularly engages with multiple meetings and groups across Oregon, all designed to link different community partners and resources together to ensure that women veterans and their families are receiving care and support accessing earned benefits and resources. This also includes ensuring that veterans are housed in safe, inclusive, and supportive environments.

In the last 10 years, the percentage of Oregon women veterans who are receiving service-connected disability or Improved Pension benefits has almost doubled, going from 16.46% to 30.34%. This percentage is now almost exactly equal with their male counterparts.

Another key metric that we track is the number of new women veterans who engage with ODVA, or County and Tribal Veterans Service Officers for the first time. First time engagement is largely reflective of targeted outreach efforts such as the biannual Women Veterans Conference which was held last fall, the VA Women Veterans Celebration in Medford, and the Women Veterans Day Luncheon in Newport. All of these events show a direct increase in new women veteran engagement. In FY 2023 the agency averaged one new woman veteran engaging for benefits per day. In FY 2025 it grew to 1.6 women veterans per day.

Today, ODVA has record files for almost 11,000 women veterans who have sought and received assistance, and that number grows daily.

To quote Dr. Daniels from her 2025 Women Veteran Conference speech when reflecting upon these numbers, *“(in the past 10 years) (E)very single county in Oregon has shown gains in women veterans receiving benefits. Every county. That tells us something powerful. It tells us that this is not just progress isolated to one region or one demographic. This is a statewide movement. We are moving forward together, connected as a community.*

If an individual wishes to reach out to seek direct support or referrals, they are able to do so in a variety of different ways. ODVA has established a general email for women veteran outreach and engagement: ODVA_DL_ORWOMENVETS@odva.oregon.gov, filling out a contact request form on ODVA’s website: [Oregon Department of Veterans' Affairs : Request Assistance from ODVA : Connect With ODVA : State of Oregon](#), or by calling 800-692-9666.

Women Veteran Coordinator - Team Success Story:

In order to ensure that veterans and families are receiving full-service support from the agency, ODVA offers to represent these veterans at the U.S. Department of Veterans Affairs - Board of Veterans’ Appeals for free legal representation.

One such Oregon veteran has been working with ODVA since 2002 and was denied for a disability claim in 2017 after they were unable to continue with their employment due to a service connected condition. This veteran served during Vietnam and was suffering from disabilities presumptive to Agent Orange exposure.

Working with their VSO, they filed an appeal in 2018, and was awarded in 2022, but it was determined that the percentage assigned was an insufficient representation of the actual appropriate disability percentage, so a new second appeal was filed disputing the percentage.

In 2022, the veteran was struggling to make ends meet with a vehicle in bad need of repair. He applied for the ODVA Oregon Veterans Emergency Financial Assistance Program (OVEFAP) for vehicle repairs. He was approved, and these funds ensured that he had a safe and functioning vehicle.

In 2023, the veteran had a second hearing, which again was determined to be in his favor, but was remanded back to the Veterans Benefits Administration for further development.

In 2025, the veteran had yet another hearing on his service-connected disability issues.

Finally, on January 14th and January 16th, the veteran received the good news he was hoping for. His claims, originally filed nine years ago, and 23 years after starting to work with ODVA, were finally granted fully to him.

On January 14th, the veteran received a one-time tax-free retroactive payment of \$119,321.90. On January 16th, the veteran received a one-time, tax-free retroactive payment of \$177,683.69. The veteran is now receiving 100% permanent and total disability of approximately \$4,000 tax-free per month.

Because ODVA's services are completely free, the veteran has kept 100% of these funds throughout the entire process.

STRATEGIC PARTNERSHIPS DIVISION

Sheronne Blasi, Strategic Partnerships Division Director

ODVA's Incarcerated Veteran Program

We previously shared information about ODVA's Incarcerated Veteran Program in March 2025 but given there are several new members on the Advisory Committee, we want to take the opportunity to update you on our outreach efforts to veterans in our prison system.

In 2015 there was legislation creating a task force to study and make recommendations on programming for incarcerated veterans. As a result of those recommendations, the Incarcerated Veteran program was established in 2016 to assist veterans transitioning into Oregon Department of Corrections (ODOC) custody and as they transition back to their communities.

ODVA's two Incarcerated Veteran Coordinators focus on mitigating the negative impacts of incarceration on veterans and family members. This begins with verifying veteran status of those entering ODOC custody at the Coffee Creek Correctional Intake Facility. The work also includes ensuring timely notification to the U.S. Department of Veterans Affairs (USDVA) of the veteran's incarceration to prevent overpayments of VA compensation or pension due to incarceration, addressing overpayments by establishing manageable payment plans, and transferring withheld monetary benefits (i.e. apportionments) to family members if financial need can be established. All of this is accomplished through a strong partnership with ODOC.

An important development in the program is we now have a second USDVA-accredited Veteran Services Officer (VSO) serving incarcerated veterans. Kim (Mack) McKandes completed his VSO accreditation, a lengthy process, late last year. Pat McGuffin covers the Eastern side of the state and Mack covers the Western side. Having two accredited VSOs allows us to provide even higher quality service to veterans with the ability to directly access claims-related information with fewer delays.

Because ODOC facilities are spread across Oregon, it is difficult for ODVA's two Incarcerated Veteran Coordinators to cover the entire state and work directly with veterans in a carceral setting, as well as their families. In response to the need for increased access to information about veterans' benefits, ODVA has worked closely with ODOC to create the Veteran Assistance Program (VAP). The VAP prepares Veteran Benefit Specialists, which are specially selected and trained veterans in custody, to advise other veterans on benefit eligibility and expectations for successful applications for benefits.

The VAP was originally established at the Oregon State Penitentiary and focuses on helping veterans understand the disability claim process, knowing the correct forms to use and how to submit their own claims. This helps prevent procedural denials of claims, unnecessary and time-consuming rework by both veterans and the USDVA, and reduces general frustration with the application process. It also increases the likelihood claims submitted directly by the veterans will be approved before the veterans are released back to their communities, which ultimately provides more resources for formerly incarcerated veterans and their families. This effort is in addition to the work done by ODVA's Coordinators.

Having Veteran Benefit Specialists assisting veterans within ODOC facilities helps get important information to veterans in a timelier fashion and allows ODVA's Coordinators to focus their efforts on the more difficult cases that truly need the assistance of experienced VSOs, and to work with ODOC on larger issues that impact all incarcerated veterans across the entire state. An example of this larger focus is ensuring required USDVA compensation and pension exams can be conducted for incarcerated veterans regardless of the facility in which they reside.

In late 2024 we expanded the VAP to add a Veteran Benefit Specialist at Snake River Correctional Institution in Ontario and added another at Coffee Creek Correctional Institution in Wilsonville in February 2026. Additionally, we are currently working with ODOC to include another Veteran Benefit Specialist at Oregon State Correctional Institution, which is in Salem, before the end of 2026.

We know that the hard work done by ODVA's Incarcerated Veteran Coordinators has a significant, and lasting impression on Oregon's incarcerated veterans and their families. It helps ensure access to earned benefits which can prevent homelessness and recidivism upon release, as well as ensuring eligible veterans' families have access to monetary benefits during incarceration.



HOME LOAN PROGRAM REPORT

Chris Earhart, Home Loan Program Manager

- This quarter marked significant progress and transition for the Home Loan Program.
- Beginning in January 2026, we introduced monthly billing statements for the first time in program history, replacing the annual 12-month coupon book. To meet our veterans where they are and align with the Every Veteran-informed Performance initiative, we continue to offer the annual coupon booklet for Veterans who prefer that option.
- The program also completed its full transition to the Mitas Servicing Software, a project five years in the making. This new system replaces our legacy platform and delivers major improvements in efficiency, accuracy, and borrower experience. Using Mitas, we successfully processed 2025 year-end activities, including tax documents and year-end summaries for our Veterans.
- We implemented a reduction in interest rates across our QVMB mortgage products.
- Outreach efforts remained strong. In December, we:
 - Presented at the National Association of Real Estate Brokers Annual Homeownership Event for Veterans,
 - Attended an industry mixer hosted by the Oregon Bankers Association, and
 - Met with several lending and broker partners to strengthen relationships and promote ODVA's Home Loan Program.
- Additionally, we updated historical program data. Since its inception in 1945, the Home Loan Program has now provided over \$10 billion in low-interest home loans to more than 340,000 Veterans, an increase from previous totals of \$8 billion and 335,000 Veterans.

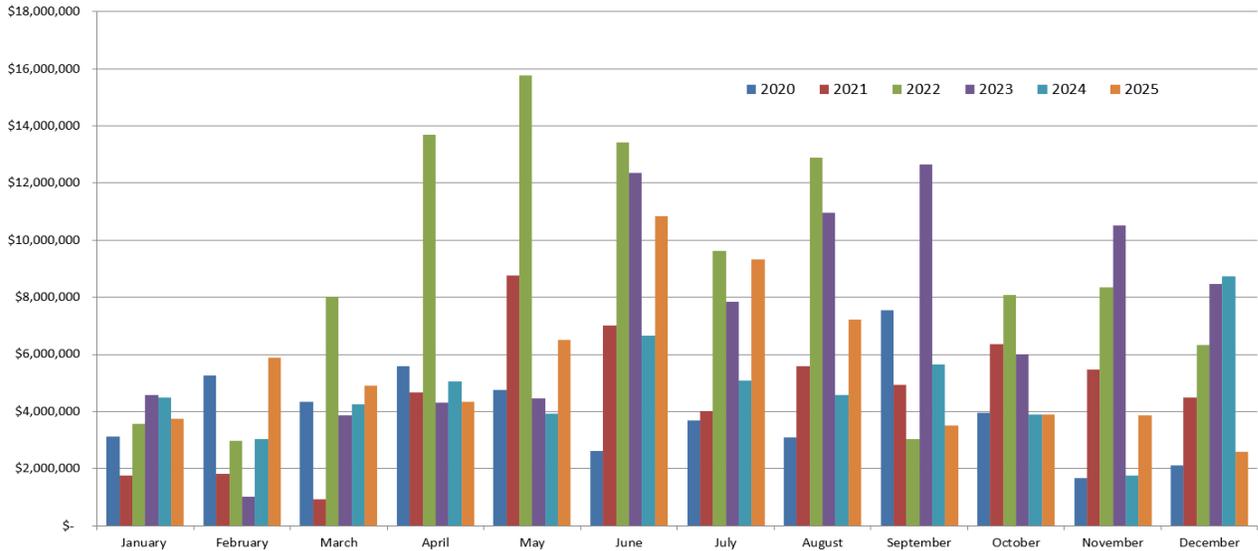
Home Loan Program Staffing News

- We are currently reviewing candidates for our Quality Control/Compliance Analyst position. We also plan to start recruiting for an additional Loan Specialist 2 within Q1.

Home Loan Program Performance

- During the fourth quarter of 2025, the Home Loan Program originated 26 loans totaling \$10.3 million. This reflects a decrease compared to the same period in 2024, when production reached 39 loans totaling \$14.4 million.
- The accompanying chart provides a comparative view of monthly dollar volume funded under the OrVet Home Loan Program from 2020 through 2025.

- As of December 31, 2025, ODVA’s servicing portfolio comprised 1,607 loans with an aggregate balance of \$422,758,479. Of this total, 1,558 loans (\$419,460,681) represent new originations, while 49 loans (\$3,297,798) are legacy accounts. For comparison, at the end of the fourth quarter of 2024, the portfolio included 1,578 loans totaling \$399,031,258. Year-over-year, this reflects a \$23,727,221 increase in portfolio size, equating to 5.94% growth, or 2.96% when adjusted for inflation.



Loan Delinquency Review

- As of December 31, 2025, ODVA reported no State-Owned Properties (SOP) or Real Estate Owned (REO) in inventory. The agency has maintained a foreclosure-free record for more than five years.
- At quarter-end, there were no loans in foreclosure and one loan in process for a deed in lieu of foreclosure, underscoring the continued strength of ODVA’s servicing portfolio despite rising delinquency trends across the broader industry.
- ODVA reported one loan in bankruptcy status at the close of the quarter.
- Loans delinquent 90 days or more totaled 11 accounts, representing 0.68% of the portfolio (1,607 loans)—a slight increase from the prior quarter.
- Overall, ODVA’s delinquency performance remains significantly better than national averages. According to the Mortgage Bankers Association’s Q3 2025 National Delinquency Survey (last available), the seasonally adjusted mortgage delinquency rate for all loans increased slightly:
 - 30-day delinquency: up 2 basis points to 2.12%
 - 60-day delinquency: up 4 basis points to 0.76%
 - 90-day delinquency: unchanged at 1.11%
 - Total national delinquency rate: 3.99%
 In comparison, ODVA’s total delinquency rate for the reporting period was 1.99% (32 loans), demonstrating continued strong performance relative to both government and private sector benchmarks.

-END OF REPORT-

APPENDIX

Summary Of Programs

Aging Veteran Outreach: The Aging Veteran Outreach Coordinator position was established in 2017, and coordinates services directed at aging veterans residing in their homes or care facilities around the state. The position is integral to the Agency's mission to ensure aging and vulnerable veterans receive the highest quality and priority representation from an ODVA veteran service officer. The outreach coordinator works with the Department of Human Services and other agencies on aging in conjunction with the Federal VA to ensure each aging Veteran has applied for benefits and is receiving all entitlements through USDVA and other government and nonprofit entities.

More information: www.oregon.gov/odva/Resources/Pages/Aging-Veterans.aspx

Appeals and Claims: The United States Department of Veterans Affairs (USDVA), Veterans Benefits Administration (VBA), involves a complex legal system. To qualify for benefits, veterans, their dependents, and survivors must file a claim against the United States by providing evidence they are eligible to receive the benefit through the submission of legal, military, and medical evidence.

ODVA employs state-certified and federally accredited Veterans Service Officers (VSOs), who are subject matter experts in Federal VA law (Chapter 38 United States Code and Chapter 38 Code of Federal Regulations). These VSOs represent veterans, their dependents, and survivors before the Veterans Benefits Administration (VBA) and the Board of Veterans Appeals (BVA) in claims and appeals through a signed Power of Attorney.

More information: Email ORVets.Benefits@odva.oregon.gov

Campus Veteran Coordinator

ODVA's Campus Veterans Coordinator works directly with veterans resource coordinators at public universities and community colleges to help build a supportive community for veteran-serving campus professionals through advocacy, training, and regular meetings. The Campus Veterans Coordinator facilitates connections between campus partners and regional resources such as county and Tribal VSOs, VA medical and mental health care services, and others.

More information: www.oregon.gov/odva/Services/Pages/Campus-Veteran-Services.aspx

Campus Veteran Resource Center Grant: Senate Bill 143 (2017) established the Campus Veteran Resource Center Grant Program to support campus veteran resource centers and resource coordinators on the campuses of Oregon community colleges and public universities. The grant funds aim to help veterans successfully transition from military service to college life, succeed in college and complete educational goals, and transition from college to the workforce.

More information: www.oregon.gov/odva/agency-programs/grants/Pages/Campus-Grant.aspx

Conservatorship and Representative Payee Programs: In 1964, the Legislative Assembly authorized the Conservatorship program to manage the financial affairs of veterans who could not oversee their affairs and had no other recourse. Today, ODVA's Conservatorship Program provides professional fiduciary services to manage

the income and assets of veterans and their dependents deemed incompetent by the Federal VA to manage their federal resources. Conservatorship clients are appointed to ODVA as Conservators by a circuit court judge.

Conservatorship helps to ease the burdens often associated with paying bills, collecting funds on debts owed to the Veteran, corresponding with creditors, and buying or selling real estate or other investments. Professional fiduciaries work closely with family members and other interested parties, such as guardians, to plan for the welfare and best interests of the Veteran.

In 2014, SB 251 clarified the law to allow ODVA to act as fiduciary and Representative Payee for veterans. Representative Payees serve veterans deemed incompetent by managing the Veteran's monthly income provided by the USDVA and the Social Security Administration. The Representative Payee applies for benefits, establishes budgets, and arranges payment for care and other bills for services for the client. The Representative Payee works with the USDVA, Social Security Administration, guardians, family members, social workers, and other responsible individuals to ensure the veterans' financial needs are met within their ability to pay.

Learn more: www.oregon.gov/odva/Benefits/Pages/Long-Term-Care.aspx

County Veterans Service Officers Program (CVSO's): ODVA's statewide partnership with counties began when the legislature appropriated money to aid counties in promoting services to veterans on a local level. It is an effective network of trained County Veterans Service Officers (CVSO) in all 36 counties who provide veterans, their eligible dependents, and survivors with VA benefits and claims representation.

CVSOs are not supervised by ODVA; however, the Agency provides initial and ongoing training, certification and accreditation, guidance and support, and outreach to the CVSOs. The ODVA Appeals Team in Portland handles most CVSO appeal cases for the USDVA.

Locate a County VSO: www.oregon.gov/odva/Services/Pages/County-Services.aspx

Highly Rural Transportation Grant: Highly Rural Transportation Grant: Since 2014, ODVA has administered the US Department of Veterans Affairs (USDVA) Highly Rural Transportation Grant (HRTG), which provides free transportation to and from VA and VA-authorized medical appointments for any veteran living in one of ten Oregon's VA defined highly rural counties. The agency partners with ODOT to distribute grant funding to its transportation district partners within each of the ten counties. Services include door-to-door pick-up and drop-off in ADA-compliant vehicles, with assistance in loading or unloading at no cost to the Veteran. The program runs year-to-year, and transportation services are subject to grant fund availability each federal fiscal year. As of the end of 2022, veterans living in highly rural counties have received free rides totaling more than 2 million miles.

Locate transportation: www.oregon.gov/odva/Services/Pages/Transportation-Services.aspx

Home Loan Program: A constitutional amendment approved by voters in 1944 established the Veterans' Home and Farm Loan Program to fund the purchase of homes and farms by Oregon residents who served in the armed forces during World War II. Persons who joined the armed forces on or after September 1, 1940, were eligible to receive loans if they served for at least 90 days after mobilization and were honorably separated, discharged, or furloughed into a reserve unit.

Today, this program provides low-interest rate mortgages on single-family, owner-occupied homes to qualified veterans. The Home Loan program is a historically self-supporting program that uses other funds. Revenues are

derived from loan and contract repayments, proceeds from bond sales, fee and rental income, and investment earnings. No General Fund monies are used in its operations.

More information: www.oregon.gov/odva/Home-Loans/Pages/default.aspx

Houseless Veterans: The 2019-21 LAB established the Agency's first Houseless Veteran Coordinator. ODVA began the Houseless Veteran Program upon hiring its first Houseless Veteran Coordinator in June 2021. The Houseless Veteran Coordinator collaborates with federal, state, county, and tribal agencies, Veterans Service Officers, and community homeless service providers to meet the urgent and unique needs of Oregon's diverse veteran communities. In addition to advocating for Oregon veterans experiencing houselessness or at risk of being houseless, the program provides direct service to veterans and their families seeking federal and state veterans' benefits, including access to local VA health care, documentation of service, as well as other available state benefits, and local homeless services organizations and low-income assistance programs.

More information: www.oregon.gov/odva/Resources/Pages/Homeless-Veterans.aspx

Incarcerated Veterans: First established in 2016 and codified by HB 4038 (2018), the Incarcerated Veterans Program is in its seventh full year of operation and has been highly successful. This program aims to work with veterans entering the state prison system and transitioning to release. Since the program began in August 2016, the ODVA Incarcerated Veteran Coordinators, in coordination with the Oregon Department of Corrections, met with over 3,500 individuals transitioning through the state prison system to determine veteran status and then provide assistance as needed to veterans and their families.

To facilitate a successful transition to the community and to reduce recidivism rates for veterans, the ODVA Incarcerated Veterans Coordinator also collaborates with the US Department of Veteran Affairs' re-entry social worker to meet with veterans when they are transitioning out of the prison system to identify available resources, ensure all possible benefit claims are filed and enroll veterans in Federal VA healthcare.

Learn more: www.oregon.gov/odva/Resources/Pages/Justice-Involved-Veterans.aspx

LGBTQ+ Veterans: Senate Bill 946 (2015) created the LGBTQ+ Veterans program that offers direct services to veterans in the LGBTQ+ community, assists with military records corrections, discharge upgrades, and service-connected claims work for VA benefits. The program also provides extensive outreach to LGBTQ+ veterans. It helps enroll veterans with specialized health care through a Veterans Health Administration LGBTQ+ Veteran Care Coordinator. Through these efforts, veterans within the LGBTQ+ community now receive trauma-informed and dignity-affirming care while also connecting these veterans with state and local services.

Learn more: www.oregon.gov/odva/Resources/Pages/LGBTQ-Veterans.aspx

National Service Organizations (NSO): ODVA partners with national veteran service organizations in Oregon that provide veteran benefit and claims representation, like state, county, and tribal Veterans Service Officers; however, they do not work under ODVA's Power of Attorney and are not trained and certified by ODVA. The American Legion, Disabled American Veterans, Veterans of Foreign Wars, and the National Association of Black Veterans participate in this funding opportunity.

Oregon Veterans' Homes: The 1993 Legislative Assembly authorized the Director of Veterans' Affairs to establish and administer a State Veterans' Home to provide long-term care for needy, disabled veterans. The Dalles was selected as the first Oregon Veterans' Home location and opened in the fall of 1997. The 1995 Legislative Assembly laid the groundwork for establishing a second Veteran's Home to be operated by a non-government

entity. The statute limits Oregon to two Veteran's homes until they are constructed and operated for a period to determine efficiency and feasibility. Cited in Lebanon, the second OVH opened in 2014. The 2011 Legislative Assembly, through HB 2578, gave authority to build a third Veterans' Home in Roseburg.

Care at the Oregon Veteran's Homes is an "earned benefit" available to veterans, their spouses, and parents who had a child die while serving in the United States Armed Forces. Qualifying veterans must have served as defined by the Federal VA to be eligible for this benefit. Both homes provide rehabilitative and long-term nursing services by staff whose knowledge and skills meet the unique needs of veterans. In addition, both homes have an endorsed memory care community, which allows them to care for veterans with Alzheimer's and other dementias.

Learn about Oregon Veterans' Homes: www.oregon.gov/odva/Vets-Homes/Pages/default.aspx

Rural Veterans Healthcare Transportation Grant: During the 2019 Legislative session, and again in the 2021 session, ODVA was provided funding to create a veteran's healthcare transportation program for counties and tribes that are rural but do not meet the federal restrictions, defining the county as highly rural. Veterans are provided free rides to their healthcare and behavioral healthcare-related appointments and are not restricted to VA facilities. ODVA partners with the Oregon Department of Transportation (ODOT) to administer this grant program.

Locate transportation: www.oregon.gov/odva/Services/Pages/Transportation-Services.aspx

State Approving Agency: In 2019, ODVA assumed Oregon's State Approving Agency (SAA) function under a contract with the USDVA. The SAA monitors and approves eligible schools and training facilities that administer federal GI Bill® education benefits to ensure compliance with applicable state and federal laws designed to protect the integrity of the GI Bill® program. ODVA receives federal funds primarily to cover salary-related costs, and some state funding supplements the program.

More information: www.oregon.gov/odva/agency-programs/Pages/SAA.aspx

Military Help Line: Military Help Line: Since 2017, ODVA has contracted with Lines for Life to provide a military and veterans crisis hotline that provides 24/7, confidential crisis supports for veterans and their loved ones. ODVA does not retain funds to administer this program.

Call the Lines for Life Military Helpline today: 1-888-457-4838 or www.linesforlife.org/get-help-now/services-and-crisis-lines/military-helpline/

Training, Certification and Outreach: ODVA is responsible for the training, certification, and accreditation of all counties, tribal, and state Veterans Service Officers (VSOs) operating under ODVA's power of attorney with the USDVA. Training is conducted on the latest Federal VA legal, medical, and process information and eligibility information about accessing Veterans Health Administration (VHA) and National Cemetery Administration (NCA) benefits.

ODVA trains and accredits VSOs to file defensible claims for disability compensation and pension benefits on behalf of veterans and their families. Claims are filed through ODVA's Powers of Attorney (POA) or a national service organization's POA, as the claims are legal documents reviewed and adjudicated by the US Department of Veterans Affairs.

More information: Email ORVets.Benefits@odva.oregon.gov

Tribal Veterans Service Officer Program (TVSO's): SB 80 (2017) directed ODVA to provide aid and assistance to federally recognized Indian tribes in Oregon regarding programs and services for Native American veterans overseen by the tribes. The legislation also codified efforts of the federal VA's Office of General Counsel, supporting the accreditation of tribal Veterans' representatives in Oregon.

The budget includes pass-through funding for a Tribal Veterans Service Officer (TVSO) Program to provide direct veteran VA benefits and claims representation through the federally recognized tribes in Oregon. ODVA partners with tribal governments with a Memorandum of Understanding with ODVA. As with County VSOs, Tribal VSOs are not supervised by ODVA; however, the Agency provides training, certification, accreditation, guidance and support, and outreach support to their programs. The majority of TVSO appeal cases are also handled by ODVA's Appeals office in Portland.

Locate a Tribal Veteran Services Office: www.oregon.gov/odva/Services/Pages/Tribal-Veteran-Services.aspx

Veteran Services Grant: House Bill 2891 (2017) established the Oregon Department of Veterans' Affairs Veteran Services Grant Fund. The grant funds aim to leverage existing programs and resources available to veterans in local communities. Eligible grant recipients are not-for-profit organizations, local and tribal governments, and other related entities that provide direct services to veterans in Oregon. Services provided free of charge to veterans include legal assistance, housing and services, outreach to tribal veterans, behavioral health services, peer-to-peer support services, and employment assistance programs.

More information: www.oregon.gov/odva/agency-programs/grants/Pages/Veteran-Services-Grant.aspx

Veteran Volunteer Program: Established by HB 2908 in 2017, the Veteran Volunteer Program, was created to train and coordinate volunteer activity around the state to identify aging veterans who are not yet receiving veteran benefits and connect them with County or Tribal Veteran Service Offices to learn about potential state and federal earned benefits. Once a veteran has been referred to a local Veteran Service Office, volunteers provide follow-up to ensure that the veterans have access to any services or benefits needed. In addition to educating veterans about their earned benefits, volunteers provide vital information about other state resources such as food stamps, Medicaid, and housing programs for which veterans may qualify. While not trained VSOs, these volunteers help to guide veterans to the various offices where they can receive assistance.

Learn more about volunteering: www.oregon.gov/odva/Benefits/Pages/Volunteer-Program.aspx

Veterans Educational Bridge Grant: House Bill 2201 (2019) created the ODVA Veterans Educational Bridge Grant Program to assist veterans in education or training programs who experience an interruption in their degree or training progress due to the unavailability of necessary courses or student debt, preventing them from registering for classes. The bill also provided funding for a grant administrator to implement and oversee the grant program.

The grant program's purpose is to provide financial assistance to veterans when classes or training hours are not available or have student debt preventing course registration. The Bridge Grant can help stabilize the Veteran's household finances until they are able to access classes or training hours, which will allow them to resume their benefit payments. The program aims to support veterans' successful completion of their academic programs and transition to civilian career and community life

More information: www.oregon.gov/odva/agency-programs/grants/Pages/Educational-Bridge-Grant.aspx

Veterans' Emergency Financial Assistance Program: Established by HB 3504 (2005), this program aims to provide a one-time grant to veterans or their immediate family members who need emergency financial assistance. Grants are awarded monthly to veterans who experience sudden and unanticipated financial instability. Most

grant requests support keeping veterans in their homes by assisting with past-due monthly rent and mortgage payments, utility payments, home and vehicle repair, and dental and medical expenses. Applicants are also connected with a local county or tribal Veteran Service Officer for access to other veteran services and benefits and community resources to encourage financial stability.

Grant Application:

www.oregon.gov/odva/Documents/VS1024%20Oregon%20Veterans%E2%80%99%20Emergency%20Financial%20Assistance%20Program%20Application_02-2022.pdf

Women Veterans: House Bill 3479 (2015) created funding and authority for a program to improve outcomes for Oregon women veterans in five specific areas: outreach, advocacy, data, research, and policy. Focused outreach and advocacy are achieved via listening sessions and ongoing outreach to women veterans around Oregon to increase awareness of women veterans and their unique experiences, issues, and needs, as well as to assist in claims filing, especially related to difficult or challenging claims.

Learn more: www.oregon.gov/odva/Resources/Pages/Women-Veterans.aspx