

## Signing In to the Portal

To sign in to the portal, you will need your Oregon Department of Veterans' Affairs Home Loan Account Number (located on the monthly billing statement) and the email address and password that was used to register for the account.

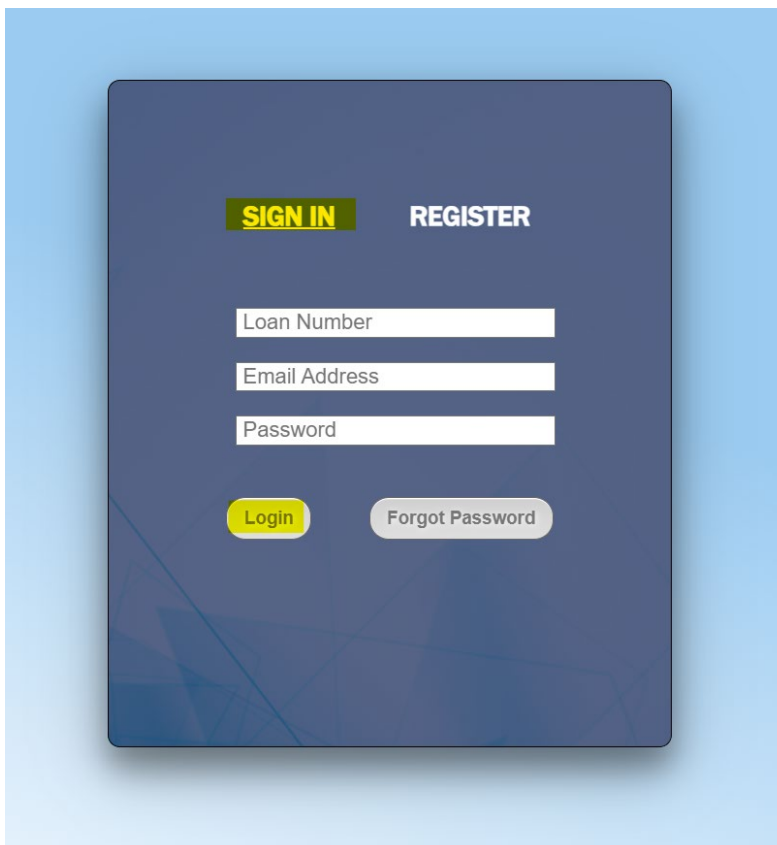
Our online Portal Sign In can be accessed by clicking the portal link under the "Getting Started" section of the Home Loans Account Portal Page on our ODVA website found here:

<https://www.oregon.gov/odva/Home-Loans/Pages/Portal.aspx>

Or by typing, copy/pasting the URL below into the address field of your browser:

<https://odva.mitas.com/portal>

After accessing the link you will be taken to the online portal Sign In screen. Here you will use your ODVA loan number along with the email address and password you used at initial registration. Once complete, click the Login button.

The image shows a screenshot of the ODVA portal sign-in screen. The screen has a dark blue background with a lighter blue gradient. At the top, there are two buttons: "SIGN IN" (highlighted in yellow) and "REGISTER". Below these are three input fields: "Loan Number", "Email Address", and "Password". At the bottom, there are two buttons: "Login" (highlighted in yellow) and "Forgot Password".

After signing in, you will be taken to the online Home Loans Account Portal Dashboard where you can view recent agency announcements, make a payment, set up paperless delivery, view your loan details, and access documents.

If you need help with the Home Loan Account Portal, please contact us to speak with an ODVA representative during regular business hours, Monday–Friday, 8 a.m.–5 p.m. (excluding most federal and state holidays).

**Home Loan Servicing Contact Number:**

(800) 633-6826 (Oregon only) or 503-373-2373

**Home Loan Servicing Fax Number:**

(503) 373-2393

**Home Loan Servicing Email:**

[orvetshomeloans@odva.oregon.gov](mailto:orvetshomeloans@odva.oregon.gov)