

Who We Are: 2018 Year in Review

OREGON OFFICE OF EMERGENCY MANAGEMENT



The Directors Office



Vision

An established, equitable culture of preparedness that empowers Oregonians to thrive in times of crisis.

Mission

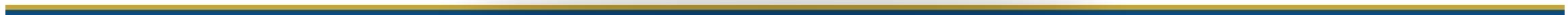
Lead collaborative state-wide efforts, inclusive of all partners and the communities we serve, to ensure capability to get help in an emergency and to protect, mitigate, prepare for, respond to, and recover from emergencies or disasters regardless of cause.

Core Values

Advocacy
Innovation
Collaboration
Leadership

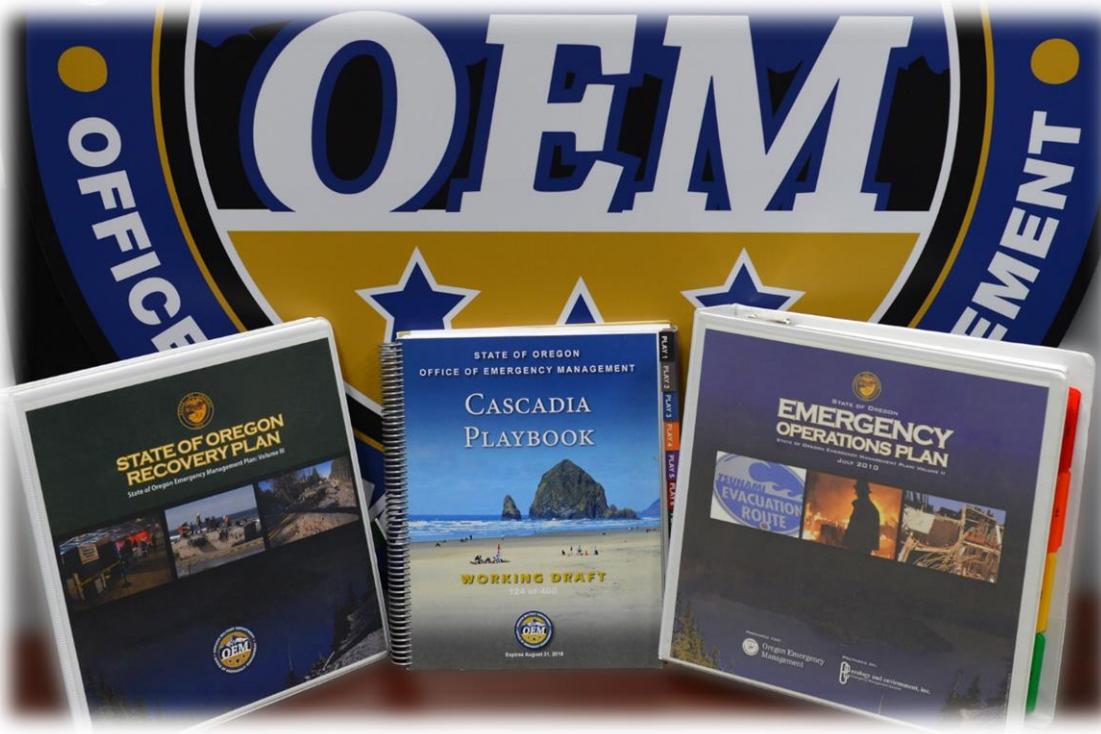
What We Do

The Oregon Office of Emergency Management coordinates and maintains a statewide emergency services system for emergency and disaster communications, awards grant funding to local governments, coordinates search and rescue efforts, and the State 9-1-1 Program. In a large incident, or one that affects multiple jurisdictions, OEM may support a coordinated response. Our responsibilities are defined and authorized in ORS 401.

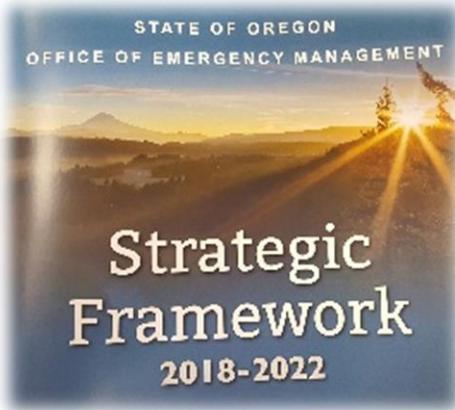


A Video Message from the Director

(Click here to view)

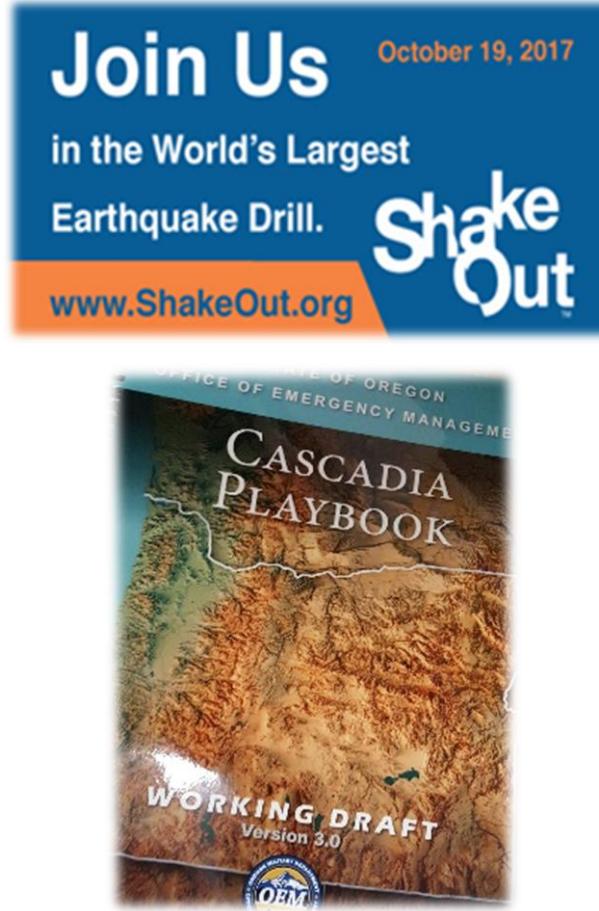


2018 Accomplishments



- Updated strategic plan and mission/vision/values
This updated document prioritizes our efforts, enables us to track progress on goals and objectives, and re-commits OEM to cultivating statewide preparedness
- Support and leadership for national IPAWS
OEM coordinated statewide messaging and media interviews to share information about the first-ever nationwide emergency alert test conducted in October, 2018

2018 Accomplishments



- Great Oregon ShakeOut
A record number of Oregonians – 672,623 – participated in the 2018 Great ShakeOut
- New Emergency Public Information Collaborative (EPIC)
Now co-sponsored by OEM and ODOT, Oregon EPIC has the support of all state agencies to commit PIO resources to significant events
- Updated Cascadia Playbook
Version 3 of this regional plan was reformatted to a time-based functional response

Grants:

The Oregon Office of Emergency Management (OEM) provides several grant opportunities to local and tribal governments to assist in preparedness and mitigation activities. Grant management is an important part of what we do working with local, tribal and Federal partners.

Emergency Management Performance Grant - \$5.2 Million

- The Emergency Management Performance Grant (EMPG) Program makes grants from the Federal government available to state, local and tribal governments to assist in preparing for all hazards.

Hazard Mitigation Assistance - \$ 4.41 Million

- The Hazard Mitigation Assistance (HMA) grant program provides funds from the federal government to assist in hazard mitigation planning, projects, and other activities to reduce the vulnerability of our communities to known hazards.



FEMA



Grants:

Homeland Security Grant Program - \$5.68 million

- The Homeland Security Grant Program (HSGP) is a Department of Homeland Security (DHS), Federal Emergency Management Agency (FEMA) grant program. Oregon currently receives funding under two HSGP programs: the State Homeland Security Program (SHSP) and the Urban Area Security Initiative (UASI). Together, these grants fund a range of activities designed to prepare for, respond to, and recover from acts of terrorism or catastrophic events.

Fuel Storage Facility Compatibility Fund Grant - \$96 thousand

- The Fuel Storage Facility Compatibility Fund Grant program provides funds to 25 public and private fueling stations licensed under Oregon Revised Statute, Chapter 480.350. The program funds the installation of emergency generator connectors at fuel facilities that use card lock technology.

State Preparedness Incident Response Equipment Grant Program - \$5 million

- The State Preparedness and Incident Response Equipment (SPIRE) grant program provides equipment to local governments and other recipients for emergency preparedness.



FEMA



Public Information

Getting the right information to the right people, at the right time, is an important part of what OEM does. Here is a look at some of the accomplishments:

- Hundreds of media interviews, stories facilitated, and mentions of OEM
- Provided accurate and timely information during important events
- Hundreds of public and stakeholder inquiries and public records requests taken
- More than 20 media releases or media events coordinated
- Responded to hundreds of requests for information from media, stakeholders and public
- Helped coordinate and teach 6 different Public Information Officer trainings to more than 180 Public Information Officers
- Distributed OEM Weekly Watch newsletter to more than 400 stakeholders each week

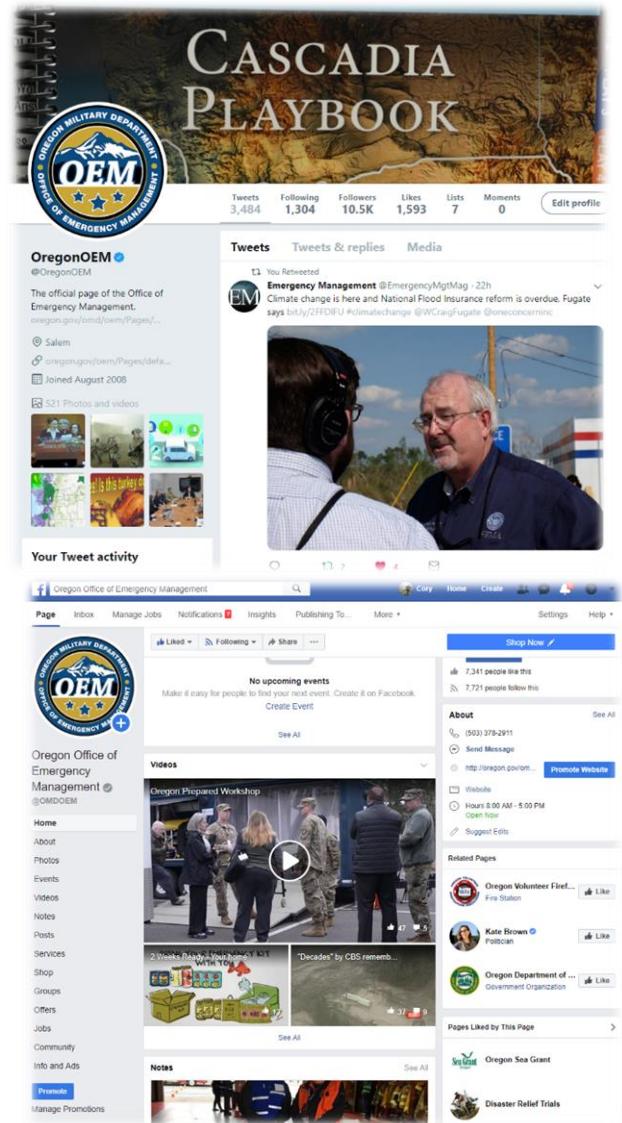


Social Media



OEM social media accounts saw significant increases in viewers and engagement, and coordinated social media campaigns in partnership with local and state agencies.

- Facebook
 - Total reach: More than 1 million
 - New likes: More than 3k
 - Liked or engaged with posts: More than 25k
- Twitter
 - More than 790k tweet impressions
 - 1,038 new followers
- Videos
 - More than 70k views of videos produced by OEM



Operations and Preparedness

- The [Operations and Preparedness](#) section responds to emergencies or disasters that affect all or part of the state takes place at the local level, in the city or county in which the emergency or disaster occurs. In a large incident or one that affects multiple jurisdictions, OEM may support a coordinated response. The State Emergency Coordination Center (ECC) may be activated in a multi-jurisdictional emergency or disaster, and serve as a communications hub to ensure all participating response agencies are coordinated.

- *There were 3 ECC activations in 2018 for:*
 - Oregon Wildfires: coordinated resources through the Emergency Management Assistance Compact (EMAC)
 - Oregon Governor Election
 - The Salem Water Advisory



Operations and Preparedness

Emergency Management Assistance Compact (EMAC)



*In 2018, OEM coordinated and facilitated **17 deployments** of personnel and equipment through EMAC, a state-to state mutual aid system.*

- **Personnel deployed:** 565
- **Equipment / Resources:** Strike teams, task forces, helicopters, incident management teams, pipeline inspectors, search and rescue, mass care specialist, mental health specialists, Oregon veterinary emergency response team.
- **States supported:** California, Alaska, Massachusetts, Florida, Washington
- **Total cost:** \$14,344, 937



Operations and Preparedness

State Homeland Security Grant Program

\$3.184 million awarded for community preparedness with programs and resources that increase and continue to cultivate disaster preparedness statewide:

- Published and distributed 64,000 preparedness materials statewide
- Conducted 5th annual Oregon Prepared Workshop, “Bridging the Gap from Response to Recovery,” bringing together 500+ statewide emergency management personnel to learn, network and share
- 2018 grants supported 46 projects supporting all 36 counties and 9 tribes in Oregon through direct or statewide initiatives



Operations and Preparedness

Continuity of Operations (COOP) Planning

In 2018, OEM brought together representatives from all office sections and FEMA Region X, to make significant progress on COOP planning.

- Conducted a functional relocation exercise to operate from an alternate site
- Planned and participated in Governor's Disaster Cabinet tabletop exercise for continuity of operations
- Signed a first-in-Oregon interagency agreement for use of an alternate site that includes the Oregon National Guard Joint Operations Center



Operations and Preparedness

- Emergency Coordination Technology Improvement

- Updated state operations system to allow use on multiple browsers
 - Information sharing with the Department of Environmental Quality to enable systems to share information
 - Significant enhancements that include functionality across platforms and efficiency in reporting



Operations and Preparedness

- **RAPTOR**
 - Added a wildfire evacuation layer, enabling local/tribal/state/federal partners to view and contribute data during wildfires
 - Created a GIS contacts directory for emergency management staff
 - Tracked more than 500k views on Public RAPTOR during fire season
 - Created dashboard with stream gauge information to monitor prior to and during flood stage



Operations and Preparedness

- **Search & Rescue**

- Total of 996 SAR missions activated via OERS
- Number of lives impacted by SAR/Fire EVAC missions: 3500-5000
- Total of 39 Helicopter SAR requests
 - 20 Oregon Army National Guard missions flown
 - 12 USCG Inland SAR missions flown
 - 1 US Navy Air/Sea Rescue mission
- Total of 123 SAR partner collaborations; partners include U.S. Coast Guard, Air Force Rescue Coordination Center (AFRCC) and other partners



Mitigation and Recovery

- The Mitigation and Recovery section at OEM plays an important role helping Oregon prevent and recover from disasters and emergencies. The section manages the State Hazard Mitigation Program, Presidential Disaster Declarations, Mitigation Projects, Administration and more.

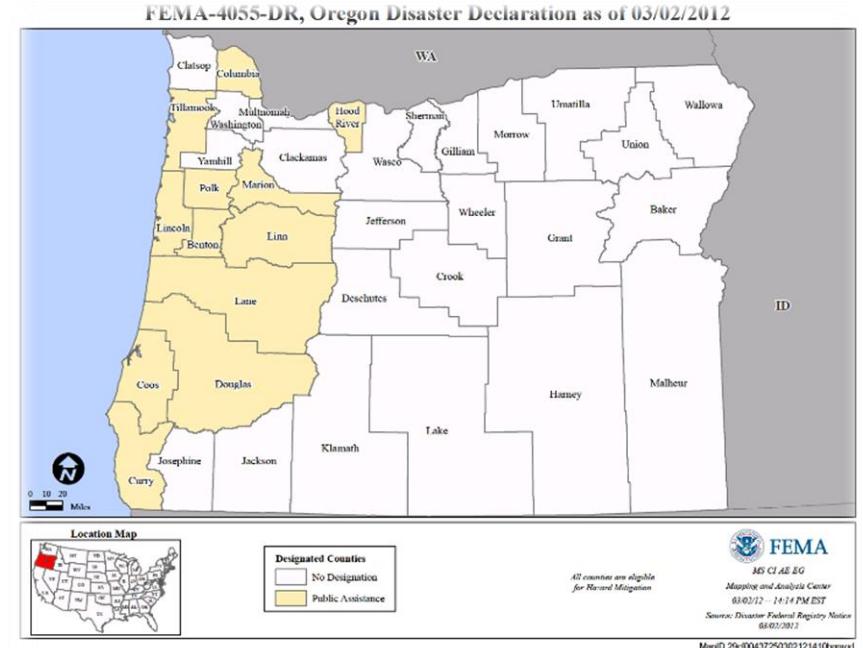


Mitigation and Recovery

- Closed Disaster 4055

This Oregon Severe Winter Storm, Flooding, Landslides and Mudslides event, DR-4055, affected 12 coastal and mid-valley counties

- Incident Period:
January 17, 2012 - January 21, 2012
- Major Disaster Declaration:
March 2, 2012
- Public Assistance Dollars Approved: \$15,087,219
 - Funds repaired roadways and bridges and allow public utility companies to repair damaged infrastructure



Mitigation and Recovery

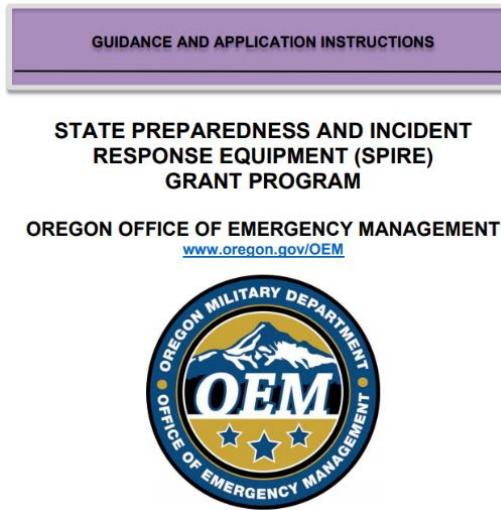
- **Post Fire Recovery Grants**

- Managing 10 pilot grants for projects to be determined - \$566,677 each (total \$5.7 million) for devastating fires across Oregon including:
 - Multnomah/Hood River Co (Eagle Creek Fire)
 - Curry Co (Chetco Bar Fire)
 - Deschutes Co (Milli Fire)
 - Klamath Co (Pipeline Fire)
 - Jefferson Co (Graham Fire)
 - Sherman/Wasco Co (Substation Fire)
 - Jackson/Josephine Co (Garner Fire, Ramsey Canyon Fire, Hugo Fire)
 - Wasco Co (South Valley Fire)



Mitigation and Recovery

- State Preparedness Incident Response Equipment (SPIRE) Grant Program
 - This new \$5M grant program established a venue to disburse money from the Resiliency Grant Fund to procure emergency preparedness equipment to support Oregon communities to prepare, respond and recover from emergencies. [This video](#) talks about the SPIRE grant that allows communities to pre-position resources in the aftermath of disaster, established under HB 2687.



Mitigation and Recovery

- **State Recovery Plan**

- Governor Brown promulgated on March 12, 2018
- Initiated quarterly Recovery Team meetings to further enhance and develop the Recovery plan, and develop ways for member agencies to develop and implement their own procedures for disaster recovery
- The plan supports the following State Recovery Functions managed by the following State Agency Partners:

SRF 1- Community Planning and Capacity Building - Oregon Department of Land Conservation and Development

SRF 2- Economic Recovery - Business Oregon

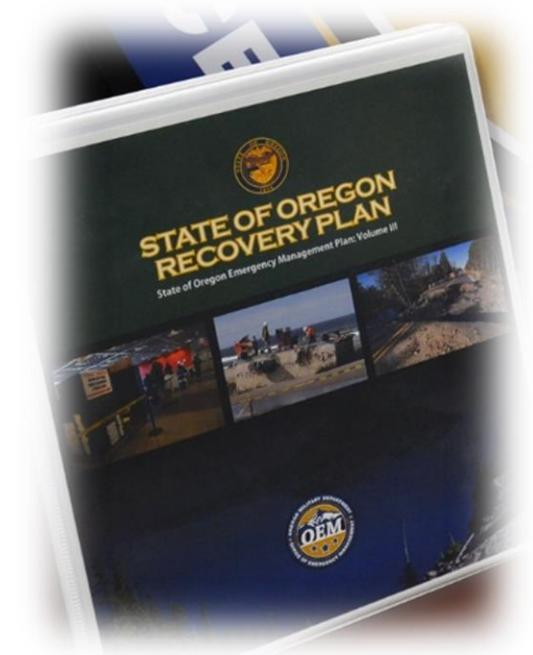
SRF 3- Health Services- Oregon Health Authority

SRF 4-Social Services - Oregon Department of Human Resources

SRF 5- Disaster Housing - Oregon Housing and Community Services

SRF 6- Infrastructure Systems - Oregon Department of Administrative Services, Oregon Department of Energy, Oregon Department of Transportation, Public Utility Commission of Oregon

SRF 7- Natural and Cultural Resources - Oregon Department of Environmental Quality



Mitigation and Recovery

- **Emergency Management Performance Grant Program**

- Another grant year for EMPG, administering approximately 5.2 million dollars to fund state, Tribal and local emergency management programs and essential other essential emergency management programs
- The grant allows state, local, Tribal and territorial governments to prepare for all hazards, as authorized by the Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C. 5121 et seq.)
- The EMPG Grant supports 36 Counties, 6 Cities, 6 Tribes



State 9-1-1 Program

- The [State 9-1-1 Program](#) was established by the 1981 Oregon Legislature and its primary mission is to ensure the seamless operation of the statewide 9-1-1 communications system ensuring uniform, prompt, and efficient access to public and private safety services for the citizens of, and visitors to, the State of Oregon. Oregon is home to 43 9-1-1 centers known as Public Safety Answering Points (PSAP) that cover all 36 Counties within the state.



State 9-1-1 Program

- More than 40,000 Text to 9-1-1
- Approximately 2 million calls statewide
- Successfully developed and implemented new standards associated with 9-1-1 emergency call-taking equipment
- Developed and implemented a new methodology for allocating statewide 9-1-1 emergency call taking equipment



State 9-1-1 Program

- Successfully provided the statewide 9-1-1 community with facilitated workshop to obtain PSAP needs and priorities for the future
- Implemented major program process improvements associated with 9-1-1 accounts payable processes
- Developed and implemented new 9-1-1 program reimbursement authorization request processes



Public Education and Outreach

OEM employees, representing every section of the agency, spent time in the community in 2018 sharing information and resources with the public and stakeholders. Here are some of the things we covered:

- Hazard Awareness and Preparedness
- Hazard Mitigation Projects and Applications
- Search and Rescue
- Planning
- Public Information
- Grants
- 9-1-1
- Hosted Youth Preparedness Council Members



Partnerships



Our partners are vital to success at OEM, and it is with sincere gratitude that we thank them for the work they do as first responders, emergency support leaders and emergency managers. [This video](#) from our 2018 Oregon Prepared Workshop highlights the importance of partnerships in Emergency Management in Oregon.