

AGENDA

- ❑ Special Introductions
- ❑ CISA Overview
- ❑ An Introduction to Recovery Preparedness
- ❑ An Introduction to Preparedness in the Private Sector
- ❑ Q&A
- ❑ Session Wrap Up



PSPR2 Seminar Series: Mass Casualty Impact and Recovery

THE SESSION WILL BEGIN SHORTLY



PSPR2

SEMINARS FOR RESILIENCE



American
Red Cross



Homeland Security
and Emergency Services



PSPR2 Seminar Series: Mass Casualty Impact and Recovery

INTRODUCTION TO RECOVERING FROM A MASS CASUALTY EVENT



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PSPR2 SERIES OVERVIEW



The primary goals of the Private Sector Preparedness, Response, and Recovery Seminar (PSPR2) series are to:

- Provide participants with critical infrastructure best practices at the owner and operator level on recovery and continuity resulting from a mass casualty event
- Present and discuss best practices on phases of mass casualty event recovery, and
- Provide partners with planning resources and tools to assist with mass casualty impact and recovery.



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LEARNING OBJECTIVES

- Explain who CISA is and what they do in relation to mass casualty incidents
- Define recovery and compare short- and long-term recovery
- Discuss recovery recommendations and identify additional recovery resources
- Describe Run – Hide – Fight
- Understand the goals of post-incident management



HOUSEKEEPING

- Cameras and microphones are disabled
- Safari and Chrome users might experience connectivity issues; recommended to use Teams desktop or mobile application (preferred), Edge, or Firefox
- Please use the Q&A chat in the upper right corner
- Captions may not be enabled by your organization
- Session is being recorded; more information to come



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G&H is accredited by the International Accreditors for Continuing Education and Training (IACET) and offers IACET Continuing Education Units (CEUs) for its learning events that comply with the ANSI/IACET Continuing Education and Training Standard. IACET is recognized internationally as a standard development organization and accrediting body that promotes quality of continuing education and training.

CEUs are earned by attending the entirety of a session and by achieving an 70% or higher score on a post-webinar knowledge assessment. For every 10-hours of, in-person or virtual, classroom time, a learner can earn 1 CEU. Learners are eligible to earn .1 CEU for attendance at each PSPR2 session for a cumulative total of .9 CEU.

For questions about the PSPR2 CEU process, please contact G&H at training@ghinternational.com or +1 202-955-9505.

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PSPR2

SEMINARS FOR RESILIENCE

CYBERSECURITY &
INFRASTRUCTURE
SECURITY AGENCY



Cybersecurity and Infrastructure Security Agency (CISA)

VISION

Secure and resilient critical infrastructure for the American people.

MISSION

Lead the national effort to understand and manage cyber and physical risk to our critical infrastructure.

Who We Are

CISA works with public sector, private sector, and government partners to share information, build greater trust, and lead the national effort to protect and enhance the resilience of the Nation's physical and cyber infrastructure.



FEDERAL NETWORK
PROTECTION



PROACTIVE CYBER
PROTECTION



INFRASTRUCTURE
RESILIENCE &
FIELD OPERATIONS



EMERGENCY
COMMUNICATIONS



CORE COMPETENCIES

Partnership Development

CISA fosters collaborative partnerships that enable partners in the government and private sector to make informed, voluntary decisions and investments.



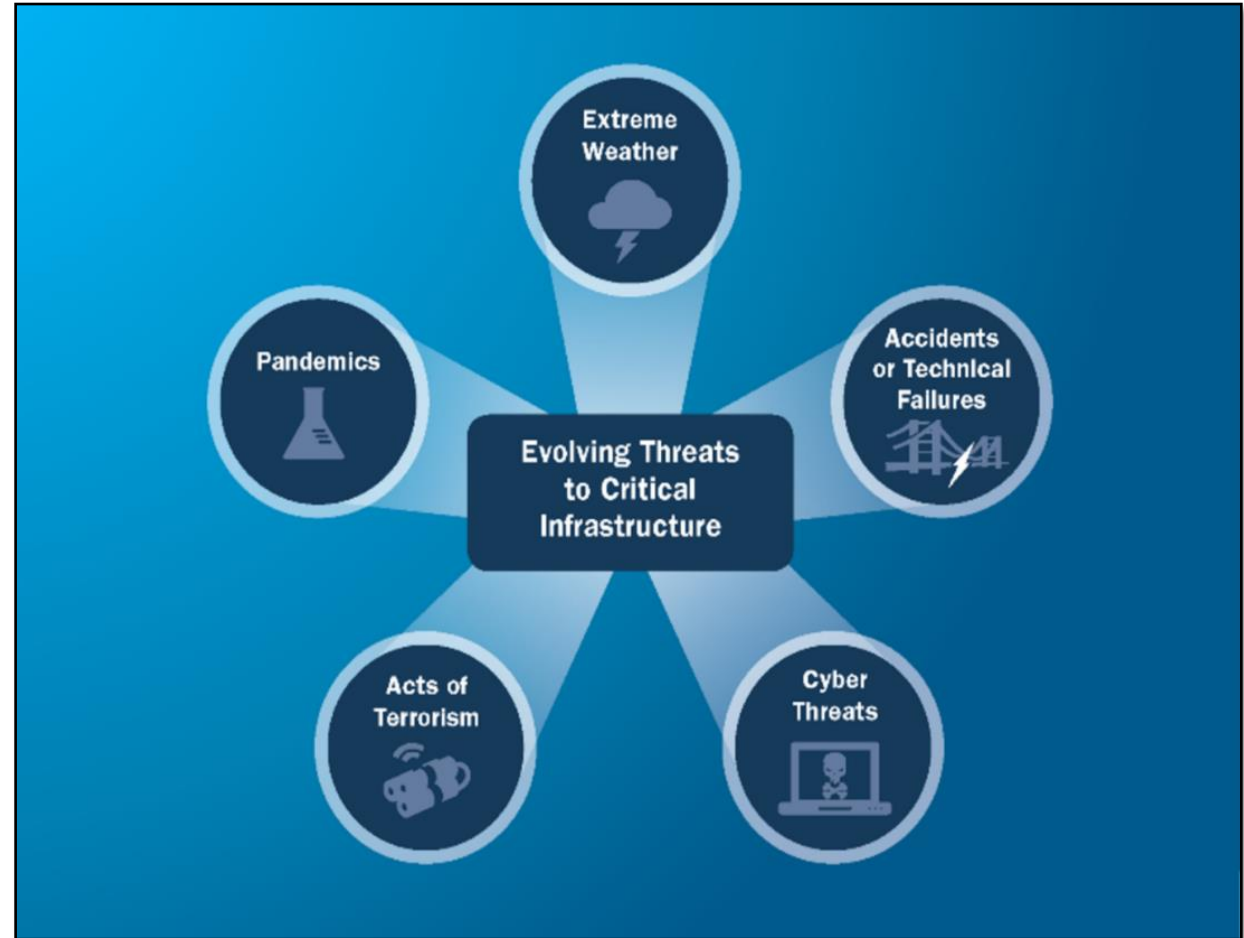
Every day, CISA employees: Share information with critical infrastructure partners and stakeholder and serve as the national hub for cybersecurity and communications information data sharing in near-real-time.



Sector outreach: CISA works with government officials and critical infrastructure stakeholders to plan, develop and facilitate exercises that build capacity, improve security and bolster resilience.

Threats to Critical Infrastructure

- America remains at risk from a variety of threats including:
 - Acts of Terrorism
 - Cyber Attacks
 - Extreme Weather
 - Pandemics
 - Accidents or Technical Failures



Threats to Critical Infrastructure

- Critical Infrastructure refers to the assets, systems, and networks, whether physical or cyber, so vital to the Nation that their incapacitation or destruction would have a debilitating effect on national security, the economy, public health or safety, and our way of life



Sector Risk Management Agencies

 CHEMICAL	DHS (CISA)	 FINANCIAL	Treasury
 COMMERCIAL FACILITIES	DHS (CISA)	 FOOD & AGRICULTURE	USDA & HHS
 COMMUNICATIONS	DHS (CISA)	 GOVERNMENT FACILITIES	GSA & DHS (FPS)
 CRITICAL MANUFACTURING	DHS (CISA)	 HEALTHCARE & PUBLIC HEALTH	HHS
 DAMS	DHS (CISA)	 INFORMATION TECHNOLOGY	DHS (CISA)
 DEFENSE INDUSTRIAL BASE	DOD	 NUCLEAR REACTORS, MATERIALS AND WASTE	DHS (CISA)
 EMERGENCY SERVICES	DHS (CISA)	 TRANSPORTATIONS SYSTEMS	DOT & DHS
 ENERGY	DOE	 WATER	EPA

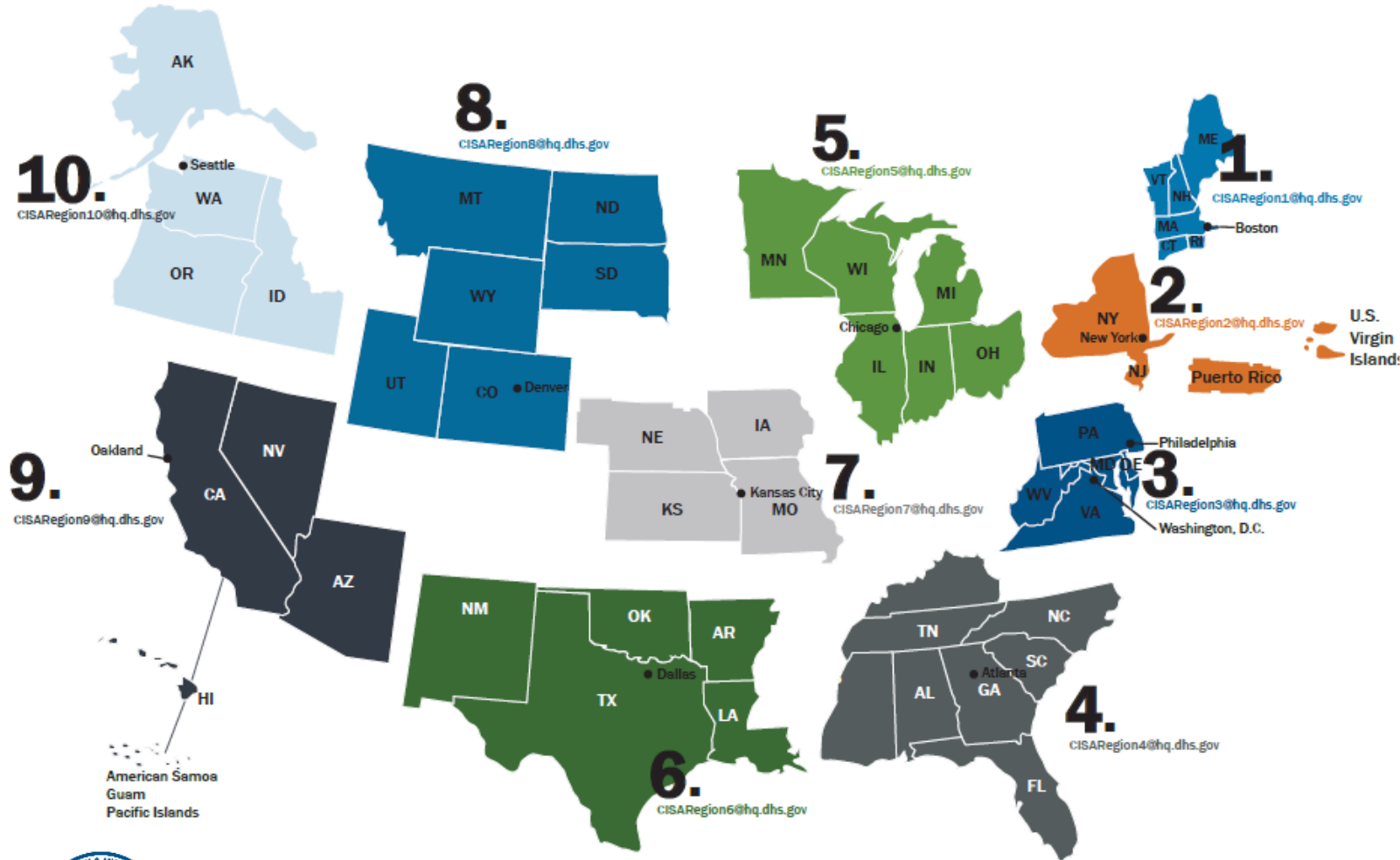


Protective Security Advisors

- Protective Security Advisors (PSA) are field-deployed personnel who serve as critical infrastructure security specialists
- State, local, tribal, territorial (SLTT) and private sector link to DHS infrastructure protection resources:
 - Plan, coordinate, and conduct security surveys and assessments
 - Plan and conduct outreach activities
 - Support National Special Security Events (NSSEs) and Special Event Activity Rating (SEAR) events
 - Respond to incidents
 - Coordinate and support improvised explosive device awareness and risk mitigation training



PSA Locations Nationwide



- Region 1: Boston, MA
- Region 2: New York, NY
- Region 3: Philadelphia, PA
- Region 4: Atlanta, GA
- Region 5: Chicago, IL
- Region 6: Dallas, TX
- Region 7: Kansas City, MO
- Region 8: Denver, CO
- Region 9: Oakland, CA
- Region 10: Seattle, WA



Assist Visits

- Establish and enhance CISA's relationship with critical infrastructure owners and operators; inform them of the importance of their facilities, and reinforce the need for continued vigilance
- During an Assist Visit, PSAs focus on coordination, outreach, training, and education
- Assist Visits are often followed by security surveys using the Infrastructure Survey Tool (IST) or Security Assessment at First Entry (SAFE) or delivery of other CISA services



Protected Critical Infrastructure Information

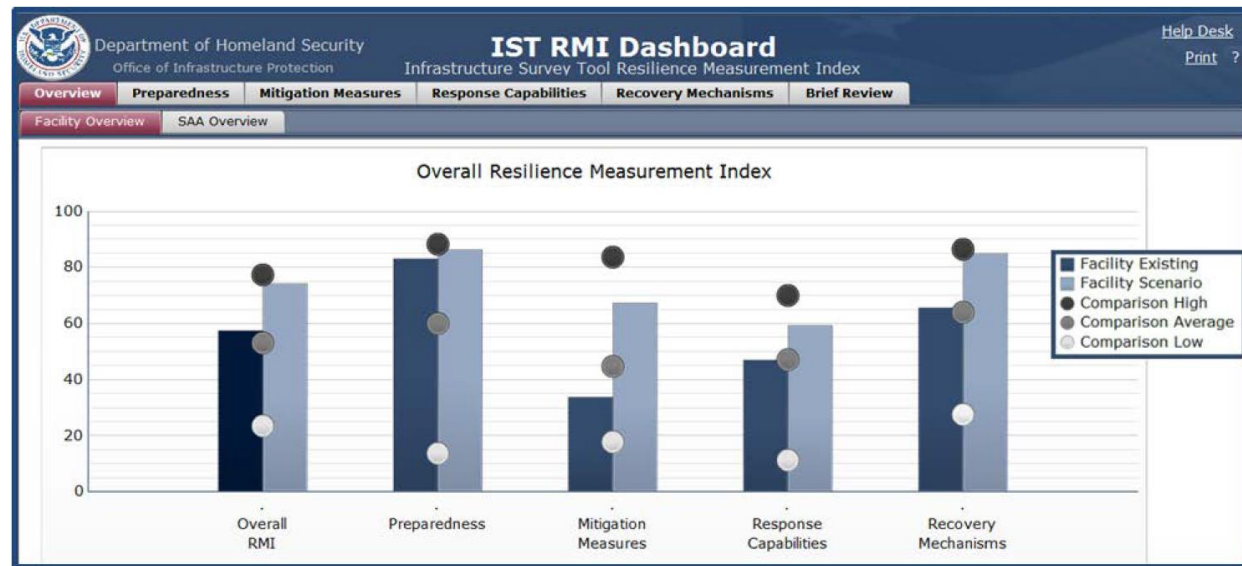
- The Protected Critical Infrastructure Information (PCII) Program protects critical infrastructure information voluntarily shared with the federal government for homeland security purposes
- PCII protects from release through:
 - Freedom of Information Act disclosure requests
 - State, local, tribal, territorial disclosure laws
 - Use in civil litigation
 - Use for regulatory purposes

PROTECTED CRITICAL INFRASTRUCTURE INFORMATION Requirements for Use	
Nondisclosure <small>This document contains Protected Critical Infrastructure Information (PCII). In accordance with the provisions of the Critical Infrastructure Information Act of 2002, 6 U.S.C. §§ 131 et seq. (the "CII Act"), PCII is exempt from release under the Freedom of Information Act (5 U.S.C. 552) and similar State and local disclosure laws. Unauthorized release may result in criminal and administrative penalties. It is to be safeguarded and disseminated in accordance with the CII Act, the implementing Regulation at 6 C.F.R. Part 29 (the "Regulation") and PCII Program requirements.</small> By reviewing this cover sheet and accepting the attached PCII you are agreeing not to disclose it to other individuals without following the access requirements and to abide by the guidance contained herein. Your acceptance provides immediate access only to the attached PCII. If you have not completed PCII user training, you are required to send a request to pcii-training@dhs.gov within 30 days of receipt of this information. You will receive an email containing the PCII user training. Follow the instructions included in the email.	
Access	Individuals eligible to access the attached PCII must be Federal, State or local government employees or contractors and must meet the following requirements: <ul style="list-style-type: none">• Assigned to homeland security duties related to this critical infrastructure; and• Demonstrate a valid need-to-know. The recipient must comply with the requirements stated in the CII Act and the Regulation.
Handling	Storage: When not in your possession, store in a secure environment such as in a locked desk drawer or locked container. Do not leave this document unattended. Transmission: You may transmit PCII by the following means to an eligible individual who meets the access requirements listed above. In all cases, the recipient must accept the terms of the Non-Disclosure Agreement before being given access to PCII. Hand Delivery: Authorized individuals may hand carry material as long as access to the material is controlled while in transit. Email: Encryption should be used. However, when this is impractical or unavailable you may transmit PCII over regular email channels. If encryption is not available, send PCII as a password protected attachment and provide the password under separate cover. Do not send PCII to personal, non-employment related email accounts. Whenever the recipient forwards or disseminates PCII via email, place that information in an attachment. Mail: USPS First Class mail or commercial equivalent. Place in an opaque envelope or container, sufficiently sealed to prevent inadvertent opening and to show evidence of tampering, and then placed in a second envelope that has no marking on it to identify the contents as PCII. Envelope or container must bear the complete name and address of the sender and addressee. Envelope will have no outer markings that indicate the contents are PCII and must bear the following below the return address: "POSTMASTER: DO NOT FORWARD. RETURN TO SENDER." Adhere to the aforementioned requirements for interoffice mail. Fax: You are encouraged, but not required, to use a secure fax. When sending via non-secure fax, coordinate with the recipient to ensure that the faxed materials will not be left unattended or subjected to unauthorized disclosure on the receiving end. Telephone: You are encouraged to use a Secure Telephone Unit/Equipment. Use cellular phones only in exigent circumstances. Reproduction: Ensure that a copy of this sheet is the first page of all reproductions containing PCII. Clear copy machine malfunctions and ensure all paper paths are checked for PCII. Destroy all unusable pages immediately. Destruction: Destroy (i.e., shred or burn) this document when no longer needed. For laptops or CPUs, delete file and empty recycle bin.
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PROTECTED CRITICAL INFRASTRUCTURE INFORMATION	



Infrastructure Survey Tool (IST)

- The Infrastructure Survey Tool (IST) is a web-based vulnerability survey tool that applies weighted scores to identify infrastructure vulnerabilities and trends across sectors
- Facilitates the consistent collection of security information
 - Physical Security
 - Security Force
 - Security Management
 - Information Sharing
 - Protective Measures
 - Dependencies



Security Assessment at First Entry

- The Security Assessment at First Entry (SAFE) tool is designed to assess the current security posture and identify options for facility owners and operators to mitigate relevant threats
- The SAFE tool is suited for all facilities, including smaller ones such as rural county



cisa.gov/resources-tools/services/security-assessment-first-entry

March 16, 2023

25

Active Shooter Preparedness Training



cisa.gov/resources-tools/training/active-shooter-preparedness-webinar

March 16, 2023

26

Active Shooter Preparedness Plans

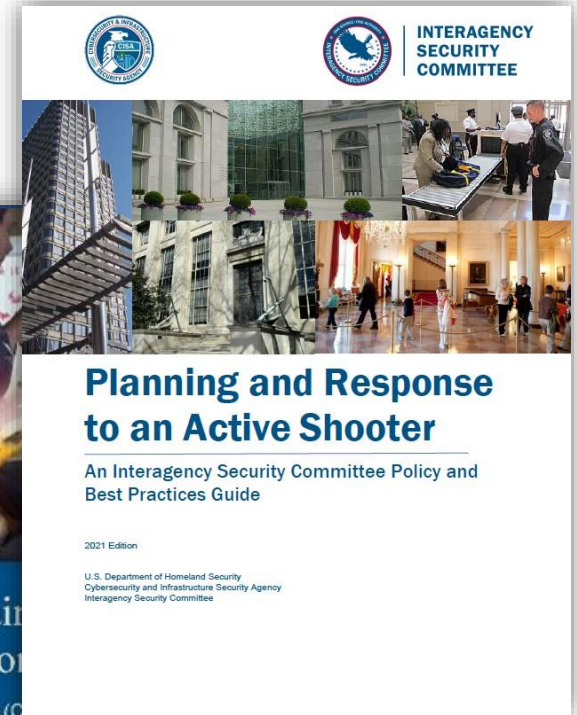
A preparedness plan typically will address five areas:

- Prevention
- Protection
- Mitigation
- Response
- Recovery



Developing and Maintaining Emergency Operations Plans

Comprehensive Preparedness Guide (CPG) 7.1
Version 2.0
November 2010



cisa.gov/topics/physical-security/active-shooter-preparedness

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27

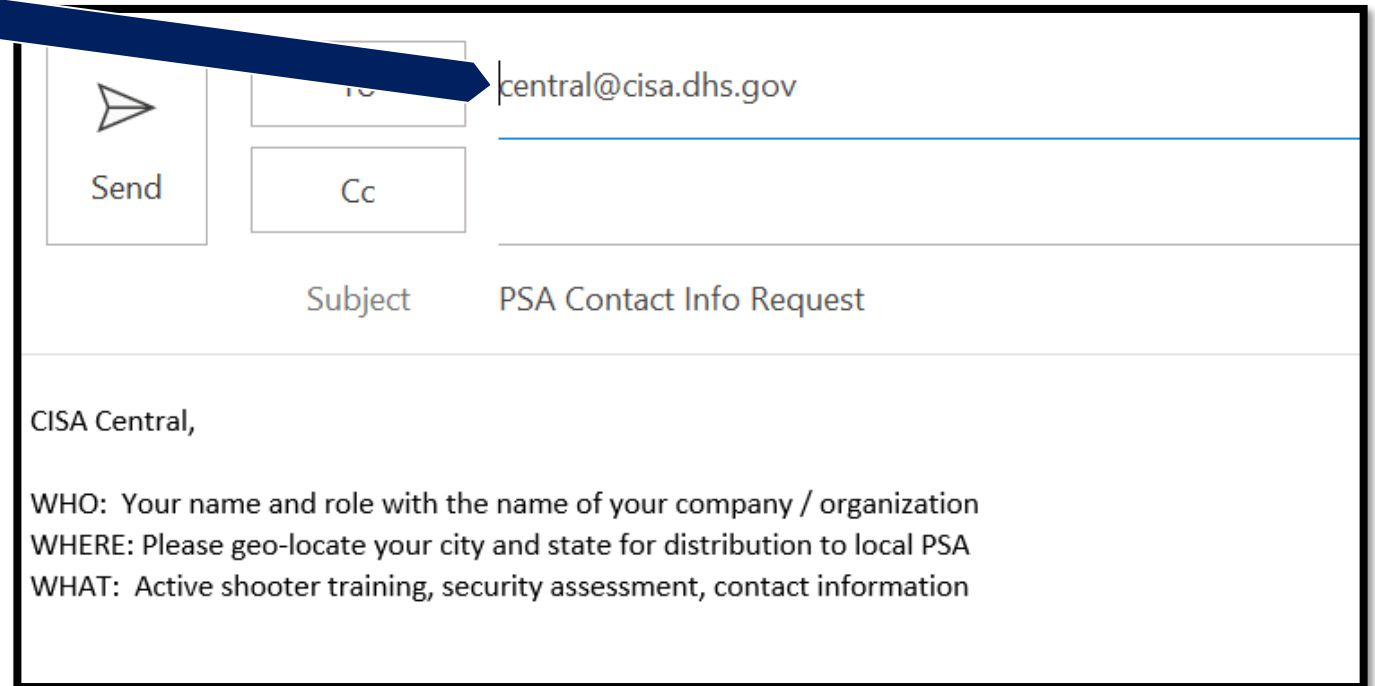
Get in Touch with Your PSA

EMAIL: central@cisa.dhs.gov

WHO: Company Name

WHERE: City, State

WHAT: Requested Service



Send

To:

Cc:

Subject: PSA Contact Info Request

CISA Central,

WHO: Your name and role with the name of your company / organization
WHERE: Please geo-locate your city and state for distribution to local PSA
WHAT: Active shooter training, security assessment, contact information



cisa.gov/resources-tools/programs/protective-security-advisor-psa-program

March 16, 2023

28

AN INTRODUCTION TO RECOVERY PREPAREDNESS



What is Recovery?

- Resumption of operations and returning organization or institutions to full functionality
- Occurs over short- and long-term incremental phases for people and organizations
- Progress happens at different rates for your people and the organization as a whole; requires varying degrees of assistance



Recovery Considerations

Short-Term

Address Immediate Needs

- Tend to health and safety
- Enable immediate support
- Establish reunification with families, communities
- Establish a hotline and crisis communications
- Interaction with investigation
- Support funerals and vigils
- Continuity planning

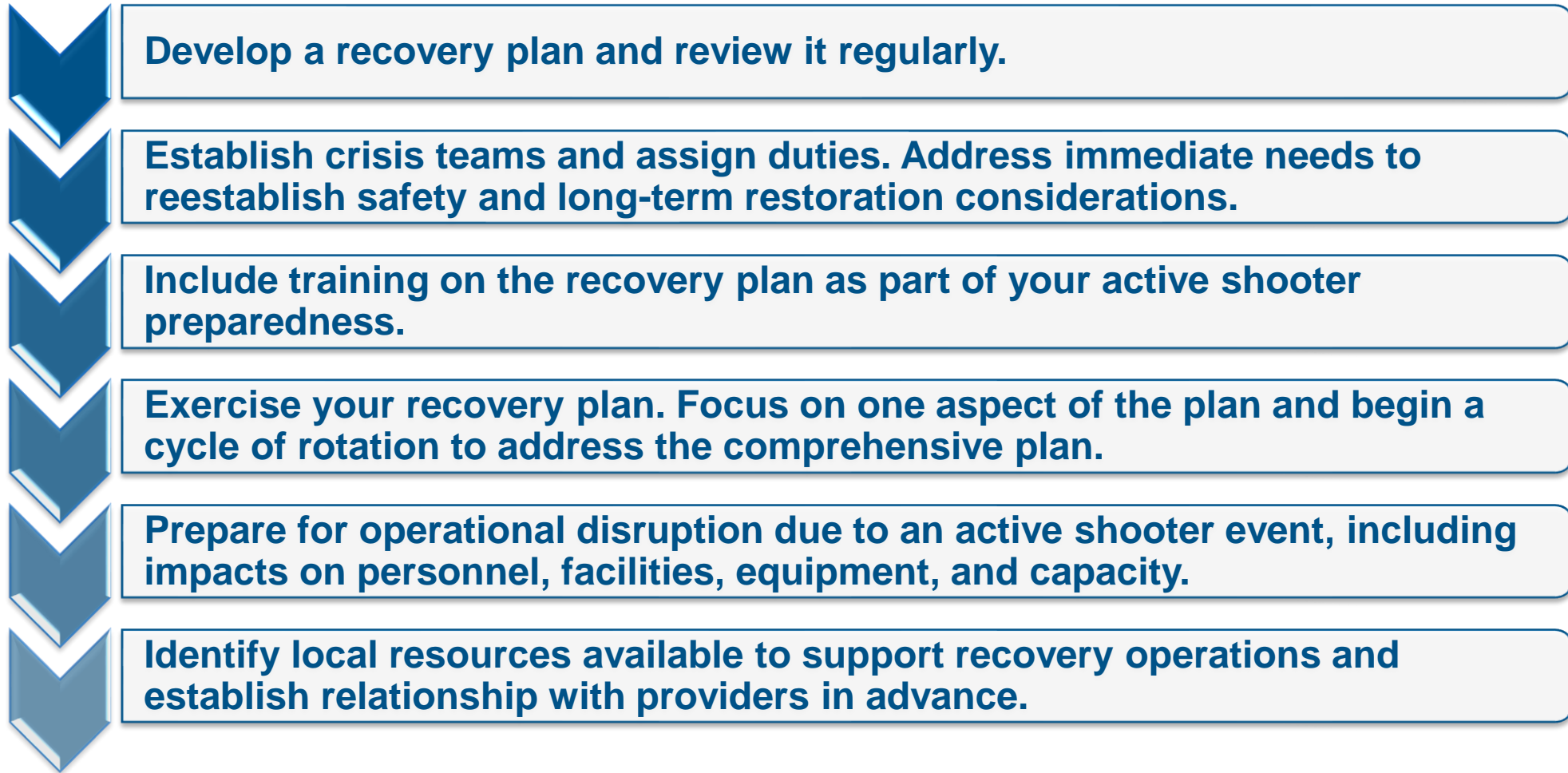
Long-Term

Restoration

- Provide grief counseling
- Resume operations
- Manage donations and volunteers
- Maintain scam and fraud awareness
- Support judicial process
- Establish memorials
- Recovery plan assessment



Recovery Planning: Best Practices



cisa.gov/resources-tools/resources/active-shooter-recovery-guide

March 16, 2023

32

Additional Resources



Active Shooter Preparedness

Products, tools, and resources to help you prepare for, respond to, and recover from an active shooter incident

- Active Shooter Preparedness Webinar
- Active Shooter Recovery Guide
- Recovering from an Active Shooter Incident Fact Sheet

cisa.gov/topics/physical-security/active-shooter-preparedness



Securing Public Gatherings resources

Compendium of resources to help organizations mitigate potential risks in today's dynamic and rapidly evolving threat environment

- Physical Security Considerations for Temporary Facilities
- Personal Security Considerations
- Mass Gathering Security Planning Tool
- Houses of Worship Security Guide and Self-Assessment

cisa.gov/topics/physical-security/securing-public-gatherings



Security Planning Resources

Products, tools, and resources to help you plan and prepare for, an emergency event

- CISA Resources for Critical Infrastructure Owner and Business Partners
- CISA Active Shooter Emergency Action Template and Guide
- DHS Planning Suite

cisa.gov/active-shooter-preparedness-resources-businesses-and-ci-partners





For more information:

cisa.gov/resources-tools/resources/active-shooter-recovery-guide

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AN INTRODUCTION TO PREPAREDNESS IN THE PRIVATE SECTOR

MASS SHOOTING FACTS

2023: U.S. surpassed 100 mass shootings in only 64 days

The U.S. has surpassed 100 mass shootings in 2023, according to the Gun Violence Archive (GVA), which defines mass shootings as situations in which at least four people are shot and either injured or killed, not including the shooter.

The big picture: The U.S. didn't exceed 100 mass shootings until March 19 in 2022 and March 22 in 2021, according to GVA data.

There were 52 mass shootings in January, 41 in February and 11 so far in March
There were 647 mass shootings in 2022 and another 690 in 2021.

Why it matters: In the first 64 days this year, there have been more mass shootings than days in the U.S. thus far.



FBI & US SECRET SERVICE

According to the Federal Bureau of Investigation:

- Active shooter attacks spiked by 52.5 percent in 2021

The U.S. Secret Service recently released its first-ever report on mass shootings in the United States:

- The report listed key findings and a breakdown of the shooters including that:
 - The most common sites for mass shootings were businesses, restaurants, and retail facilities
- “Today, no industry and no person is immune to these attacks”

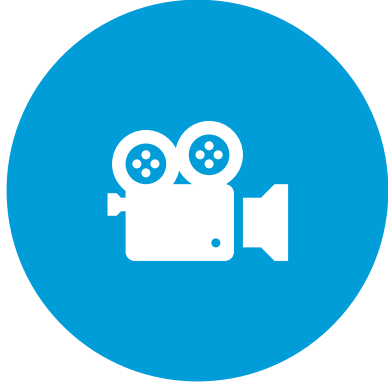


GROUND RULES

- This series is not to politically deal with the issues about weapons - guns or otherwise.
- It is to be better prepared – when (and not if) these events happen. Steps to take after an incident has happened.
- Being prepared with Safety, Empathy & Compassion for employees, customers, and the community is our focus
- This can be a very sensitive and difficult topic to discuss.
 - Be sure to take care of yourself



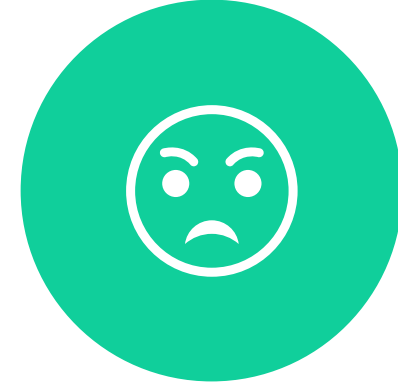
THE OFFICIAL RECORD



5 MINUTE VIDEO



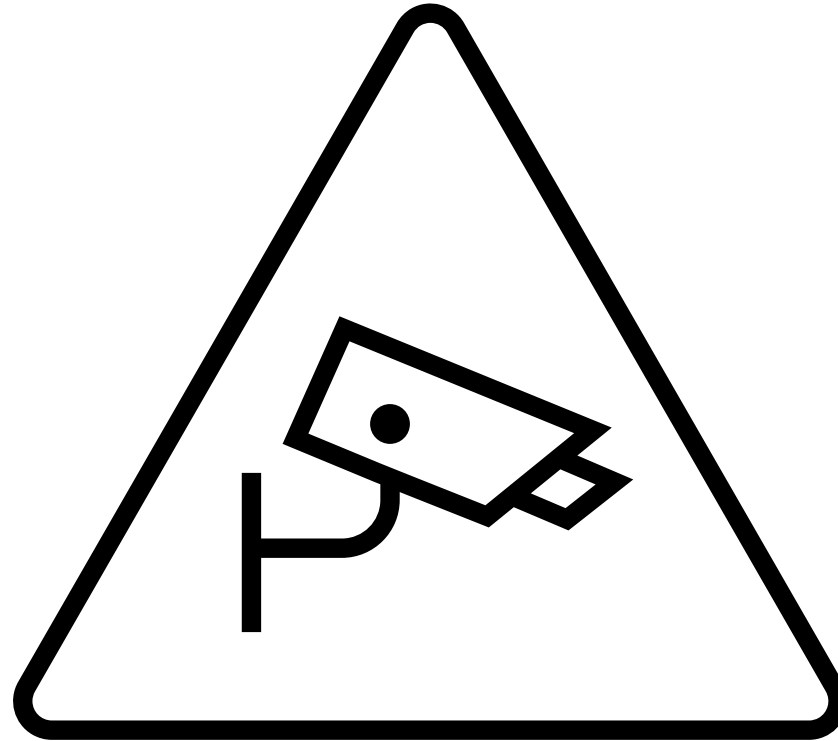
398 PAGES OF
REPORTS



OVER 100 SHOTS
FIRED

Yes, your incident will become part of the official record.

SOME CONTEXT



RUN – HIDE – FIGHT

IT WORKS!

- A Run Hide Fight review will become different for the location that goes through an event – be sure to plan for it.
- Part of the training/review needs to include where all the exits are (and secure hiding places) - not just the ones closest to one's immediate work area.
- Be sure you don't have "Timed exits" (doors that remain locked for a period of time when the panic bar is pushed).



RUN – HIDE – FIGHT (CONTINUED)

When you are in the vicinity of an Active Assailant event:

RUN – HIDE – FIGHT

Two other types of actions you must plan for*:

- Shelter in place
- Evacuate – (Leave and Lock)

*Based on what you are told to do by authorities.



PUBLIC-PRIVATE SECTOR RELATIONSHIPS

Sun, Aug 28 at 21:29

Heard about possible active shooter in Bend/Safeway. 🙏😭

Thanks - shooting with one fatality.

I'm sorry to hear that!

Sketchy details. Glad number is low. Still, not something you want to happen.

DIVIDED TASKS



Immediate – “your” first
minutes or hours

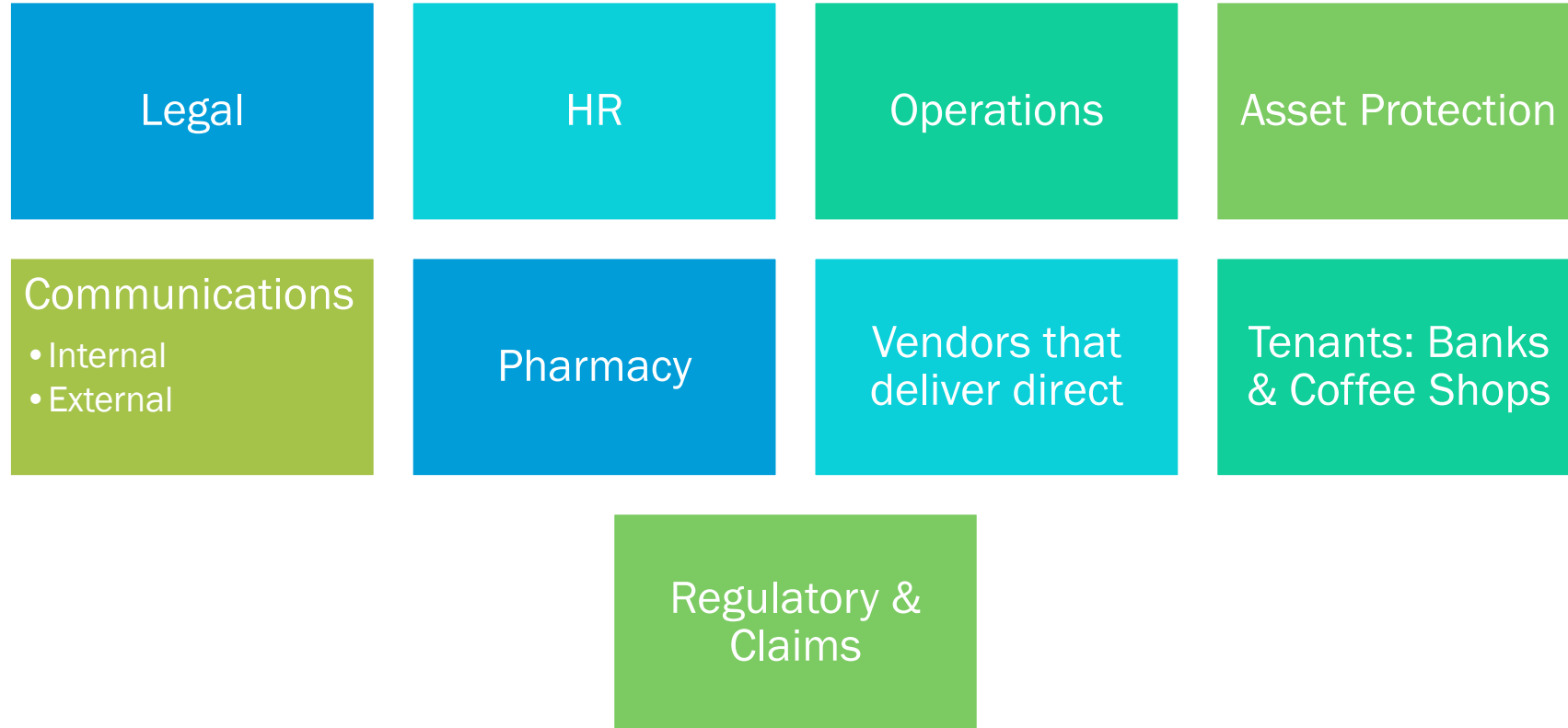


Ongoing – then what?
What’s next?



Post – next few days,
next operational period

GROUPS TO CONSIDER INVOLVING



EAP/CID OBSERVATIONS



- Who are you going to call?
- Even if you have a number, what do you need?
- Type of help needed
 - Virtual
 - In-person
 - Group
 - One on One
 - Internal vs External events
- When is help needed
 - Initial need
 - During witness interviews
 - Employee walk-thru prior to re-open
 - Day of re-open
 - On-going

GOALS

- Safe
- Accounted for
- Reunited with their families/friends
- Retrieve their personal possessions
- Proper medical and mental health care, if required
- Re-Open for Business



Q&A



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Please use the Q&A chat in the top right-hand corner.

NEXT SESSION – REGISTER NOW



REGISTER NOW

PSPR2: It's a Crime Scene— Addressing Immediate Needs

- April 20th, 0900 Pacific/1200 Eastern
- Registration Page:

<https://www.eventbrite.com/cc/pspr2-seminar-series-1751269>

- Email requests, questions, or comments to training@ghinternational.com

THANK YOU FOR ATTENDING!

We look forward to seeing you at a future session.



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and Emergency Services**

