

OREGON STATE QUALIFICATION SYSTEM EMERGENCY OPERATIONS CENTER (EOC) POSITION CHECKLIST

Position Title:
CONTAINS THE FOLLOWING EOC SKILLSETS:
POSITION CHECKLIST ASSIGNED TO:
TRAINEE'S NAME:
DUTY STATION:
PHONE NUMBER:
E-MAIL:
POSITION CHECKLIST INITIATED BY:
OFFICIAL'S NAME:
TITLE:
DUTY STATION:
PHONE NUMBER:
E-MAIL:
POSITION CHECKLIST WAS INITIATED:
LOCATION:
DATE:

Evaluator Verification

(Do <u>not</u> complete this form unless you are recommending the trainee for all-hazards certification.)

FINAL EVALUATOR VERIFICATION
I verify that
has successfully completed all tasks as a trainee and should therefore be considered for certification in this position. I also verify that all tasks are documented with appropriate initials.
FINAL EVALUATOR'S SIGNATURE:
DATE:
FINAL EVALUATOR'S PRINTED NAME:
TITLE:
DUTY STATION:
PHONE NUMBER:
E-MAIL:
Documentation of Agency Certification

DOCUMENTATION OF AGENCY CERTIFICATION
I certify that
has successfully met all the qualification criteria as defined by
OFFICIAL'S SIGNATURE:
DATE:
OFFICIAL'S NAME:
TITLE:
DUTY STATION:
PHONE NUMBER:
E-MAIL:

Emergency Operations Center (EOC) Position Checklist Overview

The EOC Position Checklist documents the performance criteria a trainee must meet to be certified for a position within the National Qualification System (NQS). The performance criteria are associated with EOC Skillsets.¹

Evaluation Process

- Evaluators observe and review a trainee's completion of EOC Position Checklist tasks, initialing and dating each successfully completed task in the EOC Position Checklist.
- Evaluators complete an Evaluation Record Form after each evaluation period by documenting the trainee's performance.
- The Authority Having Jurisdiction (AHJ) may not have enough resources to ensure that every evaluator is qualified in the position being assessed. Therefore, a trainee's supervisor may evaluate the completion of EOC Position Checklist tasks.
- The final evaluator is a leader who verifies that a trainee has completed the EOC Position Checklist. A final evaluator generally holds a leadership position over the trainee's position. When possible, the evaluator and the final evaluator should not be the same person, but in situations with limited resources, the evaluator can also serve as the final evaluator.
- Once the final evaluator has completed the Final Evaluator Verification, it can be forwarded to the Qualification Review Board (QRB) along with supporting evidence that the trainee has completed all position requirements. If there is no established QRB, then EOC Leadership should verify the qualifications.
- After the QRB or EOC leadership review, the AHJ completes the Documentation of Agency Certification form as appropriate.

¹ See the National Incident Management System (NIMS) EOC Skillsets User Guide (https://www.fema.gov/national-qualification-system) for more information on aligning skillsets with specific EOC positions.

Position Checklist Competencies, Behaviors, and Tasks

The EOC Position Checklist reflects the minimum criteria to qualify or recertify for a position. The AHJ has the authority to add content to the baseline EOC Position Checklist tasks, as necessary

Definitions

EOC Skillset: An EOC Skillset describes an EOC function in terms of discrete responsibilities aligned with demonstrable tasks. Skillsets can either reflect a function in an EOC (such as Planning) or a level of responsibility (such as Leadership). Skillsets combine together to form EOC Position Checklists.

Task Category: Task Categories summarize groups of similar tasks in the skillset.

Task: A specific, demonstrable action necessary for successful performance in a position. Trainees must demonstrate completion of required tasks.

• All tasks require evaluation; however, bulleted statements within a task are examples.

EOC Position Checklist Task Codes

Each task in the EOC Position Checklist has at least one corresponding code conveying the circumstances in which the trainee can perform the task for evaluation. Evaluators may assess trainees during incidents, in classroom simulations and training sessions, in functional and full-scale exercises, and in other work situations. If a task has multiple codes, the evaluator may evaluate in ANY of those circumstances; the trainee does not need evaluation in all of the listed circumstances.

Code C: Task performed in training or classroom setting, including seminars and workshops.

Code E: Task performed during a full-scale exercise.

Code F: Task performed during a functional exercise.

Code I: Task performed during an incident or event. Examples include oil spill, search and rescue operation, hazardous materials (hazmat) response, fire, and emergency or non-emergency (planned or unplanned) events.

Code J: Task performed as part of day-to-day job duties.

Code T: Task performed during a tabletop exercise.

Code R: Task performed very rarely and required only if applicable to the event.

How to Complete the Evaluation Record Form

Each Evaluation Record Form (see next page) covers one evaluation period. Evaluation periods may involve incidents, classroom simulations, or daily duties, depending on what the EOC Position Checklist recommends. The AHJ determines the number of evaluations required for position qualification and certification. If evaluators need additional evaluation periods, they can copy pages from a blank EOC Position Checklist and attach them to the EOC Position Checklist in question.

Complete these items AT THE START of the evaluation period:

Evaluation Record Number: Label each evaluation record with a number to identify the incident(s), exercise(s), or event(s) during which the trainee completed the tasks. The evaluator should also write this number in the EOC Position Checklist column labeled "Evaluation Record #" for each task performed satisfactorily. This number enables reviewers of the completed EOC Position Checklist to ascertain the evaluators' qualifications before signing off on the EOC Position Checklist.

Evaluator's name; Incident/office title and agency: List the name of the evaluator, his/her incident position or office title, and the evaluator's home agency.

Evaluator's home unit address and phone: List evaluator's home unit address and phone number.

Name and location of incident or simulation/exercise: Identify the name (if applicable) and location where the trainee performed the tasks.

Complete these items AT THE END of the evaluation period:

Duration of EOC Activation: Enter approximately how long the EOC was activated / number of operational periods over the timeframe in which the trainee completed the tasks.

EOC Activities: Enter a brief description of the major EOC activities involved in the activation (such as sheltering, public safety messaging, etc.)

Evaluation period: Enter inclusive dates of trainee evaluation. This time span may cover several small, similar incidents.

Recommendation: Check the appropriate line and make comments below regarding the trainee's future development needs.

Additional recommendations/comments: Provide additional recommendations and comments about trainee, as necessary.

Date: List the current date.

Evaluator's initials: Initial here to authenticate your recommendations and to allow for comparison with initials in the EOC Position Checklist.

Evaluator's relevant qualification: List your certification relevant to the trainee position you supervised.

Evaluation Record Form #_____

TRAINEE NAME:
TRAINEE POSITION:
Evaluation Record Number:
Evaluator's name:
Incident/office title and agency:
Evaluator's home unit address and phone:
Name and location of incident or simulation/exercise:
Duration of EOC Activation:
EOC Activities:
Evaluation period:
Recommendation: The above named trainee performed the initialed and dated tasks under my supervision. I recommend the following for this trainee's further development: The trainee has successfully performed all required tasks for the position. The AHJ should consider the
individual for certification.
The trainee could not complete certain tasks or needs additional guidance. See comments below. Not all tasks were evaluated on this assignment. An additional assignment is needed to complete the evaluation.
The trainee is severely deficient in the performance of tasks and needs further training prior to additional assignment(s) as a trainee for this position.
Additional recommendations/comments:
Date:
Evaluator's initials:
Evaluator's relevant qualification:

Evaluation Record Form #_____

TRAINEE NAME:
TRAINEE POSITION:
Evaluation Record Number:
Evaluator's name:
Incident/office title and agency:
Evaluator's home unit address and phone:
Name and location of incident or simulation/exercise:
Duration of EOC Activation:
EOC Activities:
Evaluation period:
Recommendation:
The above named trainee performed the initialed and dated tasks under my supervision. I recommend the following for this trainee's further development:
The trainee has successfully performed all required tasks for the position. The AHJ should consider the individual for certification.
The trainee could not complete certain tasks or needs additional guidance. See comments below.
Not all tasks were evaluated on this assignment. An additional assignment is needed to complete the evaluation.
The trainee is severely deficient in the performance of tasks and needs further training prior to additional assignment(s) as a trainee for this position.
Additional recommendations/comments:
Date:
Evaluator's initials:
Evaluator's relevant qualification:

Evaluation Record Form #_____

TRAINEE NAME:
TRAINEE POSITION:
Evaluation Record Number:
Evaluator's name:
Incident/office title and agency:
Evaluator's home unit address and phone:
Name and location of incident or simulation/exercise:
Duration of EOC Activation:
EOC Activities:
Evaluation period:
Recommendation:
The above named trainee performed the initialed and dated tasks under my supervision. I recommend the following for this trainee's further development:
The trainee has successfully performed all required tasks for the position. The AHJ should consider the individual for certification.
The trainee could not complete certain tasks or needs additional guidance. See comments below.
Not all tasks were evaluated on this assignment. An additional assignment is needed to complete the evaluation.
The trainee is severely deficient in the performance of tasks and needs further training prior to additional assignment(s) as a trainee for this position.
Additional recommendations/comments:
Date:
Evaluator's initials:
Evaluator's relevant qualification:

Emergency Operations Center (EOC) Skillset: Coordination and Individual Contribution

Task Categories:

Complete common coordination and accountability tasks associated with all positions within the EOC

 ${\it Task~Category:} \ Complete \ common \ coordination \ and \ accountability \ tasks \ associated \ with \ all \ positions \ within \ the \ EOC$

	TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
1.	Demonstrate understanding of EOC activation and operations, including how your function relates to other incident support activities: • Demonstrate general awareness of local risks and hazards	C, E, F, I, T		
2.	Maintain positive, calm demeanor to promote a positive work environment.	E, F, I		
3.	Demonstrate effective communication skills, such as the ability to translate technical jargon into plain language.	E, F, I, J,		
4.	Comply with relevant health and safety requirements.	E, F, I		
5.	Demonstrate understanding of EOC Continuity of Operations (COOP), succession, emergency procedures, and safety guidelines.	C, E, F, I, T		
6.	Participate in the EOC planning process.	E, F, I		
7.	Participate in appropriate EOC meetings and briefings related to your assigned function.	E, F, I		
8.	Follow general internal and external information flow processes: • Demonstrate knowledge of information management systems, such as incident management software	E, F, I,		
9.	Manage essential elements of information and critical information requests in accordance with processes and procedures: Follow EOC approval authorities Properly handle Personally Identifiable Information (PII) and sensitive information Provide proper documentation for record-keeping and accountability Provide information for reports and leadership decisions	E, F, I,		
	Practice proper knowledge management processes and procedures: • File structures • Naming conventions • Archiving processes • Position logs	E, F, I		
11.	Follow processes for resource requests, prioritization, deployment, tracking, reassignment, and demobilization.	E, F, I		

TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
12. Participate in orderly transition of resources and processes from response to recovery.	E, F, I		
 Transfer responsibilities upon completion of assignment: Transfer to replacement, recovery personnel, or other responsible party If necessary, shift responsibilities to a non-disaster/day-to-day job 	E, F, I		
14. Participate in EOC training and exercises.	E, F		
15. Participate in after action review and improvement planning.	E, F, I, T		

EOC Skillset: Leadership

Emergency Operations Center (EOC) Skillset: Leadership

Task Categories:

Be proficient in the job, both technically and as a leader Supervise staff to ensure understanding and accomplishment of duties and tasks Coordinate to foster unity of effort

Task Category: Be proficient in the job, both technically and as a leader

	TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
1.	Exhibit principles of duty, respect, and integrity by, for	E, F, I		
	example:Making sound and timely decisions			
	 Seeking and accepting responsibility for actions 			
2.	Demonstrate understanding of EOC and Policy Group	E, F, I,		
	roles, responsibilities, and authorities:	J, T		
	• Describe how this mission may change in a different			
2	organization, jurisdiction, or operating environment	E, F, I,		
3.	Demonstrate understanding of external sources of assistance:	E, F, I, J, T		
	What resources could be available	3, 1		
	• When they could become available			
	How to acquire them			
	Necessary approvals			
4.	Communicate vertically and horizontally to facilitate and	E, F, I		
	inform decision-making:			
	 Communicate options, considerations, and recommendations 			
	Keep subordinates informed			
5.	Help develop strategies and tasks to support the goals	E, F, I		
	and objectives of incident command or the EOC.			
6.	Obtain relevant information for operational decisions.	E, F, I		
7.	Guide personnel as they identify and address gaps in critical information.	E, F, I		
8.	Establish metrics and benchmarks for program performance and monitor progress through completion.	E, F, I, J		
9.	Monitor and manage stakeholder expectations: Communicate policy, process, and procedural changes	E, F, I		
10.	Order and organize resources to achieve objectives: • Understand constraints and limitations	E, F, I, J		
11.	Continuously evaluate EOC processes, procedures, and priorities: • Coordinate with performance improvement personnel	E, F, I, T		

EOC Skillset: Leadership

TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
12. Suggest ways to improve processes and procedures, and	E, F, I		
then help implement improvements:			
Facilitate conversations about process performance			
Assess processes			
Determine gaps			
Take steps for improvement			

Task Category: Supervise staff to ensure understanding and accomplishment of duties and tasks

TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
13. Use leadership styles appropriate to the situation.	E, F, I		
14. Establish and communicate processes and procedures.	E, F, I		
15. Assign tasks and clearly communicate expectations.	E, F, I		
16. Emphasize and foster teamwork.	E, F, I		
 Manage conflict and coordinate problem-solving: Manage conflicting viewpoints Assess alternative courses of action Determine and communicate a way forward Ensure follow-through and escalate to appropriate level as necessary 	E, F, I		
 18. Prepare and discuss feedback with subordinates: Monitor performance and discuss task understanding Evaluate performance and complete personnel performance evaluations 	E, F, I		
 19. Support the health, safety, and welfare of assigned personnel: Direct operations based on health and safety considerations and guidelines Ensure that personnel follow safety guidelines appropriately Spot-check operations to ensure compliance with safety guidelines Make resources available to support staff health and safety Monitor staff for mental and physical fatigue 	E, F, I		

EOC Skillset: Leadership

Task Category: Coordinate to foster unity of effort

TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
20. Establish and maintain positive interpersonal and interorganizational working relationships.	E, F, I, J		
21. Demonstrate ability to influence others outside your chain of command.	E, F, I, J		
22. Ensure staff activities align with the EOC's operational rhythm.	E, F, I		

EOC Skillset: Action Tracking

Emergency Operations Center (EOC) Skillset: Action Tracking

Task Categories:

Perform action tracking

Task Category: Perform action tracking

	TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
1.	Collect and track open tasks, issues and action items through resolution.	E, F, I		
2.	Communicate about tasks, issues, and action items horizontally and vertically as necessary to create awareness and ensure completion.	E, F, I		

Emergency Operations Center (EOC) Skillset: Document and Records Management

Task Categories:

Collect and store documents and records Provide documents and records upon request

Task Category: Collect and store documents and records

	TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
1.	Follow document and records management procedures and policies.	E, F, I		
2.	Brief EOC personnel on document management processes and related staff responsibilities.	E, F, I		
3.	Monitor, review, and assess activity logs, charts, and records for completeness and follow up on any that are incomplete.	E, F, I		
4.	Collect and package information for after action review.	E, F, I		

Task Category: Provide documents and records upon request

	TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
5.	Monitor compliance with information management processes and procedures.	E, F, I		
6.	Perform real-time documentation collection and storage.	E, F, I		
7.	Archive documents such as activity logs, charts, and records.	E, F, I		
8.	Respond to internal requests for archived information, such as: • Lessons learned from past disasters, incidents, and events • Previous incident information	E, F, I		

Emergency Operations Center (EOC) Skillset: Performance Improvement

Task Categories:

Collect and analyze information regarding EOC activation and activities Suggest process improvements and solutions during EOC operations Support process improvement following EOC deactivation

Task Category: Collect and analyze information regarding EOC activation and activities

	TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
1.	Demonstrate knowledge of the after action review and improvement planning process, including the types of information gathered and the feedback process.	E, F, I, J, T		
2.	Collect, store, and analyze data for the after action review and improvement plan.	E, F, I		
3.	Perform real-time data collection during response: • Use accepted tools, such as EOC activity logs	E, F, I		
4.	Provide guidance to EOC leadership on collecting performance improvement-related data.	E, F, I		

Task Category: Suggest process improvements and solutions during EOC operations

	TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
5.	Identify best practices and areas for improvement during EOC activation, operation, and deactivation, and suggest process improvement measures to EOC staff and leadership.	E, F, I		
6.	Provide recommendations to leadership for approval and dissemination.	E, F, I, J		

Task Category: Support process improvement following EOC deactivation

	TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
7.	Develop an after action review and improvement planning schedule for the EOC activation that is consistent with Homeland Security Exercise and Evaluation Program (HSEEP) or similar guidance.	E, F, I		
8.	Coordinate after action review-related meetings to identify and clarify areas for improvement. • Support facilitation of meetings as necessary	E, F, I, J		
9.	Identify best practices and areas for improvement.	E, F, I, J		
10.	Develop recommendations to address areas for improvement.	E, F, I, J		

TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
11. Coordinate EOC after-action report development efforts with other incident-related after-action reporting efforts.	E, F, I		

EOC Skillset: Planning

Emergency Operations Center (EOC) Skillset: Planning

Task Categories:

Reference pre-incident plans
Develop and write EOC action plans and other incident-specific plans
Disseminate plans
Facilitate the ongoing planning process

Task Category: Reference pre-incident plans

	TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
1.	Gather relevant pre-incident plans, best practices, lessons learned, etc. from internal and external sources: Obtain additional plans from stakeholders and partners	E, F, I, J		
2.	Obtain additional plans or supporting documents, such as annexes and standard operating procedures, as necessary.	E, F, I		
3.	Identify areas where EOC personnel may need to develop plans or supporting documents.	E, F, I		

Task Category: Develop and write EOC action plans and other incident-specific plans

	TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
4.	Demonstrate knowledge of the EOC planning process:	E, F, I,		
	 Iterative action plan development 	T		
	 Development of other incident-specific plans 			
5.	Facilitate the development of objectives and/or strategies	E, F, I		
	to achieve desired outcomes:			
	• Ensure integration of incident command objectives,			
	priorities, and senior leadership guidance into EOC planning			
6.	Facilitate the assessment and revision of objectives	E, F, I		
	and/or strategies to ensure that they align with desired			
	outcomes.			
7.	Establish communication with stakeholders to facilitate	E, F, I		
	planning and problem-solving:			
	 Understand and address stakeholder expectations 			
	 Incorporate nontraditional planning partners as necessary 			
8.	Write or review incident-specific plans:	E, F, I		
	 With direction from EOC leadership, lead and 			
	implement the EOC planning process			
	 Use appropriate formats, graphics, and maps 			
	Oversee production of other incident-specific plans			
9.	Demonstrate knowledge of operational planning and	E, F, I, J		
	continuity planning:	T		
	 Develop plans to address specific situations or needs 			

EOC Skillset: Planning

TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
10. Seek and obtain approval for incident-specific plans.	E, F, I		
11. Monitor implementation of plans and adjust as necessary.	E, F, I		

Task Category: Disseminate plans

TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
12. Provide plans to internal and external stakeholders for implementation and awareness.	E, F, I		
13. Ensure that stakeholders are familiar with the contents, roles, responsibilities, and timelines of relevant plans.	E, F, I		

Task Category: Facilitate the ongoing planning process

TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
14. Implement EOC operational rhythm, as approved by	E, F, I		
EOC leadership:			
 Coordinate the EOC planning cycle with field, Joint 			
Information Center (JIC), Joint Information System			
(JIS), and other incident operations, as necessary			
Communicate operational rhythm			
15. Ensure integration of incident management officials,	E, F, I		
including on-scene incident and JIC/JIS personnel, into			
the EOC planning process.			

Emergency Operations Center (EOC) Skillset: Resource Tracking

Task Categories:

Track resources

Task Category: Track resources

	TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
1.	Demonstrate knowledge of EOC and field operations resource tracking processes.	E, F, I, T		
2.	Monitor and track resources and supporting logistics.	E, F, I		
3.	Update requestor on request status, estimated time of arrival, and related logistical details: • Verify that provided information meets incident needs	E, F, I		
4.	Establish communication channels to maintain resource status.	E, F, I		
5.	 Track resources from initial request through: Hand-off to incident, or Demobilization (for resources that remain under EOC management) 	E, F, I		
6.	Anticipate, recognize, plan for, and address resource drawdown levels for resources that remain under EOC management.	E, F, I		
7.	Communicate with incident command and EOC stakeholders regarding resource status.	E, F, I		

Emergency Operations Center (EOC) Skillset: Situational Awareness

Task Categories:

Gather data and information Analyze data and information Disseminate information

Task Category: Gather data and information

	TASKS	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
1.	Collect and monitor data and information:	E, F, I, J		
	 Sources include Incident Action Plan (IAP), on-scene incident reports, EOC personnel, National Weather Service, jurisdictional liaisons, fusion centers, traditional media, social media, and others Content includes demographic, damage assessment, infrastructure, supply chain, and geographic data and information 			
2.	Coordinate information with EOC public affairs	E, F, I		
	personnel and the Joint Information Center (JIC)/Joint Information System (JIS):			
	• Receive information from JIC/JIS			
	 Provide information to JIC/JIS 			
3.	Coordinate with EOC personnel to gather information.	E, F, I		

Task Category: Analyze data and information

	TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
4.	Establish and implement processes for estimating cascading effects of action or inaction:	E, F, I		
	 Evaluate potential consequences and mitigation actions 			
	• Identify trends			
	Engage technical specialists			
5.	Use demographic information to inform analysis:	E, F, I		
	Cultural diversity			
	 Potential vulnerabilities 			
	Damage assessment			
	• Specific service needs, such as:			
	 Individuals with disabilities and other access and functional needs 			
	 Individuals with critical transportation needs 			

	TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
6.	 Analyze information: Establish and implement procedures for verifying, organizing, prioritizing, and tracking information Convert raw data into information Identify and address misinformation Verify and analyze input for critical information Clarify incomplete information Identify incident-specific essential elements of information and critical information requests 	E, F, I		
7.		E, F, I		
8.	Prepare situational briefings, reports, displays, briefing tools, and other information products.	E, F, I		

Task Category: Disseminate information

	TASKS	CODE	EVALUATION RECORD#	EVALUATOR INITIALS AND DATE
9.	Establish and implement a process for developing and disseminating situational information at regular intervals: Obtain approval for distribution in accordance with policies and procedures Determine distribution lists Determine methods for distribution	E, F, I		
	Follow processes for identifying, verifying, and disseminating critical information: Coordinate with public affairs to disseminate information externally Display within the EOC situational information and data about significant events.	E, F, I		
12.	Use visualizations such as graphs, photographs, and maps to graphically depict information.	E, F, I		
13.	Use mapping/geospatial data and sources, including Geographic Information Systems, web-based maps, and paper maps.	E, F, I, J		
14.	Present and distribute situational briefings, reports, displays, briefing tools, and other information products.	E, F, I		
15.	Ensure proper security when sharing sensitive, classified, or protected information.	E, F, I		