Eligibility Guidance List for 9-1-1 Subaccount Expenditures

The information contained within this document provides general eligibility guidance for products and services funded from the 9-1-1 Subaccount and authorized by the State of Oregon 9-1-1 Program. This document is supported by Oregon Administrative Rule 104- 080.

COST TYPE:	COST CATEGORY:	ELIGIBLE USE:	EXAMPLES INELIGIBLE USE: *
CUSTOMER PREMISE EQUIPMENT (CPE)	CPE Hardware / Software / Workstations	CPE costs to support 9-1-1 call processing: • Server Hardware • Software • Workstations • Peripherals (including keyboard, mouse, monitor(s), printers) • ANI / ALI Controller • Interface to standard radio, logging recorder and CAD dispatch and GIS mapping systems • Automatic Call Distribution (ACD) • Mapping Display Complete descriptions can be found: Oregon Administrative Rule 104.080.0165 (E)	• New Advanced application offerings (i.e. network integrated telematics) • Automated Abandoned Callback (AAC) feature • Interface to 3rd party telephone systems • Backup PSAP CPE equipment ** • Auto Attendant
	CPE Maintenance	• Service contracts for CPE hardware / software maintenance • Licensing fees Oregon Administrative Rule 104.080.0180 (7)	Maintenance service levels beyond OAR defined standards
TRUNKS / CIRCUITS	Call Delivery	Costs to support 9-1-1 call delivery • Selective Routing Services • CAMA Trunks • 10-digit telephone circuit • CLEC trunk charges Oregon Revised Statute 403.240 (3)	Call Waiting, Voicemail, Last Call Return, Dial Lock **
NETWORK / INFRASTRUCTURE CONNECTIVITY	Call Location Delivery, Mapping Updates, Time Synchronization, Maintenance, Patches and Fixes	Cost to support a Statewide IP Network • 2 – 3 Mb IP redundant connections per PSAP • 2 routers per PSAP • ALI Database Management • Network Security and monitoring Oregon Revised Statute 403.240 (3)	Software upgrades to facilitate acceptance of supplemental location data

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COST TYPE:	COST CATEGORY	ELIGIBLE USE:	EXAMPLES INELIGIBLE USE: *
(Continued) NETWORK / INFRASTRUCTURE CONNECTIVITY	Additional Data Repository (ADR) connectivity Make Busy Switch	A one-time fixed funding allocation of $2,500 reimbursement or direct vendor pay, for network configuration and access services for PSAPs wishing to access RapidSOS supplemental location data repository for a wireless 9-1-1 call. If a condition at a PSAP requires call takers to stop taking calls, the PSAP activates the "make busy" switch which diverts calls to an alternate PSAP or back-up center.	
TEXT-TO-9-1-1	Text-to-9-1-1	Cost to support an integrated text-to-9-1-1 solution and maintenance. Integration to recording systems. Oregon Administrative Rule 104.080.0200 (7)(K)	Stand-alone text-to-9-1-1 solution and maintenance
UPS	Uninterruptible Power Supply (UPS)	Workstation UPS to support workstations, not to include a generator(s) Oregon Administrative Rule 104.080.0200 (6)(J)	Building Generators
GIS / MSAG	MSAG Validation, Geospatial Datasets	Cost to support Geospatial dataset development • Validate MSAG with datasets • Street Center Line • Address Points • PSAP Boundaries • Authoritative Boundary Oregon Administrative Rule 104.080.0200 (6) (L)	
MIS	Statewide Enterprise Management System (MIS)	Costs to implement a Statewide Enterprise Management System that monitors call activity, logs call activity to a database and permits report generation, which Includes: • MIS server hardware • Software • Maintenance Oregon Administrative Rule 104.080.0200 (7)	VESTA Analytics or Viper Power Metrics **
PUBLIC EDUCATION	Public Education	Up to $1000 per PSAP per fiscal year, PSAPs may partner together for larger projects. • Publications • Printed materials • Media outreach Oregon Administrative Rule 104.080.0195 (1)	

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COST TYPE:	COST CATEGORY	ELIGIBLE USE:	EXAMPLES INELIGIBLE USE: *
OTHER			• Facility Relocation expenses ** • PSAP Furniture ** • Radio Equipment Recording Equipment
			• Recording Equipment (excluding Instant call-back) • Salaries
			• Uniforms • Professional Organization Dues • Back-up facility
		* NOT ALL INCLUSIVE	
		** Previously funded by 9-1-1 Subaccount	

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