

 **AT&T Mobility Contact Information**  
**for Public Safety Agencies**  
**Including 9-1-1 Call Centers (PSAPs)**

To report **WIRELESS** 9-1-1 service issues, e.g. default routing, sector misroutes, 9-1-1 outages, etc., please contact the Mobility 24x7 Network Operations Center:

**AT&T Mobility 911 Network**  
**Operations Center**  
(800) 638-2822, Opt. 3,1  
[MNRC.E911@att.com](mailto:MNRC.E911@att.com)

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For all legal demands, court orders, subpoenas, exigent requests, mobile location/ping requests, please contact the AT&T 24x7 Global Legal Demand Center:

**AT&T Global Legal Demand Center**  
(800) 635-6840, Opt. 4  
Fax: (888) 938-4715  
[GLDC@att.com](mailto:GLDC@att.com)

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To receive wireless 911 outage notifications, please submit up to two email addresses and/or two telephone numbers to the AT&T Mobility PSAP Outage Notification Center:

**AT&T Mobility**  
**PSAP Outage Notification**  
[ATTMO\\_911\\_Notice@list.att.com](mailto:ATTMO_911_Notice@list.att.com)

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To submit wireless enhanced Phase I, Phase II, SMS-to-911, or RTT-to-911 request for service letters; please address request letter to "AT&T Mobility" and send a signed copy of request for service letter to the AT&T Mobility PSAP Relations Team:

**AT&T Mobility PSAP Relations**  
[g06624@att.com](mailto:g06624@att.com)

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For questions about company 9-1-1 policy, compliance procedures or to escalate a wireless 911 service issue, contact the Public Safety Relations Manager for your state / region:

**Meka Urriola**  
**PSAP Relations Manager - West Region**  
(404) 281-1746, [meka.urriola@att.com](mailto:meka.urriola@att.com)

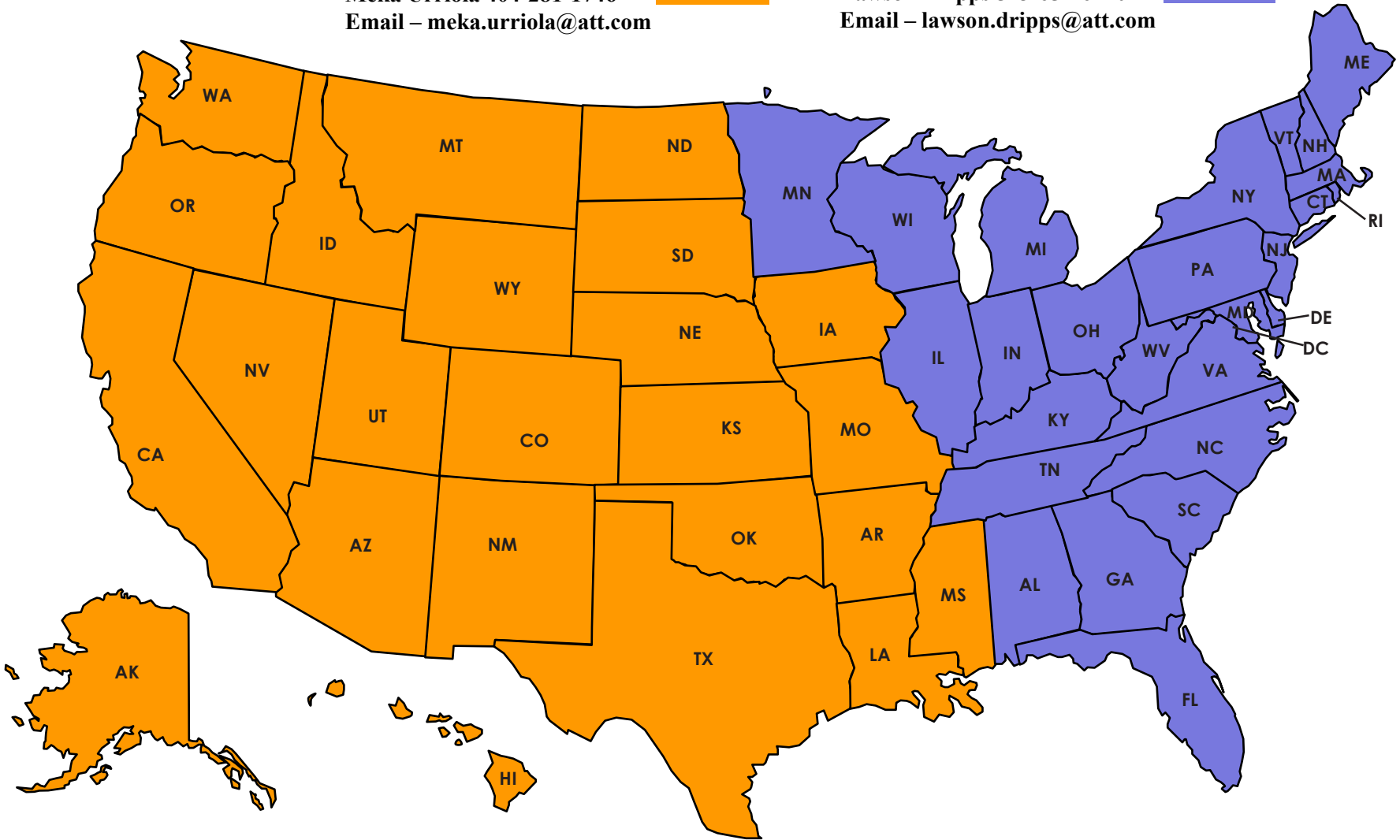
**Lawson Dripps**  
**PSAP Relations Manager - East Region**  
(513) 657-6270, [lawson.dripps@att.com](mailto:lawson.dripps@att.com)



# AT&T Mobility PSAP Relations Team

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Lawson Driggs 513-657-6270  
 Email – lawson.driggs@att.com



America Samoa, Guam, Northern Mariana Islands

Puerto Rico, U.S. Virgin Islands