

WHO	Community Partner Workgroup	DATE	Thursday May 26, 2022 3-5pm
FACILITATOR	Michael Anderson-Nathe Sarah Dobra	NOTE-TAKER	Jeremiah Keisling
ATTENDEES	<input type="checkbox"/> Maria Castro <input checked="" type="checkbox"/> Beth Englander <input checked="" type="checkbox"/> Elizabeth Fox <input checked="" type="checkbox"/> Natalia Anand <input checked="" type="checkbox"/> Sheila Anders	<input type="checkbox"/> Dana Hittle <input checked="" type="checkbox"/> Thomas Browne <input checked="" type="checkbox"/> Tara Gray <input checked="" type="checkbox"/> Jackie Leung <input checked="" type="checkbox"/> Stephanie Castano	<input type="checkbox"/> Brandy Hemsley <input type="checkbox"/> Jake Gariepy <input checked="" type="checkbox"/> Lavinia Goto <input type="checkbox"/> Kalyna Korok <input checked="" type="checkbox"/> Gladys Boutwell <input checked="" type="checkbox"/> Erin Fair Taylor <input checked="" type="checkbox"/> Lourdes Alcala <input checked="" type="checkbox"/> Anji Djubenski <input checked="" type="checkbox"/> Rosetta Minthorn

Mtg Goals:

1. Begin to build relationships among CPWG members
2. Review and adopt CPWG foundational elements: charter, working agreements, and decision-making process
3. Review and solicit input on the proposed redetermination process, timeline, and key milestones

Agenda

TOPIC	TIME	LEAD	PURPOSE
1. Welcome and Introductions	30 mins	Michael	<ul style="list-style-type: none"> • Name, pronouns, and any access needs they have to fully participate • Share their hope for this workgroup – what are they hoping to accomplish by participating
2. Review and adoption of CPWG charter and operations	20 mins	Michael	<ul style="list-style-type: none"> • Group consensus decision process • Final charter based on any input from onboarding session • Final recommended working agreements (informed via onboarding input) • Final group commitments
3. Overview of proposed redetermination process, timelines, and key milestones	50 mins	Dana	<ul style="list-style-type: none"> • CPWG members understand the typical redetermination process and timeline and how OHA proposes to complete redeterminations in alignment with HB 4035 • Q&A and feedback session
4. Introduce summary of existing community input for our consideration	15 mins	Sarah	<ul style="list-style-type: none"> • Provide an overview of the existing community input OHA has compiled and how it might be used by CPWG • Identify any gaps
5. Meeting close and next steps	5 mins	Michael	<ul style="list-style-type: none"> • Discuss agenda for June mtgs and dates

Notes

Welcome and Introductions

CPWG members responded to: What are your hopes for this group?

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- Many members expressed interest in simplifying the process
- Want to be able to let community know what to expect from this process
- Working with this group to ensure as many people as possible maintain their coverage
- Make it easier to work with state workers
- Figuring out how we build upon what we have learned
- Ensure transparency on what is going on

Review and Adoption of CPWG Charter and Operations

Excerpts from the charter were presented to the group for review and consideration. These excerpts included edits provided by CPWG members during the three-onboarding session. Additionally, the group discussed and decided on their preferred decision-making process.

- Preference for Thumbs up Thumbs down for simple decisions and using First to Five for more complex or nuanced decisions
- Keep Consensus Decision-Making slide in future slide decks as a reminder
- Update “Commit to repair work as needed?” to make clearer
- Add note about avoiding acronyms or explaining them
- Group adopted Charter and Operations
- A final complete charter with these changes will be sent to CPWG for final review and formal adoption at future meeting

Overview of proposed redetermination process, timelines, and key milestones

A presentation on the redetermination process was provided (see slides). The following information was shared with the group.

- The terms Redetermination and Renewal are interchangeable
- Demand of redeterminations has outpaced staff capacity; we anticipate 1.4 million people will need to go through redetermination process within a 12-month period
- Expect applicant growth to continue increasing overall workload
- We anticipate the PH Emergency will be extended for another 90 days so the date at which redeterminations must start is still up in the air
- Question: Can CPA (Community Partner Assistants) get access to MMIS (Medicaid Management Information System) database? This would save us so much time as well especially if someone has a known application but under another assister?
- Question: Prior to the PHE CCOs were receiving member renewal dates on the 834 Eligibility Files sent to them. This was extremely helpful with member communication if they were to call regarding their medical benefit and why they were lost or when they needed to reapply. Will this be reinstated?
- Question: Could Public Services Announcements be a possibility regarding the redetermination process? There will be a paid media campaign
- Future Discussion topic: Looking to talk about if passive renewals may be possible for non-MAGI members.

Introduce summary of existing community input for our consideration

- Moving this topic to June

Meeting close and next steps

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- Tentative meeting dates:
 - June 9, 3-5pm
 - June 23, 3-5pm
 - July 14th, 3-5pm
 - July 28th, 3-5pm
 - August 18th, 3-5pm
 - September 15th, 3-5pm
- We have received several requests from individuals who would like to share their experiences navigating redeterminations or transitions in insurance. We will be bringing a proposed process to the CPWG
- We will be sending out meeting materials to CPWG members along with a few questions about sharing the roster on the website and sharing member information with each other
- Will be asking people about additional information or presentations they would like to help them participate in this workgroup including:
 - experience of people with disabilities or lack of tech access
 - Looking for explanation of ONE system capabilities to see other databases of information (to help passive renewals)
 - Disruptions in coverage for people who are incarcerated, which is a form of inequity because people who can pay for private insurance to not experience this.