

## Service Based vs Non-Service Based Settings

OHA has templates to capture service-based and non-service-based needs. These templates are also split up by age. Providers are expected to use professional judgment to determine which of these sets of questions to ask individuals aged 12 and 13 per [ORS 413.161](#).

The purpose of these templates is to see an overview of the survey questions and age-based skip logic for a variety of settings. **The templates are not meant to be printed and used as paper forms.** The REALD and SOGI Survey is currently being designed and translated and will be shared soon.

Service Based Settings	
<p>These settings allow on-going communication about services between a person and their service provider, such as a case worker, eligibility worker, or medical provider.</p> <p>Identifies need for language access, effective communication, and accommodations.</p>	<ul style="list-style-type: none"> <li>• <a href="#">Service Based Template for All Ages</a></li> <li>• <a href="#">Service Based Template for Age 12 and Up</a></li> <li>• <a href="#">Service Based Template for Under Age 12</a></li> </ul>
Non-service Based Settings	
<p>These settings collect data from people without ongoing communication, such as a one-time student survey, employee demographic survey, or a census survey.</p> <p>Create a profile of languages spoken in communities that can be used to address community level needs.</p> <p>Identify and address inequities.</p>	<ul style="list-style-type: none"> <li>• <a href="#">Non-service Based Template for Age 12 and Up</a></li> <li>• <a href="#">Non-service Based Template for Under Age 12</a></li> </ul>

You can receive this information in other languages, large print, braille, or another format for free.

We can also help you understand this information. Please call 971-673-3390 or email

[OHAREALD.Questions@odhsoha.oregon.gov](mailto:OHAREALD.Questions@odhsoha.oregon.gov). We accept all relay calls, or you can dial 711.