LC 499 2023 Regular Session 44300-022 8/18/22 (LHF/ps)

DRAFT

SUMMARY

Requires Oregon Health Authority to conduct comprehensive study and analysis of specified aspects of Oregon Health Plan fee-for-service system. Directs authority to develop, and report to interim committees of Legislative Assembly related to health, plan for improvements to address disparities in access to care and care delivery between coordinated care organization members and Oregon Health Plan enrollees who are not members of coordinated care organizations.

Declares emergency, effective on passage.

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A BILL FOR AN ACT

Relating to medical assistance recipients who are not enrolled in coordinated care organizations; and declaring an emergency.

Whereas some of Oregon's most vulnerable populations facing health inequities are Oregon Health Plan enrollees whose services are reimbursed on a fee-for-service basis instead of through membership in a coordinated care organization, including tribal members, members dually enrolled in Medicare and the Oregon Health Plan, pregnant undocumented immigrants, Oregon Health Plan enrollees with private insurance, persons with disabilities, individuals exempt from coordinated care organization membership and individuals facing life transitions such as moving from one part of this state to another or leaving a justice-involved setting; and

Whereas, in contrast to members enrolled in coordinated care organizations, Oregon Health Plan enrollees who are not members of coordinated care organizations face additional barriers to accessing quality and timely health care because, while coordinated care organizations are held to a

- 1 standard of care outlined in contracts, metrics, compliance and accountabil-
- 2 ity to their communities, the fee-for-service system does not have these
- 3 structural mechanisms that are designed to promote the health care trans-
- 4 formation and coordinated care that is integral to the coordinated care or-
- 5 ganization model; and
- Whereas the fee-for-service system has insufficient provider enrollment
- 7 and availability due to low and inconsistent reimbursement rates and lack
- 8 of incentives for provider participation; and
- 9 Whereas the lack of enrollee-specific communication formats for Oregon
- 10 Health Plan enrollees who are not members of coordinated care organiza-
- 11 tions leaves enrollees to navigate a complex health care delivery system on
- 12 their own; now, therefore,

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- 13 Be It Enacted by the People of the State of Oregon:
- 14 SECTION 1. (1) As used in this section:
- 15 (a) "Coordinated care organization" has the meaning given that 16 term in ORS 414.025.
 - (b) "Fee-for-service enrollee" means a recipient of medical assistance who is not a member of a coordinated care organization.
- 19 (c) "Fee-for-service system" means the health care delivery model 20 for care and services provided to fee-for-service enrollees.
- 21 (d) "Health-related services" means items or services that are not 22 strictly medical but that are intended to address health inequities or 23 the social determinants of health.
- 24 (2) The Oregon Health Authority shall undertake a comprehensive 25 study and analysis of the fee-for-service system in this state. The 26 study must include significant community engagement and the ap-27 pointment of a consumer advisory council to provide input from fee-28 for-service enrollees to drive changes and improvements to the 29 fee-for-service system. The study must include an analysis and rec-30 ommendations for addressing:
 - (a) Fee-for-service enrollees' lack of access to interdisciplinary care

1 coordination;

- 2 (b) The unavailability of health-related services in the fee-for-3 service system;
- 4 (c) Needs and gaps in the fee-for-service system that are identified by consumers and communities;
- 6 (d) How to better integrate behavioral, oral and physical health 7 care;
- 8 (e) The need for standardized member communications, technical 9 and quality control support to advance language access and interpreter 10 services at the provider level;
- 11 **(f)** The need for an up-to-date, interactive fee-for-service provider 12 directory;
- 13 (g) The need for a robust fee-for-service provider network for all services; and
- (h) The need for a customer service system integrating customer services and connecting fee-for-service enrollees to outreach and enrollment, care coordination and other Medicaid-funded and non-Medicaid-funded services and supports.
- 19 (3) Based on the study and analysis, and on recommendations and input from the consumer advisory council, no later than September 15, 2025, the authority shall report to the interim committees of the Legislative Assembly related to health a plan to address the issues described in subsection (2) of this section and recommendations for legislative changes necessary to implement the plan.
- 25 (4) The authority may seek authority from the Centers for Medicare 26 and Medicaid Services to implement any elements of the plan that 27 need federal approval through waivers, state plan amendments or 28 other means.
- SECTION 2. Section 1 of this 2023 Act is repealed on January 2, 2026.
 SECTION 3. This 2023 Act being necessary for the immediate pres-
- ervation of the public peace, health and safety, an emergency is de-

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clared to exist, and this 2023 Act takes effect on its passage.