

## Oregon's Health Care Workforce Reporting Program

Oregon's Health Care Workforce Reporting Program (HWRP) was created in 2009. As directed by Oregon Revised Statute 676.410, the HWRP collects and tabulates information from licensees of 16 health licensing boards upon renewal, with one additional board to be added by the end of 2017. The boards and their associated license types are:

### Boards reporting since 2009

1. **Oregon Board of Dentistry:** dentist (D), faculty dentist (DF), volunteer dentist (VD), registered dental hygienist (RDH) and volunteer registered dental hygienist (VRDH)
2. **Oregon Board of Licensed Dietitians:** licensed dietitian (LD)
3. **Oregon Board of Pharmacy:** pharmacists (RPH) and certified pharmacy technicians (CPhT)
4. **Oregon Medical Board:** doctor of medicine (MD), doctor of osteopathy (DO), medical doctor/volunteer/emeritus (MDVE), doctor of podiatry (DPM), licensed acupuncturist (LAc), and physician assistants (PA)
5. **Oregon Occupational Therapy Licensing Board:** occupational therapist (OT) and occupational therapy assistant (OTA)
6. **Oregon Physical Therapist Licensing Board:** physical therapist (PT) and physical therapist assistant (PTA)
7. **Oregon State Board of Nursing:** registered nurse (RN), nurse practitioner (NP), certified registered nurse anesthetist (CRNA), clinical nurse specialist (CNS), licensed practical nurse (LPN), and certified nursing assistant (CNA)

### Boards added in 2016-17

8. **Oregon Board of Chiropractic Examiners:** chiropractic examiners (DC) and chiropractic assistants (CA)
9. **Oregon Board of Licensed Clinical Social Workers:** licensed clinical social worker (LCSW) and clinical social worker associate (CSWA)
10. **Oregon Board of Licensed Professional Counselors and Therapists:** licensed marriage and family therapist (LMFT) and licensed professional counselor (LPC)
11. **Oregon Board of Massage Therapists:** licensed massage therapist (LMT)
12. **Oregon Board of Medical Imaging:** nuclear medicine technologist (NMT), MRI technologist (MRI), radiation therapist (RDT), radiographer (RDG), sonographer (SNG), and limited permit x-ray machine operator (LXMO)
13. **Oregon Board of Naturopathic Medicine:** naturopathic physician (ND)

14. **Oregon Board of Psychology:** active psychology associate (APA), active psychologist (APSY), inactive psychology associate (IPA), inactive psychologist (IPSY), probation psychologist (PPSY), semi-active psychologist (SPSY), semi-active psychology associate (SPA), and suspended psychologist (SUSP)
15. **Respiratory Therapist and Polysomnographic Technologist Licensing Board:** polysomnographer (PLSG) and respiratory therapist (RTP)
16. **Oregon Board of Examiners for Speech-Language Pathology and Audiology:** audiologists (AUD), speech-language pathologists (SLP), and speech-language pathologists assistants (SLPA) (beginning November 2017)
17. **Oregon Board of Optometry:** optometrists (OD)

## Health Care Workforce Reporting Program Activities

Health Care Workforce Reporting Program activities fall into four categories: program administration, data collection and quality control, data processing, and reporting.

### PROGRAM ADMINISTRATION

- Coordinate with 17 licensing boards. This includes negotiating interagency agreements with each, and meeting with each board as needed to plan survey implementation, survey design, and share data.
- Manage work with MaritzCX, the DAS Enterprise-wide online survey contactor.

### DATA COLLECTION & QUALITY CONTROL

- Create and manage online data collection tools (surveys) with each board. HWRP maintains over 30 surveys.
- Coordinate survey integration into renewal system with IT staff at the boards.
- Work with boards to ensure survey completion for licensees who renew offline.
- Ongoing phone and e-mail technical support for licensees attempting to complete the survey.

### DATA PROCESSING

- Obtain annual verification lists from each board. These lists represent all license holders (new and renewing) for each board. These are used to verify survey completion, and to estimate actively practicing health care professionals (accounting for new licensees).
- For each of the surveys, download survey data, merge survey data with verification list, clean & code data.
- Geocode addresses of primary and secondary practice locations.
- Develop a biannual workforce database containing all licensees' data.

### REPORTING

- Produce reports such as the “Projected demand for physicians, nurse practitioners, and physician assistants in Oregon: 2013-2020,” the Oregon health care workforce profiles, and reports on the diversity of Oregon’s health care workforce.
- Upload data to the federal government’s portal so that Oregon’s Health Professional Shortage Areas (HPSAs) can be calculated.
- Respond to public use data requests as they are received.
- Run ad-hoc analyses for licensing boards, legislature, Governor's office, etc.
- Prepare the data for use in a business intelligence tool for public consumption.

For more information on the HWRP, please visit the website at <http://www.oregon.gov/oha/HPA/ANALYTICS/Pages/Health-Care-Workforce-Reporting.aspx>.