

OHA Transformation Center Technical Assistance for CCOs

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Metrics TA

Social-emotional health

System-level social-emotional health metric virtual learning collaborative

The Transformation Center has brought on a consultant to facilitate a virtual learning collaborative to support the CCO system-level social-emotional health metric. The learning collaborative will launch this spring. Questions about how the collaborative can help address the metric can be directed to Alissa Robbins at Alissa.Robbins@dhsoha.state.or.us.

System-level social-emotional health metric asset map template

The [social-emotional health measure asset map template](#) is a tool that CCOs may use to complete the asset map of existing social-emotional services and resources requirement of the measure.

- Webinar recording – [How to use the asset map template](#)
- Webinar recording – [Behavioral health services for children, infant to five years](#)

Tobacco cessation

Tobacco cessation counseling training for providers; free and online (with CME); On demand, 45 minutes

What: This short online course will improve your care team’s ability to help patients quit tobacco. The course focuses on brief tobacco intervention and motivational interviewing techniques.

Who: All members of the care team committed to supporting their patients to quit tobacco.

When: The course is self-paced and takes approximately 45 minutes. The course can be started, paused and resumed later as needed.

CMEs: This training has been reviewed and is accepted for up to 1.0 prescribed credit from the American Academy of Family Physicians (AAFP). For other licensing boards that may not pre-approve continuing education credits (for example, the Board of Licensed Professional Counselors and Therapists), please submit the certificate of participation to your accrediting body.

Access the training: <https://learn.optum.com/redeem/or>

Non-metrics TA

Care coordination

Virtual learning collaborative: Care coordination and intensive care coordination (CC/ICC)

The Oregon Health Authority Transformation Center is hosting a monthly virtual learning collaborative to support CCOs and other organizations that provide care coordination services to Oregon Health Plan (OHP) members. The year-long learning collaborative will provide support toward understanding and meeting CCO 2.0 care coordination requirements and facilitate sharing of CC/ICC best practices.

Audience: This event series is for staff of CCOs, Kepro, and other organizations who are involved in planning or delivering CC/ICC to OHP members.

Participants will hear from subject matter experts and peers on key topics such as:

- CCO contract requirements and OARs related to CC/ICC
- Best practices for:
 - Interdisciplinary care team (ICT) meetings
 - Sharing assessments and care plans
 - CC/ICC staffing models
- CC/ICC reporting requirements/template
- Face-to-face requirements in rural/urban areas
- Prioritized populations
- Using data to support CC/ICC activities and workflows
- In lieu of services (ILOS) and care coordination

When: This virtual collaborative will be held on the 3rd Thursday each month in 2022, noon–2 p.m.

To sign up, please contact Jackie Wetzel (Jackie.wetzel@dhs.oha.state.or.us)

Community health assessment and community health improvement plans

Virtual Community Health Assessment (CHA) & Community Health Improvement Plan (CHP) Learning Collaborative

The OHA Transformation Center will be hosting a new virtual CHA and CHP learning collaborative, which will focus on the operations side of developing a collaborative CHA and CHP. This new peer-to-peer learning collaborative will be facilitated by the Providence Center for Outcomes Research and Education (CORE).

- **Timing:** Six virtual learning collaborative sessions from March 2022–June 2023
- **Audience:** CCOs, local public health authorities, hospitals, CHA/CHP backbone entities, or other organization staff partnering to develop the CHA/CHP (Nine Federally Recognized Tribes of Oregon, community-based organizations).
- **Schedule (all sessions will be 90 minutes and held via Zoom):**
 - **Resourcing (funding and staffing)** – March 29, 11:30 a.m.–1 p.m. Register here: <https://www.zoomgov.com/meeting/register/vJl5f-Chqj8iHQxmA1o3sxCKf9WUvwIgoRc>

- **Governance** – May 17, 11:30 a.m.–1 p.m. Register here: <https://www.zoomgov.com/meeting/register/vJltf--hqDwpHx85zJbc-XLrz5vvnmEhgAl>
- **Timelines/cycles** – September 2022
- **Community engagement** – November 2022
- **Tribal engagement** – February 2023
- **Sustainability & dissemination** – April 2023
- **Sign up** to receive future communications about this learning collaborative: <https://www.surveymonkey.com/r/5KNMT37>
- **If you require any accommodations** to fully participate in these sessions, or have any other questions about this learning collaborative, please contact Thomas.Cogswell@dhsoha.state.or.us.

Community advisory councils (CACs)

2022 CAC demographic report guidance and template

Report guidance and a template are now available for the 2022 CAC Demographic Report deliverable :

<https://www.oregon.gov/oha/HPA/dsi-tc/Documents/2022%20CAC%20Demographic%20Report%20Template-final.docx>

- This report is due June 30 to CCO.MCOTDeliverableReports@dhsoha.state.or.us.
- Contact: Tom Cogswell (Thomas.Cogswell@dhsoha.state.or.us)

CAC member learning series: The social determinants of health and equity

The Oregon Health Authority Transformation Center recently concluded a learning series for CAC members focused on the social determinants of health and equity.

- [Click here](#) to access session materials and recordings.
- [Haga clic aquí](#) para ver un folleto de la serie de aprendizaje en español.

Consumer CAC members are eligible for a \$10 electronic gift card for each recording they watch in the learning series through 6/15/22. Electronic gift cards are available from Albertsons, Safeway and CVS.

Questions? Contact Tom Cogswell (Thomas.Cogswell@dhsoha.state.or.us)

CAC member needs assessment survey

The Transformation Center would like to gather feedback from CAC members about additional training needs they may have in the coming year. Please see below for needs assessment survey links in English and Spanish. Surveys will be open until April 30.

- Survey (English version): <https://www.surveymonkey.com/r/L2SMM3Z>
- Encuesta de evaluación de necesidades de los miembros de CAC de 2022: <https://www.surveymonkey.com/r/PQK2PZS>
- Contact: Tom Cogswell (Thomas.Cogswell@dhsoha.state.or.us)

COVID-19 supports

Spring 2022 pediatric COVID-19 vaccine learning series: 6-month to 4-year-olds

The OHA COVID-19 Response & Recovery Unit and OHA Transformation Center are hosting a new pediatric COVID-19 vaccine learning series focused on the six-month to four-year-old populations. See below for a schedule detailing the first three sessions in the learning series:

Preparing for the 6-month to 4-year-old COVID-19 vaccine. Tapping in: Reminders, recerts and ramping up!

- March 31, noon–1 p.m.

- This session will be dedicated to bringing resources to the front for providers to re-center as we approach the next vaccine event.
 - Oregon Immunization Program updates
 - Acknowledging LPHA feedback
 - Monday peer support space
 - Acknowledging community feedback
- Register here: https://www.zoomgov.com/meeting/register/vJlSd-ivqTluG7JyKZdVfZBUzEaN_RVm54Y

Community feedback: Preparing for the six-month to four-year old COVID-19 vaccine

- April 7, noon–1 p.m.
- This session will focus on the community feedback tool to pull commentary on how to uplift vaccine hesitant individuals and marginalized communities.
- Register here: <https://www.zoomgov.com/meeting/register/vJlSceqorjluHkApnc-91OBazyezAaRYk6l>

Hesitance and mistrust: Vaccine hesitancy for the six-month to four-year-old populations

- April 14, noon–1 p.m.
- This session will empower providers with tools on how to best tackle hesitancy and inequity that leads to vaccine avoidant behaviors.
- Register here: <https://www.zoomgov.com/meeting/register/vJlTceyuqzwoHEHBE4EKRnzYpSke0BUDful>

Audience: Providers and clinical staff

Contact: Lexi Konja (Lexi.Konja@dhsosha.state.or.us)

Recruiting providers: Culturally responsive immunization presenter training

The OHA Transformation Center is partnering with the Oregon Academy of Family Physicians, Boost Oregon, and Oregon Rural Practice-based Research Network (ORPRN) to bring culturally and linguistically robust education to rural communities and communities of color. We are seeking 20 clinicians who are passionate about vaccine education and serving their community to participate in this project.

- Boost Oregon will provide speaker training, culturally appropriate messaging, slide decks and supplemental materials about COVID-19 vaccination to participating providers. Providers chosen will then give up to three 1–2 hour presentations. Presentations will be held at community gatherings, such as church events, community events and online events.
- Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.
- Clinicians will receive a \$1,000 stipend for each presentation provided.
- **If you are interested in this opportunity**, please complete the interest form: <https://oafp.org/community/building-immunity-by-building-community/>
- **Contact:** kaylaw@oafp.org

Health-related services

Webinar: Centering equity in HRS flexible services

This webinar will focus on centering equity in CCO HRS flexible services, including opportunities to promote equity in selecting services, strategy and planning of service delivery, reaching members experiencing the greatest inequities, communicating with providers and members, and monitoring efforts. Yamhill Community Care Organization will also share an example of how, in response to the public health emergency, transportation to day-to-day essential services were offered to address the increased social needs of members.

- **When:** May 11, 2022, 11 a.m.-noon

- **Register here:** <https://us02web.zoom.us/meeting/register/tZAvcOCtrT0tHNTYU5E3QxutXh178Z7amjCC>
- **Audience:** CCO staff who work on HRS

Updated HRS guidance

The following updated HRS guidance documents are now available:

1. HRS and Traditional Health Workers (March 2022): <https://www.oregon.gov/oha/HPA/dsi-tc/Documents/Health-Related-Services-Guide-THWs.pdf>
2. 2022 HRS Policy and Evaluation Criteria (March 2022): <https://www.oregon.gov/oha/HPA/dsi-tc/Documents/CCO-HRS-Policy-Evaluation-Criteria-2022.xlsx>
3. HRS and Health Information Technology (January 2022): <https://www.oregon.gov/oha/HPA/dsi-tc/Documents/Health-Related-Services-Guide-HIT.pdf>.
 - Watch the HRS and HIT guidance companion webinar (new): <https://youtu.be/wm27dNDWVBE>
4. Exhibit L Financial Reporting Template and HRS Expenditures (updated January 2022): <https://www.oregon.gov/oha/HPA/dsi-tc/Documents/Health-Related-Services-Exhibit-L-Reporting-Guide.pdf>

SHARE, HRS and ILOS comparison document

This new comparison of CCO spending programs provides an overview of health-related services, in lieu of services and the SHARE Initiative (Supporting Health for All through Reinvestment). The document includes examples of activities that could fall into each category. View the comparison here: <https://www.oregon.gov/oha/HPA/dsi-tc/Documents/HRS-SHARE-ILOS-Comparison.pdf>

CCO learning collaborative: SHARE and HRS community benefit

OHA is hosting a monthly CCO learning collaborative focused on SHARE (Supporting Health for All through Reinvestment) and health-related services (HRS) community benefit, which will take place on the 4th Monday of each month through June 2022. These meetings will be facilitated by technical assistance consultants, and will be an informal way for CCO staff to share ideas around program strategy and implementation. The list of monthly topics is forthcoming and will be created based on ideas from conversations with CCOs.

Who: All CCO staff working on SHARE or HRS are welcome to attend.

When: Next meeting March 28, 4–5 p.m. (4th Monday of each month through June 2022)

Register here: <https://us02web.zoom.us/meeting/register/tZwvcuigrT8tE9ylvWs79L86TfxilqibPkQ3>

Contact: Nancy Goff (nancy055@gmail.com)

HRS office hours

CCO staff are invited to participate in general HRS office hours and staff may join the calls at any point during the scheduled times.

- **When:** Every three months through 2022
 - Next: April 12, 11–11:30 a.m.
 - Full schedule at <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/Health-Related-Services.aspx>
- **Join on your computer or mobile app** (no registration required)
 - Or call in (audio only): +1 971-277-2343
 - Phone conference ID: 895 910 664#

[SHARE \(supporting health for all through reinvestment\)](#)

Webinar – Collaborating to address housing and homelessness: An overview for CCOs from one Oregon region’s experience

Please join us for a webinar to learn about innovative ways for CCOs to collaborate within their region to address housing and homelessness. Kenny LaPoint, executive director of Mid-Columbia Community Action Council (MCCAC) will provide an overview of Oregon’s state and local housing systems and share ideas about specific housing supports and services that CCOs can partner locally on, and potentially use Medicaid spending flexibilities to support (SHARE, HRS and ILOS). Housing and health partnership success stories from the MCCAC region will be shared. Some of these successes include: multiple agencies coming together to support a navigation shelter, aligning resources to ensure wraparound services for permanent supportive housing, and creating new housing units through pooled resources.

- **When:** April 13, 10:30–11:30 a.m.
- **Register here:** <https://us02web.zoom.us/meeting/register/tZYkce6gqD8pHtfV8uz9fDdwX29NNMMIsEk>
- **Webinar presenter:** Kenny LaPoint is the executive director for the Mid-Columbia Community Action Council. Kenny came to MCCAC from Oregon Housing and Community Services, Oregon’s housing finance agency, where he served as the public affairs director for five years. Prior to that, Mr. LaPoint spent six years as the housing and resident services director for Housing Works, the Central Oregon Regional Housing Authority. Mr. LaPoint also served for over three years as a homeownership counselor for NeighborImpact, Central Oregon’s Community Action Agency. Other prior service includes co-chair of Central Oregon’s Homeless Leadership Coalition (the region’s Continuum of Care); a member of the City of Bend’s Affordable Housing Committee, President of the Cascade Chapter of NAHRO (National Association of Housing Redevelopment Officials), Neighborhood Partnership’s Board of Directors, member of the community advisory council for Central Oregon’s CCO and one of the founding members of Icon City, a Central Oregon nonprofit organization.
- **Contact:** Hannah Bryan, Oregon Rural Practice-based Research Network (bryanh@ohsu.edu)

SHARE office hours

OHA staff will hold office hours to answer CCO questions about SHARE Initiative deliverables. CCO staff may join at any point during the scheduled times:

- April 20, 9:30–10 a.m.
- May 18, 9:30–10 a.m.
- June 15, 9:30–10 a.m.

[Join meeting](#) (same link for all)

Or call in: +1 971-277-2343

Phone conference ID: 878 492 774#

Contact: Laura Kreger (Laura.E.Kreger@dhsosha.state.or.us)

2022 SHARE guidance and reporting templates

Guidance and templates for 2022 SHARE reporting are now available on OHA’s SHARE webpage:

<https://www.oregon.gov/oha/HPA/dsi-tc/Pages/SHARE.aspx>

Updated materials include:

- Change log (start here to see an overview of the major changes made to the documents below)
- Guidance document
- FAQ
- Spending plan template
- Spending plan evaluation tool
- Detailed spending report template

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Contact: Nancy Goff (nancy055@gmail.com)

Value-based payment (VBP)

VBP pre-interview questionnaire, PCPCH and CDA data template

The [2022 VBP PCPCH data and CDA VBP data template](#) (with evaluation criteria) is due May 6.

The [2022 VBP pre-interview questionnaire template](#) is due May 7. OHA emailed each CCO VBP point of contact with their CCO's previous responses to update and a link to schedule their interview in June.

Contact: Lisa Krois (Lisa.R.Krois@dhsoha.state.or.us)

VBP Roadmap progress report

The VBP Roadmap progress report (OHSU, March 2022) is available here: <https://www.oregon.gov/oha/HPA/dsi-tc/Documents/Oregon-Value-Based-Payment-Roadmap-for-CCOs-Progress-Report-March-2022.pdf>

Contact: Lisa Krois (Lisa.R.Krois@dhsoha.state.or.us)

VBP resource library

OHA's value-based payment (VBP) website features a library of resources: <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/VBP-Resource-Library.aspx>

The library covers a wide range VBP topics, including:

- Overviews
- Risk stratification
- Attribution
- Evidence-based care and workflows
- Performance measurement
- Promoting health equity
- Emerging trends

In addition, you'll find sections on each of the five care delivery areas required in CCO contract:

- Hospital
- Maternity
- Behavioral Health
- Oral Health
- Children's Health

Audience: CCOs, other payers, and providers

Transformation Center technical assistance updates

For updates, [sign up for the Transformation Center's events, resources and learning opportunities distribution list](#).