

## Covid Therapeutics Supplemental Funding

### Frequently Asked Questions

**\*We anticipate funding for this program will run out prior to December 31, 2022.**

1. How much does this program pay per submitted claim to ArrayRx/Navitus for Covid therapeutics?

**Answer:** \$40

2. Is there a formulary?

**Answer:** Yes. The formulary includes Paxlovid and Lagevrio/Mulnopravir.

3. Is this program only for the uninsured?

**Answer:** No. All insurance statuses are eligible.

4. If I submit a claim for someone who is uninsured, what amount will I receive as a dispensing fee payment?

**Answer:** \$40

5. If I submit a claim for someone who has Medicare, Medicaid, OHP (FFS or CCO) or commercial insurance, what amount will I receive as a payment?

**Answer:** You will receive \$40 + the patient's insurance payment.

Regardless of the type of insurance, submit claims to primary and secondary insurances first. Government sponsored health plans count as a primary and secondary insurance. Then submit a claim under this program to Navitus. You will receive \$40 from the Navitus claim + the amount from whatever insurance you billed.

You keep both payments.

6. What is the timeframe for claims submission?

**Answer:** You can submit claims retroactively for up to 90 days, but not before 8/1/2022.

7. How long does this program last?

**Answer:** Until funding runs out. **We anticipate funding will run out prior to December 31<sup>st</sup>.**

8. When should I start submitting claims?

**Answer:** Now! Do not wait. As soon as all the funds are gone, the program ends.

9. Who should I call if I'm having problems submitting a claim?

**Answer:** Call the Navitus Pharmacy Help Desk at 844-268-9789. They are available 24/7 except for Thanksgiving and Christmas.

10. What if I have feedback about the program I would like to share?

**Answer:** Please contact Amanda Parish at: [amanda.b.parish@dhsosha.state.or.us](mailto:amanda.b.parish@dhsosha.state.or.us) or Liz Breitenstein at: [Elizabeth.Breitenstein@dhsosha.state.or.us](mailto:Elizabeth.Breitenstein@dhsosha.state.or.us) .