

MEETING NOTES

Quality & Health Outcomes Committee (QHOC)

February 8, 2016

Website: <http://www.oregon.gov/oha/healthplan/Pages/CCO-Quality-and-Health-Outcomes-Committee.aspx>

Chair- Mark Bradshaw (All Care)

Co-Chair- Jennifer Johnstun (Primary Health)

Attendees: *(in person or by phone)*

Anne Alftine (JCC); Gary Allen (Advantage Dental); Susan Arbor (MAP); Joell Archibald (OHA); Bruce Austin (OHA); Joseph Badolato (FamilyCare); Sarah Bartlemann (OHA); Maggie Bennington-Davis (Health Share); Tara Bergeron (Tuality); Graham Bouldin (Health Share); Stuart Bradley (WVCH); Mark Bradshaw (All Care); Lisa Bui (OHA); Amy Burns (AllCare); Jim Calvert (Cascade Health Alliance); Barbara Carey (Health Share); Christine Castle (CareOregon); Kathy Cereghino (Kaiser); Roger Citron (OHA/HSD); Laurence Colman (GOBHI); Colleen Connolly (Trillium); Eric Davis (JD Health); Linda Fanning (Acumentra); Ruth Galster (UHA); Bennett Garner (FamilyCare); Jim Gaudino (OHSU); Sarah Hallvick (Acumentra); Walter Hardin (Tuality); Rosanne Harksen (OHA), Jenna Harms (Yamhill CCO); Maria Hatcliffe (PacificSource); Theresa Heidt (YCCO); Hank Hickman (OHA); Holly Jo Hodges (WVP/WVCH); Todd Jacobsen (GOBHI); Jennifer Johnstun (Primary Health); Bridget Kiene (American Cancer Society); Charmaine Kinney (Mult. Co./Health Share); Safina Koreishi (Columbia Pacific); Lynnea Lindsey-Pengelly (Trillium); Cat Livingston (HERC); Laurie Lockert (HMA); Andrew Luther (OHMS); Laura Matola (All Care); Laura McKeane (AllCare); Sharon Merfeld (Primary Health); Jetta Moriniti (Providence); Tracy Muday (WOAH); Chris Norman (MAP); Nicole Okane (Acumentra); Laureen Oskochil (Acumentra); Paolo Paz (Tuality); Erica Pettigrew (OHSU); Ellen Pinney (OHA); Jordan Rawlins (Moda/EOCCO); Rose Rice (UHA); Belinda Sauer (OHA); Stefan Shearer (YCCO); Cheryl Shen (HealthShare); Jeanene Smith (HMA); Debbie Standridge (UHA); Dayna Steringer (WOAH/Advantage Dental); Anna Stern (WVCH); Steve Stolzoff (GOBHI); Ralph Summers (PacificSource); Priscilla Swanson (Acumentra); Denise Taray (HERC); Jaclyn Testani (CPCCO); Corinne Thayer (ODS); Jennifer Valentine (OHA); Anna Warner (WOAH); Mark

Whitaker (Providence); UZ Winterzak (HealthShare); and Amarissa Wooden (NBMC)

By phone:

Ellen Altman, Kevin Ewanchyna, Lyle Jackson, Jed Taucher, Melinda West, JCC, UHA

CLINICAL DIRECTORS SESSION

1. Introductions & Announcements

Introductions/
Announcements

- Introductions were made around the room and from the phone.
- This a last chance to be a part of the Back Pain Workgroup. Interested parties need to contact Lisa Bui;
- Public Health update includes a “leading causes of death” report.

Review of January Notes

Behavioral Health
Directors Meeting
Update- Lynnea Lindsey-
Pengelli

January 11, 2016 meeting:

- Discussion on need to give regular reports at the QHOC meeting;
- Certified Community Behavioral Health Certification (CCBHC) statewide planning process;
- Integration of behavioral health;
- Psychiatric consultation codes;
- Update on USDOJ status;
- Applied Behavioral Analysis- multiple concerns about implementation;
- Agreement between CCOs when high need youth transfer across CCOs.

<p>Metrics Update- Sarah Bartlemann</p>	<ul style="list-style-type: none"> ▪ The 2015 Mid-year CCO metrics report was published January 20, 2016; ▪ The January dashboard was released January 27th for September 1, 2014 to August 31, 2014. There will not be a February dashboard to allow time to make the conversion to ICD-10; ▪ OHA will be providing quarterly files to CCOs with data from the ALERT immunization registry; ▪ All CCOs have submitted their Year # Data proposals; ▪ PCPCH enrollment update; ▪ Colorectal Roundtable- Wednesday April 20, 2016 9-3 at the Multnomah Athletic Club;
<p>Metrics Targeted TA Prioritization- Anona Gund</p>	<p>During the recent Transformation Center’s strategic planning interviews with CCO stakeholders, three metrics were selected to be the focus of conversation on the informal conference calls being held. Each of the three metrics came with challenges. Medical Directors and select attendees voted on those challenges that were of highest priority. The results are:</p> <p>Childhood Immunizations-</p> <ol style="list-style-type: none"> 1. Missed opportunities to vaccinate (sick visits etc.). 2. Identifying reasons for low rates (clinic level). 3. Sharing rates between providers and CCO. <p>Tobacco Reduction-</p> <ol style="list-style-type: none"> 1. Patient awareness of cessation benefits. 2. Provider training to treat tobacco dependency.

	<p>3. Identifying or tracking tobacco use.</p> <p>Adolescent well-care visit-</p> <ol style="list-style-type: none"> 1. Missed opportunities to provide well care visits. 2. Culture shift to value and prioritize annual visits. 3. Leveraging of and coordination with school-based health centers.
<p>P & T Update- Ted Williams</p>	<p>Discussed:</p> <ul style="list-style-type: none"> ▪ CMS has sent a letter and it is expected that OHA will respond next week; ▪ Materials from P & T are posted on their website with new information on treating Stage II HIV; ▪ Discussed drug and alcohol changes; ▪ Changes to PA criteria; ▪ Clinical changes need to be placed on the QHOC agenda; ▪ Behavioral health input is needed in the P & T committee meeting;
<p>HERC Update- Cat Livingston</p>	<p>Topics discussed at the HERC meeting held January 14, 2016:</p> <ul style="list-style-type: none"> ▪ Retired three guidelines on the management of back pain; ▪ Discussed code movements; ▪ Nitrous Oxide use for labor pain management; ▪ Indications for Proton beam therapy; ▪ Elective surgery and tobacco cessation; ▪ Digital breast tomosynthesis for breast cancer screening; ▪ Fecal microbiota transplantation for clostridium difficile infection; ▪ Genetic testing to guide use of anti-depressant medications;

	<ul style="list-style-type: none"> ▪ Interventions to reduce the harms of tobacco during pregnancy; ▪ Gastrointestinal motility tests; ▪ Timing of long acting reversible contraceptive placement; ▪ Percutaneous interventions for low back pain; ▪ Sacral nerve stimulation for non-obstructive urinary retention; ▪ Non-invasive testing for liver fibrosis in chronic hepatitis C infection; ▪ Ultrasound-enhanced catheter-directed thrombolysis for pulmonary embolism; ▪ Continuous glucose monitoring in diabetes mellitus- 2015 rescanning summary; ▪ In discussion of dementia/autism, what causes morbidity, traumatic brain injury/mental health had to find treatment. 	
Transformation Center: Clinical Innovators Program- Emilee Coulter- Thompson & Dr. Safina Koreishi	<ul style="list-style-type: none"> ▪ Goals and benefits; ▪ 2016-2017 call for applications; ▪ Changes for 2016-17 cohort; <p>Dr. Safina Koreishi shared her experience in this program and encouraged participation. Applications are due by April 15, 2016.</p>	
Clinical Items From the Floor	Jennifer Valentine discussed and provided copies of OHA Accountable Health Communities overview and an MOU Request Form for CMMI AHC	
TOPIC	DISCUSSION	ACTION ITEM(S)
Back Pain Workgroup	Last chance to join this workgroup	<u>Action Item:</u> Contact Lisa Bui if interested.

P & T Update	Discussed the P & T website	<u>Action item:</u> Re-send the link to this website.
Other		<u>Action Item:</u> Send out Mark Bradshaw's e-mail address
JOINT LEARNING SESSION (1.5 hrs.)		
	Non-Opioid Treatment Options	
Quality and Performance Improvement Session (2.5 hrs.)		
Introductions		
QPI Update and Introductions- Jennifer Johnstun and Lisa Bui	<ul style="list-style-type: none"> ▪ Discussed the PIPs- what measures are the CCOs stronger/weaker on? ▪ Reach out to Tressa Perlicek and Ann Brown about grievances and complaints ▪ Statewide PIP data for February will come out in March <p>EQRO Update:</p> <ul style="list-style-type: none"> ▪ Onsite visits are occurring; ▪ Looking at compliance and follow-up of last two years of findings. <p>Transformation plans :</p> <ul style="list-style-type: none"> ▪ QUAPI in March 2016. 	
Metrics	<p>The afternoon agenda for today's meeting will be blended. There will be a round table discussion on the following:</p> <ul style="list-style-type: none"> ▪ Contraceptive ▪ Immunization ▪ Tobacco 	

	<p>Attendees broke up into smaller groups to discuss all three topics. In the first break-out, groups discussed what worked and what activities helped to promote results. A spokesperson from each group reported out on this. In the second break-out session, people were asked to mix a bit and discuss the barriers encountered in delivering the metrics. There was another large group discussion with reporting out this information.</p>
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Next Meeting	
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<p>Monday, March 14, 2016</p>	
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<p>9:00 am - 3:30 pm</p>	
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<p><i>HSB Conference Room 137 A-D</i></p>	
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<p>Toll free dial-in: 888-278-0296 Participant Code: 310477</p>	
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<p>Parking: Map Office: 503-378-5090 x0</p>	
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MEETING NOTES

Quality & Health Outcomes Committee (QHOC)

November 9, 2015

Website: <http://www.oregon.gov/oha/healthplan/Pages/CCO-Quality-and-Health-Outcomes-Committee.aspx>

Chair- Tracy Muday (WOAH)

Co-Chair- Barbara Carey (Health Share)

Attendees: *(in person or by phone)*

Cynthia Ackerman (AllCare); Anne Alftine (JCC); Susan Arbor (MAP); Joell Archibald (OHA); Bruce Austin (OHA); Joseph Badolato (FamilyCare); Sarah Bartlemann (OHA); Shannon Beatty (Medimmune); Sara Beaudrault (OHA); Amanda Blodgett (CHA); Kim Blood (WVCH); Summer Boslaugh (OHA); Bill Bouska (OHA); Mark Bradshaw (AllCare); Stacy Brubaker (JCC); Lisa Bui (OHA); Mindi Burdick (WVCH); Jim Calvert (Cascade Health Alliance); Barbara Carey (Health Share); Jody Carson (Acumentra); Christine Castle (Metro); Darren Coffman (HERC); Laurence Colman (GOBHI); Joel Daven (UHA); Kristi DePreist (UHA); Trevor Douglass (OHA); Kevin Ewanchyna (IHN/CCO); Wade Fox (CMO); Mike Franz (PacificSource); Ruth Galster (UHA); Bennett Garner (FamilyCare); Jim Gaudino (OHSU); David Geels (WOAH); Sara Hallvik (Acumentra); Walter Hardin (Tuality); Rosanne Harksen (OHA); Jenna Harms (Yamhill CCO); Maria Hatcliffe (PacificSource); Hank Hickman (OHA); Holly Jo Hodges (WVP/WVCH); Todd Jacobsen (GOBHI); Jennifer Johnstun (Primary Health); Charmaine Kinney (Mult. Co./Health Share); Cynthia Lacro (EOCCO); Ron Lagergan (FamilyCare); Alison Little (PacificSource); Cat Livingston (HERC); Andrew Luther (OHMS); Laura Matola (AllCare); Sharon Merfeld (OHMS); Ben Messner (WOAH); Crystal Metvas (CareOregon); Jetta Moriniti (Providence); Tracy Muday (WOAH); Chris Norman (MAP); Coleen O'Hare (Trillium); Nicole Okane (Acumentra); Paolo Paz (Tuality); Ellen Pinney (OHA); Jordan Rawlins (Moda/EOCCO); Rose Rice (UHA); Amit Shah (CareOregon); Ellen Singer (Kaiser); Amit Shah (CareOregon); Debbie Standridge (UHA); Dayna Steringer (WOAH/Advantage Dental); Anna Stern (WVCH); Ron Stock (OHA); Steve Stolzoff (GOBHI); Priscilla Swanson (Acumentra); Denise Taray (OHA); Jed Taucher (AllCare); Jaclyn Testani (Columbia Pacific); Corinne Thayer (ODS); Melanie Tong (Washington Co.);

Jennifer Valentine (OHA); Laura Walker (PacificSource); Anna Warner (WOAH); Kim Wentz (OHA); and Mark Whitaker (Providence)

By phone:

Ellen Altman, Lyle Jackson, Lynnea Lindsey-Pengelly, Leslie Clement, Kaiser Permanente

CLINICAL DIRECTORS SESSION

1. Introductions & Announcements

Introductions/ Announcements	<ul style="list-style-type: none"> ▪ Introductions were made in the room, and with those on the phone. ▪ There will not be a December QHOC meeting. ▪ Will need to select a new Chair for this meeting for 2016.
Review of September Notes	Notes from the October QHOC meeting were reviewed and approved.

2. Program Reports (Reports are given by the staff representatives of each program)

Public Health: Syphilis Screening- Katrina Hedberg	<ul style="list-style-type: none"> ▪ Purpose of presentation; ▪ Rates of early syphilis by sex and year; ▪ Syphilis in women, Oregon, 200-2015; ▪ Congenital syphilis, Oregon, 2000-2015; ▪ Congenital syphilis, case histories; ▪ Self reported risk factors among female early syphilis cases; ▪ CDC, ACOG Prenatal syphilis screening recommendations; ▪ OHA recommendation;
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	<ul style="list-style-type: none"> ▪ Most effective step to reduce syphilis transmission; ▪ Rates of early syphilis by year.
Other:	<p>Opioid Performance Project:</p> <ul style="list-style-type: none"> ▪ Additional information coming; ▪ Statewide Opiate prescribing guidelines. <p>Rhonda Busek introduced Varsha Chauhan as the new Chief Health Systems Officer. Varsha provided some background information and vision for OHA.</p>
Back Guideline discussion:	<p>Back condition coverage and the Oregon Health Plan: Implementation delay:</p> <ul style="list-style-type: none"> ▪ Implementation delay; ▪ The approved changes to OHP's coverage for back conditions; ▪ Why did HERC undertake this process? ▪ The history of OHP coverage of treatments for back conditions; ▪ The process for HERC's decision. <p>Resource: HERC website: www.oregon.gov/OHA/OHPR/Pages/HERC/</p>
HERC Update- Cat Livingston:	<ul style="list-style-type: none"> ▪ MRI Guidelines updated- clarification in February; ▪ VbBS: Genetic committee GAP (Genetic Advisory Panel reviewed new genetics CPT codes. This panel is seeking CCO involvement. Contact Cat Livingston if interested; ▪ Pre-conception testing- how to combine with prenatal testing; ▪ There is plenty of panel testing going on; ▪ Looking at language that encourages most cost effective test; ▪ New codes- some are integrated; ▪ Drs. Gary Allen and Alison Little have joined on HERC's committee; ▪ Temporary prostatic stents- on recommended code movement;

	<ul style="list-style-type: none"> ▪ Gender dysphoria guideline changes; ▪ Proton beam therapy guideline changes; ▪ Multi-sector interventions is a new section on the prioritized list. 	
TOPIC	DISCUSSION	ACTION ITEM(S)
Technical Assistance Projects- Acumentra, OHIT, and ORPRN	<p>Acumentra: Improving Behavioral Health for Older Adults-</p> <ul style="list-style-type: none"> ▪ A community-based approach; ▪ Goals; ▪ Key strategies and interventions; <p>OHIT: Oregon Medicaid Meaningful Use Technical Assistance Program-</p> <ul style="list-style-type: none"> ▪ Purpose; ▪ Provider eligibility; ▪ Flow of activities; ▪ Next steps/request for CCOs; ▪ Menu of services; <p>ORPRN: Healthy Hearts Northwest (flyer)</p>	
HSD Updates	Kim Wentz:	<u>Action Item (Hank):</u>

	<ul style="list-style-type: none"> ▪ Discussed and shared document on an out-of-hospital birth survey. This will be sent out electronically; <p>Chris Norman:</p> <ul style="list-style-type: none"> ▪ Working on a provider guide/survey for CCO directors; ▪ Rates- CCO leadership connection; 	Send an electronic copy of OOH Births survey to medical directors.
Clinical Directors Items from the floor	<ul style="list-style-type: none"> ▪ Discussion on fining providers refusing to see non-immunized children; ▪ Alison Little, Tracy Muday, and Mark Bradshaw nominated for Chair for 2016. Dr. Bradshaw accepted. 	
JOINT LEARNING SESSION		
Childhood Immunizations	<ul style="list-style-type: none"> ▪ Agenda ▪ “Strategies to Improve Childhood Immunization Rates ▪ “Childhood Immunization Status (Combo 2) ▪ “Enrollment Delay for Vaccines for Children Clinics ▪ “Evidence-based Strategies for Improving Childhood Immunization Rates” 	
Quality and Performance Improvement Session (2 hrs)		
QPI Update - Introductions	<ul style="list-style-type: none"> ▪ This is the last QHOC meeting of the year. December’s meeting cancelled; ▪ Jennifer Johnstun was nominated as the Chair for 2016. She accepted. 	
2016 Schedule of Activities- Acumentra	<ul style="list-style-type: none"> ▪ Proposed 2016 EQRO schedule; ▪ 2016 External Quality Review activities; 	

	<ul style="list-style-type: none"> ▪ ISCA training will be in Eugene at the Valley River Inn;
Standard 8 Reporting Template- Acumentra	<p>Report Monitoring Tool- reviewed and discussed.</p> <p>PIP Review Tool:</p> <ul style="list-style-type: none"> ▪ FORMAL OPENING/FORMAL CLOSING; ▪ Requires a signed signature to open a PIP; ▪ Folks were asked their preference between version 1 or 2. Version 1 was the overall preference;
Statewide PIP: Metric Specifications & Data Review- Jon Collins and Sara H.	<p>Discussed percentage of patients on opioid doses ≥ 120mg Morphine Equivalent Dosage (MED) per day. Comments were:</p> <ul style="list-style-type: none"> ▪ What is the denominator? ▪ Excludes palliative care/end of life care; ▪ Helpful to have all of the codes by data; ▪ The goal is for improvement. <p>It was suggested to send out a poll on the information shared.</p>
Statewide PIP: Next Steps- Acumentra	<ul style="list-style-type: none"> ▪ Survey Monkey sent out. Some CCOs did not send back; ▪ Discussed what February training should cover; ▪ Discussion on what information/topics would be helpful.
Next Meeting	
<p>Monday, January 11, 2016</p> <p>9:00 am - 3:00 pm</p> <p><i>HSB Conference Room 137 A-D</i></p> <p>Toll free dial-in: 888-278-0296 Participant Code: 310477</p> <p>Parking: Map Office: 503-378-5090 x0</p>	



800 NE Oregon St., Ste. 930
Portland, OR 97232-2195
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Quality and Health Outcomes Committee Public Health Division updates – March 2016

Data and Reports

Youth's Experience of Care: Findings from Youth Listening Sessions in Jackson and Umatilla Counties:

The Oregon Public Health Division, Adolescent and School Health Program held youth listening sessions in Jackson and Umatilla Counties in the fall of 2015 to inform program development. Youth provided their perspective on:

- Why they do and do not access preventive health services, and
- Recommendations for improving health care for youth.

The report is available here:

<https://public.health.oregon.gov/HealthyPeopleFamilies/Youth/Pages/Resources.aspx>. Please direct questions to Liz Thorne, MPH, Adolescent Health Policy & Assessment Specialist at elizabeth.k.thorne@state.or.us or 971-673-0377.

Resources and Updates

LGBTQ Meaningful Care Conference: The LGBTQ Meaningful Care Conference will be held March 25th. As a day-long LGBTQ cultural competency training event for healthcare and social service professionals, the Meaningful Care Conference aims to promote LGBTQ cultural competency in health care and social services, share current best practice applications of LGBTQ cultural competency in health care and social services, and to develop and diversify networks of LGBTQ culturally competent health care and social service providers. Registration information is available here: www.oregonlgbtqhealth.org/mcc

Interested in additional training information and resources from the Northwest AIDS Education Training Center (AETC)? Join their listserve here:

http://visitor.r20.constantcontact.com/manage/optin?v=001jQVlpaFBjw8kZ04aZ5PISokhddeXIR2hdvxPEk5a2QM6_qSTTKClifhSrp3pqNZ8zsofF2qwxNHFi67bdVF_oQfX-D_tBiq0ILC6qh-NFW0%3D.

Competitive Funding Opportunity: Sustainable Relationships for Community Health:

The Oregon Public Health Division, Health Promotion and Chronic Disease Prevention section will be releasing a competitive funding opportunity called Sustainable Relationships for Community Health (SRCH). Once the opportunity has been released, it can be found on the State of Oregon Procurement Information Network (ORPIN) as opportunity #4170.

Purpose: Supports partners to delineate organizational roles for optimizing delivery of 1) cessation support and 2) either chronic disease self-management programs or colorectal cancer screening. Recipients conduct an assessment of current practices, attend a series of

institutes, and develop agreements between consortium members to improve referral and supports. HPCDP anticipates three institutes, with the first one held in the summer of 2016.

Funding period: Spring 2016 through June 2017.

Eligible applicants: Consortia consisting of county local public health agencies, CCOs and additional members such as clinical partners, and organizations providing supportive community-based services.

For further information: Please contact the sole point of contact as listed on the funding opportunity information.

Collaboration between Health Care and Public Health: The new free publication *Collaboration Between Health Care and Public Health* (National Academies Press) describes national, state, and regional partnerships focused on payment reform, specific disease initiatives (hypertension, asthma), public-health/hospital collaborations, and initiatives focused on building a culture of health. This resource is available here:

http://www.nap.edu/download.php?record_id=21755#

Webinar: Exploring Comprehensive Diabetes Prevention & Care in Oregon: The Oregon Public Health Division and Q Corp's Patient-Centered Primary Care Institute will host a webinar on March 16, 2016 from 8-9:30am on "Exploring Comprehensive Diabetes Prevention & Care in Oregon." This webinar, to be presented by Don Kain (OHSU Schnitzer Diabetes Health Center), Tracy Carver (Acumentra Health) and Sarah Worthington (Deschutes County Health Services), will articulate how the National Diabetes Prevention Program, Diabetes Self-Management Education (DSME) and the Stanford Diabetes Self-Management Program (DSMP) can be employed to support clinical care in improving the health of Oregonians at high risk for developing type 2 diabetes, as well as those who have diabetes. For more information and to register go to: <http://pcpci.org/resources/webinars/exploring-comprehensive-diabetes-prevention-and-care-in-oregon>.

Immunization Resources: The Oregon Immunization Program has released additional tools for CCOs and clinics in support of the childhood immunization status incentive measure at the clinic level.

Resources are available at:

<https://public.health.oregon.gov/PreventionWellness/VaccinesImmunization/ImmunizationProviderResources/Pages/AFIXResourceCCO.aspx>

Resources are available on the following topics:

- ALERT IIS report tip sheets
- CDC AFIX Site Visit Questionnaire
- CDC Quality Improvement Action Steps
- CDC AFIX Site Visit Questionnaire Answer Guide

Request for Grant Proposals (RFGP): Behavioral Health Alternative Payment Models

Project Overview and Background

Behavioral and Physical Health Integration (BPHI) initiatives are occurring throughout Oregon and nationally. However, most are being sustained through temporary or partial funding strategies. There is general agreement that a comprehensive, impactful integrated care model requires an Alternative Payment Model (APM) that is not constrained by the limitations of encounter-based reimbursement. Clinical care models for BPHI have evolved and become more defined. Funding models for sustaining and spreading BPHI need to be aligned with the care model and implemented as soon as possible.

This funding opportunity is aimed at accelerating APM implementation that supports more advanced BPHI practices. The Oregon Health Authority (OHA) is offering up to three selected healthcare payers and/or purchasers an opportunity to receive funding for implementation of an APM specifically designed for integrated care.

Funding may be used to support:

- Resources to determine which existing integrated care model components should be included in the APM;
- Development of a data set to be used to analyze costs associated with the integrated care model and care delivery performance outcomes, including total cost of care across the spectrum of care services;
- Identification of an APM methodology that is sustainable for purchasers, payers and providers; and/or
- Initial implementation of an APM.

Eligible Organizations: All Oregon healthcare purchasers or payers are eligible.

The Agency anticipates awarding funding to up to three Proposers as a result of this RFGP. The total amount of awards available is up to \$300,000.00.

For more information and to apply:

- Visit <http://orpin.oregon.gov/open.dll/welcome> and search for **OHA-4173-16**
- Date of Issue: March 7, 2016
- Closing Date: April 12, 2016
- Contact Heather Mowry at 971-673-0514 or heather.j.mowry@state.or.us with any questions

**THINK
CULTURAL
HEALTH**

*Advancing Health Equity at
Every Point of Contact*

Upcoming Webinar: Fundamentals of the National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care

Please join the U.S. Department of Health and Human Services Office of Minority Health for the first webinar in a series on the *National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care (National CLAS Standards)*.

Culturally and linguistically appropriate services means that services are respectful of and responsive to individual cultural health beliefs and practices, preferred languages, health literacy levels and communication needs. Implementing culturally and linguistically appropriate services helps individuals and organizations respond to the demographic changes in the U.S.; reduce health disparities; improve the quality of services; meet legislative, regulatory and accreditation mandates; gain a competitive edge in the market place; and decrease the likelihood of liability. The *National CLAS Standards* provide a blueprint for individuals and health and health care organizations to best serve our nation's increasingly diverse communities through culturally and linguistically appropriate services.

Attendees will learn about culturally and linguistically appropriate services and the *National CLAS Standards*.

For additional resources on the *National CLAS Standards*, please visit:
www.thinkculturalhealth.hhs.gov.

Webinar: Fundamentals of the *National CLAS Standards*
March 17, 2016 at 3 pm ET

Featured Speaker:



J. Nadine Gracia, MD, MSCE
Deputy Assistant Secretary for Minority Health
Director, Office of Minority Health
U.S. Department of Health and Human Services

Register here: <https://attendee.gotowebinar.com/register/1124444526228357633>

After registering, you will receive a confirmation email containing information about joining the webinar.

CCO Behavioral Health Directors Meeting Agenda

Monday March 14, 2016

1:00 – 3:00 pm

Barbara Roberts Human Services Building: 500 Summer Street NE-Salem/Room 456

Conference Line: 1-888-251-2909 Participant Code: 3324049 Host code: 3345

CCO Behavioral Directors			
All Care Health Plan: Mark Bradshaw Shelby Sanford	Mark.Bradshaw@allcarehealth.com Shelby.Sanford@allcarehealth.com	Pacific Source Central OR/Gorge: Mike Franz Ralph Summers	Mike.Franz@pacificsource.com Ralph.Summers@pacificsource.com
Cascade Health Alliance: Stan Gilbert	sgilbert@kbbh.org	Primary Health: Karla McCafferty Shelly Uhrig	kmccafferty@optionsonline.org suhrig@optionsonline.org
Columbia Pacific: Douglas Luther	lutherd@careoregon.org	Trillium Community Health Plan: Bruce Abel Lynnea Lindsey-Pengelly	bruce.abel@co.lane.or.us DrLinPen@TrilliumCHP.com
Eastern Oregon: Todd Jacobson Laurence Colman	todd.jacobson@gobhi.net Laurence.colman@gobhi.net	Umpqua Health Alliance: Janet Holland	jholland@chaoregon.org
Family Care: Bennett Garner Ron Lagergen	BennettG@familycareinc.org RonL@familycareinc.org	Western Oregon Advanced Health David Geels Erin Porter	David.geels@chw.coos.or.us portere@curryCH.org
Health Share: Cheryl Cohen	cheryl@healthshareoregon.org	Willamette Valley Comm Health Scott Tiffany	scott@mvpn.org
Intercommunity Health Network: Karen Weiner Sandy Minta	kweiner@samhealth.org sminta@samhealth.org	Yamhill CCO Theresa Heidt Seamus McCarthy	heidtt@co.yamhill.or.us smccarthy@yamhillcco.org
Jackson Care: Stacy Brubaker	brubaksj@jacksoncounty.org		
Guests:			

Item #	Time	Agenda Item	Lead	Action	Due Date
	1:00-1:15p	Review/discussion of agenda/additions; disc related to QHOC			
	1:15-1:30p	Review of outstanding items: <ul style="list-style-type: none"> - Model agreement between CCOs to Improve transition of youth in Wraparound teams – next steps - Gender dysphoria – updates - CCBHC update 	Karen Weiner Lynnea Lindsey-Pengelly Bruce Abel		
	1:30-2:00p	PRTS/ Intensive Treatment Services – discussion on current availability of intensive services given recent loss of beds; cost trends for residential treatment. Discussion of efforts by the HSD with Justin Hopkins and Karen Wheeler	HSD- Justin Hopkins/Karen Wheeler		
	2:00-2:30p	Billing/Procedure code clarification/round table discussion with Mitch Elovitz, Medicaid Policy Analyst. Topics: use/limits of telephonic delivery; CCOs not using all Medicaid listed services; options for psychiatric consult codes; etc.	Mitch Elovitz		
	2:30-3pm	Current Olmstead efforts in Oregon	Rick Wilcox		
Next Meeting – Date		Time	Location		
April 11 th 2016		1-3pm	Barbara Roberts Human Services Building/Rm. 456		

2/8/16 - BH Directors Meeting

Attendance: Ralph Summers(Pacific Source), Bruce Abel (Trillium), Todd Jacobson (EOCCO), Cheryl Cohen (Health Share), Bennett Garner (Family Care), Laurence Colman (EOCCO), Ron Lagergen (Family Care), Theresa Heidt (Yamhill)

On Phone: Stan Gilbert (CHA), Shelby, Stacey, Scott Tiffany (WVCH)., Karen Weiner (IHN).

Guests: Emily Watson (OHA).

1. Review/Discussion of Agenda/ Additions: Discussion related to QHOC:
 - Opioid PIP was discussed at QHOC, next month will be a discussion on MET which would be a good conversations for the BH Directors to be part of...about 4-5 BH Directors will be attending. They will report back to this group.
 - BH availability for pain clinic's, seems to be an issue as per QHOC meeting. CCOs may want to consider approach re integrating services within the pain clinics.
 - Frequency of no shows by enrollees is important causing lack of continuity of care and engagement, and risking viability of programs.
 - Agreement that we want to support the development of pain clinics and alternative to medication.
 - Focus on members seeking services, their trauma histories, SUD issues, culture of poverty, and related issues to strengthen our uniform approach.
2. Model Agreement between CCO's re continuity of care for high needs/WRAP youth:
 - Discd process as spelled out in Karen Weiner's region. (See Handout)
 - Need to identify best CCO reps that can develop plan/collaborate on transition together
 - When transferring care, the CCO of the sending Region contacts the receiving CCO representative, which starts the process of transferring information.
 - In the past there was an agreement that the receiving CCO would accept the ISA, but this is no longer the case- this does not have to leave the member in limbo.
 - Regions with multiple CCOs can present additional challenges- as not always clear which CCO will gain particular member - needs further discussion
 - Wrap site Lead meeting is happening quarterly and this process document provided by Karen will be a topic of conversation. The next site lead meeting is scheduled in April 2016.

- Add topic of having OHA/HSD being more proactive in notifying CCO's of pending transfers.
- This could include Chris Norman and Rhonda Busek because they would probably have a better solution to remedying a proactive notification of pending transfers

○ **Next Steps:**

- a.. Develop list of current contacts/leads within each CCO that may take on task of flushing out specifics and possible point when actual transfers occur.
- b.. See if site leads can develop the specifics at their quarterly meeting – ultimately the BH Directors formalize a MOU

3. Use of “Rendering Provider” on now required on CMS-1500/HICF claims (Bruce Abel)
 - Each provider now needs a NPI and MAP number. This is particularly important to SUD providers/programs that have traditionally not had to comply with this standard.
4. ABA Update (Bruce Abel)
 - All day training in Lane County on March 18, 2016. Handout has been distributed. If you have not received, please contact Bruce Abel.
 - Registration information will be sent out. Video conferencing may also be option.
 - Discussion of possible use of variances to meet requirements for BCBA, Assistance, Interventions, Technicians. Consensus was that variances wouldn't be allowed.
 - Access to care: ABA is based on the “Community Standard”, not routine MH standards as stipulated in OAR's for emergent/urgent/routine care. May allow use of wait list of services.
5. Adult residential early Adopter Update (Todd Jacobson & Karen Weiner) – what is working/not
 - UR reviews. (Working)
 - Current allocation amounts for Admin costs (Adequate, with HSD ability to add on \$)
 - Potentials when Capitation amounts start in July of 2017. (TBD)
 - Adult Foster Home issues. (Not Working)
 - Timely provider payments (still problem at times with some improvement in past months).
6. CCBHC updates – All:
 - Bruce provided a general overview of the Innovative Centers presentation on CCBHC.

- National presenters were in attendance, but the outcome was that Mike Morris and his team has a lot of work ahead of them which has to be accomplished prior to CCO/CMHP actions.
 - Good news is that we apparently are no further ahead or behind where other State recipients of these funds are.
 - Emily Watson update: State is going to need feedback from advisory group before they will be able to move ahead (eg: WANTSA, website). Steering/advisory committee are meeting.
 - Need to decide on Geographic Regions – Rural vs Urban designation for the application. Also issues re Payment, Contracting, DCOs, plus FQHC connections.
 - AMH Optimistic that Oregon will be capable of meeting the deadline for submission this coming October.
 - The CCBHC will also be Behavioral Health Homes – though is not completely finalized.
7. Review of progress on Gender Dysphoria treatment, et al. (Lynnea Lindsey-Pengelly)
- Lynnea absent. This will be the Topic of conversation at the next QHOC meeting in March.
 - Clarification on what constitutes an evaluation needs to be clarified, but currently the stipulation is that the professional is a QMHP.
 - No specialized billing codes other than the typically CPT or HCPC used for assessment. Cheryl will send out info she has.
8. Development of Psychiatric consult codes – contd disc from previous meeting (All)
- Benefit of having Professional Consultation for member who may not be enrolled in MH. Can extend psychiatric expertise to PCPs and others via consult with PCPs w/o patient presence.
 - Could allow both psychiatric provider and MH LMP to encounter/ document efforts. Would not require formal enrollment in MH.
 - Need to determine what coding options may be available, and what specifics may be required including provider type.
 - This is a primary concern of PCP's and the consultation they receive and from whom? (Wanting a Psychologist rather than a QMHP).
 - Psychiatric consultation being applied as recommended has controversy attached to it. Move cautiously and respectfully in this area.

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Coordinated Care Organization Intensive Care Managers List

November 2015

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Advantage Dental Services, LLC (DCO)		442 SW UMATILLA AVE STE 200 REDMOND OR 97756-7039	
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CareOregon Dental (DCO)		315 SW 5TH AVE STE 900 PORTLAND OR 97204-1739	
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