Oregon Health Plan Post-Public Health Emergency Eligibility Redeterminations Planning

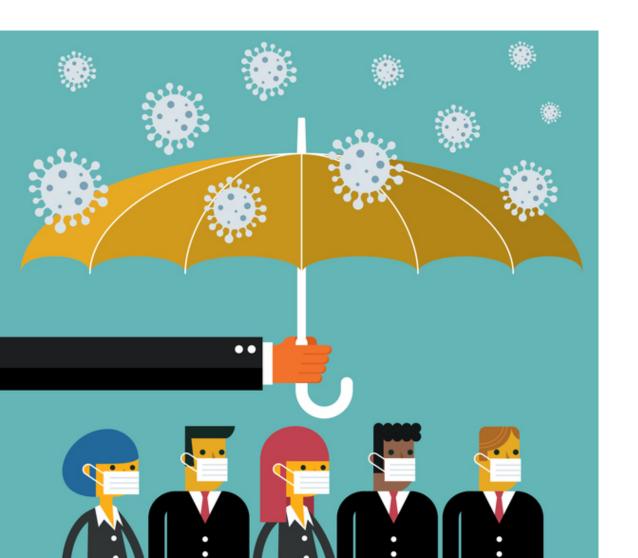
Medicaid Advisory Committee July 27, 2022

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Refresher

Through the Public Health Emergency, people have had continuous Medicaid coverage



Family First Coronavirus Recovery Act

- 1. Provides continuous Medicaid coverage for the duration of the federal public health emergency.
- Removes administrative barriers to enrollment

When PHE ends, states will have 12 months to redetermine eligibility for all members.

Oregon will have to redetermine eligibility for all 1.4 million people on OHP.

Redeterminations

Redeterminations Updates

We are preparing for the expiration of the PHE

- Extended through October 2022
- First major goal: work with members to ensure contact information up to date and as correct as possible

Key member messages:

- It's very important to update your contact information.
- Here are all the ways that you can update your information.
- Create an account in the ONE system if you have not check "yes" to receive text messages when you register.

Redeterminations: Changes to support members & provide ample time to respond

- Members will have 90 days to respond to any renewals
 - ONE System will generate two notices during 90-day period
 - First notice after 30 days
 - Second notice after 60 days
 - Generate a report of members who have not responded and provide to CCOs
 - Outreach will be tailored for each audience: members determined ineligible v. members who have not responded

Redeterminations: Update Your Contact Info

Highlights of the work underway to support "Update Your Contact Info" includes:

- Update to the ONE Applicant Portal
 - New functionality added to ONE applicant portal: Allows members to make non-eligibility related updates without having to formally report a change and trigger a redetermination on member's eligibility
- Partnering with CCOs to gather contact information updates directly from them
 - Pending waiver for approval
 - CCOs are aware this is in the works and providing feedback on methods



Questions?