Refresher

Through the Public Health Emergency, people have had continuous Medicaid coverage

Family First Coronavirus Recovery Act

1. Provides continuous Medicaid coverage *for the duration of the federal public health emergency*.

2. Removes administrative barriers to enrollment

When PHE ends, states will have 12 months to redetermine eligibility for <u>all</u> members.

Oregon will have to redetermine eligibility for all 1.4 million people on OHP.

Redeterminations

Redeterminations Updates

We are preparing for the expiration of the PHE

- Extended through October 2022

- First major goal: work with members to ensure contact information up to date and as correct as possible

Key member messages:

- It's very important to update your contact information.

- Here are all the ways that you can update your information.

- Create an account in the ONE system if you have not – check "yes" to receive text messages when you register.

Redeterminations: Changes to support members & provide ample time to respond

- Members will have 90 days to respond to any renewals

  - ONE System will generate two notices during 90-day period

    - First notice after 30 days

    - Second notice after 60 days

  - Generate a report of members who have **not** responded and provide to CCOs

  - Outreach will be tailored for each audience: members determined ineligible v. members who have not responded

Redeterminations: Update Your Contact Info

Highlights of the work underway to support "Update Your Contact Info" includes:

- Update to the ONE Applicant Portal

  - New functionality added to ONE applicant portal: Allows members to make non-eligibility related updates without having to formally report a change and trigger a redetermination on member's eligibility

- Partnering with CCOs to gather contact information updates directly from them

  - Pending waiver for approval

  - CCOs are aware this is in the works and providing feedback on methods

Questions?