

MEDICAID ADVISORY COMMITTEE

May 26, 2021, 9:00am-12:00pm

Microsoft Teams meeting

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Note: Time for public comment will take place after each agenda item.

| # | When | Item | Presenter(s) | Materials |
|---|-------|--|---|-------------------------|
| 1 | 9:00 | Welcome & review April minutes | Jeremiah Rigsby, MAC Co-Chair | April Minutes |
| 2 | 9:10 | Health Equity Plan | Maria Castro, Health Equity Program Analyst | |
| 3 | 9:45 | DHS Agency Update | Anna Lansky, Deputy Director, Office of Developmental Disability Services | |
| 4 | 10:00 | CCO 2.0 Update | David Inbody, CCO Operations Manager | |
| 5 | 10:15 | COVID Vaccination Discussion | Jeremiah Rigsby | |
| | 10:25 | Break | | |
| 6 | 10:35 | 1115 Waiver Renewal | Jeremy Vandehey, Director, Health Policy and Analytics, OHA | |
| 7 | 11:15 | Advancing Consumer Experience Subcommittee | Lavinia Goto, Subcommittee Chair | |
| 8 | 11:30 | MAC Workplan & Calendar | Jackie Wetzel, Transformation Analyst, OHA | MAC Work Plan_2021_0505 |
| | 11:45 | Wrap up / adjourn | | |

Next Meeting:

June 30, 2021

9:00 am -12:00

OREGON MEDICAID ADVISORY COMMITTEE (MAC)

April 28, 2021

9:00 AM – 12:00 PM

MEMBERS IN ATTENDANCE: Adrienne Daniels, Daniel Alrick, Dave Inbody, Jeremiah Rigsby, Kärün Virtue, Lavinia Goto, Leslee Huggins, Tamara Bakewell, Divya Sharma, Miguel Angel-Herrada, Anna Lansky

MEMBERS ABSENT: Brandy Charlan

Quorum? Yes

PRESENTERS: Sarah Dobra, Lisa Bui, Lori Coyner, Brooke Hall, Mackenzie Carroll

STAFF: Tom Cogswell, Margie Fernando, Jackie Wetzel

| MAC PRIORITIES for 2020-2021 | | | Deliverable/Timing |
|------------------------------|--|--|--|
| 1. | CCO 2.0 | Monitor 2.0 implementation from a consumer and community perspective | Annual report with committee observations re 2.0 implementation and consumers – Q1, 2022 |
| 2. | Advancing Consumer Experience Subcommittee | Lavinia Goto, MAC member, is Chairing a subcommittee focused on improving OHP consumer experience. The workgroup includes MAC members (Karun Virtue and Tamara Bakewell) as well as OHP members and consumer/healthcare advocates. | Draft report with recommendations to be delivered to the MAC in June 2021. |
| 3 | 1115 Waiver | (for discussion on 4/28/21) Support the OHPB role in waiver by: <ul style="list-style-type: none"> • reviewing the 1115 waiver application from a consumer perspective • serving as a public comment forum for the waiver | TBD Public comment log |

| TOPIC | Key Discussion Points |
|---|---|
| Welcome and Introductions | Jeremiah Rigsby welcomed everyone to the meeting. <i>There was a motion to approve the minutes of 2/24/21. All votes were in favor of approval of the 2/24/21 minutes.</i> |
| Ombuds Program 2020 Report Review | Sarah Dobra presented on the 2020 Ombuds Program Report review. She highlighted the successes and key recommendations for 2020, and reviewed emerging trends within the Ombuds program. |

| TOPIC | <i>Key Discussion Points</i> |
|---|--|
| 1115 Waiver Renewal | <p>Lori Coyner shared a Waiver 101 presentation and the timeline for the upcoming renewal application that will be submitted in 2021 and take effect July 2022-2027. Lori explained the waiver process and stakeholder engagement timeline.</p> <p>The proposed roles of the MAC include for this process is to:</p> <ul style="list-style-type: none"> • Serve as a public comment forum (October 27th MAC mtg) • Inform policy development from a consumer and community perspective <p>Lori will be back again in May meeting to listen to feedback.</p> |
| Legislative Update – ODDS and APD | <p>Brooke Hall, a Senior Legislative Policy Analyst within DHS, gave an update on the ODDS and APD bills.</p> |
| DHS Updates /OHA Updates | <p>Dave Inbody updated the committee with recent OHA developments including an overview of the American Rescue Plan Act and Medicaid-related funding, and COVID vaccination rates.</p> |
| OHA Legislative Update | <p>Mackenzie Carroll, Legislative Lead, Health Policy and Analytics, OHA gave a status of the latest bills at the Legislature. The upcoming dates of note are:</p> <ul style="list-style-type: none"> • Deadline to schedule bills for work session in opposite chamber: May 14 • Revenue forecast: May 19 • Deadline for work session in opposite chamber: May 28 • Constitutional Sine Die: June 27 |
| OHA Medicaid Quality Strategy | <p>Lisa Bui, Quality Improvement Director for OHA, provided an overview of recent changes to the Medicaid Quality Strategy, and highlighted the MAC’s role, which is to:</p> <ul style="list-style-type: none"> • Inform the direction of the quality strategy updates • Inform the accountability methods for quality strategy implementation <p>The quality strategy updates will be finalized and submitted to CMS by the end of May; MAC members are invited to submit any feedback to lisa.t.bui@dhsoha.state.or.us by <u>5.10.21</u>.</p> |
| Advancing Consumer Experience – Subcommittee Status | <p>Lavinia Goto, Subcommittee Chair of the group had to leave early but Jackie Wetzel gave a breakdown of the work of the committee since the last meeting. Upcoming deadlines are:</p> <p>6/30/21 - Share draft report in June MAC meeting</p> |

| TOPIC | <i>Key Discussion Points</i> |
|------------------|--|
| | 7/1/21 – 7/16/21 - MAC member review and feedback 9/22/21 - Final report to MAC |
| Public Comment | Heather Jefferis provided public comment regarding the Ombuds program report. Heather is the Executive Director of the Oregon Council for Behavioral Health (OCBH) and expressed appreciation for the Ombuds information, particularly information about access to mental health and SUD services and consumer understanding of plan benefits, and asked about how to connect with the Ombuds program. The email address for the Ombuds office was provided. |
| Closing Comments | The next meeting is May 26, 2021 via Microsoft Teams |

Next Meeting
Wed May 26, 2021, 9am-noon
Via Microsoft Teams

Introduction:

The purpose of this document is to ensure alignment between Medicaid Advisory Committee (MAC) members and the Oregon Health Policy Board (OHPB) with respect to the MAC’s work plan and related deliverables to the Board during 2021 through early 2022. The MAC has been asked to contribute to Oregon’s health system transformation efforts in the following areas.

1. Monitor CCO 2.0 implementation from a community and consumer perspective (7/2020–2024)
 - a. To support this work, OHA staff will share findings from several CCO deliverables that provide visibility into consumer experience; MAC members will receive routine updates on complaints and grievances, Ombuds data, and CAHPS findings.
 - b. As part of this work, the MAC convened a subcommittee to focus on understanding consumer experience – particularly around common challenges - and develop recommendations for improving consumer experience.
2. Support the 1115 waiver renewal; the proposed role of the MAC includes the following (this may be updated based on discussions with the MAC)
 - a. Serve as a forum for formal public comment (during the October 27th MAC meeting) related to the waiver, as part of the CMS-required 30-day public comment period
 - b. Review proposed policies from a consumer perspective

Notes:

- Blue text below indicates the item is related to the MAC’s role in CCO 2.0 monitoring from a consumer and community perspective.
- **Bold items are related to the MAC’s responsibilities under statute.**

| 2021 Key Dates | Meeting Topic and/or Work Plan Focus Area Standing meeting items include CCO 2.0 update, agency update from DHS and OHA, public comment [Bold meeting topics are related to MAC statute requirements] | Deliverables and/or OHPB Interaction |
|----------------------------|---|--------------------------------------|
| January 27 Meeting | <ul style="list-style-type: none">• Legislative updates• Advancing Consumer Experience subcommittee update• Health Related Services (HRS) Spending Trend (baseline) | |
| February 24 Meeting | <ul style="list-style-type: none">• Telehealth Workgroup Update• Healthcare Interpreter Report• Review process for notices of adverse benefit determination | 2/17/21 OHPB Retreat |
| March 1 | <ul style="list-style-type: none">• Subcommittee meeting | |

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|-----------------------------|---|--|
| April 5 | <ul style="list-style-type: none"> • Subcommittee meeting | |
| April 28 Meeting | <ul style="list-style-type: none"> • Legislative update • 1115 Waiver Renewal and MAC Role • Medicaid Quality Strategy Update • Ombuds Program Annual Report | |
| May 3 | <ul style="list-style-type: none"> ▪ Subcommittee meeting | |
| May 26 Meeting | <ul style="list-style-type: none"> ▪ 1115 Waiver update (confirmed) • Health Equity Plan (confirmed) | |
| June 7 | <ul style="list-style-type: none"> • Subcommittee meeting – review draft report | |
| June 30 Meeting | <ul style="list-style-type: none"> • Waiver Interim Findings (for 2017-2022 waiver) (confirmed) • 1115 Waiver application update (2022-2027) (confirmed) • Consumer Advisory Council Conference Highlights • Advancing Consumer Experience – Initial Report Review • Ombuds Quarterly Update (confirmed) | |
| July (TBD) | Subcommittee meeting | |
| August 2 | Subcommittee meeting | |
| September 22 Meeting | <ul style="list-style-type: none"> • Advancing Consumer Experience Subcommittee Report (review and vote) • HIT Roadmap Update (confirmed) • Ombuds Program Update (confirmed) • 1115 Waiver application update (confirmed) • Marketing Material Review (confirmed) • 2022 MAC Planning Session | [Deliverable] Subcommittee Report ¹ |
| October 27 Meeting | <ul style="list-style-type: none"> • 1115 Waiver- Public Comment on Draft Application • CHA/CHPs Progress Report (confirmed) • MAC Officer selection (Co-chair vote for term starting in January) | [Deliverable] Public Comment Log-Waiver ² |
| December 1 Meeting | <ul style="list-style-type: none"> • Quality Strategy Annual Report (tentative) | |

¹ If approved by MAC, report will be submitted to the OHPB following the September MAC meeting.

² Deliverable will include a log of consumer comments heard during the 10/27/21 MAC meeting, as well as comments posted to the ‘chat’ during the meeting, or comments received via email during the public comment period.

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|---------|---|---|
| | <ul style="list-style-type: none"> • Care coordination report (tentative) • SHARE Spending Report (tentative) | |
| Q1 2022 | | [Deliverable] CCO 2.0 Implementation & OHP Consumer Experience ³ |

³ Report will summarize 2.0 implementation and impact(s) on OHP consumer experience as visible through available data sources and presentations to the MAC for each priority area.