Oregon's 1115 Medicaid Waiver

Health-Related Social Needs Update

December 3, 2025



OREGON HEALTH AUTHORITY

Oregon HEALTH PLAN

1115 MEDICAID WAIVER IMPLEMENTATION PROJECT | OREGON

Today's Agenda

1. HRSN Background and Data Updates
2. Upcoming Policy Changes
3. HRSN Data Dashboard Discussion
4. Closing



Health Related Social Needs (HRSN) Background and Data Updates

What is a Medicaid Waiver?

- Every state must follow a standard set of rules determined by the federal government on how to operate. States can, however, ask the federal government for permission to change their Medicaid rules.
- To obtain approval, states must apply for what's called a waiver. States can use waivers for things like expanding what kinds of benefits people receive or allowing more people to be eligible for Medicaid.
- Oregon's current 1115 Medicaid Waiver goes through September 30, 2027. It includes several ground-breaking initiatives, including health related social needs (HRSN) services available as an OHP covered benefit.

What are Health-Related Social Needs?

- **Health-Related Social Needs (HRSNs)** are social and economic needs that affect people's ability to stay healthy and well.

- Eligible OHP members may get HRSN benefits meant to help improve their health outcomes.



HRSN Service Delivery

- HRSN benefits are covered services under the Oregon Health Plan (OHP) and administered by OHA and Oregon's 16 Coordinated Care Organizations (CCOs).
  - OHA contracts with CCOs to provide healthcare coverage for ~93% of OHP Members.
  - Open Card (also known as fee-for-service – FFS) is a statewide program of OHP paid directly by OHA that provides healthcare coverage for ~7% of OHP Members
- CCOs and OHA contract with HRSN Service Providers and Vendors to deliver the HRSN Services

HRSN Benefit Overview



Outreach and Engagement
Supports include outreach and connections to other Medicaid or non-Medicaid benefits for OHP members in eligible HRSN populations that are presumed eligible for HRSN services.





Housing
These supports focus on members who need support to keep their current housing. Eligible members could be connected to rent and utilities financial assistance, storage fee financial assistance, and tenancy services.

Eligible members could also be connected to:

- Home changes for safety (pest control, heavy duty cleaning, installation of ramps, grab bars, and drawer pulls).
- Home changes for health during extreme weather including air conditioners, heaters, air filters, mini fridges and portable power supplies.



Nutrition
Supports include services such as medically-tailored meals for specific health conditions and nutrition education.

HRSN = Health-Related Social Needs

HRSN Benefit Implementation Timeline

HRSN Benefits began launching in 2024

March 2024

Home Changes for Health during Extreme Weather aka “Home Changes for Health” Benefit is live

Outreach & Engagement Services are live

November 2024

Housing Supports Benefit go live

Expanded Outreach & Engagement Services go live

2025

Nutrition Supports go live

HRSN Covered Population: Young adults with special health care needs eligible for HRSN

2026

Additional Nutrition Supports to launch:

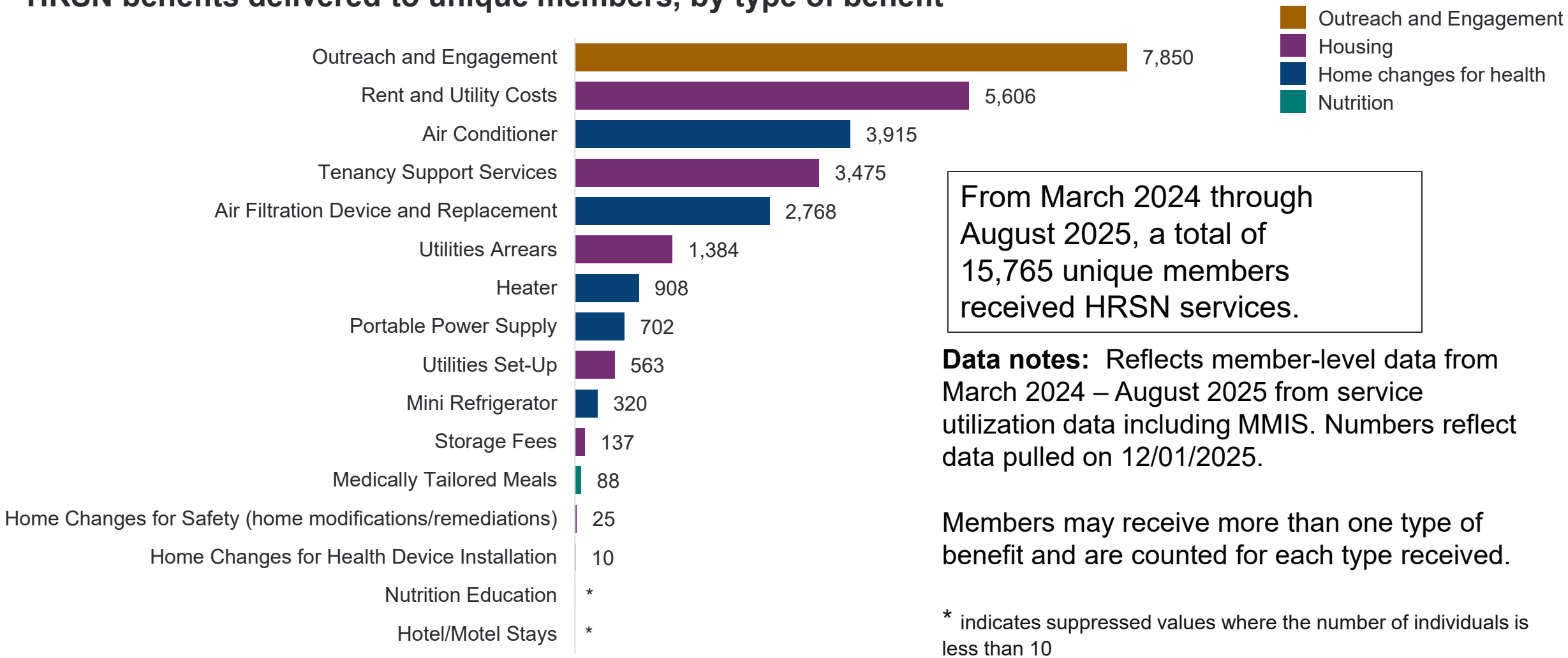
- Fruit and Vegetable Benefit
- Pantry Stocking Benefit

Note that the current waiver expires September 30, 2027.

HRSN = Health-Related Social Needs **OHP =** Oregon Health Plan

From March 2024 through August 2025 over 15,000 OHP members received HRSN benefits

HRSN benefits delivered to unique members, by type of benefit



From March 2024 through August 2025, a total of 15,765 unique members received HRSN services.

Data notes: Reflects member-level data from March 2024 – August 2025 from service utilization data including MMIS. Numbers reflect data pulled on 12/01/2025.

Members may receive more than one type of benefit and are counted for each type received.

* indicates suppressed values where the number of individuals is less than 10

OHP = Oregon Health Plan **HRSN =** Health-Related Social Needs

Oregon's HRSN rent & utility benefit is unique

- First state to implement rent support as a statewide Medicaid benefit
- Unique in both scale and expansive covered population
- Brings together housing providers and Medicaid dollars for the first time in a housing assistance program
- As the first state in the nation operating a program of this level, we are finding many lessons in early implementation to improve services for members



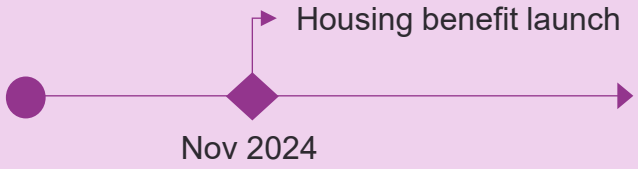
HRSN Rent & Utility Benefit

Short term benefits (6 months or less)

Individuals with certain clinical conditions who are at-risk of becoming homeless

Supplement – not supplant – existing housing resources

1115 Waiver period: 2022-2027



In the first year of implementation, we found successes and challenges

- **Evidence of success:** Thousands of Members have received services statewide
- **Evidence of service delivery challenges:**
  - Long delays referring Members to HRSN service providers in more densely populated regions
  - Ombuds have supported hundreds of Members waiting for HRSN rent and utility assistance
- **Contributing factors include:**
  - High volume of rent and utility assistance requests, especially in Portland metro
  - The volume of need surpasses capacity of delivery system in certain areas
  - Challenges related to workflows and Medicaid requirements – gathering documentation, billing per service

The HRSN rent & utility benefit made a statewide impact in the first eight months (through June 2025)



13,005 members requested rent and utilities support

7,458 members authorized for rent and utilities support

4,820 members received HRSN rent and utilities

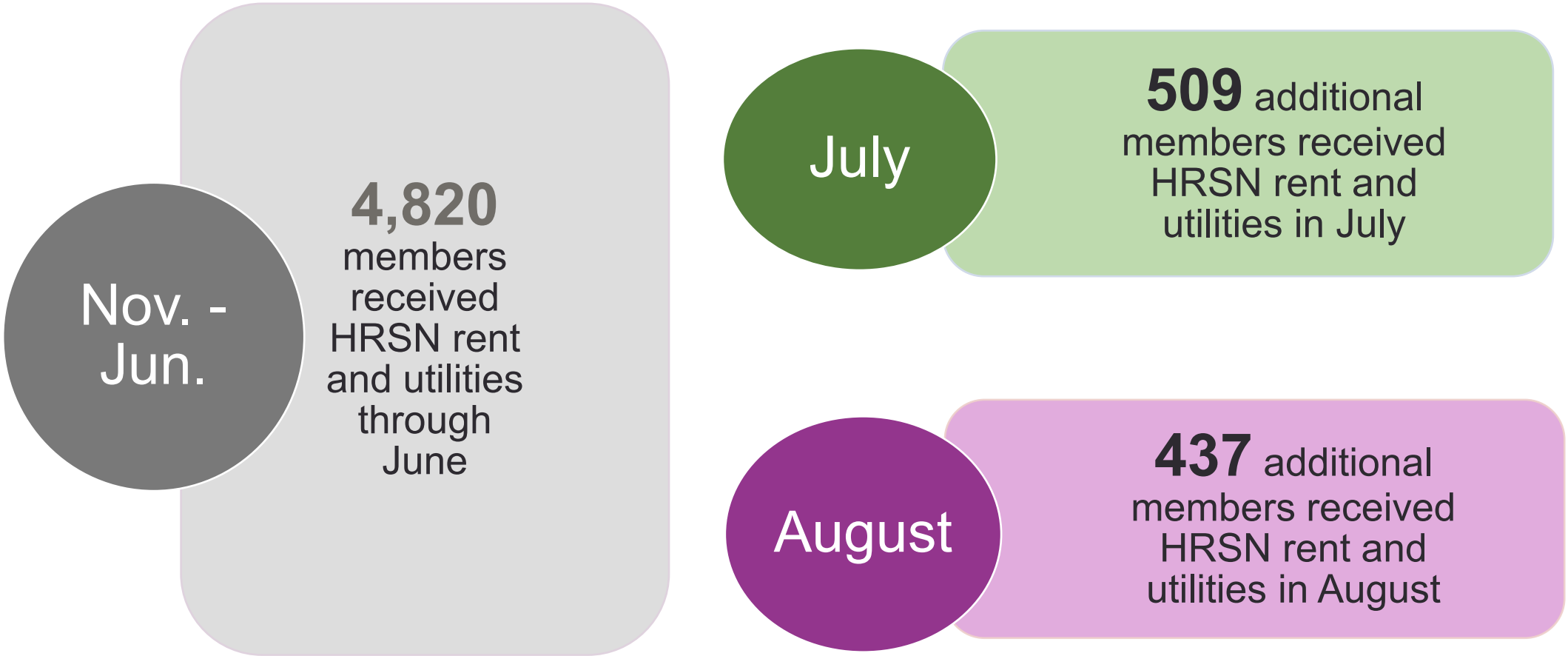
"The availability of the HRSN benefit in Klamath County has stabilized many families and individuals, keeping them off the streets or out of the one available shelter in our community. **This benefit has, so far, kept 74 families and children from becoming homeless**"

- Klamath and Lake Community Action Services

Data Sources: Reflects member-level data from Nov. 2024 – June 2025. Data is pulled from Contractor reports (requests and authorizations) and financial reporting and claims data (receipt of benefits/utilization).
Preliminary data may be subject to change

HRSN = Health-Related Social Needs

We also know how many members received the rent & utility benefit in July and August

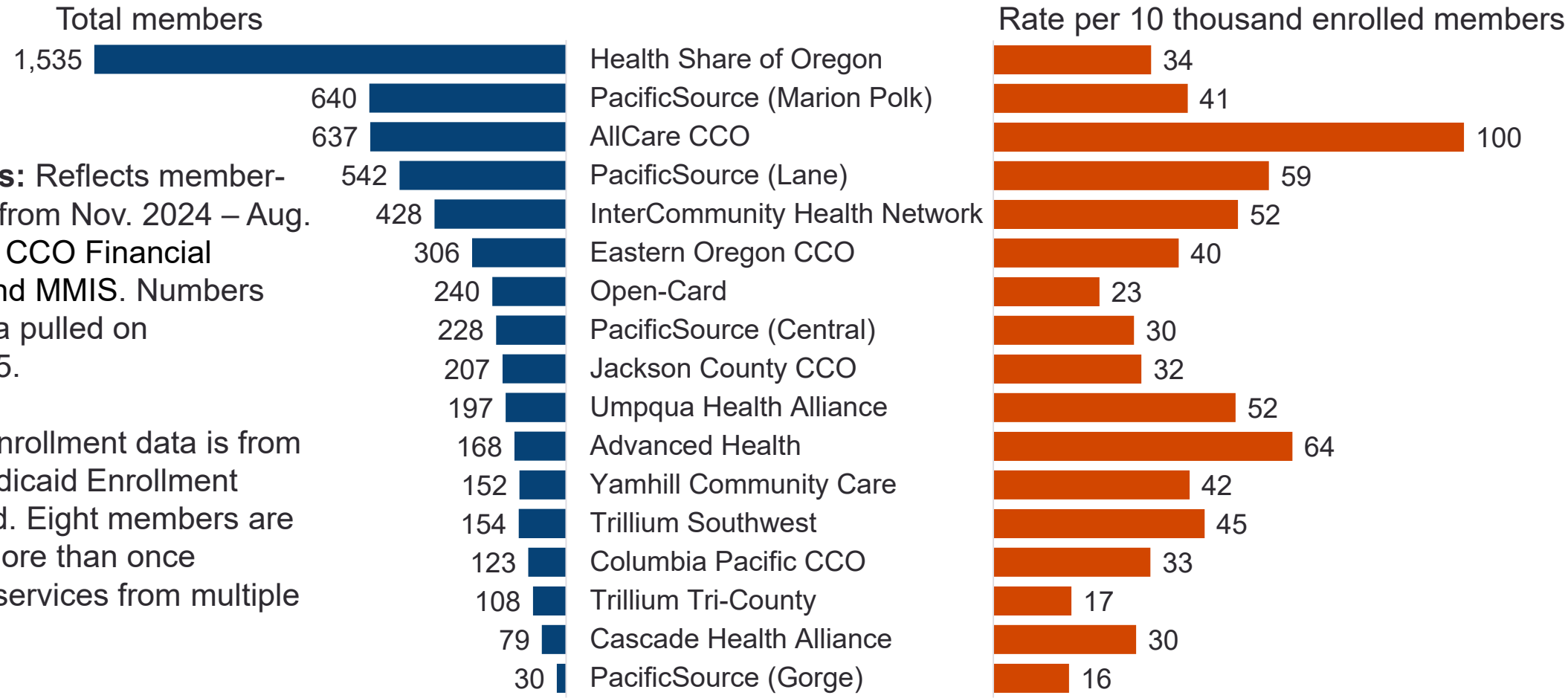


Data notes: Reflects member-level data from Nov. 2024 – Aug. 2025. Data is pulled from Contractor reports (Exhibit L quarterly reporting) and financial reporting and claims data (receipt of benefits/utilization documented in MMIS). This dataset includes 160 additional members not shown on Slide 9 of this presentation due to a lag in claim submissions from CCOs.

HRSN = Health-Related Social Needs

Use of the HRSN rent benefit varies significantly by health plan

Members receiving Rent and Utility benefits by Plan: Total Members and Rate per 10 thousand enrolled Members



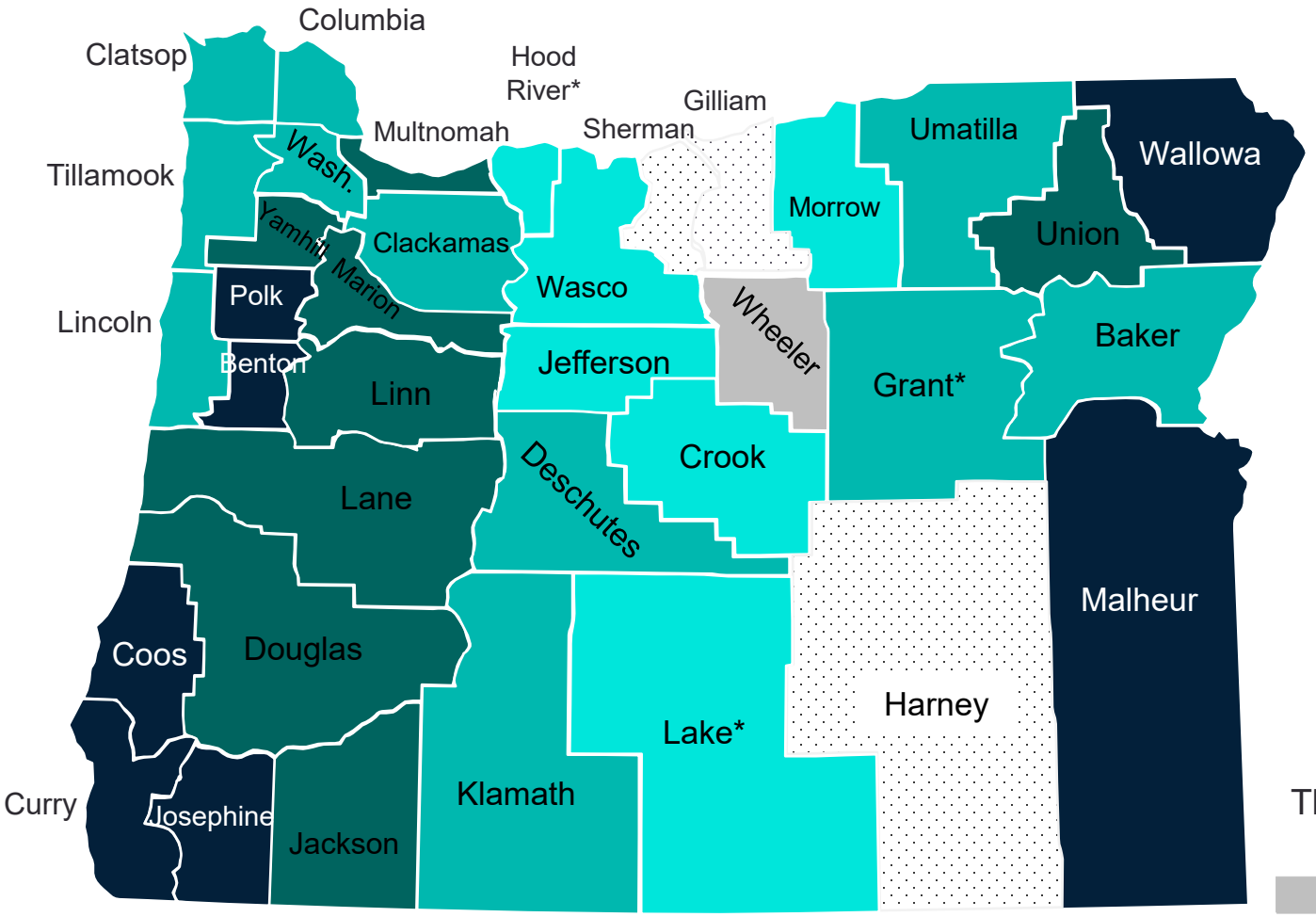
Data notes: Reflects member-level data from Nov. 2024 – Aug. 2025 from CCO Financial Reports and MMIS. Numbers reflect data pulled on 12/01/2025.

Member enrollment data is from OHA's Medicaid Enrollment Dashboard. Eight members are counted more than once (received services from multiple Plans).

OHP = Oregon Health Plan **HRSN =** Health-Related Social Needs **MMIS =** Medicaid Management Information System

The rent and utility benefit has had a high impact in counties across Oregon

Members receiving services per 10,000 members enrolled, by county



Data notes: Reflects member-level data from Nov. 2024 – August 2025 from CCO Financial Reports and MMIS. Numbers reflect data pulled on 12/01/2025.

* May be statistically unreliable due to small numbers; interpret with caution

The below key is a rate per 10,000 members

Rates with a numerator <5 are suppressed

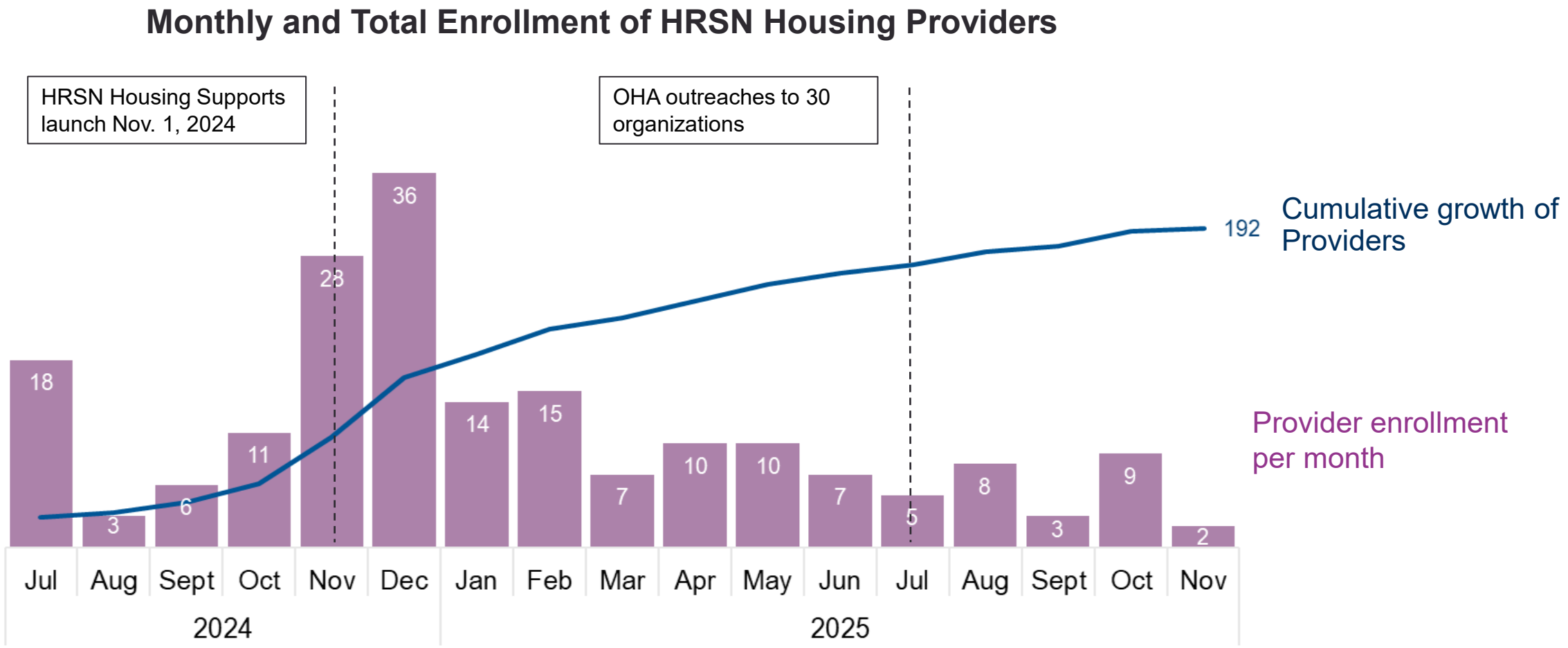


MMIS = Medicaid Management Information System

OHA and partners are working to build capacity and improve service delivery

- Provide Community Capacity Building Funds (CCBF) to support housing capacity
- Increase HRSN service provider reimbursement and improve billing workflows
- Conduct HRSN service provider outreach and recruitment
- Convene service delivery partners and provide technical assistance
- Improve communications to Members on program eligibility and what to expect
- Monitor service delivery challenges with additional data
- Adjust program policy and operations to streamline access

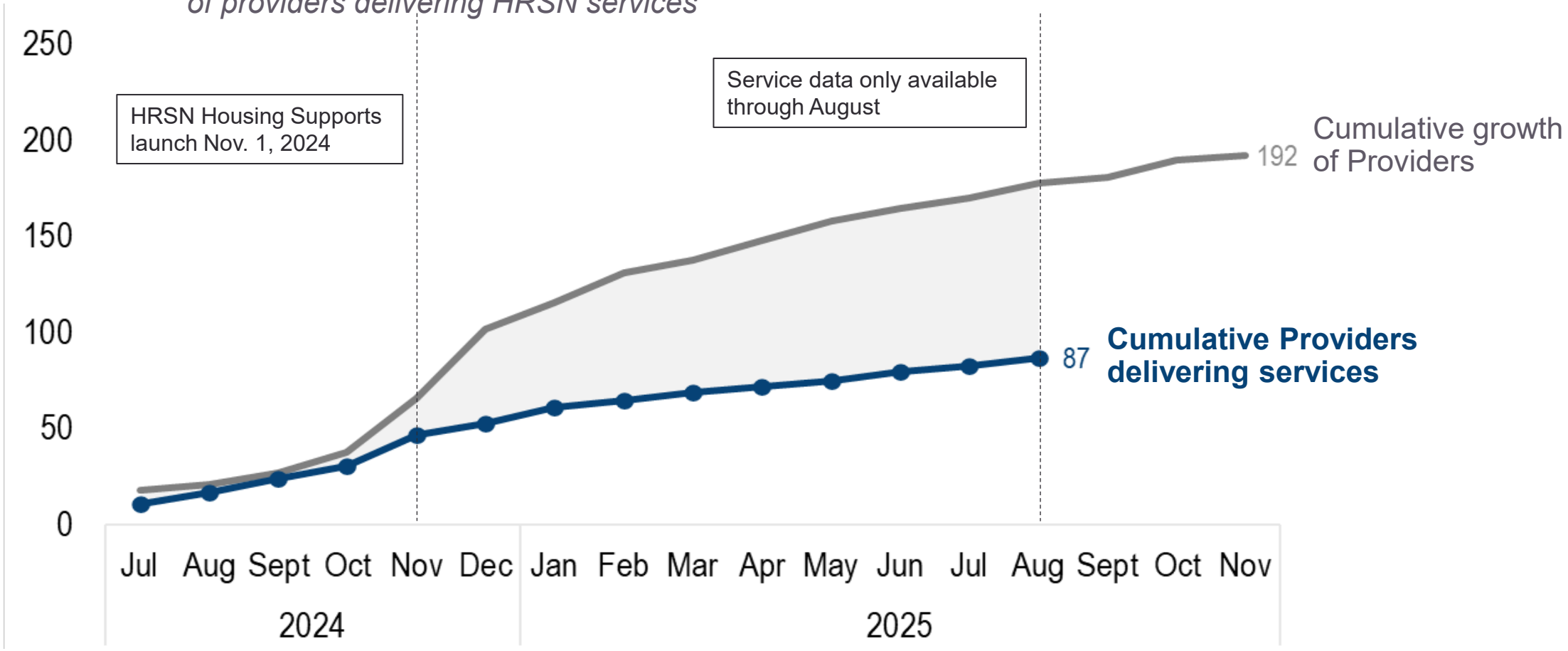
Organizations are still enrolling to become HRSN Housing providers



Data Source: Medicaid Management Information System (MMIS), July 2024 – November 2025. Most recent number reflects data pulled on 12/01/2025; all past numbers reflect the points in time when they were pulled.

About half of enrolled housing providers are delivering services so far

Count of total enrollment of HRSN Housing Providers as well as percent of providers delivering HRSN services

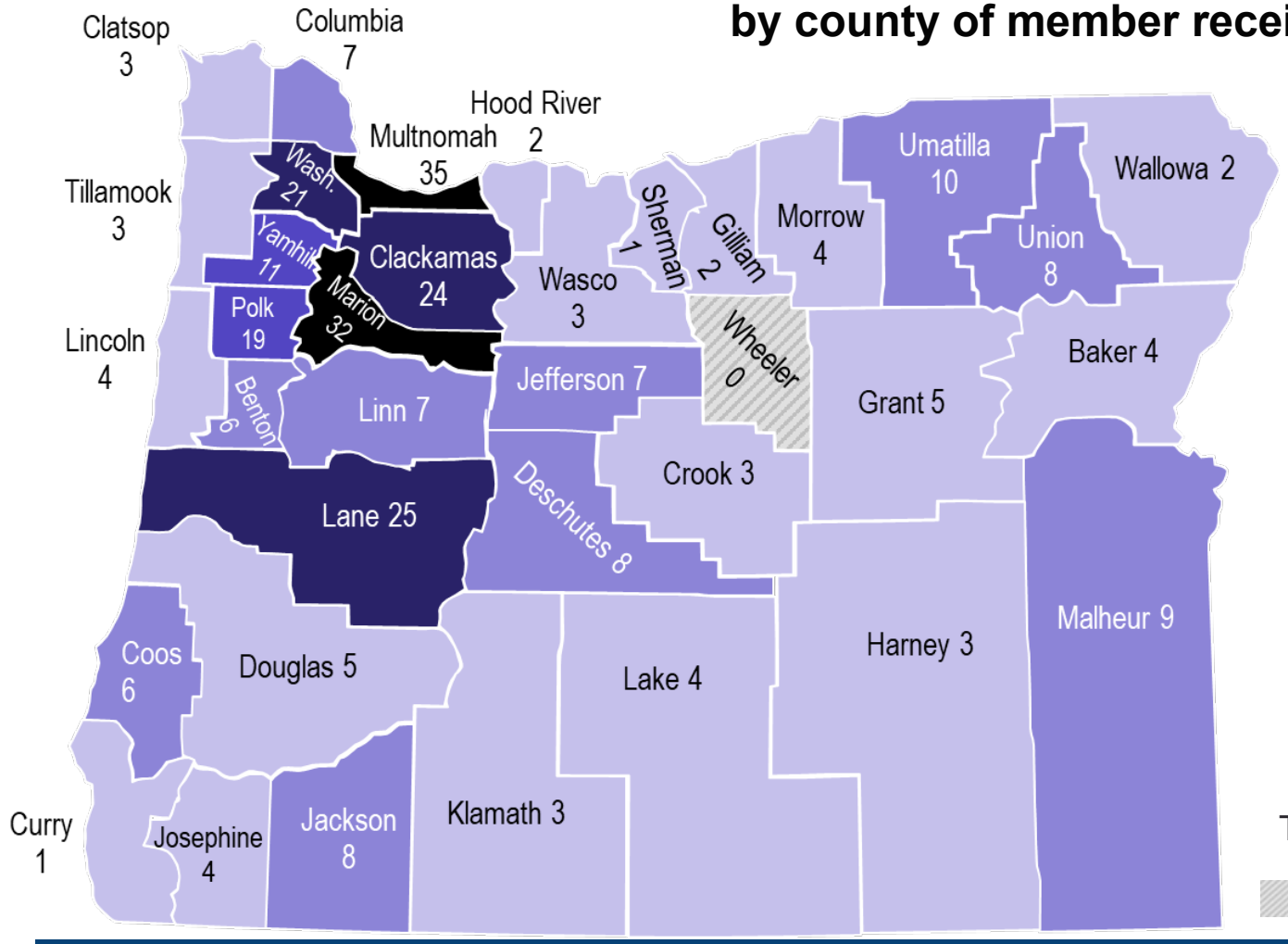


Data Source: Medicaid Management Information System (MMIS), July 2024 – November 2025. Most recent number reflects data pulled on 12/01/2025; all past numbers reflect the points in time when they were pulled. Service delivery data for September – November are not yet available.

HRSN = Health-Related Social Needs **MMIS =** Medicaid Management Information System

In most Oregon counties, multiple community providers are actively delivering services

HRSN providers that have delivered HRSN rent services, by county of member receiving services



From November 2024 through August 2025, a total of 87 organizations provided HRSN rent & utility benefits

Data notes: Provider and member-level data from MMIS as of August 2025. Numbers reflect data pulled on 12/01/2025.

The below key is a count of providers



HRSN = Health-Related Social Needs **MMIS =** Medicaid Management Information System



Upcoming Changes to HRSN Policy and Operations

Oregon Administrative Rules (OARs) Updates effective 1/1/26

HRSN Program Updates

- Updated HRSN service authorization timeframe to align with new federal requirement (7 days from date of complete service request, with 14-day extension).
- Clarified that the service delivery timeline in rule is not required to met in circumstances of impossibility related to noncooperation of landlords and utility companies declined to accept payments.
- Clarified that in the event the CCOs/Open Card Contractor receives an incomplete HRSN service request, they make a good faith effort to notify the Member of the incomplete request, obtain the missing information, and offer the Member support if needed.
- Removed the requirement for CCOs to accept OHA's HRSN Request form and the requirement to accept fax as a delivery method for HRSN service requests.

Oregon Administrative Rules (OARs) Updates effective 1/1/26

HRSN Program Updates

- Clarified that Members who change health plans (i.e., change CCOs, go from Open Card to CCO, etc.) must be supported in continuing to receive the HRSN services for which they are authorized and still eligible.
- Added language permitting CCOs to require HRSN Service Providers to use technology to conduct Closed Loop Referrals for HRSN Services, and that if CCOs choose to require this, they must permit a HRSN Service Providers to request an exception based on inability to participate and available supports are insufficient.
- Changed name of “HRSN Climate” to “Home Changes for Health”
- Defined home modifications/remediations as “Home Changes for Safety”

Oregon Administrative Rules (OARs) Updates effective 1/1/26

HRSN Nutrition-Specific Updates

- Added service descriptions for the Fruit & Vegetable and Pantry Stocking benefits (card and box delivery)
- Add provider qualifications for HRSN Pantry Stocking benefit
- Updated provider qualifications for HRSN Fruit & Vegetable benefit

Oregon Administrative Rules (OARs) Updates effective 1/1/26

HRSN Housing-Specific Updates

- No longer requiring landlord permission for home remediations if not required by the Member's lease agreement
- Updated rule to require lease agreement and income verification for a complete HRSN Rent and Utility Financial Assistance request
- Included requirement for CCOs/Open Card Contractor to provide Members with a written notice of approval for Rent and Utility Financial Assistance
- Added an exception to rule requiring rental address to match OHP address in circumstance where the Member has submitted the address change to the Authority
- Modified clinical risk factor criteria for Rent and Utility Financial Assistance

HRSN Rent and Utility Financial Assistance Eligibility Criteria

Here's a high-level overview of the rent and utility financial assistance benefit eligibility:

Oregon Health Plan (OHP) Members may be eligible if all the following applies:

- ✓ Currently housed and renting
  - ➢ **Request must include the Member's lease or rental agreement**
- ✓ At risk of houselessness, meaning:
  - ➢ The household income is 30% or less of the region's average median income (AMI)
    - **Verification at time of request is required, such as paycheck stubs or income taxes**
  - ➢ The Member needs support and lacks resources to maintain current housing
- ✓ Qualifying health condition
  - ➢ See next slide for additional details.

Each OHP member application will be reviewed by the health plan to make sure eligibility requirements are met. More information can be found on the HRSN Service Provider webpage and this Housing Eligibility Factsheet.

Updates to Clinical Risk Factor for Rent and Utility Financial Assistance, effective 1/1/26

2024-2025 Clinical Risk Factors

- Under 6 years old
- Pregnant/post-partum
- Young Adult with Special Health Care Needs (YSHCN)
- 65 years or older
- Developmental & Intellectual Disability
- Interpersonal Violence Experience
- Complex health condition
- Repeated emergency department and crisis encounters
- Needs assistance with Activities of Daily Living (ADLs)/iADLs or eligible for LTSS

Status Key:

No Change | Removed | Modified

2026 Clinical Risk Factors

- Under 6 years old
- Pregnant/post-partum
- Young Adult with Special Health Care Needs (YSHCN)
- 65 years or older
- Developmental & Intellectual Disability
- Domestic violence
  - Experienced in past 365 days, or
  - Resulting in child welfare involvement in past 365 days
- Rent and utility specific complex health condition for which member is receiving qualifying treatments and supports:
  - New, acute or unstable health conditions that require engagement in healthcare services for worsening symptoms, including recent hospitalization or residential treatment, scheduled upcoming surgery, increased outpatient appointments

Eligibility for HRSN Rent and Utility Financial Assistance as of January 1, 2026

1 Is a Current OHP Member and has at least one Rent and Utility Financial Assistance Clinical Risk Factor

- **Complex physical, oral, and mental health conditions, or substance abuse disorders that are new, acute or unstable**
  - **Requires Member healthcare service engagement in the past year regarding the worsening symptoms, including hospital, residential, or other outpatient care including Traditional Health Workers**
  - **Examples include surgery, worsening chronic illness with physician involvement**
- Developmental disability
- Currently pregnant or 12 months postpartum and at risk of certain clinical factors
- Less than six years of age
- More than 65 years of age
- **Domestic Violence**

2 Qualifies for At-Risk of Homelessness HRSN Covered Population

Has an income that is 30% or less than the area median income in their area

Lacks sufficient resources or support networks to prevent homelessness

3 Additional Eligibility Requirements

Needs support staying in the Member's current housing

Has a lease or written agreement with their landlord (only available to renters)

- Area Median Income levels are set by HUD on an annual basis
- HRSN Utilities Assistance and HRSN Storage Fees are only available to OHP Members who receive Rent

Clinical risk factors in bold are updated criteria beginning January 1, 2026.

HRSN = Health-Related Social Needs **OHP =** Oregon Health Plan

Health-Related Social Needs (HRSN) Data Dashboard Preview



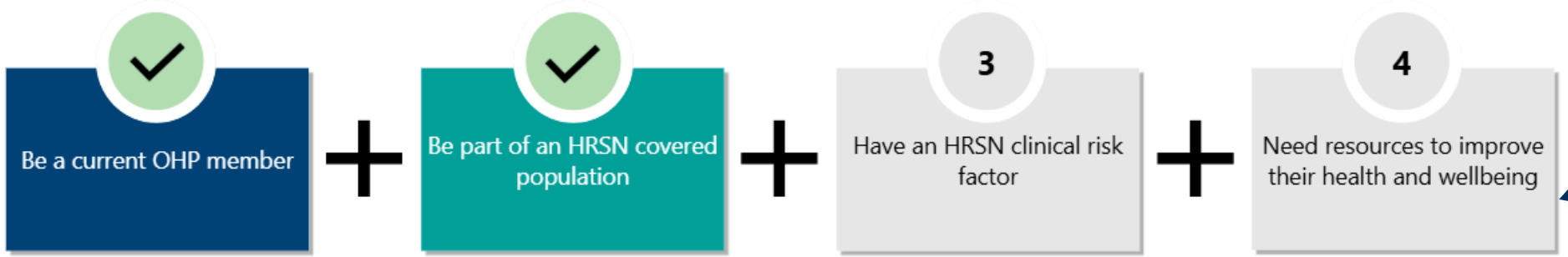
Draft External HRSN Dashboard

Overview and Service Eligibility

Health-Related Social Needs: Population Eligibility

Population Eligibility | Demographics | Services | Providers

Health-Related Social Needs (HRSN) benefits are available to people that meet all requirements below.
Click on each requirement below to learn more.



In addition to being an enrolled in OHP, Health-Related Social Needs (HRSN) benefits are only available to people that **belong to an HRSN Covered Population**. HRSN Covered Populations represent challenging transitions in a member's life. Not all HRSN Covered Populations are eligible for all HRSN services. Read more about the seven types of HRSN covered populations below.

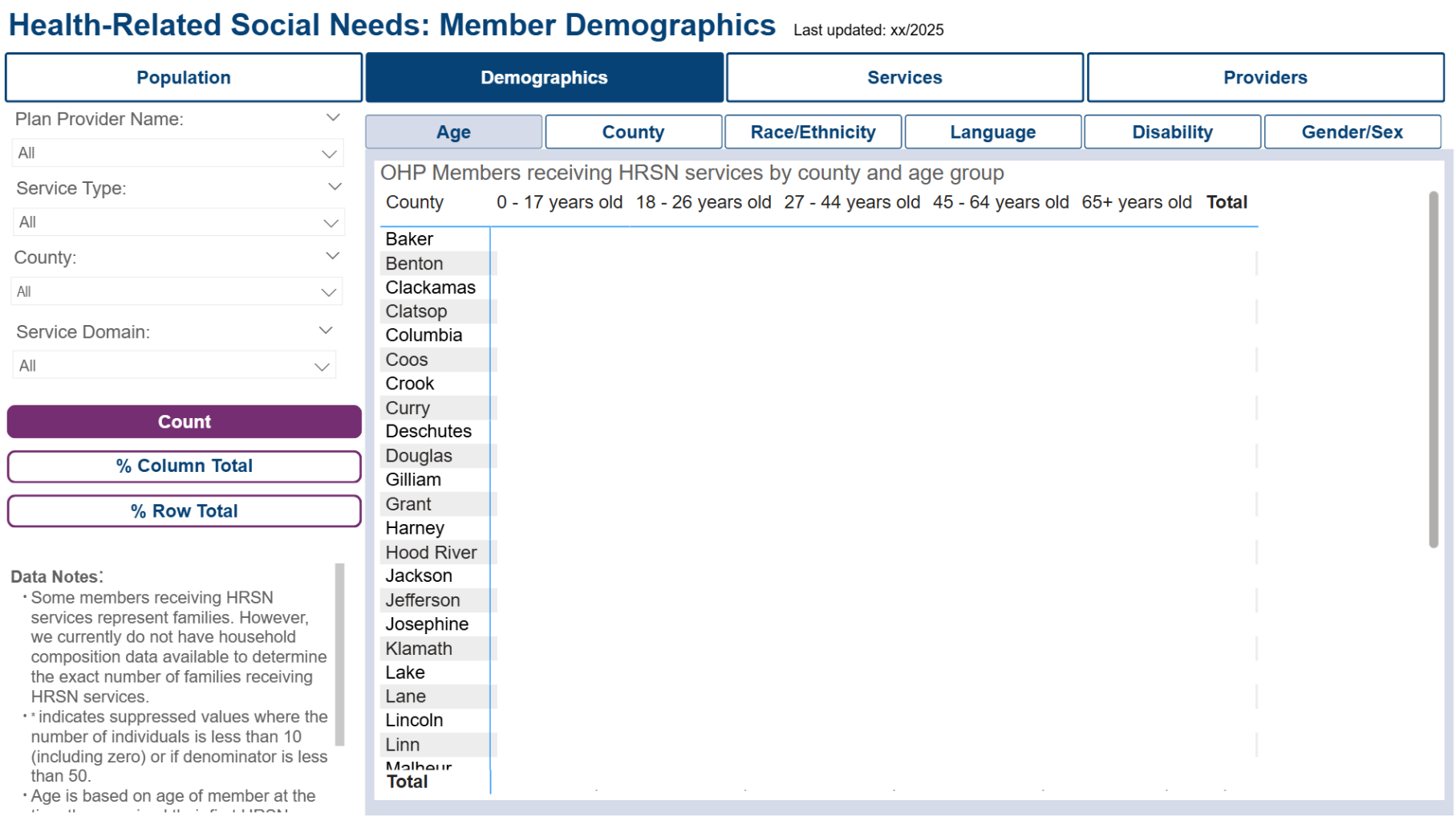


We estimate that around [redacted] of OHP members or about [redacted] **belong to an HRSN Covered Population**.

We will keep service eligibility content **high level.**

Draft External HRSN Dashboard

Member Demographics



Demographics include:

- Age groupings
- County
- Race/Ethnicity
- Language (including access)
- Disability (including disability group by age)
- Gender (Sex and Gender Identity)

Draft External HRSN Dashboard
Services

Health-Related Social Needs: Services

Last updated: xx/2025

Population | Demographics | Services | Providers

Plan:
All

Service Domain:
All

County:
All

Housing includes rent and utility costs, utilities arrears, utilities set-up, storage fees, hotel/motel stays, medically necessary home accommodations, medically necessary home remediations, and tenancy support services.

Nutrition includes nutrition education and medically tailored meals.

Home changes for health includes mini-refrigerator, air conditioner, air filtration device, air filtration replacement, portable power supply, heater, and home changes for health device installation.

Outreach and Engagement includes outreach and engagement.

Data Source: MMIS, March 2024 – September 2025.

Service Types | Trends over time

Total HRSN Services Delivered:

HRSN Service Types delivered

- Rent and Utility Costs
- Tenancy Support Services
- Outreach and Engagement
- Air Conditioner
- Utilities Arrears
- Air Filtration Device
- Utilities Set-Up
- Air Filter Replacement
- Housing Supports (Admin)
- Home Changes for Health Supports (New Equipment - Admin)
- Heater
- Medically Tailored Meals
- Portable Power Supply
- Storage Fees
- Mini Refrigerator
- Nutrition Education
- Medically Necessary Home Accessibility Modifications
- Home changes for Health device installation
- Medically Necessary Home Remediations

Services include:

- Services rendered by type
- Trend over time by service domain

Draft External HRSN Dashboard

Providers

Health-Related Social Needs: Providers

Last updated: xx/2025

Population Eligibility | Demographics | Services | Providers

Organization Type:
Select to view CCO or CBO.
All

Plan:
Select a plan to view its providers.
All

Service Areas:
Select a county to see providers that serve that county.
All

Service Type:
Select a service type to see providers offering that service.
All

Data Notes:
1. Some providers who registered in MMIS as an HRSN provider, may not be actively delivering services.
2. Out-of-state providers and CCOs are included because they can also provide services to members.
3. Some providers enrolled more than once under the same name, duplicate entries have been removed for data consistency.

Data Source: MMIS, July 2024 – September 2025.

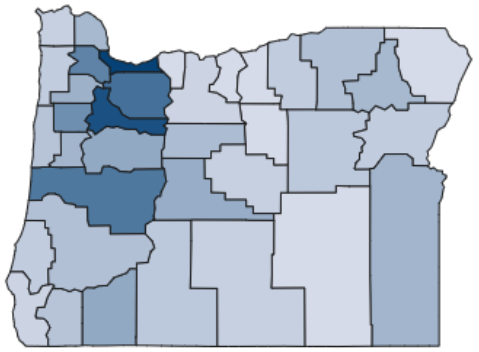
Providers enrolled and delivering services | Provider service areas

List of providers delivering services
Includes only providers actively delivering services.

Provider Name	Service Areas	Plan

Providers delivering services

Map of provider service areas
A provider can serve more than one area.



Darker colors indicate more providers.

Providers include:
- Tracking providers enrolled and delivering services
- Provider service areas

Help us design the HRSN dashboard

- What would you use this dashboard for?
- What other details or information could help you answer questions about the HRSN program?
- Any other feedback before we share this data externally (estimated publication date is in 2026)?

Question & Answer



What questions do you have?

Stay Connected!

Email questions related to today's presentation to:

- hrsn.program@oha.oregon.gov

Check our websites for updates and information:

- HRSN Overview: https://www.oregon.gov/OHA/HSD/Medicaid-Policy/Pages/HRSN.aspx
- HRSN Housing: https://www.oregon.gov/oha/HSD/OHP/Pages/Housing.aspx
- HRSN Nutrition: https://www.oregon.gov/OHA/HSD/OHP/Pages/Nutrition.aspx

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Thank you for your collaboration and ongoing partnership!

