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STATE OF OREGON OREGON HEALTH AUTHORITY HEALTH POLICY AND ANALYTICS DIVISION SUSTAINABLE HEALTH CARE COST GROWTH TARGET PROGRAM

In the Matter of:

Health Net Life Insurance Company, a California Business Corporation

For the Cost Growth Target measurement period: 2022-2023

Agency No. CGT-2024-PAYER-10

NOTICE OF PROPOSED DETERMINATION
AND RIGHT TO REQUEST A HEARING

Oregon Health Authority's (OHA) Sustainable Health Care Cost Growth Target Program (CGT) is tasked with monitoring the cost of health care in Oregon and holding payers and provider organizations accountable for cost growth that exceeds the annual target with statistical confidence and without an acceptable reason. The CGT is governed by Oregon Revised Statutes (ORS) 442.385 through 442.386 and Oregon Administrative Rules (OAR) Chapter 409, Division 65.

Per ORS 442.386 and OAR 409-065-0035, OHA reviews underlying cost drivers and reasons for cost growth and makes a determination as to whether such conditions or factors, or combination of such conditions or factors, suffices as reasonable cause for an entity to exceed the cost growth target for the measurement period.

Now, therefore, upon due consideration of the circumstances, including the mandatory cost growth target data submissions, supplemental information provided by the entity, and the entirety of OHA's record, OHA enters the following Notice of Proposed Determination.

Procedural History and Findings of Fact

- 1. OHA's CGT conducted its cost growth review under OAR 409-065-0035, which requires that OHA conduct analyses to understand potential systematic causes or other factors that might result in payers or provider organizations exceeding the cost growth target. The cost growth target for 2021 through 2025 is 3.4%.¹
- 2. Health Net Life Insurance Company, a California Business Corporation ("Health Net Company") is a payer in Oregon and is a mandatory reporter under OAR 409-065-0010.
 - a. On or around April 16, 2024, OHA notified Health Net Company that it was subject to the cost growth target program for the 2024 data cycle, with a data submission due date of September 6, 2024.
 - b. On or around September 6, 2024, Health Net Company submitted its mandatory data submission (CGT-1) to OHA.
 - c. OHA's validation review identified concerns and Health Net Company resubmitted the CGT-1 data file on or around October 7, 2024.
 - d. OHA first generated a data output summary on or around September 11, 2024 and held data validation meetings with Health Net Company on October 2, 2024 and October 24, 2024.
 - e. OHA completed initial CGT-1 data validation with Health Net Company on or around October 24, 2024.

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¹ The cost growth target value for 2021-2025 was established by the Cost Growth Target Implementation Committee, as documented in their January 2021 Recommendations Report. https://www.oregon.gov/oha/HPA/HP/HCCGBDocs/Cost%20Growth%20Target%20Committee%20Recommendations%20Report%20FINAL%2001.25.21.pdf

- f. On or around March 25, 2025, Health Net Company resubmitted its file to OHA with corrections following review of an issue identified during a provider organization validation meeting.
- g. On or around March 31, 2025 OHA requested a resubmission of the file after additional issues were identified.
- h. On or around April 7, 2025, OHA met with Health Net Company to clarify the corrections requested to its file.
- i. On or around April 11, 2025, Health Net Company resubmitted its file to OHA. The file was re-validated on or around April 15, 2025.
- 3. OHA identified Health Net Company as having cost growth over the target between calendar years 2022 and 2023 for the following market: **Medicare Advantage**, **6.3%**.
- 4. Per OAR 409-065-0035(3), on or around April 15, 2025, OHA notified Health Net Company that:
 - a. it had exceeded the cost growth target for the 2022-2023 measurement period;
 - b. Health Net Company's cost growth target performance would be reported publicly in OHA's 2025 Cost Growth Target Annual Report for the 2022-2023 cost growth measurement period²; and
 - c. A determination of reasonableness process was required following an initial review of cost growth target data and other available information.
- 5. On April 28, 2025, OHA met with Health Net Company to discuss potential reasons for its excess cost growth for Medicare Advantage from 2022-2023. Attached as Exhibit A, and incorporated herein by reference, is a list of meeting dates and participants.

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² This report was released publicly on or around June 5, 2025.

6. Following the April 28, 2025, meeting, Health Net Company provided additional documentation to OHA containing details and supplemental information on the reasons for its growth.

Findings of Determining Reasonableness Process

As a result of the reasonableness discussion and data review process, OHA identified the following major cost drivers for Health Net Company from 2022-2023:

- High cost outliers. Health Net Company provided insurance coverage for members requiring high cost medical services in the second year of the measurement period. This medically necessary high spending contributed to a year-over-year trend surpassing the statewide target.
- 2. Investments to improve population health and/or address health equity. Health Net Company provided investments to improve population health and/or address health equity, which may include investments that provide funding to communities, improve access to care, invest in underserved areas, and strengthen provider networks and technology infrastructure. During the measurement period under review, these investments led to an increase in cost and utilization.

PROPOSED DETERMINATION

1. Following a review of CGT data and additional information on health care spending, OHA has determined that Health Net Company's health care cost growth for the Medicare Advantage market from 2022-2023 was **due to acceptable reason(s)**. Health Net Company will not be held accountable for cost growth in this measurement period and no further action is required for this measurement period. Attached as Exhibit B, and incorporated herein by reference, is a running summary of Health Net Company's cost growth performance over time.

Dated this 31 day of October 202

By:

HEALTH CARE
COST GROWTH
TARGET

Sarah Bartelmann, MPH
Cost Programs Manager
Oregon Health Authority

IMPORTANT NOTICES

<u>PETITION FOR RECONSIDERATION</u>: You may file a Petition for Reconsideration ("Petition") pursuant to OAR 409-065-0050 within 30 days from the date this proposed order was mailed (See the "Date Mailed" on the first page). The Petition must include the specific grounds for reconsideration, and may be supported by written argument or attachments explaining why you believe OHA erred in its decision. This Petition will initiate an informal review process under OAR 409-065-0050.

The Petition must be submitted via email to HealthCare.CostTarget@oha.oregon.gov.

NOTICE OF RIGHT TO REQUEST A HEARING: You are entitled to a hearing as provided by the Administrative Procedures Act (chapter 183, Oregon Revised Statutes), OAR 409-065-0050 and OAR 137-070-0075. You are entitled to be represented by an attorney at the hearing. Legal aid organizations may be able to assist a party with limited resources. The Oregon Health Authority will be represented by an Assistant Attorney General from the Oregon Department of Justice.

To request a contested case hearing, your request must be in writing and must be received within twenty (20) calendar days from the date this Order was personally served, mailed, or electronically transmitted to you, based on the date at the top of this document.

A request sent by U.S. mail is "received" on the date it is postmarked. Your request may also be emailed. Your request should be sent to:

HealthCare.CostTarget@oha.oregon.gov

or

421 SW Oak Street, Suite 875
Attn: Cost Growth Target Program
Portland, OR 97204

If you submit a request for a contested case hearing, you will be notified of the time and place of the hearing. Information on the hearing process will be provided to you in accordance with ORS 183.413(2). Any hearing will be conducted by an administrative law judge from the Office of Administrative Hearings, assigned as required by ORS 183.635.

If you fail to request a hearing within the time allowed, if you request a hearing and subsequently withdraw your request for a hearing, if you request a hearing and fail to appear for the hearing, or if a hearing is scheduled and you later notify OHA that you will not appear at the specified time and place, you will have waived your right to a hearing, and this proposed order will become a final order by default. If OHA issues a final order by default, it designates its file on this matter, including all materials that you have submitted relating to this matter, as the record in this case for purposes of proving a prima facie case.

NOTICE TO ACTIVE DUTY SERVICEMEMBERS: Active-duty service members have a right to stay these proceedings under the federal service members Civil Relief Act. For more information contact the Oregon State Bar at 800-452-8260, the Oregon Military Department at 503-584-3571, or the nearest United States Armed Forces Legal Assistance Office through http://legalassistance.law.af.mil. The Oregon Military Department does not have a toll-free telephone number.

Exhibit A: Meeting Dates and Participants

Meeting Date	Participants
April 28, 2025	OHA: Sarah Bartelmann, Margaret Munroe, Sam Smith
	Health Net Company: Bob Biever, Joshua Marcellus, Mykel Sutherland, Robert Symanski, Brandie Thielman, Jonathan Woodward, Rohit Zacharia

Exhibit B: Cost Growth Target Performance Over Time

Health Net Company Medicare Advantage Cost Growth

Measurement Year	Cost Growth %	Status	Determination
2021-2022	0.1%	Met	N/A
2022-2023	6.3%	Not Met	Reasonable