

Public Comments

The [Health Care Market Oversight](#) (HCMO) program reviews proposed health care business deals to make sure they support Oregon's goals of health equity, lower costs, increased access, and better care. This document presents public comments related to the 2-year follow up HCMO review of 009 Samaritan-Norco. OHA accepted public comments during the follow-up review period. Public comments were received via email to hcmo.info@oha.oregon.gov, voicemail, or by filling out the [Public Comment Form](#). Comments are presented below in the order received and may include typos or misspellings. Personal contact information for individuals has been removed.

OHA expresses no views on the substance of these comments, and their publication does not constitute an endorsement by OHA of the views expressed.

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact us by email at hcmo.info@oha.oregon.gov or by phone at 503-945-6161. We accept all relay calls.

1. No subject, 6/2/2025

Norco seems too large to handle the day to day of the Samaritan work they took over. Their phone people in Idaho are testy and unhelpful and not knowledgeable when one calls for help. They are inefficient when a Dr has sent in an order for equipment and take an inordinate amount of time to fill an order. It shouldn't take 2 months!! One has to call and call to find out where one's order is in their process.

The local office in Corvallis is good and is Norcos only saving grace.

Roger Rosenthal

About HCMO

The Healthcare Market Oversight Program reviews proposed health care business deals to make sure they support statewide goals related to cost, equity, access, and quality. For more info, you can connect with HCMO staff:

Health Care Market Oversight
421 SW Oak St, Suite 850
Portland, OR, 97204
503-945-6161
hcmo.info@oha.oregon.gov
oregon.gov/HCMO

