

Attachment A

1. **Provide a detailed description of (including the rationale for) all changes in One Medical's operations, structure, policies, business, board members, officers, employees, or any other area of corporate activity (both in Oregon and nationally) since February 22, 2023.**

Response: Since February 22, 2023:

- Doreen Bortel was hired [REDACTED] to serve as the Chief Commercial Officer - One Medical for Business of 1Life Healthcare, Inc. ("1Life").
- Trent Green, One Medical's former Chief Operations Officer, was promoted to replace Amir Dan Rubin as the sole director, CEO and President of 1Life [REDACTED]
- Ann Allen became the Chief Operations Officer of 1Life [REDACTED]
- Bjorn Thaler transitioned from his role as CFO of 1Life to VP, Strategic Growth Initiatives with Amazon Health Services.

[REDACTED]

[REDACTED]

2. **Describe how the recently announced closing of One Medical corporate offices in New York City, Minneapolis, and St. Petersburg, and downsizing of the San Francisco corporate office, will impact One Medical operations in Oregon.**

Response: [REDACTED]

3. **Describe how the recently announced elimination of a few hundred roles at One Medical and Amazon Pharmacy will impact One Medical operations in Oregon.**

- a. Provide the number and type of any eliminated positions within One Medical.

Response: [REDACTED]

**4. Provide a detailed description of the recently announced new regional operating model for One Medical.**

**a. Explain how this will impact One Medical operations in Oregon.**

Response:

[REDACTED]

[REDACTED]

**5. Provide a copy of all organizational charts in effect since February 22, 2023, for One Medical.**

Response:

[REDACTED]

**6. Provide the name and address for all One Medical practices and locations in Oregon.**

**a. Provide a detailed description of all changes to practice locations in Oregon since February 22, 2023. In doing so, explain the temporary closing of the Downtown Portland One Medical location.**

Response:

One Medical's Oregon locations include:

- (1) Cedar Hills: 2865 SW Cedar Hills Blvd, Beaverton, OR 97005
- (2) North Williams: 20 N Skidmore St, Portland, OR 97217
- (3) Pearl: 1122 NW Everett St, Portland, OR 97209
- (4) Tigard [REDACTED] 12180 SW Scholls Ferry Rd, Tigard, OR 97223
- (5) Downtown Portland (Temporarily Closed): 601 SW 4th Ave, Portland, OR 97204

The Downtown Portland location is temporarily closed [REDACTED]

[REDACTED]

[REDACTED]

7. Describe all plans of One Medical for the construction or opening of new facilities, the closing of any facilities, or the expansion, conversion, or modification of existing facilities in Oregon.

Response: [REDACTED]

8. Provide a copy of the financial statements, budget, profit and loss statement, cost center report, profitability report, and any other financial report regularly prepared by or for One Medical, both nationwide and in Oregon, on any periodic basis since February 22, 2023.

Response: Please see Amazon's 2023 Form 10-K and Proxy Statement, available at:

- 10-K:  
[https://www.sec.gov/ixviewer/ix.html?doc=/Archives/edgar/data/0001018724/000101872424000008/amzn-20231231.htm#i9b49001f922340eeba23291553f14c70\\_106](https://www.sec.gov/ixviewer/ix.html?doc=/Archives/edgar/data/0001018724/000101872424000008/amzn-20231231.htm#i9b49001f922340eeba23291553f14c70_106)
- 2023 Proxy Statement:  
[https://s2.q4cdn.com/299287126/files/doc\\_financials/2023/ar/Amazon-2023-Proxy-Statement.pdf](https://s2.q4cdn.com/299287126/files/doc_financials/2023/ar/Amazon-2023-Proxy-Statement.pdf)

9. Describe any changes to the assets or liabilities of One Medical, both nationwide and in Oregon, since February 22, 2023.

Response: [REDACTED]

10. Describe any changes to billing and payment practices by One Medical providers in Oregon since February 22, 2023.

Response: [REDACTED]

11. Describe any changes to all written agreements between One Medical and Providence since February 22, 2023.

- a. Provide copies of all agreements in effect.

Response: [REDACTED]

12. Describe any changes to standard staff compensation or employment terms in One Medical affiliated practices in Oregon since February 22, 2023, including benefits, incentives, bonuses, or any other type of compensation.
- a. Provide copies of all executive and staff compensation policies (both past and current) since February 1, 2023.

Response: [REDACTED]

For more information and details on compensation practices [REDACTED] please see Amazon's 2023 10-K and Proxy Statement linked above in question 8, [REDACTED]

13. Explain in detail whether One Medical practices in Oregon are subject to revenue, volume, or other performance targets. In doing so, detail on what those targets are and their results since February 22, 2023.
- a. Provide copies of all written policies, or other such documentation, related to revenue, volume, or performance targets for One Medical practices in Oregon.

Response: [REDACTED]

14. Explain in detail whether One Medical practices in Oregon are subject to any quality or patient experience metrics.
- a. Provide all metric results for One Medical practices in Oregon.

Response: [REDACTED]

**15. Describe any new partnerships or initiatives for One Medical, both nationwide and in Oregon, since February 22, 2023.**

Response: One Medical has implemented a number of initiatives nationwide since February 22, 2023, including a partnership with Hackensack Meridian Health in New Jersey, a partnership with Virginia Mason Franciscan Health in Washington, and a collaboration with Health Transformation Alliance (a cooperative of employers). [REDACTED]

[REDACTED] Additionally, refer to questions 16-17 for more information on the Prime Offer (as defined below), another nationwide initiative.

Additionally, One Medical was certified to operate as a retainer medical practice ("RMP") in Oregon [REDACTED] Under this certification, One Medical is able to provide RMP services for a fee to patients who are eligible to receive these services through their RMP subscription.

**16. Describe any and all plans of, interest in, or efforts undertaken by One Medical to bring about any acquisition, joint venture, alliance, or merger of any kind in Oregon.**

Response: [REDACTED]

**17. Describe any new initiatives to link One Medical membership with Amazon Prime benefits or other initiatives under Amazon Health since February 22, 2023.**

**a. Describe the results of any initiatives.**

Response: In November 2023, Amazon introduced an offer for Amazon Prime members to obtain a One Medical membership for the reduced price of \$9 a month or \$99 a year (the "Prime Offer"). As part of the Prime Offer, prospective members receive full One Medical memberships, and can add family members for a discounted fee (\$6 per month each or \$66 annually for each family member, for up to five additional family members). In July 2023, Amazon offered a "Prime Day" deal, in which Amazon Prime members were offered \$55 off the first year of a One Medical membership. [REDACTED]

**18. Describe any changes in One Medical's management of patient data since the transaction closed on February 22, 2023, including changes in the platform used to manage these data and any new or changed use of patient data.**

- a. **Provide copies of One Medical’s privacy policies, both past and current since February 1, 2023. This request is for privacy policies both nationwide and in Oregon.**

Response:

[REDACTED]

19. **Describe how the pricing of membership and services for One Medical providers in Oregon has changed since the transaction closed on February 22, 2023.**

Response:

[REDACTED]

As described in question 15, One Medical provides RMP services for a fee to patients eligible to receive these services through their RMP subscription [REDACTED]

[REDACTED]

[REDACTED]

20. **Describe any community benefit, financial assistance, or charity care spending by One Medical providers in Oregon since February 22, 2023.**

- a. **Explain any changes to policies related to financial assistance, community benefit or charity care have changed since February 22, 2023.**
- b. **Supply copies of all financial assistance or charity care policies (both past and current) since February 1, 2023.**

Response:

[REDACTED]

21. **Provide the following data, using the provided Attachment B: Data Template:**

- a. **Membership payments**
- b. **Service payments, including total payments, per patient and per visit median paid amounts and payments by payer type**
- c. **Financial assistance, including per member amounts and total amounts**
- d. **Counts of patient by zip code**
- e. **Staffing, including count and FTE of employed and contracted staff, number, and composition of clinical and administrative staff**

Response: [REDACTED]

22. **Provide the number of companies with One Medical enterprise membership agreements, both nationally and in Oregon.**

- a. **Describe any changes to the number of companies with One Medical enterprise membership agreements since February 22, 2023.**

Response: [REDACTED]

23. **Describe Amazon's involvement in decisions affecting One Medical businesses and practices, both as a whole and specifically addressing operations in Oregon, related to:**

- a. **Management,**
- b. **Operations, and**
- c. **Patient care**

Response: [REDACTED]