



















# Interpreter Services Vendor Information

When requesting services, be prepared with pertinent info, such as patient name/MRN, language needed, location details, etc.  
For the most up-to date vendor lists, please visit the Language Services page on Crossroads.

Vendors (alphabetically)	Telephonic 	On-site 	Video 
All Hands Interpreting <b>ASL ONLY</b>		call: <b>541-729-7111</b> 	
Columbia Language Services	call: <b>360-896-3881</b> Acct # <b>1740830</b> 	call: <b>360-896-3881</b> or <b>888-202-3301</b>  or <b><u>ONLINE</u></b>	
Language Line Pacific Interpreters	call: <b>855-243-8457</b> Acct # <b>841961</b> To <b><u>pre-schedule a phone interpreter:</u></b>  <ul style="list-style-type: none"> <li>call 855-343-2566, or</li> <li><b><u>ONLINE</u></b>, or</li> <li>email: <a href="mailto:Appointments@PacificInterpreters.com">Appointments@PacificInterpreters.com</a></li> </ul>		
Linguava	call: <b>888-215-1506</b> or <b>503-914-0106</b>  Customer Code: <b><u>see list</u></b> or use <b>23008</b>	call: <b>888-215-1506</b> or <b>503-265-8515</b>  or <b><u>ONLINE</u></b> Customer Code: <b><u>see list</u></b> or use <b>23008</b>	
Martti	call: <b>through device, or</b> <b>844-369-1252, opt. 1</b>  To <b><u>pre-schedule an interpreter</u></b> , email <a href="mailto:martti_prescheduling@cloudbreak.health">martti_prescheduling@cloudbreak.health</a>		call: <b>through device</b> more resources:  <ul style="list-style-type: none"> <li><a href="#">Martti User Guide</a></li> <li><a href="#">Martti Troubleshoot</a></li> <li><a href="#">Interpreter Pre-Scheduling</a></li> </ul>

Please report interpreter issues in [Safe2Share](#)

Go to Crossroads > REPORT INCIDENT > Select “Safe2Share”