Health Care Market Oversight

DispatchHealth and Medically Home

The <u>Health Care Market Oversight</u> (HCMO) program reviews heath care business deals to make sure they support Oregon's goals of health equity, lower costs, increased access, and better care. On April 22, 2025, the Oregon Health Authority (OHA) accepted a complete notice of material change describing plans for DispatchHealth Holdings Inc. ("DispatchHealth") to merge with Medically Home Group Acquisition LLC ("Medically Home").

Who's involved?

DispatchHealth is a for-profit company based in Colorado that provides in-home health care services in Oregon, as well as twenty other states and the District of Columbia. DispatchHealth has three lines of business, Acute Care, Mobile Imaging, and Advanced Care. In Oregon, DispatchHealth only operates its Acute Care service line, providing in home treatments for things like infections, flu, pneumonia, migraines, dehydration, UTIs, COPD, and COVID-19. Clinical services in Oregon are furnished by Dispatch Health Oregon, PC – a physician owned medical practice.

Medically Home is a for-profit technology services company based in Massachusetts that facilitates the delivery of in-home health care services for patients with serious, complex, or high-risk illnesses. These services are sometimes called "hospital-at-home". Health systems and providers purchase software from Medically Home. This software serves logistical and operational functions, such as physician orders, integration with the customer's electronic health records, contracted supplier management, scheduling and dispatch, appointments, in-home technology, analytics, vitals, surveys, photos, and provider documents. Medically Home also facilitates care through arranging clinical services for home health agencies and emergency services providers. Services in Oregon are overseen by MHG Physician Services – Oregon, LLC.

About the deal

DispatchHealth plans to merge with Medically Home. Through the proposed transaction, Medically Home will become part of DispatchHealth. DispatchHealth states that the transaction will position the companies to create a "holistic and comprehensive" delivery solution that accelerates at-home care services. DispatchHealth states they do not expect any changes to the existing customer or service relationships of either company as a result of this transaction.

What's next?

OHA is reviewing this deal to understand how it could affect access to care for communities in Oregon. During the review, OHA will use health care data, news and media reports, information from the entities, and public input to decide whether the deal should be approved. After completing a review, OHA will issue a decision about whether the deal may proceed as planned.



Health Care Market Oversight We want to hear from you!

Public input helps us understand how this deal could help or harm people in your community. To share your thoughts about this deal, please email hcmo.info@oha.oregon.gov, leave a voicemail at 503-945-6161, or fill out the public comment form. In your comment, mention "Dispatch", what you think, and whether you support or oppose the deal.

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