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Comment on CareOregon Transaction. Multiple Problems with SCAN Responses.

The CareOregon/SCAN transaction is complex. In April 2023 attorneys representing HCMO sent questions to attorneys representing SCAN. Approximately 46 questions were asked with some single questions having multiple parts. Many of the questions seem substantive and relevant to CareOregon patients and Oregon taxpayers deciding whether the proposed transaction is worthy of support.

Attorneys representing SCAN responded in May with supplemental responses in July. The response documents are filled with redactions, referral to attachments that are not attached, and promises that further information is being prepared and will be sent. Multiple responses are clearly incomplete or inconsistent with previous responses. 2 key questions are initially answered with promises that the Chair of CareOregon Board will respond but no response from the Chair is forthcoming. Attorneys answer in a subsequent response.

My review suggests that only 19 of the 46 questions have been completely answered. There are 7 redactions often including the entire answer. There are at least 4 references to attachments that aren't attached. There are multiple promises to prepare documents and submit later but I can't find those documents on the HCMO site.

More than 6 months have passed since these important questions were asked and yet there is no single document available to the public with complete and final answers, with attachments when referred to, with explanations for redactions and comments from OHA on whether those redactions are deemed appropriate by HCMO. All of the answers come from attorneys for CareOregon/SCAN rather than the leadership of either CareOregon or SCAN.

It seems reasonable that the public should have at least 30 days to examine a complete document that resolves the issues noted above and when unable to do so, documents an incomplete response and any legitimate reason for that. OHA seeks to hear from the public, but part of hearing is enabling understanding and making key information available and understandable.

500,000 low income Oregonians and taxpayers who support them deserve better than this.